



### INTRODUCTION

DIDLive was started in 2006 by PEC Telecom to be offered as a value-added service to PEC's existing telephony customer base, including IVR service providers, calling card providers and ITSP providers. Since then, DIDLive has become a major player in the inbound DID service market.

DIDLive provides inbound SIP Trunking / IP DID services to companies around the world. The service provides the same quality of sound you expect from standard analog or digital lines at a fraction of the price. DIDLive provides flat-rate access numbers / DIDs from 49 states in the USA. In addition, we offer US toll-free numbers at a competitive per minute rate.

#### BENEFITS OF CHOOSING DIDLIVE

- Offer nationwide access numbers
- Reduce your inbound service bills by up to 75%
- High quality of service from a company that has been in business since 1984
- Our redundant network ensures reliability and high-availability
- Our Month to Month service eliminates the need to sign long-term contracts
- We can turn on your service in 1 to 5 days
- We can upgrade your service in 1 day
- Centralize your service activities

# SOME TYPICAL CUSTOMERS

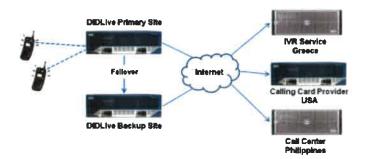
- Prepaid and Pinless Calling Card Providers
- Hosted and In-house IVR Service Providers
- **Inbound Call Centers**
- **Answering Services**
- **ITSP Services**
- Voice Mail Service Bureaus
- **Telephone Chat Service Providers**

### SUPPORTED EQUIPMENT

- Asterisk (all flavors)
- Cisco VoIP Gateways
- Quintum VoIP Gateways
- AudioCodes VoIP Gateways
- **MERA**
- Dialogic HMP
- Fonality
- **PBXnSIP**
- Brekeke / Ondo

### **NETWORK TOPOLOGY**

In order to use the DID Live service, you must have a device with a static IP address that is capable of receiving SIP calls. Some examples include IP-PBXs, SIP Servers, VoIP Gateways and IP-Based IVR systems. When you submit your order, you need to provide us with the IP Address(es) of your equipment. We will then route all of your access numbers (DIDs) to the IP Address that you have provided and call you to perform a test. If your device requires special configuration to allow calls from DID Live, you can contact your vendor for setup details. A typical network diagram can be found below:



### WHAT'S THE NEXT STEP?

If you have any further questions, if you want to setup a test account or if you are ready to signup, you can call us at the number below or visit us at the DIDLive website: http://www.didlive.com

## **CONTACT INFORMATION**



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