Introducing

MIMI NICKLIN

#1 RANKED EMOTIONAL INTELLIGENCE KEYNOTE SPEAKER IN THE USA (2026) | THE WORLD'S #1 EMPATHY ADVOCATE.



INKWELL MGMT

ABOUT MIMI

Mimi Nicklin works with leaders and entrepreneurs to build the human skills AI can't compete with. Her equation is simple: AI + HI = ROI.

As the USA's #1 Ranked Emotional Intelligence Keynote Speaker (2026), Mimi speaks to the problem every leader faces. Leaders feel disconnected, Gen Z feels disengaged and only 23% of employees are engaged at work. Mimi puts a number on the cost: a $9 trillion global empathy gap.

Her neuroscience-informed keynotes and masterclasses are built on Listening Led Leadership™ and her A.L.U.R. framework. Audiences leave with a new mindset and tools to use the next morning.

She has reached 5 million people, trained over 45,000 professionals for Shell, Standard Chartered, SAP, SHRM, Capgemini and Unilever, and spoken in 25 countries in the last year alone.

The world's #1 Empathy Advocate and a bestselling author of four books, she founded The Empathy Letters, the global movement reconnecting people through empathy and listening. She has shared stages with Bill Gates, Steven Bartlett and Steve Wozniak, and spoken live on BBC to 85 million viewers.

As one client put it: "Mimi is entirely in a league of her own."



“Mimi spoke at our Conscious Capitalism NYC event and was incredible. She lit up the room, and we all loved what she shared and felt part of it. Such important lessons for us all in business and in life. I also worked with her behind the scenes on content and really appreciated how easy she made everything. I feel I've not only made a wonderful new professional partnership, but a great friend too.”

Laar O'Shea

Strategy & Innovation Director, Communications

MIMI NICKLIN

Keynote Topics

The Empathy Algorithm: AI + HI = ROI

The Human Skills AI Can't Compete With

Mimi's flagship keynote, and the home of her equation: AI + HI = ROI. Every organisation is investing in AI. Few are investing in the human intelligence that decides whether it delivers. The return on artificial intelligence depends on the people using it.

A compelling, data driven keynote helping leaders and entrepreneurs understand why listening, influence and connection are today's most critical strategic capabilities. Drawing on research and her work with leaders and communities across 30+ markets, Mimi makes the commercial case for human intelligence and shows why the age of AI demands stronger human skills and empathetic leadership than ever before.

Ideal for: leadership conferences, entrepreneur events, executive offsites, HR and people summits, and AI and future of work events.

Audience Takeaways:

- Understand the data linking listening, empathy and connection to trust, retention and performance.
- Learn the A.L.U.R. framework: Authenticity and Presence, Listening, Understanding and Recognising.
- Understand why human intelligence is the advantage AI cannot compete with.
- See why the success of every AI investment depends on the people using it.
- Leave with practical tools, from her bestseller 40 Ways To Connect With People, to use the next morning.

Everyone Needs A Connection Prescription

The New Rules for Leadership, Influence and Success

Your people are disengaged. Your customers are walking away. Your leaders are running on empty. This is a connection crisis, and it is costing you every day. AI will not fix it. People will.

Drawing on her forthcoming book, The Connection Prescription, Mimi hands your audience the cure. Leadership, influence, and success start with how you connect. This keynote shows them exactly how, with the human skills that make every investment in technology pay back.

Ideal for: association events, leadership and entrepreneur conferences, client facing and sales teams, and culture and engagement programmes.

Audience Takeaways:

- Discover why connection drives performance for people and for business.
- Explore the new rules of influence in a busy, automated world.
- Understand why AI + HI = ROI starts with how leaders connect.
- Leave with practical tools, from her bestseller 40 Ways To Connect With People, to use the next morning.
- Commit to connection as a daily practice.

The Human Advantage

The Entrepreneur's Secret to Winning in the AI Era

Every feed is full. Every inbox is flooded. Every competitor has AI. So why would anyone choose you?

Mimi shows entrepreneurs what makes people pay attention, trust a vision, follow and keep coming back. AI can scale your output. Only human intelligence earns trust. Influence begins when people feel heard. Earn that, and you build a business people stay loyal to for years.

Ideal for: founder and entrepreneur summits, content creator events, business owner networks, accelerators, personal branding summits, and women in business events.

Audience Takeaways:

- Understand why influence begins when people feel listened to.
- Move from invisibility to influence by mastering Listening Led Leadership™ and empathetic engagement on and offline.
- Build a personal brand, social influence and lasting loyalty with customers, teams and communities.
- Learn why patience and consistency build businesses that endure.
- Leave with practical tools, from her bestseller 40 Ways To Connect With People, to use the next morning.

The $9 Trillion Leadership Gap
Why Empathy Is the New Currency

Disconnection is costing your organisation every day, and it shows up on your balance sheet. Only 23% of employees are engaged at work (Gallup). Performance is stalling. Talent is walking out the door. Gen Z remains disconnected.

Mimi puts a number on it: a $9 trillion global empathy gap. In an age where every organisation is racing to adopt AI, she shows boards why the human gap is the one that decides the return. Then she hands your leaders the human tools to close it, from the inside out.

Ideal for: boards and executive teams, HR and CHRO conferences, and industry and government summits.

Audience Takeaways:

- Unpack the real commercial cost of disconnection on performance, retention and collaboration.
- Understand why High Stress + Low Time = No Empathy, and how to break the cycle.
- Learn Listening Led Leadership™ as a practical way of leading teams.
- Build belonging and trust across multigenerational teams.
- Leave with practical tools, from her bestseller 40 Ways To Connect With People, to use the next morning.



"I recently had the privilege of attending Mimi's talk, and I left deeply moved. Mimi reminded me of something powerful: owning the stage is not about volume or charisma alone. Her sharing was honest and generous. She showed that when you speak from the heart, connection naturally follows. Her presence is not loud, but it is deeply magnetic."

Sofie Hon

Program Director, Hearty Institute

SEE HER IN ACTION

READY TO BOLDLY MAKE A MARK ON YOUR EVENT?

Inkwell MGMT is here to collaborate with you to bring Mimi Nicklin's energy and expertise to your next event. Whether you're looking to inspire, motivate, or educate your audience, Mimi is ready to deliver a transformative experience.

Let's make it happen! Connect with Stevie Johns at Inkwell MGMT today, and together, what we create will be unforgettable.

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