



MITHUN GROUP

CONSULTING MADE EASY

CAPABILITY STATEMENT

Robotics, automation and data-led facilities transformation

Consulting, implementation and technology partnerships for safer, smarter and more productive facilities.

ABOUT MITHUN GROUP

Australian insight. Global automation technology.

At Mithun Group Investments, we design and deliver robotics and automation solutions that suit Australian operating environments. We combine global technology partnerships with local commercial insight to help commercial, healthcare, education, retail and industrial clients improve performance, safety and sustainability.

Our role is to bridge the gap between high-level innovation ambition and successful operational deployment. We assess the facility, validate the business case, manage stakeholders, support implementation and keep the focus on long-term value.

15+ years

Robotics and automation experience across Australian facilities.

End-to-end

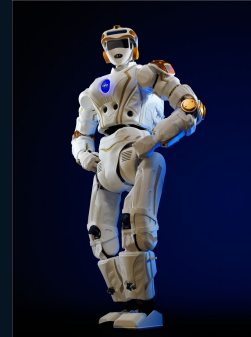
Consulting, deployment support and partner coordination.

Multi-sector

Commercial, health, education, retail and industrial environments.

Data-led

IoT, reporting and performance improvement built into delivery.



Humanoid and human-assist automation



Robotic arms and industrial automation



Autonomous outdoor delivery robots



Commercial service robotics and IoT data

From opportunity assessment to operational adoption.

Robotics and Automation Solutions

Tailored automation programs for cleaning, service delivery, logistics support and routine facility tasks where consistency, productivity and safety matter.

Comprehensive Consultancy

Independent advice, business case development, technology evaluation, proof-of-concept planning and stakeholder alignment for robotics adoption.

IoT and Data-Driven Technologies

Real-time monitoring, occupancy insights, service analytics and performance reporting that give facility teams clearer operational visibility.

Sustainability Technology

Solutions that support lower resource use, smarter cleaning routines, greener operations and healthier buildings aligned with client ESG priorities.

Implementation and Procurement Management

Practical deployment support that accounts for budgets, security requirements, data sovereignty, training, integration and end-user expectations.

Strategic Technology Partnerships

Access to globally recognised robotics brands and specialist solution partners, selected through due diligence and local suitability testing.

Technology strategy shaped by commercial value, adoption risk and operational fit.



Portfolio-neutral advice

We evaluate the right class of technology for the outcome, then validate the product, partner and support model before deployment.

Autonomous Mobile Robots

Indoor service robots, delivery robots, cleaning automation and site mobility workflows.

Robotic Arms and Manipulation

Industrial, repetitive, precision and assisted-task automation where safety and consistency matter.

Humanoid and Assistive Robotics

Human-facing automation, concierge concepts, service augmentation and future workforce planning.

IoT, Data and Building Intelligence

Sensor data, occupancy insights, reporting, dashboards and performance-driven service optimisation.

Evaluation Lens	What We Test	Why It Matters
Commercial	ROI, labour model, asset cost, service uplift and total cost of ownership.	Ensures automation is commercially defensible before rollout.
Operational	Site workflows, mapping, staff interaction, escalation routines and training needs.	Reduces adoption friction and supports reliable day-to-day use.
Governance	Security, data handling, compliance, supplier support and risk ownership.	Protects client reputation and makes procurement easier.

We make automation practical: commercially viable, operationally supported and designed around the people who will use it every day.

Structured delivery reduces risk and turns innovation into adoption.

01

Discover

Clarify site needs, service standards, pain points, stakeholder expectations and commercial objectives.

02

Assess

Evaluate workflows, building constraints, security, connectivity, data requirements and implementation readiness.

03

Validate

Run proof-of-concept trials, measure outcomes and refine the solution before larger-scale investment.

04

Deploy

Coordinate partners, training, mapping, reporting, change management and operational handover.

05

Optimise

Monitor data, support continuous improvement and help teams capture long-term value from the technology.

Commercial lens

ROI, tender requirements, service productivity, asset value and total cost of ownership.

Operational lens

Site workflows, staffing model, service standards, training and escalation routines.

Governance lens

Security, compliance, data handling, supplier accountability and transparent reporting.

Automation opportunities across complex facilities and service environments.

Commercial Property

Smart cleaning, tenant experience, occupancy-led service models and transparent building reporting.

Healthcare

Reliable routine task support, hygiene-focused workflows and technology aligned with safety expectations.

Education

Campus-wide automation, flexible service models, high-traffic areas and data-backed resource planning.

Retail and Hospitality

Customer-facing environments where presentation, uptime and staff productivity are highly visible.

Industrial and Logistics

Large-floorplate cleaning, service transport, asset monitoring and operational consistency.

Facilities Management

Technology strategy, tender support, proof-of-concept design and implementation support for FM providers.

Why clients engage Mithun Group

- Technology advice grounded in operational reality.
- Experience deploying robotics into large Australian facilities.
- Clear due diligence before recommending products or partners.
- Support from strategy through to training and continuous improvement.

Outcomes we help deliver

- Improved safety and reduced exposure to repetitive tasks.
- More consistent service quality and auditable performance data.
- Better use of labour through targeted automation.
- Smarter, greener and more responsive building operations.

PARTNERS AND EXPERIENCE

Connected to the technologies and relationships that move projects forward.

Mithun Group works with robotics and automation partners to source, test and implement solutions that fit Australian clients. Our network includes globally recognised robotics suppliers and specialist technology providers across cleaning, service robotics, IoT and data-led facility improvement.

Client Experience



Technology and Channel Partners



Due Diligence

Products are assessed for suitability, maintainability, support pathways and commercial viability before recommendation.

Local Fit

Solutions are shaped around Australian property, FM, procurement, safety and stakeholder expectations.

Long-Term Support

We focus on sustainable adoption, not short-term novelty, with reporting and improvement built into the operating model.

LEADERSHIP

Mithun Gunaratnam

Managing Director

Mithun brings deep expertise in commercial robotics and automation, including major innovation work with SoftBank Robotics. He has helped introduce advanced robotic solutions into some of Australia's largest commercial cleaning and facilities environments, building practical knowledge of deployment, operations, stakeholder engagement and return on investment.

His focus is to help organisations move beyond technology ambition and into measurable operational improvement: safer work practices, smarter service delivery, better data, and facilities that are ready for the future.



Managing Director Message

We are committed to pioneering robotics and automation solutions that make Australian industries safer, smarter and more productive.

Through strategic partnerships, rigorous testing and practical implementation support, we help clients adopt dependable, purpose-built automation systems tailored to their needs.



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