Part II

Saving Canada One Copier at a Time

JAPANESE COLLUSION

The second of "3 vast corporate conspiracies" that undermine Canada

How Japanese manufacturers keep Canadian public sectors replacing their product sooner



Canada is like a child in the woods when it comes to the world of business

"Canada posts record trade deficit" (it could hit \$92 billion this year) Fri June 6/2025 – R.O.B.

And what do Canadians want?

"They want MP's to focus on the rising cost of living"

Nanos Research - Globe - Sep 15/2025



Japan's "The Wave" teaches children that they must all pull together to survive

Part II

Japanese Collusion and Planned Obsolescence

@97.4c U.S. Two more reasons why Canada's dollar keeps falling

and everything else cost us more

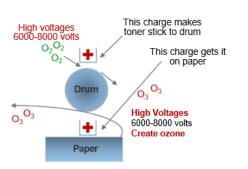
All parts can be found online @ www.savinglivesandontariobillions.ca

CDN \$ 2025 @69.75¢ U.S. Feb 27/2025



Down Down Down

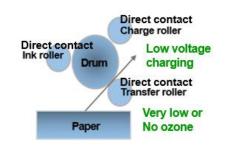




PREMIERS AND MEMBERS OF THE PRESS As we learned in Part I

←Old technology photocopiers shorten lives
 New technology ones are safe→

 But most vendors drums wear out sooner which
 means faster turnovers – higher costs



As we also learned

- A. That Americans will do just about anything to keep their profits high i.e. even sell us products that shorten our lives as covered in Part I
- B. That the Japanese who rose from their ashes of WWII to become the world's #2 economy by 1968 have some tricks we'd best learn if we are to keep our economy strong as we now cover in Part II
- C. If we want to keep our dollar strong so everything else we buy stays cheaper, we're going to have to put a higher "weighting" on Sustainability proofs.

And the good news

D. Premier Ford's people got the message in their "Buy Ontario" legislation.

"Price matters and getting **best value** for our money is critical.

But today, value means more than just cost "he said" it means keeping public sector dollars in Ontario"

Stephen Crawford:

Ontario Minister for "Public and Business Service Delivery and Procurement"

Report by Rianna Lim with Canada Press

I.e. and "Best Value" means – sourcing products that last longer – **so our dollar stops falling**.

US total debt Fed & State \$38 trillion

≡ Market Watch

A comparison of the US\$ vs. other major world currencies





Cdn total debt Fed & Prov. \$2.3 trillion

Sorry

U.S. Dollar Index June 10/2025 At 9:07 am EDT is down 11%

> CNN June 20/2025

"Since Donald Trump's inauguration, we have seen an 11% decline in the value of the dollar" →

Which means our Canadian dollar is closer to 60¢ vs other world currencies

Premiers, <u>Saving Canada will require the awakening of all public sector directors</u> that <u>We've got to source products that last longer to keep our budgets in line</u> – but more importantly as relates to the products that come from offshore, <u>so our dollar stays</u> <u>stronger and everything else gets cheaper.</u>

CDN \$ 2013 @97.4¢ U.S. Avg.

QUESTION #1 – HOW BIG IS JAPAN'S ECONOMY?

CDN \$ 2025 @69.75¢ U.S. Feb 27/2025

The Japanese had the world's #2 largest economy in 1968

And today they have 30,000+ factories in China they didn't have then,*

5800 factories in Thailand, 4500 factories in Vietnam and even a few over here in Canada **And did you know?**

*Japan's companies sour on China Sep 7/2025

Exports by Japanese corporations from their Chinese plants gets registered as Chinese.

Etc. etc. re their other factories in Asia etc. – i.e. they are hiding their size

In Feb of 2025 Canada experienced a \$634 million trade deficit with Japan for just one month. But Google says "if a Japanese company manufacturers goods in China,



and those goods are exported to, for example the United States, the trade deficit would be registered with China and not Japan" i.e. were not counting over 40,000 factories*

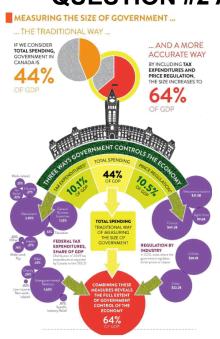
A.I. Google download

*30,000 + factories in China, 5800 factories in Thailand and 4500+ factories in Vietnam

And no one knows Japan's real economic size

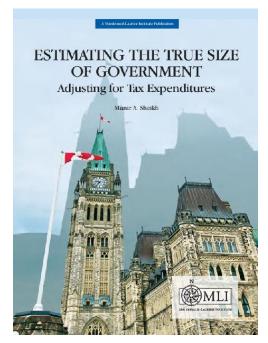
The Japanese we'd agree generally make very good products – what is not so good for Canada however is their marketing agreements that keep Canadian resellers from selling into our own public sectors i.e. so that those among them that do sell direct Can keep our public sectors replacing what they sell us far far too soon.

QUESTION #2 AND HOW BIG ARE CANADA'S PUBLIC SECTORS?



According to the MacDonald-Laurier Inst., our public sectors are larger than we think – which magnifies the problem i.e. Planned Obsolescence if our leaders do not understand the consequences of a large public sector that pays little attention to how long the products they buy for us last.

And the "64%" that's the "The full extent of Government Control of the Economy"



Premiers, as we 've learned

Japan's economy is larger than anyone knows – as are Canada's trade deficits with this island nation that rose from its ashes in 1945 to become the **world's #2 largest economy** in 1968

And as we're now to learn

The Japanese co-operate at levels beyond the imagination of most Canadians <u>and like our "friends"</u> to the south, their objectives are also for a faster turn over of the equipment they sell or lease us.

So, while our prime minister has it right with his "Buy Canadian" crusade...it is our hope that the French and now Quebec stance* re Planned Obsolescence can be extrapolated into sourcing foreign products from Canadian companies who can prove their products e.g. copiers last longer.

Because some copiers will last 10 years with great service

THE WAKE-UP CALL

How the Japanese rose from their ashes of '45 to become the

World's 2nd largest Economy by '68

So how did they do it?



CDN \$ 2013 @97.4¢ avg

not counting

30,000 factories
in China
5800 factories
in Thailand
And
4500 factories
in Vietnam
And even some over here in
In Canada
that help hide their size

North America Manufacturers

manufactured.

In Korea

HP manufacturers

Copiers Cars Cars HP Inc. Ford Honda* GM Xerox Toyota Tesla Daihatsu Nissan* Xerox sold off all shares Suzuki in in its manufacturing Mazda ops. to Fuji of Japan and Mitsubishi has recently bought Subaru Lexmark which was lsuzu Chinese owned Mexico Mitsuoka

CDN \$
2025
@69.75¢ U.S.
Feb 27/2025

Japan's success can be summed up in 3 words

Kaizen

Which means
Continuous Improvement
Kai – means Change
Zen – means Good
And some do build very
good copier products

Aikokushin

Which means
"love for your country
And
Loyalty towards it"
I.e. what we might call
Patriotism

Keiretsu

Japanese

manufactures

Copiers

Toshiba

Sharp

Brother

Epson

Canon

Kyocera

Oki-Data

Fuji i.e. Fuji-Xerox

Konica Minolta

Which means
Working Together
Which means Japanese
corporations collude on
technology and pricing
at Canada's expense

"Love for your country and loyalty towards it"

AND THE SECRET TO JAPAN'S GLOBAL BUSINESS SUCCESS IS

"KEIRETSU"

Member Company

A level of co-operation, beyond most Canadians' imagination

Check it out on Wikipedia

Member Company Company Company Company Company Company Member Member

And "Keiretsu"

Explains how Japanese corporations share technologies and Collude on pricing e.g. they won't sell copiers to Canadian

dealers below an agreed-on margin – 30% - our best guess –

Which, we're sad to say

Keeps most Ontario copier dealers out of our public sectors

Yes - here in Canada Japanese copier manufacturers collude on pricing

Which Keeps most Canadians out of Ontario public sectors hold backs

I.e. so the Japanese manufacturers who do market their copiers direct into these sectors

Can keep us leasing new ones sooner

i.e. 5 years on average, not 10 as is possible



30%

New ones sooner into our public sectors



American Manufacturers

Which means

- More \$ money goes out of Canada sooner, so
- Our dollar goes down which means
- Everything else gets more expensive (bad for elections)
- And we won't have the money for tomorrow's problems
 E.g. retirement pensions for an aging population

And pay increases for our medical and educational staff



Japanese Manufacturers

JAPAN'S SECRET REVEALED

30% hold back

How 1 Canadian independent beat the Japanese at their Early Replacement Game bringing new levels of competition to our market and saving Ontario clients millions



At 4 Office we started selling copiers in Burlington Ontario

• We sold Panasonic copiers 1979 – 2010, and every 5 years

Every 5 years to the day, we got a new Japanese pricing manager

And

We grew 4 Office across Canada all the way to Vancouver

 We grew from 1 man, 1 office to 7 offices across Canada, but <u>We could never break into Ontario's public sectors</u>
 And then

"Free Trade" hit Canada's economy hard – very hard as most will recall So in 1991 – we said – enough, we'll sell off out of province offices - we'll lease at cost

We'll lease at cost into Ontario public sectors, and we'll make our money on renewals.
 i.e. money saving renewals that we'll win by delivering higher levels of service, - which,
 That first year won us 3 school boards and the question from our newest Japanese pricing mgr.
 "How did you do it????"

My reply: Crazy – Why do you ask? His reply: "I have to explain to the others" "I have to explain to the others!!!!"

And so we learned

And so we learned that the Japanese collude on pricing which keeps Canadian Copier dealers out of our Ontario and Federal Public Sectors – i.e.

CDN \$ 1980 @105.56¢ avg U.S.

So, the manufacturers who do sell direct get to

keep us buying new ones sooner So our dollar goes down in value

3

@69.75¢ U.S. Feb 7/2025

CDN \$

2025

And everything else ends up costing more

SO – WE CALL IT THE "KEIRETSU" PARADOX

Japanese marketing locked us out of our Ontario's public sector markets

With their secret (30%) hold back agreements



April 4/2023 #1 Platinum award

Yrs. 1-5

Foreign Content

Content

But knowing copiers – <u>well serviced copiers</u> - could last 10 years

- We leased our copiers at cost into Ontario (and federal) public sectors.
- We selected products we knew would go the distance (some Japanese)
- We rewarded sales and service staff when their clients renewed and we Replaced anything that did not perform to customer satisfaction.

And our public sector customers saved millions

10 years Not 5

10 years

Not 5

And we grew to be our Ontario government's #1 supplier

And our economy and environment got a break

Because fewer dollars went out of Canada replacing stuff

And our cities, schools and colleges got a break - and

Because our clients keep their copiers 10 years - not five - some 12 some 15

they saved 30%, 40%, 50% more in years 6-10 and,

And Canada's Economy got a break

As did every other province's economy

Because when fewer dollars go out of Canada, Our dollar recovers and - everything else gets cheaper

Initial Lease Period Renewal Lease Period Public Sector Savings Costs Renewals \$\$ Canadian Annua Annual Canadian Canadian Parts Parts Labour Labour Yr. 1-5 Foreign Canadian Canadian

Where our money goes

Yrs. 6+

Content

If you keep your copiers 10 years

Content

And the Province of Quebec has caught on with its

"New Quebec law to promote Sustainability of goods"

Yes Quebecers – are following the real French lead as we learn in the Globe's Oct. 6/2025 article "They're making Planned Obsolescence obsolete"

PREMIERS - AND CANADA'S COMPETITION BUREAU DIRECTORS

In Part II we learn how Japanese came together after WWII to invent a new way of marketing globally and how by 1968 they had the 2nd largest global economy

Their goal – like all foreign manufacturers

Replace what they sell us – keep the profits at home





They made Planned Obsolescence a crime.*

And they charged most of the players in the copier/printer (imprimante) industry with manufacturing, servicing and marketing for faster replacements – so check it out

* "Is France making Planned Obsolescence Obsolete?"

Craftmanship Magazine

So – how do the Japanese achieve their early replacement goals with copiers I.e. In Canada's immense public sector markets?

Ans: They first lock Canadian dealers out of our public sectors by agreeing never to sell to us below an agreed on margin – and then, to get around their own rules, they sell direct and to achieve this goal, re copiers they buy out their key Canadian dealers – and if those dealers don't want to sell – e.g. as with 4 Office - they stop giving us their best pricing allowable

I.e. as has been the case since the spring of 2024

PREMIERS – DID YOU CATCH JAPAN'S FOREIGN MINISTER'S PROMISES?

Globe & Mail – Nov 10 – Opinion Piece*

"Japan and Canada are committed to maintaining and strengthening a rules-based, free, and fair economic order"

Toshimitsu Motegi – Japan's Min. of Foreign Affairs

* "Japan and Canada are key pillars of a free and fair intn'l economic order"

Sorry Canada

Maybe Mr. Motegi has been misled by his own people here in Canada

- There is nothing fair about Japanese locking their own dealers out of our own Canadian public sectors – so those among them that sell direct can keep us dumb Canadians buying more of their products sooner
- There is nothing fair about our own Japanese supplier saying they are not interested in winning public sector business in Ontario "so we won't be giving you the regular discounts you've had all these years"

I.e. so they can more easily buy us out.

Premiers – to beat the Japanese at their "Keiretsu" game – we closed out of Ontario offices (5 total) to focus on Ontario public sectors that we won by leasing at our cost.

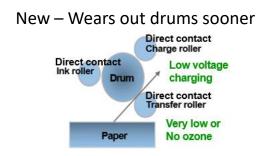
And we grew to be our Ontario gov't's #1 supplier - #1

I.e. until the "Arrive Canada" teams undid 30 years hard work, and our own supplier who wants to buy us stopped giving us their best pricing – to force us to sell

Old — Release Ozone High voltages 6000-8000 volts O2O2 This charge makes toner stick to drum This charge gets it on paper O3O3 High Voltages 6000-8000 volts Create ozone

PREMIERS

Technology changes to eliminate ozone have left most in our industry with less reliable photocopiers – i.e. given that <u>direct contact charging</u>* wears out most suppliers' drums sooner.



As you're going to learn, some of the Japanese are leaving

So you dare not buy a copier

So, the only solution is to lease them from Canadians — Canadian dealers who

10 yrs not 5

have proofs their clients renew and save and renew again I.e. Canadian dealers who are motivated to win renewals With great service and big discounts in years 6-10

10 yrs not 5

Premiers the math is quite simple – if more money goes out of Canda replacing the things we buy from offshore vs what comes in from the sale of our natural resources etc.

Our dollar goes down and cost go up and the public gets mad at the higher costs and Quebec figured it out Oct 5/2025 – Planned Obsolescence is now illegal in Quebec and Ontario figured it out Oct 20/2025 – with Ontario's new "Buy Ontario" legislation

So please tell Canada's directors to put a higher weighting on <u>Sustainability</u> i.e. proof that the <u>vendor's client's keep them longer – and tell your auditors to start checking</u> if our public sectors schools, colleges, hospitals and government offices renew <u>major contracts</u> in 5 years or toss them out and start again because of poor service – or even worse...

kickbacks in the millions as we cover next in Part III

AND DIRECTORS OF EDUCATION – EVER HEAR THIS ONE?

"It is the board's experience that 5 years is the optimal length of effective copier performance in school environments – the board's experience with photocopier equipment in a 6th year of service has been problematic."

766 copiers

And that was Toronto Catholic's answer

766 copiers

10 years when asked if they'd consider a renewal prior to their 2011 tender.

10 years
Not 5

Well, we leased at our cost in 2011

We won based on pricing and extensive trials where teachers made the final decision

Years 1-5 at \$.00875 per impression "all in"*

2 years on renewal at <u>.00661</u> per impression "<u>all in</u>"

About a 9 million saving if we compare what Toronto

1 year more at .00661 per impression <u>"all in"</u> until the Covid hit. Public was paying \$.01194 *"All in" means equipment, service and all supplies – in one simple cost per page

1 year more at .00875 as (Covid) volumes had dropped, and then a 10th because

Xerox could not deliver their reman copiers fast enough



<u>But sadly</u> – we lost the next tender for reasons to be covered in <u>Part III – our section on public sector corruption and kickbacks</u>. And didn't you know it

Ontario's Minister of Education the Hon. Paul Calandra has taken over four Ontario boards and put three on notice over "financial mismanagement issues, - Toronto Catholic included.

<u>And guess what</u> – some of the models sourced were Xerox's "<u>old technologies</u>" I.e. the ones that release ozone and <u>shorten teachers' lives</u> as the US Gov't warns

And they were warned – but we all are liable!

AND BETTER CHECK OUT HOW PRINTERS ARE MARKETED - PART IV

AND LEARN HOW ONE AMERICAN MANUFACTURER MARKETS THEM WITH THE HELP OF \$ SPIFFS\$ I.E. SO THEY CAN'T BE FIXED



\$ Spiffs to the buyers \$

Example:









- 463 <u>different</u> toners (chip'd)
- 463 different imaging units (chip'd)

Etc. i.e. so many different (<u>chip'd</u>) parts <u>that they can't be fixed</u>

Pls note: William Osler did address this issue.

This is insanity

No one can repair 463 models – the parts supply would be staggering. It's Planned Obsolescence with an "IT" twist* – Replacement Incentives \$\$

Yes – Replacement Incentives i.e. "Spiffs" on this month's "specials" and Elevated prices and no spiffs on last month's printer "specials"

Premiers

Acc'd to Gartner Consulting "print" eats up to 3% of a corporation's budget – and costs can be cut in half – i.e. our provinces (see Part IV) can save billions.

AND WHILE YOU'RE AT IT - CHECK ON THE COST OF YOUR PRINTER SUPPLIES

Because - they sell through two channels

E.g. here are **two identical printers** – marketed by same manufacturer through two different channels – with two different sets of toner and toner costs.



One for the copier guys

One for the "Arrive Can" crowd **\$\$\$\$\$\$**

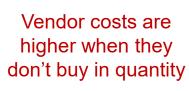
Whose focus is on service can only buy this one (1 off) at \$509.00*

Who let their clients do their own "service" Only buy this one – it sells for about \$599.00

Our cost *About 30% less in quantity



Chip'd so it works with these supplies only



Chip'd so it works with these supplies only

And the supplies will cost* vou



Mono toner	5.5K yield	88.00
Cyan toner	6.0K yield	144.00
Magenta toner	6.0K yield	144.00
Yellow toner	6.0K yield	<u>144.00</u>
*Existing 4 O/A		\$520.00
*Existing 4 O/A client's prices on his Lexmark model	Plus tax at	<u>67.00</u>
		\$587.00

Model CS431.DN But the supplies could cost* vou

Mono toner	6K yield	220.39
Cyan toner	6.7K yield	440.29
Magenta toner	6.7K yield	440.29
Yellow toner	6.7K yield	<u>440.29</u>
*Staples price		\$1541.26
supplies "VARs" a little less	Plus tax at	<u>200.36</u>
		\$1741.62

But who's checking?

And the humor

These supplies don't work in \rightarrow this machine \leftarrow but these supplies work well In the copier dealers' machines $_{15}$ The "IT" crowd's machine

ADDENDUM

AND WHAT DO THE EXPERTS SAY **ABOUT SUSTAINABILITY?**

CDN \$ 2013 @97.4¢ avg U.S.

If we asked Bill Clinton

he'd likely say;

CDN \$ 2024 @69.6¢ U.S.

Dec 23/2024



"It's about

the economy stupid"

And if we asked Bill Gates he'd definitely say;

"It's about

saving the planet"

BILL GATES AVOID

80% of all energies go into fixed (i.e. Production) items

Because as Bill Gates notes:



Bill Clinton

Foreign

- Fixed 80% for everything
- Resource extraction Resource processing
- Manufacturing
- Distribution
- End of Life

Domestic

Variable - 20% - as relates to "print"

- 6. Power Usage
- 7. Parts Usage -Drums & Toners

OK foreign too!

So, keep your copiers 10 years i.e. not 5 and you'll cut your copiers' environmental footprint – 40%



Bill Gates

For as Bill Gates concludes:

"The longer a product lasts – the lower its environmental footprint"



Money flowing out of Canada

Copiers that last 10 years eat up 40% less energy And the French woke up!

"France became the first country in the world to recognize "Planned Obsolescence as a crime"





Forest Fires

Forbes – March 30/2023

MEMBERS OF THE PRESS

Canada is sitting on an age-related **Economic Time Bomb**

Canadians are living longer because the elements that shorten our lives are slowly being removed from the grid, out roads and office and school rooms of Canada – **but – as mercer Canada's President – has warned.**



"We haven't saved enough for retirement"

"The Canada Pension Plan, for example, was established in 1965, when the retirement age was 65 and life expectancy was 71. Today the retirement age is still 65, but life expectancy is about 83, so we've gone from six years of retirement to 18, but most people haven't tripled their savings since then."

Article by – Jared Lindzon – Toronto Star – Aug. 24/2024

To Save Canada, our prime minister is pushing for new major projects while losing sight of the low hanging fruit that the French have hit on. – <u>I.e. cutting back on imports by</u> **Demanding Sustainability Proofs**

The easiest way to save Canada is to drill home to our oversized public sectors the need to source products that last longer – so fewer dollars go out of Canada, our own dollar regains strength and everything else we buy get cheaper **and we need to start with copiers**.

But watch out - only some copiers will last 10 years

So we've got to start asking for <u>vendor proofs</u> not the manufacturer's proofs because the only vendor who will be interested in a renewal is a <u>Canadian one</u>. And it looks like Premier Ford's minister Stephen Crawford* got it right

*Ontario Minister for Procurement