

Have you considered outsourcing? Outsourcing on average is **38% cheaper** than the expenses of an in-house employee and your outsourced team never calls in sick or needs vacation & they require no training. Stop wasting time with turnover and retraining the most critical position in your practice -- the one that collects your hard earned money!



CLAIMS RESEARCH SERVICE DESCRIPTION:

Our Insurance Claims Research Service includes researching & resolving your outstanding insurance claims over 30 days aging.

- OUTSTANDING CLAIM RESEARCH:** We research all claims once they reach 31 days aging. We will pull your outstanding insurance reports weekly and contact the insurance company to ensure that the claim has been received, is being processed & paid and provide any additional/missing information to the insurance as needed. We will continue to research each claim biweekly until it is resolved. We document every time we research a claim by adding detailed notes in the patient chart so that anyone in the office can easily see the status of a claim. The majority of your claims should be paid within 30-45 days with \$0 past 90 days. Any claim issues that we cannot resolve or need the office to be aware of, will be communicated via email.
- PROCESS:** We will establish an encrypted, secure, HIPAA compliant remote connection with two-factor authentication to your workstation in your office and access it directly just as if we were an employee right in your office. Setup can take as little as a few hours.
- FEES:** Registration fee to begin service: \$600

Monthly Fees are based off of the actual number of claims researched each month. If we need to submit additional documents to insurance by mail, there is an additional charge of \$1.80/each.

| NUMBER OF CLAIMS RESEARCHED PER MONTH | MONTHLY FEE |
|---------------------------------------|-------------|
| 1 - 50 claims | \$300.00 |
| 51 - 100 claims | \$500.00 |
| 101 - 200 claims | \$950.00 |
| 201 - 300 claims | \$1,425.00 |
| 301 - 400 claims | \$1,900.00 |
| 401 - 500 claims | \$2,375.00 |

- NO LONG TERM CONTRACTS:** We do not require any long term commitments. We request 60 days notice for cancellation of services.
- WHY CHOOSE US?:** We are consistently successful at getting 95% of primary claims paid within 45 days and 98% of claims paid within 90 days. We are unmatched in the industry for quality of service, accuracy, efficiency & communication. Our team consists of only highly experienced dental office managers & insurance specialists. Our service is much more than just an insurance billing company, we act as a virtual office manager & a supplement to your team by providing support for all aspects of dental practice management & administration. While we are working your insurance claims & patient accounts we are always on the lookout for any red flags, ways you could collect more, improvements to your systems and more to ensure that your practice is running as efficiently & set up for the maximum level of success. Our other optional services include insurance verifications, scheduling services, credentialing, team training, consulting and more. We are always available for questions & advice. Our team works from our two locations in Florida and are direct employees, no independent contractors, no outsourcing to foreign countries.

If you choose our company, I can confidently assure you that we will exceed your expectations. Thank you for your time & I hope to hear from you soon!

Schedule your complimentary consultation call now! <https://theowladvantage.com/contact-us>



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