

Ease Of Use

You don't have to be a telephone technician or programmer to administer the VoiceSaver® voice mail system. The system runs on Microsoft's Windows operating system making mailbox set up and occasional administration easy. In fact our voice mail system is so simple you can set up hundreds of mailboxes in a matter of a couple of minutes. Simple changes can be done with a click of a mouse. Changing a user name or password is as easy as typing in a new name. This is the easiest voice mail system you will ever administer!

Staff Productivity

VoiceSaver® messaging for hospitality frees your staff to do their most important job—serve your guests. The Automated guest check-in / checkout features are just the beginning. Guest Room status and wake-up status screens give your staff the tools they need to quickly and efficiently assist guests.

Property Management System

Many motels and hotels use Property Management Systems (PMS) to manage reservations, check-in / check-out, billing, and more. VoiceSaver® integrates with most popular PMS products available today. The VoiceSaver® system acts as 'middleware' between PMS and the telephone system, automatically restricting room phone long distance access upon checkout.

Automated Attendant

VoiceSaver® answers the calls and allows the callers to directly enter the Room number of the Guest. VoiceSaver® then transfers the call to the Guest rooms number. If there is no Answer or the line is busy, it allows the caller to leave a message or be transferred to the Front desk.

Multi-Language Support

VoiceSaver® can support up to 6 languages. Upon Check In the preferred language for the Guest can be entered by the Check in clerk.

Information Boxes

VoiceSaver® can have information mailboxes for the guests. The Guest call in and select to hear information about the local restaurants, movie houses, places to visit and so on.

Premium Information Boxes

VoiceSaver® can play information which are for entertainment purposes such as Romantic message, Horoscopes, and Weather.

Auto Login

The Auto Login feature of VoiceSaver® allows the Guest to dial the voice mail from his room and without entering his passcode listen to his messages.

Log In from Remote

The Guest can call from his cell phone or other phones from outside and after entering his passcode retrieve his messages.

Last In / First Out

VoiceSaver® allows the Guest to read his newest messages first and then read his older messages.

Message Waiting Light

VoiceSaver® turns on the message waiting light of the Guest's phone when the a caller leaves a message for him. When the guest has read all his messages, VoiceSaver® turns of the message waiting light.

Notification via SMS

VoiceSaver® can send an SMS message to the Guest when he receives a new message.

Notification via E-mail

VoiceSaver® can send an e-mail to the Guest when there is a new message in his mail box.

Check In/Check Out

When the Guest logs in, VoiceSaver activates the voice mail box for the Guest's room. When the Guest checks out, VoiceSaver deletes the Guest's messages and turns off the message waiting light.

Send the Message to an Email Address

Upon checkout, the Guest can request the system to send his messages to an e-mail address before deleting them.

Room Change

When a Guest changes his room, VoiceSaver® can move the Guest's messages to his new room Mailbox. It also updates the message waiting light.

Wakeup Calls

With a few keystrokes, guests can schedule their own wakeup calls on their room phones. User friendly prompts walk them through the process and play a confirmation of the time and date. Guests can even set multiple wake-up calls for the same room. Hotel staff can also schedule wakeup calls for the guests, either by touch-tone commands on the telephone set, or with a point and click interface on any PC on the network.

Voice to Email

Open your Outlook or other email and listen to voice mail messages. The VoiceSaver® System can email you voice mail messages to your email. Listen to voice mail messages from your PC. Sent as a WAV. File messages can be played back on any media player or archived. Messages can be sent to your PDA as an MP3 file for mobile users. In fact you can offer callers up to 10 different options.

Mail Status Report

The maids can call the VoiceSaver® the room and report the work that was performed. Also she can report the purchases from the bar.

Administrative Use

VoiceSaver® for the hotels may also be used hotel Administrative staff. The keypad will be different.

IVR AppGen

VoiceSaver® comes with a very powerful built-in Applications Generator. This allows for new applications and uses. It is an extremely easy to use AppGen and has the Drag and Drop feature.