

Cancellation & Refund Policy

Important Appointment Policy

Your time is valuable, and so is ours!

Please review our cancellation and rescheduling policy to ensure a smooth experience for everyone:

- **48 Business Hour Notice Required:** To reschedule or cancel your appointment, please notify us at least 48 hours in advance.
- **No-Show or Late Cancellations:** Appointments canceled within 48 hours or missed entirely are non-refundable.
- **Late Arrivals:** If you arrive more than 10 minutes late without prior arrangements, we will need to reschedule your appointment. Our schedule is not always flexible and we may not be able to accommodate the service.
- **Refund Processing Fee:** All refunds are subject to a 6% processing fee.

Thank you for understanding and respecting these policies. This helps us provide the best service possible for all our valued clients!

48- Business Hour Notice Required: To reschedule or cancel your appointment, please notify us at least 48 hours in advance.

yes no

No-Show or Late Cancellations: Appointments canceled within 48 hours or missed entirely are non-refundable.

yes no

Late Arrivals: If you arrive more than 10 minutes late without prior arrangements, we may need to cancel your appointment.

yes no

Refund Processing Fee: All refunds are subject to a 6% processing fee.

yes no

I understand there are no returns, refunds, exchanges on appointments after service has been completed.

yes no