

Customer Testimonials

Complete archive of unique reviews publicly displayed on Angi

Freedom Renovations Inc. | Quality Craftsmanship Since 1992

A Reputation Built One Project at a Time

These customer comments reflect flooring, tile, bathroom, backsplash, hardwood repair and refinishing projects completed by Freedom Renovations. Review text is reproduced as publicly displayed, including original wording and punctuation.

Archive coverage: 15 public Angi review pages covering November 2011 through February 2026. The PDFs displayed 375 entries; one exact duplicate was removed, leaving 374 unique reviews. Angi's profile header states 368 reviews, creating a six-review discrepancy in the public page data. Longer reviews shortened by Angi are clearly identified.

★★★★★ **Heidi G.** | **Feb 2026**

Tile: Ceramic And Porcelain Installation

“Very pleased with the work that was done in one of our patient's home. Dependable, returned calls timely, communication was great. We will use them again in the future.”

★★★★★ **June B.** | **Jan 2026**

Tile: Ceramic And Porcelain Repair

“Very professional and easy to work with”

★★★★★ **Adam H.** | **Jan 2026**

Luxury Vinyl Flooring Installation (Materials Provided By Consumer)

“They don't mess around. 800 sq. ft of LVP installed in 6 hours! Looks great!!”

★★★★★ **Beth H.** | **Feb 2025**

“They were excellent and so kind. They asked all the right questions up front. It was a great experience.”

★★★★★ **Lindsay M.** | **Feb 2025**

“As always, Chris and Maria are great to work with! We needed a little repair work done on our floor, and they were able to get the work done in a timely manner. They are always courteous, helpful, and very, very prompt. Highly recommend them!”

★★★★★ **Rhonda P.** | **Dec 2024**

“I was so impressed by their product and also the professionalism in their employees. My flooring turned out amazing! It was done in a very timely manner and the pricing was very fair. Would highly recommend this company!”

★★★★★ **Kerri R.** | **Oct 2024**

"This is the second time using Freedom Renovations and I am again BEYOND happy with how my bathroom turned out. Both times I have had an idea and they listen and help me make the right decisions to make my bathroom amazing. I will continue to use them when doing any home remodels."

★★★★★ **June B.** | **Oct 2024**

"Excellent, hard, conscientious workers"

★★★★★ **Jim M.** | **Oct 2024**

"We now have used Freedom Renovations twice. Once for a total 1st floor sand and refinish job and then a stair and upstairs hallway sand and refinish job. Both came out fantastic. Highly recommend Freedom Renovations to anyone looking for a quality result."

★★★★★ **Michael P.** | **Oct 2024**

"I needed to have some sections of my hardwood floors replaced due to water damage and Maria reached out very promptly to assess my project needs and provide a quick estimate for repairs. Communication was very professional and responsive. Work was done quickly and looks fantastic. Would highly recommend!"

★★★★★ **Geoffrey D.** | **Oct 2024**

"So easy to work with. Level of communication was outstanding. Crew was very hard working. Floors look better than expected. Any issues or discrepancies were handled that day. I would hire this company again for any project in the future."

★★★★★ **Eric G.** | **Sep 2024**

"They did an amazing job with the floors and tile."

★★★★★ **X C.** | **Jul 2024**

"This is my third Flooring project completed by freedom renovations Over the past couple of years. So far they deliver the project as discussed and the promised at 100% time. If they tell you, when and what will happen, it will happen exactly what you were told - No nonsense. Their crew are also very efficient and professional - normally can get your entire flooring done , I.e. First floor of a 2000 ft.² house ,within a day or a little over into the next morning. Every corner and every room were completed with the same high-quality. Every time I have any question,..." [Text shortened by Angi on the public page.]

★★★★★ **Sebastian P.** | **Jun 2024**

"Highly recommend working with Freedom Renovations! The team did an amazing job with the floors in our home. They were super professional, communicative and punctual. We look forward to continuing to work with them!"

★★★★★ **Carter M.** | **Jun 2024**

"If you need flooring/tile installed, Freedom Renovations is the right place to go. Maria is great and the installers are experts at what they do. We are so pleased with the tile we chose

for our sunroom and more than pleased with the installation. If we have other flooring needs in the future, we will definitely be using Freedom Renovations, Inc. again. They are the best!!!!”

★★★★★ **Larry K.** | **May 2024**

“Great customer service. Prompt estimate quick to get started and finish up. Work is excellent will use again to finish rest of my house”

★★★★★ **Ann A.** | **Apr 2024**

“Freedom Renovations is a great company. I worked with Maria on installing a ceramic tile backsplash in my kitchen. She was quick to send me a reasonable quote and schedule the job. Her installers were on time and did an excellent job. They completely cleaned up when they were done. This is a great company with excellent workers.”

★★★★★ **Melinda B.** | **Apr 2024**

“I engaged Freedom Renovations to install the tile floor, new baseboards and 1/4 round, and reinstall the toilet and sink in a 1/2 bathroom. They were prompt with the estimate, and the installation. They were professional in every way, answered all of my questions, and caused a minimum of disruption. The project took three days and produced a high-quality result. The cost was in line with other estimates, and they were delightful people. I will be using them on additional projects.”

★★★★★ **Rodney S.** | **Jan 2024**

“Went great. Installation was scheduled and performed on those days. Maria was always very responsive. Will definitely use them in the future if flooring is needed.”

★★★★★ **Jim M.** | **Oct 2023**

“We had freedom renovations replace a section of our hardwood floors that were damaged by a slow water leak. We had to have the entire first floor refinished as well as the damaged section replaced. The results were unbelievable. Perfect patch job and a flawless refinishing job. The results have added value to our home. Thank you freedom renovations for a great job.”

★★★★★ **Harry D.** | **Oct 2023**

“Outstanding. Another vendor had done about a thousand square feet of LVP about a year and a half ago. While I was satisfied at the time, now Maria's team has shown me a new standard.”

★★★★★ **Tommy G.** | **Jul 2023**

“2nd time working with Freedom Renovations and another great job! Quick and efficient with a solid turnout. Maria and Felipe were very to easy to work with per usual.”

★★★★★ **Katie B.** | **Mar 2023**

“Roger and Robson with Freedom completed our backsplash, and we're so happy with the work. Freedom always does the highest quality work. I couldn't recommend them enough, especially for any flooring or backsplash projects.”

★★★★★ **Gerrie M.** | **Mar 2023**

“I needed to have some hardwood flooring repaired, Maria was extremely responsive and we coordinated via text as I was traveling. They did a great job with the repair with extremely reasonable pricing. She's very pragmatic and is also helpful in referring other specialists that her firm doesn't handle. I'd highly recommend them!”

★★★★★ **Michael K.** | **Feb 2023**

“The team did an excellent job with updating our bathroom. They were timely and professional throughout the entire process and we wouldn't hesitate to utilize their services again in the future”

★★★★★ **Jamie P.** | **Dec 2022**

“I couldn't have asked for a better job! They were all very quick to communicate with us with any and ALL questions we had. The floors were installed in one day. They look absolutely amazing. We will be using them again for our bedrooms and bathrooms in the future.”

★★★★★ **Stephen S.** | **Dec 2022**

“From estimate to finish they were in touch with me the job was finished on time workmanship was excellent”

★★★★★ **Bob P.** | **Dec 2022**

“Five Stars to Freedom Renovations. We definitely will recommend them. The job was done on time and on the agreed contract price. Bob and Sandy Parm”

★★★★★ **Tom C.** | **Nov 2022**

“The Freedom Renovations team did a great job. They came on time and stayed on the job until it was finished. The tile looks good. I would definitely hire them again for another flooring project.”

★★★★★ **Marie-Michele D.** | **Nov 2022**

“We were very satisfied with the work that was done, and Maria was very responsive to all of our concerns and questions.”

★★★★★ **ToniAnn H.** | **Nov 2022**

“Excellent work! Maria & Chris are definitely a team! During the renovation they stopped in to make sure everything was running smoothly. The whole project was timed out perfectly.”

★★★★★ **Tommy G.** | Nov 2022

“Chris, Maria, and foreman Felipe + squad were great to work with (shout out to Wilson!). I had an ambitious project of doing re-tile of 3 bathrooms at once and we were able to orchestrate the planning with as minimal disruptions as possible. The visual and functional shift of the bathrooms is amazing. While we didn’t nail the timelines exactly, we were pretty on schedule and the work was done consistently which was important to me as to not upend my life with no light at the end of the tunnel! Communication was strong and pricing competitive but the...” [Text shortened by Angi on the public page.]

★★★★★ **Donnie H.** | Oct 2022

“Very honest, did an excellent job, owners are very personable, and they complete the work very timely.”

★★★★★ **AMY S.** | Oct 2022

“They were amazing to work with. I had no idea of how to handle all this, they walked me right through the process. I love the new flooring, they did great work. I am very happy and can highly recommend.”

★★★★★ **Ron O.** | Sep 2022

“Freedom Renovations was a pleasure to work with. They were there when they said they were going to be there and did an amazing job. I fired [other company name redacted] for unfair practices and found Freedom. I wish that I would have known them from the beginning, it would have saved me time and money. Amazing people and trusted company!”

★★★★★ **Paul H.** | Aug 2022

“Extremely well. We found this Team to be very attentive to detail and when beyond the call of duty to make sure we were 100% satisfied with their work before they considered it done. Very easy and dependable to work with!”

★★★★★ **Alexandra K.** | Jul 2022

“Working with Freedom Renovations was a breeze! They walked me through the process and were responsive to all of my questions in a timely manner!”

★★★★★ **Patrick R.** | May 2022

“Chris and Maria from freedom were excellent. came out gave us a quote, informed us what will be done. had the guys come out and rip up the old flooring and lay the new flooring down. Then double checked the work and fixed any problems that arose. I will definitely be using them again for other projects.”

★★★★★ **Kim M.** | May 2022

“They did a great job. Many installers we reviewed did not work with this material, but these guys got it done with tile to spare. Communication with Chris and Maria was excellent, and the cost was reasonable. Can't beat that combo.”

★★★★★ **Heather T.** | Jan 2022

“Perfect, will use them again! Very quick to respond and addresses all concerns immediately with best possible scenario. Loved this company!”

★★★★★ **Kevin Z.** | Jan 2022

“The team was outstanding. Maria was extremely responsive and very easy to work with. The scheduling was timely and the guys performing the work were very considerate and did a very professional job. We highly recommend them for any tiling projects you may have. While I'm sure you may be able to find some lesser qualified companies to do work for slightly less, the pricing was very fair so I didn't bother to push for discounts or do extensive searches to find cheap alternatives, which is the reason for the 4 star pricing review. We are extremely satisfied wit...” [Text shortened by Angi on the public page.]

★★★★★ **Jessica W.** | Dec 2021

“Very professional, quality work. Workers came on time and worked quickly. Pricing was reasonable, and communication was great! Will definitely be using them again.”

★★★★★ **Kayla B.** | Dec 2021

“100 percent recommend Chris and Maria for any job, large or small!!!! The level of professionalism was incredible. Maria communicated every single detail with us and the entire process was very organized and streamlined. The crew working was polite and professional as well as efficient in getting the job done. Quality of work was some of the best we have seen... they truly take pride in their job and it shows thru their work! I would use Maria and Chris again for any home improvement project.” [Text shortened by Angi on the public page.]

★★★★★ **Lynn W.** | Sep 2021

“They did a great job and were willing to work within the dates we needed due to counter top installation.”

★★★★★ **CHARLES R.** | Sep 2021

“It went great. The whole transaction took place online and on the telephone. Maria was super in the details and help me with her advice on some of the finer points. The installation was great, efficient, professional, and quick. I have received so many compliments on the our laminate flooring and a big part of this is the great work Freedom Renovations did for us.”

★★★★★ **Quang N.** | Aug 2021

“I love everything about this project. every step beginning from the first phone call, to planning, until the last day, Maria gave me a secured feeling from day one. She did a good job on quoting the project by just asking for pictures of the area. A week before the project started, Maria and her husband came in to make a final measurements. I thought this preparation process was perfect for me because i was not home often. The working crew

was very professional, worked very hard and on time. I left my house opened for them to work without worrying. The result..." [Text shortened by Angi on the public page.]

★★★★★ **Stephen L.** | **Aug 2021**

"Freedom Renovations did a great job for us. Timely, reasonably priced, love the work they completed. Very highly recommend this company."

★★★★★ **Christopher P.** | **Aug 2021**

"Cannot beat the quality and price! They were polite and worked around some health issues we had. Plus they came back to repair a tile and grout issues without hesitation. Would definitely refer to family and friends."

★★★★★ **N T.** | **Jul 2021**

"The installation of my hardwood floors could not have gone any better. True professionals and beautiful results. Very highly recommended!"

★★★★★ **Harry G.** | **Jul 2021**

"The ladies name was Maria, she was very responsive and helpful, the price they gave me was very reasonable, there was no negotiations needed for the price, it was very fair and a very good price. They came when they said they would come , and they finished the work as promised in a very timely manner. I would definitely would hire them again and would definitely recommend them to anyone. They were just very good."

★★★★★ **Beverly D.** | **Jul 2021**

"They are very responsive. Great price. Less expensive Courteous and very professional."

★★★★★ **Lisa P.** | **Jul 2021**

"This is the second time and second home we have used Freedom Renovations for hardwood flooring installation. This time, it was for new hardwood flooring installation throughout our entire home, upstairs and downstairs. Maria and Chris and their team were fantastic to work with. We had severe water damage from a flood and had them remove the old Brazilian cherry hardwoods which we decided to replace with modern 5" white oak. The end result is beautiful and they have been back several times to make things absolutely perfect as we had some..." [Text shortened by Angi on the public page.]

★★★★★ **Isabel O.** | **Jul 2021**

"Excellent. Freedom Renovations did an outstanding job. They were professional and very responsive for the duration of the project. The price was fair, and no "surprises" were added during or after the project. The quality of work was excellent. I would definitely use them again."

★★★★★ **Kerri R.** | **Jun 2021**

"This company went above and beyond helping us with insurance, figuring out how to re-design my shower and when Insurance tried to take it vantage of us, Maria and Chris both fight for us and got us what was right. After ordering the tile from a known tile store we

called them to tell them we were ready their worker got there and noticed that there was a manufacturer default with the tile and called us right away to let us know, when we took the tile back they agreed that something was wrong with the tile. This shows extreme detail and I am so happy that he..." [Text shortened by Angi on the public page.]

★★★★★ **ANNE G.** | Jun 2021

"The entire process from start to finish was pleasant. The bid was far under other companies and they were able to do the job weeks before anyone else. Filippe arrived on time, was so courteous and knowledgeable. The tile setter was superb. After first getting an estimate for the job, I changed my mind and enlarged what I wanted done. Maria and her staff were flexible and worked with me with no problems. Soon I will get my flooring replaced and I will definitely use Freedom Construction for that job, too."

★★★★★ **David D.** | Jun 2021

"Great. The team arrived on time, was professional, respectful and completed the work timely each time. Would definitely use them again should the need arise."

★★★★★ **Mani R.** | May 2021

"The job was done really well, they were really professional and came on time. I already have an estimate to do my kitchen tiles. Great company and owners to work with."

★★★★★ **Dara A.** | May 2021

"Maria and Chris are extremely professional and knowledgeable in all areas of remodeling but specifically hardwood flooring. Maria and Chris were easy to talk to and responded immediately to any and all questions and concerns! My husband and I just bought a new house to move into and the sellers had someone repair two areas in front of door that had water damage and it was a nightmare. The flooring had been ruined in my opinion. They left a big square patch basically that did not match other flooring. It was a different color, uneven height compared to re..." [Text shortened by Angi on the public page.]

★★★★★ **Marcia S.** | May 2021

"It went great. Every step of the way, the company was very responsive to our questions and requests. Maria and Chris have been really awesome to deal with. The crew came in and quickly and efficiently removed the old flooring and installed the planking. The job they did was highly satisfactory. They were actually recommended by a salesman from another company we are doing business with. The salesman had hired them to do several jobs for himself and his mother's home apparently and he was highly satisfied. I would definitely recommend them...." [Text shortened by Angi on the public page.]

★★★★★ **Curtis P.** | Apr 2021

"Maria and Chris and their team did a great job, as always. We had them remove the carpet in our master bedroom and closets and blend in matching hardwood to what we have in the rest of our house. The transition was perfect. You cannot tell where the original floor ended and the new floors began. Would definitely use again and recommend! Great work!"

★★★★★ **Matt B.** | **Apr 2021**

“Had a great experience, they are very responsive and the price was fair. Very happy with the quality of work, Felipe offered us a great solution when we couldn't decide what to do with the shower curb.”

★★★★★ **Frank H.** | **Apr 2021**

“Excellent company to hire! They follow up with phone calls and work was done in a timely manner. Our tile and LVP were done perfectly and if you have a concern they come back immediately! Would, without hesitation, hire them again!!”

★★★★★ **Erika F.** | **Mar 2021**

“They were fast and meticulous!!”

★★★★★ **Thomas J.** | **Feb 2021**

“On time, workmen were professional, and completed the work in an efficient manner. Cleaned up everything after the work was completed. Good job, well done.”

★★★★★ **Bill B.** | **Feb 2021**

“Chris and Maria are the consummate professionals. They personally visited with us, reviewed the job scope, made helpful suggestions about things like the furniture move-out/move-in and promptly provided a quotation for the work which was very reasonable and thorough. Their crew came exactly as scheduled and performed the work, as scheduled, with excellence. This included: - sanding all of our downstairs hardwood floors, two sets of stairs and an upstairs landing area (about 2,000 sq ft total) - repairing a defect in the original hardwood floor...” [Text shortened by Angi on the public page.]

★★★★★ **Heather I.** | **Jan 2021**

“The entire process was fabulous from the estimate by the owners to the tile installation. We united large format tiles and they tile a custom lounge chair for the steam shower. While this was something new for them they took the time to review the specs for the lounge and tiled it beautifully. I highly recommend them. They came when they said they would and were the nicest people to work with.”

★★★☆☆ **John D.** | **Jan 2021**

“Delayed response. Then a rescheduled meeting for quote. Then no response. After I followed up they responded saying they would need a few more days. I didn't get the sense they wanted my business and/or were willing to work to even provide a quote.”

★★★★★ **Susan J.** | **Jan 2021**

“They did a great job! They were efficient and cleaned up after the job was completed.”

★★★★★ **Christian G.** | **Dec 2020**

“Excellent. The crew did an amazing job and kept all areas clean. Couldn't be happier.”

★★★★★ **Joe W.** | Dec 2020

“Excellent job. On time, on budget and quality work. This is the second project they have done for me and I would recommend them highly.”

★★★★★ **Katie B.** | Nov 2020

“This was the second time we have had freedoms complete work for us and we are just as happy! We utilized a retro tile design and subway tile and they did another great job. We also needed some wall work and painting completed and they made great recommendations as well”

★★★★★ **PARKS N.** | Nov 2020

“Fabulous. All the installers were very respectful of me and my home. Marie is so kind and professional. She was always available when I called and had answers to any and all of my questions and concerns. You will not be disappointed.”

★★★★★ **Justin M.** | Oct 2020

“Floors look great!”

★★★★★ **Christian G.** | Oct 2020

“Amazing. Not only did they exceed our expectations they made sure that everything was kept clean and that every detail was given attention. They kept us informed of every step and even assisted with determining the best layout for the tile. Absolutely wonderful. We will be hiring again to do carpet and additional tile work in other areas.”

★★★★★ **Caroline S.** | Oct 2020

“Working with Chris and Maria was a breeze. They were efficient and communicative and priced competitively.”

★★★★★ **Marsha E.** | Oct 2020

“Freedom Renovations were extremely professional in all ways. They gave me an appraisal very quickly, showing up on time. I was then given a date that they could do the work and amazingly they did it on that day! I couldn't ask for the backsplash to come out better. It was perfect. A switch was broken during the installation and I was impressed with how quickly they fixed it. I would highly recommend this company.”

★★★★★ **Lenore C.** | Oct 2020

“Laid porcelain tile throughout entire home and outdoor patio”

★★★★★ **Suzanne M.** | Oct 2020

“Chris and Maria came to measure and evaluate the work to be done. They met both appointments for the estimate and the actual tiling work with no delays. The work was done professionally and it looks great. Maria followed up after the work was completed to ensure I was satisfied with the tile installation. I would highly recommend them for your next tiling job!”

★★★★★ **Keith T. | Oct 2020**

“We were very happy with the work performed and professional manner in which this company treated us. Good price, great work, punctual and friendly crew, what more can I say. We would recommend them in a second!?”

★★★★★ **Jay S. | Sep 2020**

“Everything went well and Maria was great to work with”

★★★★★ **Kelly R. | Sep 2020**

“They were very knowledgeable when it came to hardwood floors and helped me pick the perfect color. The project went smoothly and the final product was beautiful, I'd highly recommend.”

★★★★★ **Mani R. | Sep 2020**

“Did a good job !!!!”

★★★★★ **Bill B. | Sep 2020**

“Couldn't be happier! Chris and Maria were fantastic to work with: very responsive, caring, attentive to our needs, respectful when offering their own thoughts about our plans, very competitive on price, on-time, etc. Their installation crew was phenomenal. Admittedly, the bedroom was small but they completed the entire job in less than half a day, including cleanup, carpet haul-away and quarter-round molding installation. The room is beautiful and my wife, who will use it for her personal office, is ecstatic. I wish there was a way for me to upload photos to show...” [Text shortened by Angi on the public page.]

★★★★★ **Katie B. | Sep 2020**

“Amazing! My husband and I recently purchased our first home which is almost 100 years old. Luckily we are just updating previously renovated spaces. Freedom installed awesome slate tile in our kitchen, a stylish printed ceramic tile in our guest bath floor, subway tile on our bathroom wall, and also repaired some original hardwood floor! They truly were amazing, giving us accurate advice on recommended repairs and they did it right. They did not skip steps and wanted to make sure we were pleased with results. With any work there is some added mess, but we...” [Text shortened by Angi on the public page.]

★★★★★ **Melita J. | Aug 2020**

“The floors are beautiful and the price was reasonable!”

★★★★★ **Niki Z. | Aug 2020**

“Shout out to Freedom Renovations for doing a bang up job on my backsplash! Very impressed w/their workmanship and they even cleaned up after themselves! The owner Maria is very nice, genuine and was very attentive to all the questions I had. I will be referring them to my friends and using them again in the future!”

★★★★★ **James B.** | Aug 2020

“Freedom did an amazing job refinishing our floors in our house. They are trustworthy and do excellent work!! We would not hesitate to recommend them, and/or hire them again!!”

★★★★☆ **Lori C.** | Aug 2020

“Pros: 5 stars/A rating for Maria and Chris. Maria was very professional and accommodating, even with the changes of schedule due to delayed delivery from the flooring company and my own indecisiveness regarding the installation of shoe-moulding, When I reported a couple install issues, she was quick to make sure the installers returned and fixed the problems. So, yes, in spite of the "cons" noted below, I would recommend Freedom Renovations Inc. Cons: The biggest con for me was trying to communicate with the two installers. I think a lot of the...” [Text shortened by Angi on the public page.]

★★★★★ **Natalie G.** | Aug 2020

“It went great. The team from Freedom Renovations was very professional and efficient. They finished the job earlier than expected, and it turned out great. They made a very beautiful subway tile surround for our tub and a lovely hex mosaic floor. We would use them again anytime.”

★★☆☆☆ **Shereen E.** | Aug 2020

“Overall, their work was sufficient, but there was a serious lack of attention to detail. And customer service was ultimately lacking as well. We discussed how the kitchen floor had a slight slope towards the bay window. Instead of inquiring further like I believe they should have, they said they would attempt to address the issue during installation. After installation was complete, we noticed the following issues: -wood floor was gouged at the transition -multiple tiles with the same pattern were placed next to each other and in the same direction -gobs of cement...” [Text shortened by Angi on the public page.]

★★★★★ **Barbara T.** | Aug 2020

“Everything was amazing! Chris and Maria are so professional and friendly. The guys that came to do job were the best. When I have any future renovations to be done I will absolutely call Freedom Renovations. They are are a family business and are trustworthy.”

★★★★★ **Jodi H.** | Jul 2020

“Shower and bathroom floor tiling”

★★★★★ **Kimberley D.** | Jul 2020

“Maria is extremely responsive and helpful. The team was patient and created a beautiful refinish color option for our hardwood floors. A water leak kicked off this entire process so not a fun experience but Maria and their team worked to make the process as smooth as possible and was very responsive to questions or concerns. We have a beautiful finished product!”

★★★★★ **Sharon D.** | Jul 2020

“Chris and Maria at Freedom Renovations are outstanding. Their promptness, extraordinary communications, willingness to consult and offer suggestions, and the quality of work have been fabulous. Just before the work began, we decided to add a significant amount of work for replacing our carpeted stairs with hardwood stairs. They accommodated this additional work even though it meant bringing in an additional contractor. Any time I contacted them, they responded promptly and with clear communications and updates. Highly recommend them for...” [Text shortened by Angi on the public page.]

★★★★★ **Celeste C.** | Jun 2020

“We are so grateful to Freedom Renovations for installing our backsplash for us! Maria was so kind and an excellent communicator. The guys that came were so nice! They answered all our questions on the day of install and did a beautiful job. We couldn’t believe how fast and efficient they were. We would 100% recommend this company!”

★★★★★ **Candace C.** | Jun 2020

“The men were “on it”. They arrived at my home on time, and got right to work. As they worked, they cleaned up, which was awesome! I couldn’t be happier with the finished product...wonderful work!”

★★★★★ **Kimberly C.** | Jun 2020

“We had a wonderful experience! The employees are incredibly kind and professional. The work was done on time, and it was clear that there was a great amount of attention paid to detail. Chris and Maria are very knowledgeable, so we felt completely comfortable throughout the entire process. The finished product is beautiful! We are so impressed with the company and very happy with our new floors!”

★★★★★ **Josh M.** | May 2020

“Exceeded every expectation I could have. Was the cheapest price I could find, the quickest work, and the most professional people I dealt with.”

★★★★★ **Lindsay M.** | Mar 2020

“We absolutely LOVE working with Maria and Chris. They are always responsive, personable, and easy to talk to. We let them know what we wanted, and they went the extra mile to make it happen. Our floors look GORGEOUS. We couldn’t be happier! Extremely competent, competitive prices, and overall a great team to work with. Highly, highly recommended.”

★★★★★ **Kellye S.** | Feb 2020

“I would highly recommend Freedom Renovations for any flooring needs. Chris and Maria came and gave us a quote during which they noticed buckling in our flooring and provided us with recommendations to not only ameliorate the buckling but also strategies on keeping it from happening in the future. We casually asked about having broken tile replaced in a couple of areas in our house. When they saw the bathroom floor had breaches in the grout

and was showing buckling, Freedom R suggested that we postpone our initial, larger, more expensive job, to..." [Text shortened by Angi on the public page.]

★★★★★ **Barbara S.** | **Feb 2020**

"The installers arrived on time. Completed work in a timely manner and were neat, clean and respectful on our home."

★★★★★ **Kimberly B.** | **Jan 2020**

"Everything went great. Chris and Maria are nice, professional, prompt and helpful. Maria was extremely patient with me as I flip flopped around with exactly what I wanted to do. Their crew was prompt and efficient. They extended the hardwood floor into our family room connecting to the pre-existing hardwood. We also had some water damage to the hardwood by our patio door. The crew removed the old damaged wood and installed new hardwood. There was no pressure and everything was a breeze."

★★★★★ **Jody T.** | **Nov 2019**

"Chris and Maria are great. They are a husband and wife duo from Statesville and are as nice as can be. This is the 2nd time we have used them for tile work. The first was a backsplash in office kitchen which looks great. Felipe their head tile guy is awesome too. Then we had an office flood which wrecked our hardwood laminate floor. We replaced the floor with tile and also replaced baseboards and this included drywall repair from old baseboards wrecking that. Fair pricing and prompt. They definitely can deliver! Would recommend."

★★★★★ **Karen C.** | **Nov 2019**

"Great work! From start to finish this was a MUCH easier process than I was anticipating. Chris and Maria are very friendly and knowledgeable. They helped arrange moving of furniture and recommenced painters as well. Floors and banisters are beautiful. It is like having a new home. Price was actually a little less than I was anticipating. I highly recommend them!"

★★★★★ **Eric C.** | **Oct 2019**

"What a great experience! Maria was quick to respond to my inquiry, and she and Chris soon arrived at my place for inspection. I had a quote for the work shortly thereafter. I liked Maria and Chris right from the beginning, and after doing some comparison shopping I ultimately chose their company for the job. We scheduled a date for work to begin, and their crew showed up on time, were courteous, and went right to work. They installed a new ceramic tile floor in a bathroom. They also replaced a damaged tile in the kitchen, and took precautions to prevent..." [Text shortened by Angi on the public page.]

★★★★★ **MICHELE C.** | **Oct 2019**

"Always professional, on schedule, and the floors are beautiful."

★★★★★ **Michael F.** | Oct 2019

"I know of Chris and Marie because they did a very large wood floor refinishing job for my son. The work was excellent. However, this review is about the integrity of Chris and Marie who declined to make money by keeping the customers interests first. Recently we had a large water leak that caused our gorgeous walnut floors to be soaked in water. I had Serv Pro out and they ripped out Sheetrock,trim, and put drying mats on my buckled wood floors. I knew to call Freedom immediately for expert advice. However, I shall digress for a second. As I mentioned earli..." [Text shortened by Angi on the public page.]

★★★★★ **Jim H.** | Oct 2019

"The guys were fast and professional. They were in and out in two days and they cleaned up their mess everyday before they left. The owners of the company cared about the job and your needs. I would recommend them to anyone who needs tile work done."

★★★★★ **Ivan B.** | Oct 2019

"Chris, Maria and crew did an amazing job installing luxury vinyl plank in the entire upstairs of our new home. We moved into a home built in the 70's and were replacing carpet and tile. They handled the entire project from start to finish....removing existing flooring, repairing water damage/mold sub flooring and installing the new LVP. Maria kept us updated during the entire process and was very prompt replying to our calls and texts. We highly recommend Freedom Renovations and are actually using them now to install porcelain tile in our entire downstairs."

★★★★★ **Curtis P.** | Oct 2019

"Great work. Very professional. Chris and Maria came out and evaluated our project, provided a follow up detailed estimate, and their crew completed the tile installation in our 2 bathrooms with the upmost quality. The bathrooms look incredible. Could not have asked for a better job. Would definitely recommend and hire again."

★★★★★ **James B.** | Oct 2019

"Very pleasant experience from quote to final product. Excellent customer service and quality work!"

★★★★★ **Contessa S.** | Oct 2019

"I had them install vinyl plank flooring in a bonus room. The project went really well. The guys came at the time they told me and got the install done pretty quickly."

★★★★★ **Gail H.** | Oct 2019

"They did a beautiful job. They are professional but also the nicest people. The bathroom looks fantastic!! I would always use them to do any work we need done."

★★★★★ **Terry T.** | Sep 2019

"It was a great experience. Liked the job some much we hired them retile two bathrooms in our rental house. Great people and great service"

★★★★★ **Mark S.** | Sep 2019

“Maria and Chris from Freedom Renovations were very nice to work with and helped us with the install of a new Luxury Vinyl Plank flooring in our entry way and hall way. They responded quickly via text and email during the selection phase of the flooring. Their price was reasonable and competitive and everything was detailed out well in initial contract. There installers (2) showed up on the day and were efficient, polite and did a great job of the new flooring. We would recommend them without hesitation. Job was removal of parquet flooring and install of...” [Text shortened by Angi on the public page.]

★★★★★ **Lonnie C.** | Aug 2019

“I have three bedrooms with carpet and wanted to install hardwood flooring. I contacted Maria and she responded quickly and efficiently to my phone call. She and her husband, Chris, came out and measured the rooms and gave me a fair estimate a few days later. She also located a vendor with the correct hardwood that had been discontinued a year ago. In the end, my wife decided to leave carpet in the three bedrooms, but I was extremely impressed with how Maria responded to me. If I have a need in the future, I will certainly hire this efficient, detailed and...” [Text shortened by Angi on the public page.]

★★★★★ **Lori G.** | Aug 2019

“We couldn’t be happier with the job Freedom Renovations completed for us. From our first meeting with Chris and Maria we knew this was a professional team with a strong commitment to customer satisfaction. Maria communicated with us regularly and handled any questions or concerns that came up along the way. We had a complicated timeline for our move in date and Freedom Renovations worked closely with us and rearranged their schedule to accommodate our needs. The workers were timely, professional, and extremely skilled. Our condo was clea...” [Text shortened by Angi on the public page.]

★★★★★ **Roy W.** | Aug 2019

“Maria and Chris were quick to come out and evaluate our projects and provided an estimate soon after. However, they were not able to schedule us until a month after we approved the estimate. Felipe and his assistant were professional and pleasant to work with. We can say they went above and beyond to satisfy our needs. We are very happy with the finished product and would certainly use Freedom Renovations for future projects of this type.”

★★★★★ **Meredith L.** | Aug 2019

“Excellent! Chris & Maria were wonderful to work with; they were professional and dependable; Maria responded quickly to questions or concerns and their pricing was competitive. Would definitely recommend their services.”

★★★★★ **Darlene G.** | Aug 2019

“It went beautifully! Maria answered the phone when I called and/or responded via email if I had questions. The flooring looks fantastic, and even another contractor who was assisting on another matter commented on the professionalism of the stain and poly applications. The

pricing was very reasonable, as well. We will definitely consider them again for further work!!”

★★★★★ **Brandon D.** | **Aug 2019**

“Very well. They were very efficient and did a wonderful job! I would recommend these guys to anyone.”

★★★★★ **Thomas J.** | **Aug 2019**

“Wonderful people to deal with, punctual and constant communication. Workmen were professional and very experienced....will hire again when other projects come up. Many thanks.”

★★★★★ **Callie S.** | **Aug 2019**

“They made the whole process easy and worked efficiently and professionally. Maria was very responsive in communications and their crew was super friendly and punctual (actually showed up early). They did quality work at an affordable price with no surprises and cleaned up afterwards. Would definitely recommend!”

★★★★★ **BRIAN S.** | **Jul 2019**

“We contacted Maria at Freedom a few years ago to refinish our wood floors. She and her husband came out and met with my husband to measure and give an estimate. They were punctual, friendly, and their estimate was similar to other estimates that we received at the time. We chose not to have our floors done at that time, however, Maria touched base with us a few times via email. When we were ready to have our floors done, I called up Maria and began working with them right away. We appreciated their friendly service and responsiveness -- whenever ...” [Text shortened by Angi on the public page.]

★★★★★ **Todd S.** | **Jul 2019**

“Excellent job! Very responsive and easy to work with. Completed the jobs on schedule and on budget. Julio the project manager is a real pro and went above and beyond to ensure job was completed as estimated. Will definitely hire again.”

★★★★★ **Bill B.** | **Jul 2019**

“Chris and Maria were the consummate professionals. They arrived as scheduled, reviewed and measured our room and promptly provided a quotation for the hardwood floor and installation services. They provided excellent advice on the flooring project and helped us select hand- scraped dark 5" wide flooring that would really complement our master bedroom furniture. Their installers arrived as scheduled and completed the work in a single day. The floor looks beautiful. We could not be happier with the results and truly believe we got great value...” [Text shortened by Angi on the public page.]

★★★★★ **George V.** | **Jun 2019**

“Working with Maria and Chris went well. They were informative and willing to offer advice and counsel without being overly intrusive. The installation was done flawlessly. The crew was punctual, thorough and did an excellent job. They moved the furniture without incident

and asked for direction when it was replaced. They cleaned up all waste and left our home looking better then when they started. We initially started our vendor search with a big box store (Home Depot). It was fragmented, impersonal and frustrating. I am glad that I went with a loca..." [Text shortened by Angi on the public page.]

★★★★★ **Tamara J.** | **May 2019**

"It went great! They came out to assess the situation and understand my needs. It seemed like a fair price for the work and it perfectly matched the counter top I had. Thank you for confirming that I made the right decision to hire again."

★★★★★ **Deborah E.** | **May 2019**

"A SMALL hitch by an inexperienced installer, but was rectified immediately. Be very specific and they will be attentive to detail! Very nice people and installers were professional, careful and cleaned up after themselves. I recommend and would use them again!"

★★★★★ **Kristin P.** | **May 2019**

"Freedom Renovations did a very good job! I would definitely use them again."

★★★★★ **Daniel M.** | **May 2019**

"This is the second time we have used this company to continue hard wood flooring we had installed 10+ years ago. This time, just like a few years ago, the blending was seamless and work was done, checked and fixed to our expectations. We have been pleased both times we have used Chris and Maria's services and will continue to use them in the future. They respond to you almost immediately and are very easy to communicate with via phone, email and text."

★★★★★ **Tamara J.** | **Apr 2019**

"Great experience! Maria took great care of me from beginning to end! I ordered the materials for the install online and there were some challenges with the delivery but Maria was very patient and the team remained flexible. Communication was proactive and always professional. Would recommend and hire again!"

★★★★★ **Jim G.** | **Apr 2019**

"Excellent, the process was neat and clean the end result was outstanding"

★★★★★ **Michael B.** | **Apr 2019**

"I was extremely pleased with there work. They were very professional from day one. Always on time with everything they promised. Called a number of times during the job to update me on what was going on. This also included pictures. You will not be disappointed in the quality of work they provide. If you are looking for a excellent company for you flooring needs, give them a call. You will be impressed from the day they come out and provide you a quote. I love my floors!!!"

★★★★★ **Michael W.** | **Mar 2019**

“Chris and Maria came out quickly to quote the job. Professional and helpful very step of the way. Large area so they had to come back a couple of times to fix a few spots, but they handled this timely and professionally. Kudos to them for a job well done!”

★★★★★ **Caren B.** | **Mar 2019**

“They were very professional and the work was beautiful”

★★★★★ **John R.** | **Feb 2019**

“We wanted to upgrade our bathrooms, walk-in closet and laundry room to ceramic tile. Chris and Maria from Freedom Renovations were very helpful suggesting where to get our tile and then they would be happy to install it. The workers were prompt, professional and friendly and the finished product was BEAUTIFUL! Thank you Freedom Renovations.”

★★★★★ **John R.** | **Feb 2019**

“We will certainly recommend Freedom Renovations to anyone looking to change their flooring. We previously had wall to wall carpeting and wanted to switch to wood flooring. With friendly, professional input from Chris and Maria we chose the perfect hardwood flooring. The installers were pleasant and hard working and did a great job in a timely manner. We love our “new home” - it’s exactly what we hoped for and the cost was less than we had anticipated.”

★★★★★ **Elizabeth H.** | **Feb 2019**

“Prompt and punctual. Quality work. Excellent communication.”

★★★★★ **Carlos M.** | **Feb 2019**

“The workers were very cordial and finished work at a reasonable time while keeping their work looking awesome. We are very happy with the work that was done.”

★★★★★ **Beverly D.** | **Feb 2019**

“Install went well. The teams were in and out the same day.”

★★★★★ **Laura J.** | **Jan 2019**

“Excellent work very impressed with work men. Maria and Chris very friendly people.”

★★★★★ **Carlos M.** | **Jan 2019**

“Everyone was courteous and prompt. The floor is beautiful and all my friends have commented on how awesome the floor looks.”

★★★★★ **Laura J.** | **Jan 2019**

“Team worked very quick and cleaned up after them.”

★★★★★ **Richard T.** | **Nov 2018**

“Chris and Maria with Freedom Renovations were able to take care of our job in a very tight window. We decided to have work done with only about five weeks notice and needed to be done right before Thanksgiving. We did the same thing to them two years ago. they are very

good communicators and will do all they can to take care of you. The folks who did the work in each case (two years ago was putting in hardwood floors in kitchen, replacing stone, and refinishing all wood on first floor and stairwell) were prompt, patient and good at what they did. They..." [Text shortened by Angi on the public page.]

★★★★★ **Adeline S.** | Nov 2018

"Maria & Chris with Freedom Renovations came to my home on a weekend after severe water damage from the hurricane. They removed all the water and cleaned the entire area. After my claim was approved Freedom Renovations then replace my entire downstairs with new hard wood flooring. I am so happy with the results. This company is very professional, punctual and honest. Highly recommended!!!!"

★★★★★ **Robert L.** | Nov 2018

"I could not ask for any better results . There were no problems with any part of this process . The crew was great to work with . Clean up went smooth. Everyone was great from start to finish .?"

★★★★★ **Lloyd H.** | Oct 2018

"After water damage from Florence, I was in need of new kitchen flooring. Maria and Chris arrived at my home and assessed the situation. They did this by listening and making recommendations based on my input and concerns. When I chose Freedom Renovations to install my flooring, I felt like I had made an informed decision. I provided the tile, grout, and grout additive. I liked this approach. It gave me a better understanding of the price and quality of the available products in the market. I enjoyed learning about tile flooring. Freedom Renovations..." [Text shortened by Angi on the public page.]

★★★★★ **Aneatra G.** | Oct 2018

"Marie and Chris were great to work with! Their crew was punctual, friendly, and professional. The crew arrived when scheduled and worked diligently throughout the day. The job was completed in the time promised and we felt comfortable being out of our home and at work while they were there. We had a great experience with Freedom Flooring and I would highly recommend them to friends and family!"

★★★★☆ **Adam D.** | Oct 2018

"This project was a bit rocky, but Maria and Chris worked hard to make things right and in the end, we are happy with the way our cabinets turned out. The first contractor they sent was a nice guy and probably a great painter - just not for kitchen cabinets. He did not use the right paint or the right technique for this job, so the result was inferior. When they saw this, the Freedom team really stepped up - they apologized for wasted time, found another (much more expensive) contractor, and without changing their original quote, had the cabinets repainted bo..." [Text shortened by Angi on the public page.]

★★★★★ **Lisa B.** | **Oct 2018**

“They did an excellent job!! We had several different jobs going on at the same time . We absolutely love our floors .. carpet was installed , ceramic tile in the bathrooms and kitchen floor , backsplash they were professional and prompt . The professionalism and craftsmanship was superb the floors came out better than we could image . The price was fair . Everyone that comes loves the floors especially . This company pays attention to details which made everything turn out gorgeous On time ,courteous , each job was performed in a timely matter . I would...” [Text shortened by Angi on the public page.]

★★★★★ **Michelle K.** | **Oct 2018**

“Excellent. We chose a carpet and they came in and put in the padding and carpet, along with the transitions to go to the other flooring we have. They installed on a Saturday to fit our schedule. Great work and done in a day. Could not be happier about the feel of the carpet...great quality for sure.”

★★★★★ **Michelle K.** | **Oct 2018**

“Excellent. They squeezed us in and showed up on time, assisted with everything we asked. They put the flooring in the living room, kitchen, dinning room, hall, laundry and second bathroom. they were in and out in a day and were very professional. They cleaned up before they left. Great work!”

★★★★☆ **RUDOLF G.** | **Oct 2018**

“When removing the existing old carpet and linoleum flooring, quite a lot of dust was produced, which at times was as dense as fog. I wish the company would have employed a proper ventilating exhaust system to keep the work area relatively clear of the heavy dust produced. The workers did not have proper breathing masks during the removal of the old materials. I noticed how much they were coughing during the removal work. Although, after having made the observation regarding the conditions during the removal of the old materials, the workers ha...” [Text shortened by Angi on the public page.]

★★★★★ **Reese R.** | **Oct 2018**

“Excellent and very responsive. Meticulous attention to detail and customer satisfaction.”

★★★★★ **Melissa J.** | **Oct 2018**

“They were awesome! Great price, the workers were very professional and my home looks fantastic!”

★★★★★ **Joanna B.** | **Sep 2018**

“The customer service was excellent. Maria was very patient with me throughout the process and responded quickly to my questions. The finished product turned out beautiful. I love my new floors.”

★★★★★ **Elaine F.** | **Aug 2018**

“Excellent customer service from beginning to end and beyond. Trustworthy family business.”

★★★★★ **Rachel W.** | **Aug 2018**

“We contacted Freedom due to a water leak which caused damage to our kitchen hardwood floors and laundry room vinyl tile. We have hardwoods throughout the house, up and down stairs. Since we had to replace the damaged floors we knew we would have to have all floors refinished to match causing us to move all our furniture out of the house. At this time we decided to have other work performed in the house leading to unforeseen structural issues, dragging out our project and adding complicated timelines. Maria at Freedom was extremely helpful...” [Text shortened by Angi on the public page.]

★★★★★ **Nancy S.** | **Aug 2018**

“We had 4 estimates, they were not the cheapest nor the most expensive. When Maria and Chris came to give us an estimate, they were certainly the most thorough. They took a lot of time to go over all points of the project including; demolition and carpet removal, new installation in each room and staining (3 coats of poly on the floors, stairs and railings completed too). They were able to accommodate us having this project completed while on vacation. They stayed in touch throughout the project, we were always informed. We definitely enjoyed...” [Text shortened by Angi on the public page.]

★★★★★ **Lisa P.** | **Aug 2018**

“Maria and Chris were a pleasure to work with and communication was stellar as always. Their team is quick, efficient and does a great job! Looking forward to working with them on future projects.”

★★★★★ **Donald P.** | **Aug 2018**

“We had hardwood floors put in through our upstairs and carpet in one room. Working with Chris and Maria was great. We had obtained 4 different flooring estimates, they weren't the most expensive or the least expensive. We felt they were fairly priced and seemed honest and kind. Their estimate sheet was a little confusing, as we had asked for 2 estimates, one with pre-finished flooring and one with site finished. We originally thought that we would go with pre-finished as this takes a lot less time out of the house, however after further discussions with...” [Text shortened by Angi on the public page.]

★★★★★ **Patti Q.** | **Jul 2018**

“Maria and Chris were very helpful. They gave me all the options available to repair the floor and a time frame for getting the repaired completed. Marco, the floor technician, did an excellent job repairing the damage to the floor. Great company to work with.”

★★★★★ **Lindsay M.** | **Jul 2018**

“We LOVED working with Maria and Chris at Freedom Restorations! They worked with us beautifully to install the floors we absolutely adored. We have never chosen flooring before, so we definitely took our time and they were so patient with us. When it came time for the flooring to be installed, their workers were on-time, efficient, clean, and very courteous. I highly, highly recommend working with this great team!”

★★★★★ **Christine T. | Jul 2018**

“Freedom Floors arrived on time, removed the old flooring and installed the new flooring in three days, approximately 200 sf. We particularly liked the way he married the existing flooring with the new in a very pleasant look in the hall and family room. The only minor thing was leaving the old flooring on the lawn for two days due to trucks being too full to haul the wood away.”

★★★★★ **Christine T. | Jun 2018**

“Started promptly, easy to work with and efficient. Did a great job on doors, trim, and ceiling and walls. This work was done by BR H0me Improvement INC. Magno Nunes and his crew. I would definitely hire them again. Recommended by Freedom Flooring.”

★★★★★ **Keith K. | Jun 2018**

“From start to finish, Maria and her team were awesome. Extremely professional, easily accessible for questions and the quality of the work was fantastic. There were really no negatives at all. We are very happy we chose Freedom and would highly recommend them!”

★★★★★ **Udit P. | Jun 2018**

“The work done was impeccable. Maria and Chris scoped out the job and delivered everything as they promised. The work was efficient and communication and follow up was without fault.”

★★★★★ **Udit P. | Jun 2018**

“The work done was immaculate. From the time they came to evaluate the job they made me feel extremely comfortable and confident in them. Their work followed with perfect communication. Maria was keeping me in the loop at all times and worked hard to meet my aggressive schedule. The job was done exactly as specified, perfectly on time and masterfully done. They came and repaired my damaged floors, sanded them down and refinished them. They turned out gorgeous.”

★★★★★ **Nicole F. | Apr 2018**

“Chris and Maria were fantastic to work with! Returned calls quickly and were prompt on everything they did! The guys who did the concrete were professional and neat. Work exceeded our expectations! Who’s recommend to anyone!”

★★★★★ **Jonathan H. | Apr 2018**

“Outstanding work. Very prompt and communicate well. In a world where getting a contractor/subcontractor to even call you back, do anything timely much less with a smile it was a very refreshing experience! Highly recommend them.”

★★★★★ **MICHELE C. | Mar 2018**

“They started the job and finished the job when they told us they would. Communication was very good. The floors look beautiful.”

★★★★★ **Jessica W.** | **Mar 2018**

“This is the second time we've used Freedom Flooring Restorations and Remodeling to install hardwood flooring in our home. We could not be any more pleased with the results! They are fairly priced, dependable and the results are fantastic. Highly recommended!”

★★★★★ **Nancy T.** | **Feb 2018**

“Professional and personal are the two words that come to my mind when I think of Freedom Restorations, Flooring and Remodeling Co. From the first day Chris and Maria walked into our home we just knew that these folks were the ones we wanted to help us make our house a home. They took time to guide and advise us as to what our options were and then, when asked, would give us their opinion based on years of experience. Our "old" hardwoods that had been hidden under carpet for years, are now amazing, and the new hardwood floor they installed i...” [Text shortened by Angi on the public page.]

★★★★★ **Barbara H.** | **Feb 2018**

“Great - I had 1 small problem and they came right back out and fixed.”

★★★★★ **Yomi O.** | **Feb 2018**

“They were great. They worked with me, came to my home multiple times just to be available in case the insurance adjuster had any questions and taught me quite a bit about hardwood flooring just by explaining concepts to me. I'd definitely recommend them and would absolutely use them again.”

★★★★★ **Mary D.** | **Jan 2018**

“Maria and Chris were wonderful .They took the time to make sure I picked out the color and style that was best for my home.The installers did an excellent job. The floor is beautiful. Excellent customer service.”

★★★★★ **Terrence S.** | **Jan 2018**

“Maria, Chris and their team is very professional to deal with and they did a great job for us. We would definitely recommend them to others.”

★★☆☆☆ **Laura A.** | **Jan 2018**

“This is the second time I've hired freedom floors. The first time I hired them to refinish existing floors and had no issues. This time I hired them to remove the carpet and lay engineered wood flooring throughout my top and bottom floors and a stairwell. I chose a product that I already had in one bathroom because I liked it there and it seemed durable and easy to care for. They agreed without reservation. Their men laid it throughout the house, including the stairwell, and this is where the problem lies. This stuff was never meant to be laid on stairs. Not only did...” [Text shortened by Angi on the public page.]

★★★★★ **Kallah O.** | **Jan 2018**

“Very satisfied. Chris & Maria gave us an awesome price for their quote. They were efficient and thought of everything ahead of time. I appreciated how their cost estimate gave line items for EVERYTHING, so the project actually cost less at the end than they estimated and

not more. They knew we were on a budget, so they helped us figure out what we could do ourselves to save money and were very exact as to the amount we would save. We had one misunderstanding about a room we wanted flooring in; Chris and Maria's response was to instantly assu..." [Text shortened by Angi on the public page.]

★★★★★ **Adeline S.** | Dec 2017

"Maria and Chris came to our home, gave us a fair price and the project was finished sooner than expected. I would recommend anyone to contract Freedom Flooring for any upcoming project."

★★★★★ **Adam D.** | Nov 2017

"Maria and Chris are very friendly and easy to work with. Equally important, they take pride in their work and provide excellent service. They completely refinished the floors in our house, and were willing to re-visit multiple times to polish out small imperfections. They were very interested in making sure that we were completely satisfied with the job. Highly recommended."

★★★★★ **Mike B.** | Nov 2017

"They did the project on budget and ahead of schedule. I am very impressed with their work, their ethics and their friendliness. I would highly recommend them and you are welcome to contact me for a reference."

★★★★★ **Edwin S.** | Nov 2017

"They did an excellent job, and I am very happy with the outcome."

★★★★★ **Claire C.** | Oct 2017

"Everything went well, work was professional and prompt and good value"

★★★★★ **David W.** | Oct 2017

"Maria from Freedom Flooring met me for the original quote - very knowledgeable and offered great suggestions. Job went smoothly and floors were finished in a very timely manner. The finished product was amazing"

★★★★★ **Joel M.** | Oct 2017

"Working with Maria and Chris was great. Their installation team and finishers were prompt and professional. They made sure it was done right and consulted with us every step of the way. We are using them for another project shortly."

★★★★★ **George T.** | Oct 2017

"Amazing! Maria and Chris were the best and their crew so very good!!!!"

★★★★★ **Alton R.** | Oct 2017

"Freedom Flooring did an outstanding job refinishing and installing new floors. The transition from the restored floors to the new floors was seamless and a perfect match. They responding promptly to minor issues, and remained professional throughout the entire process. I highly recommend Freedom for all of your flooring needs."

★★★★★ **Steve F.** | **Oct 2017**

“Our down stairs oak floors were heavily scratched and had an ugly orange hue from sun fade and neglect. We had them sanded and restrained a dark oak color and the transformation is nothing short of amazing. We also had the stair railings redone to match the floors. My wife and I feel like we're in a different house the change is so good. Maria and Chris were awesome to work with. I think the best part was everything happened just as they said it would; describing exactly what they would do, how they would do it and how long it would take. They spent a lot...” [Text shortened by Angi on the public page.]

★★★★★ **Jason R.** | **Oct 2017**

“They are very knowledgeable, responsive and accommodating. They do quality work at a fair price.”

★★★★★ **Allin V.** | **Sep 2017**

“It went extremely well. I was very impressed with the level of professionalism, An I'm extremely impressed with the quality work that was done. I love my floors, and the crew did a solid job cleaning up after the job. There was some minor scuffing up of the base boards which could have been touched up. We did call the crew to come back to put shoe molding in a few spots that they had missed, but they were extremely responsive and will come back. In terms of prep, my only recommendation is to cover all areas with plastic. I had to be a little insistent on...” [Text shortened by Angi on the public page.]

★★★★★ **Ryan C.** | **Aug 2017**

“Chris and Maria were very professional and answered all of our questions even though another company had done the job to the house. The other flooring company tried to blame us for the damage to the floors. Their knowledge and expertise about refinished flooring further reassures me that this company (Freedom Flooring, Restoration, and Remodeling), are very knowledgeable and has a high level of integrity! I love doing business with this company. I wish I could say that for some of the others.....” [Text shortened by Angi on the public page.]

★★★★★ **Wiwin P.** | **Aug 2017**

“Maria gives very clear and detail estimate of the work, is very fast and efficient with scheduling the work and very responsive with any question. She provides very good and honest inputs during the estimate without trying to sell extra works. Felipe (the tile installer) went the extra mile to get extra grout because I didn't buy enough supply. They deliver exactly what's stated on the estimate on time without any additional cost.”

★★★★★ **Rich W.** | **Aug 2017**

“Were responsive, provide estimate promptly, showed up and finished the job on schedule, was happy with the finished product”

★★★★★ **William A.** | **Aug 2017**

“Project completed as scheduled. Was unhappy with some of the molding work that came out a bit lighter, they came right out and replaced the moulding and restained. There was a lot of splatter all over, which we knew we would have it on the shoe moulding but be prepared it is pretty extensive. Would have rather had a bit more heads up on that but was able to work that out in pricing with Maria who is very professional and courteous. I will say our color came out darker than our sample, so was not really thrilled with that, however it does look...” [Text shortened by Angi on the public page.]

★★★★★ **Tammy H.** | **Aug 2017**

“We have been lucky enough to have them be our renters. And even though they couldn’t do the repairs on our flooring as it had been purchased from another company and it was warranty work that was being done, they over saw the project for us. They were always up front and honest about what was going on with not only the floors, but the whole home as well. They did pick out and install new carpet in the bedrooms which was a perfect choice! They have been our renters for nearly a year now and have been instrumental in getting our home bac...” [Text shortened by Angi on the public page.]

☆☆☆☆☆ **Doug F.** | **Aug 2017**

“To provide some context for our regrettable Freedom Flooring experience, let me state my wife and I have had two Aggie’s list accts between us over many years (one free and one was paid for). We have never written a negative review on anyone on any social media site while having completed over \$200K+ in renovations with over 20+ different subs/specialty contractors. If you would like more details beyond this review due to it character limitation, please email us at experiencewithFreedomfloors@gmail.com. We would be glad to answer any other questions...” [Text shortened by Angi on the public page.]

★★★★★ **Lynn B.** | **Jul 2017**

“Wonderfully, Freedom Flooring met with us to provided several choices and helped us select a perfect carpet for our office (we love the color and durablilty for the heavier traffic) . The installation guys were awesome too.”

★★★★★ **Maria M.** | **Jul 2017**

“Our floors look amazing. The company offered a very competitive price and communicated well. Other companies that bid told us some damaged flooring would need to be replaced (which would obviously increase the cost); Freedom said any flaws would be covered with sanding and staining. They were right and the previous spots that were noticeable are completely fixed. They got stain on a couple of walls, and a few very small spots on the floor were missed with stain. However, they came to our house the day after speaking with them, cleaned...” [Text shortened by Angi on the public page.]

★★★★★ **Michelle K.** | **Jul 2017**

“Awesome work and quick. The flooring was put down in the bathrooms and the front area and looks really good. The new tenants were glad when they saw it, as they saw the old floor

when looking at the house. So glad we found Freedom Flooring! I will use them for all future flooring in all my rentals.”

★★★★★ **Michelle K.** | Jun 2017

“They showed up on time and did the measurements, we picked the carpet we wanted, and they provided a quote. The quote was less than a couple of other estimates we received and the quality of the carpet and padding was better. When they showed up to do the job, they came in and had it done within 6 hours. Great work, and the new tenants, along with their 2 year old, absolutely love these carpets. Great work!”

★★★★★ **Joshua M.** | Jun 2017

“Overall it went very well, Maria was very responsive to all my questions. There was one small piece of work that wasn't completed, and Maria worked to get it resolved ASAP. Very happy and would hire again!”

★★★★★ **Bridget R.** | Jun 2017

“The team at Freedom Restoration was terrific to work with. They gave suggestions and helped explain options to us. Their work is beautiful. Their workers were always on time , friendly, polite and always cleaned up after themselves (we had demolition as well as tile work done by Freedom Restoration) The owners are honest and kind and happy to text /call whenever I needed - even after hours. You will be happy if you hire them. They did high quality work for us. We are thrilled with the results of our project and the experience we had with Freedom...” [Text shortened by Angi on the public page.]

★★★★★ **Richard E.** | May 2017

“Very well. Maria was on top of everything. The crew was professional, on-time and worked hard. I would hire them again”

★★★★★ **Laura A.** | May 2017

“Perfect! First rate in every way!”

★★★★★ **Daniel C.** | May 2017

“Maria is just Phenomenal. She was patient, kind and professional. Any questions we had they were answered quickly and honestly. The work that was done was excellent. I would recommend this company to anyone that is looking for a great price and looking for someone that has integrity.”

★★★★★ **Kenneth T.** | May 2017

“The install went very well the installers were very neat and well organized they did an exceptional job, my wife and I were very pleased with their work. I would definitely refer Freedom Flooring Restorations and Remodeling to anyone looking to have hardwood floors installed in their home.”

★★★★★ **Joelle V. | May 2017**

“Very smooth process. They came four consecutive days in a row to complete the job as it is a step process. They did a good job matching the other new floors in our house despite the difference in wood types. We love our new floors!”

★★★★★ **Mark S. | May 2017**

“Freedom Restoration came out and measured and provided a fair price. Explained everything I would need to provide. They showed up on scheduled date and did a great job with the installation. I would use them again for future projects.”

★★★★★ **Joelle V. | Apr 2017**

“They did a great job, the floors really look like new and feel great too. Maria was very professional and had great with communication during the whole process. They covered all the kitchen cabinets as a dust barrier (as the process is quite invasive) and finished the job as scheduled so the painters could get in and do their job.”

★★★★★ **Kim D. | Apr 2017**

“Freedom Restoration arrived on time, laid down construction pathways, and did a beautiful job. They also did an excellent job cleaning up afterward. Going as far as hosing down my driveway! I am so happy with my new look...everything looks perfect. I couldn't be more pleased.”

★★★★★ **Frank S. | Apr 2017**

“As with previous engagements, it was absolutely a pleasure working with Freedom. All communications were clear and prompt, and scheduling was super-easy. The guys finished the whole process in one day, including the time they took to track down and silence all of our many nail squeaks. They were really careful as they worked, and they did a great job of cleaning everything up and making it ready for our family to use. We're done with carpet in this house, but wherever we happen to live in the future, Freedom will always be on our speed dial...” [Text shortened by Angi on the public page.]

★★★★★ **Frank S. | Apr 2017**

“It was incredible. Maria and Chris were on time from the moment we scheduled our first meeting. Maria got back to us quickly on every question and was really helpful in getting everything scheduled. The work was done quickly and beautifully. We can't see any traces of old damage, and the finish is consistent and even throughout. Our floors look brand-new! We would absolutely use Freedom's services again, and we would recommend them highly to anyone looking for professional, fast, quality hardwood services.”

★★★★★ **Sean M. | Mar 2017**

“The floors look great. Price was competitive. Maria is very professional and responsive. Our two minor issues were scuff marks/corner chips on the walls at 4-5 feet high which required cleaning, repairing, and touch up paint in some areas. The shoe mould was removed without cutting the paint/caulk line causing the paint to crack and peel excessively when removed.

This took additional time to re-paint once new shoe mold was installed than if this had been performed. Would have only taken a few minutes longer. Overall, happy with the results and informed Chri..." [Text shortened by Angi on the public page.]

★★★★★ **Sarah J.** | **Mar 2017**

"Chris and Maria responded to my initial request for quote in a timely manner and all communication was handled professionally. Their crew arrived as scheduled and completed the work in half a day. Very pleased with the result!"

★★★★★ **Bruce H.** | **Feb 2017**

"Maria returned my call promptly, arrived for estimate on time and the repairman was punctual. They were able to sand out the damage instead of replacing the wood, which made me happy. Refinished to match the rest of the house. Would use again and recommend to others."

★★★★★ **Jennifer F.** | **Feb 2017**

"I had old vinyl flooring that was in need of replacement. I called Freedom Flooring and Maria and Chris came out next day and discussed all of our options. The crew that installed the flooring did a great job and the end result is excellent. I highly recommend them and will use them again in the future."

★★★★★ **MICHELE C.** | **Feb 2017**

"The floors looked beautiful."

★★★★★ **Alma V.** | **Jan 2017**

"Where my material was in order, it went great. It was all installed as envisioned. As for one area, the tile had color variation that was noticeable only after the grout was in and things began to dry out. One would think only two options existed; 1-Live with it or 2-Tear it all out. Not the case at all. Both Maria and Chris were onsite immediately and helped me salvage my project without starting from scratch. They provided suggestions/solutions and presented them with the caveat that my satisfaction was most important and they would do whatever it..." [Text shortened by Angi on the public page.]

★★★★★ **Ray B.** | **Dec 2016**

"They did a great job refinishing our solid cherry hardwood floors and installing new carpet in our master bedroom. They were responsive, knowledgeable, and friendly. The job was completed in a timely manner without any issues. I would hire again and highly recommend Freedom Flooring!"

★★★★★ **Amy R.** | **Dec 2016**

"The job went well and turned out even better than expected."

★★★★★ **Carol K.** | **Nov 2016**

"The owners were very reliable and communicated well. We were very happy with their work. They were able to find the wood product to match our floors we had installed 2 1/2

years ago. They made the effort to go up in the attic and find a box of our hard woods, remove the label then find the matching wood. We had three estimates and theirs was the best price. We would definitely use them again.”

★★★★★ **BILL B.** | Nov 2016

“It went very well! I spoke with Maria who set up a time for her and Chris to come to my home to discuss my project. They arrived on time and were extremely knowledgeable and helpful in walking me through the various steps necessary to do our job. I received a competitive quote from Freedom Flooring. Maria very very helpful explaining the quote and the job process. Though I didn't ultimately use them I would highly recommend them as a reliable and professional flooring contractor.”

★★★★★ **Demetry K.** | Oct 2016

“Maria & Chris (the owners) and their team were model professionals. The job was evaluated, explained to us, meticulously planned and executed within the schedule we set and within the quoted price. Maria's project team are experts at what they do, open, communicative and always with a smile on their face. I would easily recommend Freedom Restoration to anyone!!!”

★★★★★ **Adam R.** | Oct 2016

“Maria has been great to deal with from start to finish. She and Chris came out to our house to assess the situation after some water damage to our floors and to give an estimate for replacing carpet with hardwood and connecting it to the existing floor. She was very patient with all of my (many) questions and their crew did a great job.”

★★★★★ **NIGEL M.** | Sep 2016

“All work performed was of the highest quality. The installation crews were courteous, experienced, knowledgeable, and professional. The end results were superb.”

★★★★★ **Michelle W.** | Sep 2016

“Overall, Freedom was very professional and prompt in answering all calls and emails. Maria, in particular, was very knowledgeable and helpful and walked us through everything we needed to know. Highly capable company.”

★★★★★ **Haley B.** | Sep 2016

“Overall the process went really well. The floors they refinished were original to the house from 1931 and they were in bad shape. Many other vendors told us we should remove them and lay down all new floors. Freedom told us they could restore the old floors and make them look amazing again, and they did not disappoint. They also custom ordered wood for our kitchen and one bedroom to match the original floors in the rest of the house. The new floors are a perfect match for the old ones. Maria was understanding when we had to delay our project due to...” [Text shortened by Angi on the public page.]

★★★★★ **Scarlett H.** | **Aug 2016**

"I am quite pleased with the quality of work, the hardwoods look really nice. It was always easy to get in touch with Maria if I had any questions or concerns."

★★★★★ **Chris A.** | **Jul 2016**

"Both jobs were done by different people and were done well. They were prompt, courteous, and extremely friendly. After work was finished we had noticed some of the tile in the bathroom had small cracks in them. They sent someone over the next day and completely fixed the issue. Do make sure you are in complete understanding of what furniture is allowed to stay in a room when carpet is being installed. Some of the bigger pieces are difficult to move."

★★★★★ **Maura S.** | **Jun 2016**

"It went very well! The demo and install took less than two days. The only thing that I would have done differently is covered my cabinets and stairs with plastic. I did remove everything (including pictures off of the walls) but there was a lot of clean up. The installers left the house clean it was just the sawdust which can be expected Overall great job!"

★★★★★ **Matt T.** | **Jun 2016**

"Freedom RULES!!! They were prompt, professional, and competitively priced. Anyone would be MUY LOCO not to use them for their flooring needs!!!!"

★★★★★ **Adam R.** | **Jun 2016**

"Freedom were very prompt, polite and professional. They got the job done in the indicated time."

★★★★★ **KARIN D.** | **May 2016**

"Chris and Maria provided a quote to install hardwood flooring in my home. They were professional, responsive, and competitive. I decided to go another route but would certainly consider working with them for future needs."

★★★★★ **Lisa A.** | **May 2016**

"All work was performed accurately and on time. They represented their work very accurately. They are good listeners and ensure that they understand what you want. They customizes hardwood stain that looks better than I had pictured. Highly satisfied with their work! Very careful with moving appliances in the kitchen."

★★★★★ **Traci S.** | **May 2016**

"Maria and Chris were a delight to work with, and their floor guy did an amazing job. The replaced floor in both areas blends seamlessly with the flooring nearby. You'd never know we'd had any issues to begin with. When the replacement vents arrived from the manufacturer and we could see that they were the wrong size, Maria immediately phoned me to say that they would make it right - and they did. I would use Freedom Restoration again in a heartbeat - great company, led by great owners."

★★★★★ **Christine S.** | **May 2016**

"I thought Chris and Maria did a fabulous job, from our first consultation to the very end. They were responsive, straight forward, and helpful. I never felt like I was getting the run around. The work was complete in 2.5 days, and the 2 guys they sent to do the work were pleasant and accommodating. I was very pleased with the finished product - it looked amazing! I plan on using them again when we have our 2nd floor done."

★★★★★ **Joe M.** | **Apr 2016**

"Unknown"

★★★★★ **Tammy L.** | **Apr 2016**

"It went extremely well, as we had painting completed after the floors were complete. the coordination was great. They moved all of the downstairs furniture into PODS and went to work. The entire crew was great, professional and very helpful with any questions we had with the project. They came back after the painting was complete to install the shoe molding and move the furniture back into the house."

★★★★★ **John H.** | **Apr 2016**

"They showed up on time and provided high quality opinions and suggestions. Very impressed with quality, professionalism and friendliness. We plan on using them for the work to be done in the new home."

★★★★★ **Donald C.** | **Apr 2016**

"Review entry in 'what did provider do' The young man came on time, first removed the vinyl flooring, cleaned up the concrete and prepared it for flooring installation. He then completely cleaned up the area and work area. New flooring looked great and blended in completely with existing flooring."

★★★★★ **ELLIE B.** | **Apr 2016**

"We were surprised when someone always answered the phone when we called. From the start, the provider was responsive, punctual and professional. Their prices were reasonable and the job was well done and tidy."

★★★★★ **ELLIE B.** | **Apr 2016**

"The company was very easy to work with. They were prompt, punctual, and responded immediately if we had questions or concerns. The flooring was installed quickly and everything was clean and neat when they left. We would definitely recommend them to others."

★★★★★ **Martha A.** | **Mar 2016**

"I got several quotes for this project. Freedom was not the cheapest option, but I really liked Chris and Maria when they came out. They took their time looking at every detail and taking measurements, and gave me a very detailed estimate. My floors are 20 years old and had never been resanded. Two decades of kids and dogs in the house had really done some damage on the existing floors. The job could not have gone any smoother. I had many

questions that I kept thinking of as the time approached, and Maria was always available to provide answers....” [Text shortened by Angi on the public page.]

★★★★☆ **Wendy C.** | **Mar 2016**

“Very nice people. But, we had some issues with the color of the patched wood.”

★★★★★ **Pamela S.** | **Mar 2016**

“Unknown”

★★★★★ **Grant E.** | **Feb 2016**

“<p>Maria and freedom flooring was with me through every twist and turn of my project - I was a tough customer and they delivered!</p> <p>Maria stretched to meet our timelines - we needed tile work and a few other trades and she lined up and adjusted things up to make it happen in concert with our overall project... From start to finish we had 3 weeks to get our entire house ready for listing on the market and Maria was critical to our success in meeting this timeline!</p> <p>Maria and Freedom Flooring Restoration & Remodeling delivered a...” [Text shortened by Angi on the public page.]

★★★★★ **Grant E.** | **Feb 2016**

“<p>Maria and freedom flooring was with me through every twist and turn of my project - I was a tough customer and they delivered!</p> <p>We had our flooring damage occur about a year back and we initially worked with her on several estimates. Insurance delays happened and we finally reached out a year later to start the work.. Maria re-ran our estimate and actually provided a slightly lower quote as her material costs had dropped.</p> <p>We had several other projects that needed to be complete outside of what Maria does.. She referred me to a...” [Text shortened by Angi on the public page.]

★★★★★ **Diane W.** | **Jan 2016**

“Excellent job!! Highly recommend this company”

★★★★★ **Matt T.** | **Jan 2016**

“Maria and Chris were professional, punctual, helpful, and are reasonably priced. I will use them again in the future for sure”

★★★★★ **Larry F.** | **Jan 2016**

“We contacted the company to provide an estimate for flooring a home we are buying before we moved in. The owners, Maria and Chris Friscia met me at the house, took measurements and offered advice on several ways the job could be accomplished. They covered the pros and cons of each way and we decided on a solution. They emailed us an estimate within 2 days and we paid 50% at that time. Knowing our tight deadline, they were able to obtain the wood from a supplier much more quickly than normal and started the job ahead of our expectations. ...” [Text shortened by Angi on the public page.]

★★★★★ **Cindy Y.** | **Jan 2016**

“Great experience! Very professional and knowledgeable. Very happy with results”

★★★★★ **Richard T.** | Jan 2016

“Had a great experience with Freedom Floor. Very high points for responsiveness. Owners Chris and Maria were involved from the beginning and stayed on top of our needs (which were changing as we went along). We were scheduling two different subs and they worked very hard to meet our schedule and dovetail with the other subs work (one of their guys even came in on Thanksgiving morning to finish a final coat so we could move back in to our bedrooms sooner). Everything they promised they delivered on. They were very good communicators. Each trad...” [Text shortened by Angi on the public page.]

★★★★★ **Clark S.** | Dec 2015

“Upon inspection, it was clear that there was no water damage and the issue was very minor in nature. These folks were thorough, and didn't try to sell me services when they weren't needed. They addressed my concerns even though it didn't result in business for them. For this reason, I plan to call them with my flooring issues in the future and have some confidence that they will do an honest and good job.”

★★★★★ **Leslie B.** | Dec 2015

“My husband and I recently bought our new home with the intention of remodeling just about everything, which included all flooring in the house. Chris and Maria, and their crew, were great from start to finish. Chris and Maria came out twice to measure and give estimates (because our projects multiplied) and gave other advise while they were here. They were very friendly and professional and even helped us find our flooring for the kitchen and bathroom areas (the click vinyl) through their contacts, which they also ended up installing. Maria...” [Text shortened by Angi on the public page.]

★★★★★ **Sarah A.** | Dec 2015

“Unknown”

★★★★★ **CAROLINE J.** | Dec 2015

“They gave me an accurate quote. The workers were good and efficient. When I noticed a bubble in the vinyl, they resent the team out to repair that. I would definitely use them again.”

★★★★★ **Martin C.** | Dec 2015

“As always, we were very satisfied with the quality of the job done by Freedom flooring and Restorations and remodeling. They replaced the tile around our shower / tub, and we were very happy with the quality of the end product, and with the professionalism of everyone we interacted with at Freedom. We would not hesitate to recommend them as they have done an excellent job with our hardwood floors, our kitchen, and now our master bath.”

★★★★★ **David S.** | Nov 2015

“We wanted to expose the hardwoods underneath the linoleum in the kitchen and the breakfast room. After removing it we found a thick coat of adhesive and no hardwood floors at all in the breakfast room. Maria and Chris came in with a fair estimate after listening to

our concerns about matching the existing floor, and telling us that they would take care of everything. Well they did. They removed the adhesive, put down new wood in the breakfast room matching the kitchen floor beautifully with a perfectly smooth seam between the rooms. It took five days an..." [Text shortened by Angi on the public page.]

★★★★★ **AJ P.** | Nov 2015

"Maria and Chris were very responsive to my initial inquiry for an estimate on the cost involved in refinishing the hardwood floors in my house. They arrived ahead of schedule for that appointment after calling to make sure it was okay to be early, did their measurements efficiently, and talked about the process with me...answering all my questions. Once I decided to go with them, Maria was in constant contact about fitting their schedule into mine. Marco and his crew arrived on time as promised every day and worked diligently. Everyone I had contact with..." [Text shortened by Angi on the public page.]

★★★★★ **Kelly D.** | Nov 2015

"Maria and her team went above and beyond to finish the job before we returned home from a vacation. They were very professional and the finished product was beautiful!"

★★★★★ **Chris A.** | Nov 2015

"The whole process was so easy because Chris and Maria made it that way. They showed up for the estimate and were completely honest with me and very helpful when it came to what kind of flooring we would need put where. Once the flooring was ordered and had arrived the installation process went very smoothly. The guys were very polite and friendly. They did a great job of cleaning up and hauling away the old carpeting and pad. I had called 3 flooring companies and Freedom Flooring was the only one that showed up and came through. I am ahead..." [Text shortened by Angi on the public page.]

★★☆☆☆ **Jason M.** | Nov 2015

"We were incredibly disappointed with our decision to hire Freedom for the flooring work we wanted done in our home. We chose to hire them based on the way they presented the quality of their work and their attention to detail. They were actually the most expensive of the various estimates we received, but our initial meeting with them made us feel the most comfortable and confident in the work they would provide. Unfortunately, the attention to detail and quality of work is where we are most unhappy with our experience. I will never use them again, and..." [Text shortened by Angi on the public page.]

★★★★★ **JoAnn C.** | Oct 2015

"After hiring Freedom Flooring to refinish hardwood floors in my house, I also engaged them to install carpet. Once again, Maria and Chris did an excellent job of sourcing the carpet I wanted and sending out a great crew to install it. The entire 2nd floor was done in one day. As the carpet had to be manufactured due to the quantity needed, Maria kept me informed as to the schedule of availability. The carpet looks great. I have been very pleased with the quality of the installation."

★★★★★ **JoAnn C.** | Oct 2015

“Maria and Chris came out at the appointed time, took all the measurements and explained the options on refinishing. I chose to go with an oil based polyurethane topcoat. The refinishing required a complete sanding of the old finish (using a dustless sander), staining and then applications of polyurethane. The stair treads and banisters had to be hand sanded in order to be refinished. Maria's and Chris' company was the only company that I contacted that would refinish the stair treads and banisters. Other hardwood refinishing companies told me that I...” [Text shortened by Angi on the public page.]

★★★★★ **Lenore H.** | Oct 2015

“Repeat customer. Very satisfied.”

★★★★★ **Dennis V.** | Oct 2015

“<p>The work was done very well, although the mess and dust was more than I expected. I wish would have taped off more plastic to protect the rest of the home.</p> <p>They work quickly and the crew was very nice.</p>”

★★★★★ **Amy R.** | Oct 2015

“Freedom flooring provided consulting to gutting and remodeling a 1957 bathroom which had concrete and tile walls and floors. They leveled a raw (crumbling) concrete floor and built it up so there was no transition from the original hardwood floors. They tiled the floor with 18' square tiles on the diagonal, built a shower basin (which was inspected and approved by county), tiled shower floor with marble, as well as ceiling, tiled shower walls with ceramic tile, and tiled niches and bench with marble. Freedom flooring also fixed and improved some of my...” [Text shortened by Angi on the public page.]

★★★★★ **Philip S.** | Sep 2015

“After researching Angies List, we contacted Freedom Flooring with a request for an estimate on hardwood flooring installation. They responded to our request quickly and arrived on time to do a free estimate. Their final pricing came in under a big box store and they also included some materials that the big box store did not (such as underlayment and quarter round). On the day of installation, they arrived on time and got right to work. The two men who performed the work were very professional and progress moved along quickly and efficiently....” [Text shortened by Angi on the public page.]

★★★★★ **Robert B.** | Aug 2015

“We were very happy with the final outcome”

★★★★★ **Jessica W.** | Aug 2015

“The whole process was wonderful. Maria and Chris were on time and very professional. They gave us a quote which included estimates the brand of hardwood flooring used previously in our home. Once we decided to proceed with the project, Maria found that the original brand was having a problem with production. Maria suggested another brand, matched the color perfectly, and reduced our total cost by around \$200. As far as the work

goes, the entire process took only two days and the team working on our floors were very professional and..." [Text shortened by Angi on the public page.]

★★★★★ **Jamie C.** | **Jul 2015**

"Had just purchased a home from the 90's that needed to have the hardwoods repaired/replaced in certain areas and all of the hardwood floors refinished. We also needed to change the flooring in the mud/laundry room from 25 year old white linoleum to tile. We originally planned to move in the house as it was, but decided last minute to go ahead and try to get the flooring work done so we could move within the next two weeks. I searched Angie's List for a company to hire and ultimately selected Freedom Restoration due to the great reviews they had receive..." [Text shortened by Angi on the public page.]

★★★★★ **Karine C.** | **Jun 2015**

"Unknown"

★★★★★ **KATHRYN A.** | **Jun 2015**

"Chris and Maria came to our house and personally helped us with all our choices that had to be made. We wanted a different type of hardwood floor than they had but that was no problem either. They sent us to a hardwood flooring outlet store that had the exact Acacia hardwood flooring that we wanted. We ordered the hardwood floor from the outlet store and they picked it up for us and delivered it to our house. Perfect teamwork. Then they installed the new hardwood floors and finished the stairs in only 2 1/2 days. The installers were top notch! Very..." [Text shortened by Angi on the public page.]

★★★★★ **Flavio S.** | **Jun 2015**

"They were very professional. Very punctual. They were very meticulous when doing the work."

★★★★★ **KATHRYN A.** | **Jun 2015**

"Chris and Maria are extraordinarily professional and easy to work with. They came out within a day of my call for help and quickly provided an estimate for use with insurance. They were able to do the work on the best day for my schedule, and let me know immediately that the installer was running about 30 minutes late. Leandro did a fantastic job and you can't tell the difference between the original flooring and the repair. I am thrilled with the floors and would not hesitate to work with Chris and Maria again, or to recommend them to others."

★★★★★ **Lisa P.** | **Jun 2015**

"Freedom Restoration was a pleasure to work with! Maria and Chris are very professional, knowledgeable and friendly. Their team got a late start because they were held up from a previous job, but Maria gave us a heads up about it and regardless of this, they still completed the job by the same day they had agreed to. The floors look fantastic and we will surely be using them again for our future flooring projects! Highly recommended!"

★★★★★ **Anne F. | Jun 2015**

“Very pleased with how everything turned out - the bathroom looks great and we were extremely happy with the installers they chose. Maria and Chris were always easy to get a hold of and quick to respond when issues arose. I will use them again in the future and would recommend them to anyone.”

★★★★★ **Aimee B. | May 2015**

“Throughout the entire process, Maria was very prompt with responding to any questions I had. They brought samples to the consultation, but also were ok with sending us to the distributor to look at more. They were very flexible with scheduling to accommodate our needs. All work was completed within a day (we did move the furniture and pull up the carpet ourselves). The floors are gorgeous and exactly what we wanted. The work crew was very polite and cleaned up very well after themselves.”

★★★★★ **Nilesh P. | May 2015**

“Overall very well. The work that was done was excellent. We had a bit of problem scheduling and there was some miscommunication. However, once the project actually started, the project progress as planned and the workmanship was excellent”

★★★★★ **Jeffrey V. | May 2015**

“We needed hardwood flooring because my husband has a wheel chair and the house we bought had carpeting. Chris and Maria were able to correct some issues that came up once the old flooring was removed. We ended up with beautiful flooring with no barriers. All work was completed quickly and efficiently. We look forward to working with them again to do more of our floors.”

★★★★★ **Paul G. | May 2015**

“Chris and Maria were very easy to work with, and the floors look great. Our house already had hardwood floors on the first floor and most of the staircase leading to the second floor. We wanted to add matching hardwoods to the rest of the house, and their team did a great job. Maria answered any questions we had quickly - she was always a text message or phone call way. We will soon need a small patch done on the first floor hardwoods after having part of a wall removed, and we plan to use them again (Maria, expect a call soon!).”

★★★★★ **JASON D. | May 2015**

“Maria and her team did a fabulous job. They were very neat, clean, punctual, and she was very responsive to any concerns I had. Maria responded very quickly to emails and phone calls. Towards the end of the project, there was some concern it may have taken longer than initially estimated, but Maria got it done. We plan on having her team sand and refinish our remaining downstairs hardwoods in the future.”

★★★★★ **Wayne S. | May 2015**

“I called Freedom Flooring and spoke to Maria about gouges to our wood flooring at the entry area of our condo. We made an appointment for an estimate. Both Chris and Maria

came to the appointment and recommended a company for us to view sample of new flooring. We visited the flooring company and brought home samples. We selected one sample and called Maria to schedule the installation. On May 1, Leando and Pedro, the installers arrived and removed the damaged flooring and installed the new flooring, cleaned up and hauled away the old..." [Text shortened by Angi on the public page.]

☆☆☆☆☆ **Debra R.** | **May 2015**

"They wouldn't even discuss my project. I advised I wanted work done before I moved in to my new home and they advised they wouldn't give an estimate before closing on my new home. Unbelievable. Turn down work? What bad customer service."

★★★★★ **Daniel M.** | **Apr 2015**

"Wonderful to work with from start to finish. Very attentive, punctual, and finished product went beyond our expectations. An absolute pleasure to work with this company!"

★★★★★ **Lenore H.** | **Apr 2015**

"Very professional, prompt, and responsive. Minor issues addressed immediately. They did an excellent job."

★★★★★ **Christine D.** | **Apr 2015**

"We decided to hold off doing our hardwood floors at this time. When we do decide to do our hardwood floors, we will definitely contact Freedom Flooring for another quote. We want to give them an excellent rating in customer service. They contacted us within a day of my e-mail, setup an appointment to come to our home They arrived when they said they would. They answered our questions concerning our hardwood floors, gave us a couple of alternative ways to fix our floors. We had a quote for the work within a day. The only reason we didn't..." [Text shortened by Angi on the public page.]

★★★★★ **Leona W.** | **Apr 2015**

"Not one to stand over contractor. I hire them because they know their job, which went very smoothly without a hitch. I would highly recommend them."

★★★★★ **Tom L.** | **Mar 2015**

"Freedom Restorations came to the house to review the current situation, confirm the work in scope and measured to provide initial quote. The woodwork was completed first and they came the same day to review the work and ensure no problems occurred. This in person follow up was important as it provided confidence of their attention to detail. The carpet was completed next and as requested. Questions via email or phone were quickly answered or returned. The schedule of work was clearly communicated including any of the..." [Text shortened by Angi on the public page.]

★★★★★ **Kathryn M.** | **Mar 2015**

"Maria and Chris went above and beyond to make sure our project went as smoothly as possible and that we were completely satisfied. When a major issue with existing flooring came up while we were out of town and difficult to reach, Maria stayed in touch with

thorough explanations of the situation, complete with photos. What seemed like an impossible situation...an area under carpeting had settled, making it uneven and not suitable for hardwood, was resolved by Maria, Chris and their team. Instead of having to re-carpet, we now have beautiful, hardwood..." [Text shortened by Angi on the public page.]

★★★★★ **Bryon K.** | **Mar 2015**

"The floors look amazing, could not be happier with the way they look. Chris & Maria came out twice, as my wife and I kept changing our mind on what we wanted done. I emailed Maria about 25x, and had her rework the estimate 5x, and also received other quotes from 4 different flooring companies, so needless to say I'm not the easiest to deal with, but I felt the most comfortable with Chris/Maria handling the work as they really knew what would look the best and how to handle any issue or concern I had. Our final decision on what we wanted done was..." [Text shortened by Angi on the public page.]

★★★★★ **Linda M.** | **Mar 2015**

"Demolition was slow! Ran into all kinds of surprises in the two baths including water damage and rotting of joists and lots of uneven flooring. This was handled by an outside provider. Once all of the extraneous problems were finished, the installation of the flooring went quickly and beautifully. Good workers! Clean up behind themselves. Chris and Marie went out of their way to help clear up the problems including using a rented jack hammer to remove thick concrete from a front hallway."

★★★★★ **CHARLES P.** | **Mar 2015**

"Maria and Chris were prompt in responding to our request for a quote, and within two days of calling we had a firm, detailed quote in our hands. Their price was either lower or competitive with the alternatives we examined. They met our schedule for installation, and the final result is excellent, just as we'd planned. They found that the tile in the foyer had an extra under layer that couldn't be detected by inspection, so removal took an extra day as they worked hard to remove it. They cleaned up daily and left the final job spotless and as..." [Text shortened by Angi on the public page.]

★★★★★ **Slater B.** | **Mar 2015**

"Maria and Chris contacted us immediately after we sent in from Angies List a request for a service estimate. We had contacted several companies for estimates and their estimate was right in line with others. We negotiated a little as we were impressed with them from the start and wanted to work with them. And they won our business. They scheduled our job promptly and showed up when they said they would. Their flooring guy did an excellent job. They use a dustless system although they will tell you they can't prevent all the dust. They do put up plasti..." [Text shortened by Angi on the public page.]

★★★★★ **Helen H.** | **Feb 2015**

"The complete process of repairing our hardwood floors was "easy" thanks to Freedom Restorations. From the start when they came to meet us and give us a quote, we enjoyed our relationship with them. They were very knowledgeable but also flexible to meet our

changes. They were able to fit us in their schedule when it was convenient for us. They also take care of the furniture moving and putting it back, without any problems at all. There were a few spots that we wanted further treated, and Freedom Restorations had no problem coming promptly to fix..." [Text shortened by Angi on the public page.]

★★★★★ **Patrick H.** | Feb 2015

"They were easy to work with, provided several design and budget options and were very professional."

★★★★★ **Erik P.** | Feb 2015

"Working with Chris and Maria was great! They took what I thought was going to be an extremely stressful process and made it as painless as it possibly could be. I was extremely impressed with the constant communication throughout the entire project. The work was completed within the agreed upon time frame and the floors look beautiful. Freedom Restoration is at the top of my list for any future projects and I would absolutely recommend them to family and friends."

★★★★★ **Paul J.** | Jan 2015

"It went great. Chris and Maria are fantastic people. I needed an opinion on the hardwood floors and staircase in my new home since we had concerns regarding the quality of the product as well as the installation. Chris and Maria performed a thorough inspection of the flooring and gave me an honest assessment of the floors and they answered all my questions. They spent a lot of time going over all the details and addressed all my concerns. Their knowledge on home building is excellent. I am so glad I met them and will use them again in the future. I..." [Text shortened by Angi on the public page.]

☆☆☆☆☆ **William J.** | Dec 2014

"Worst mistake I ever made"

★★★★★ **Sherry K.** | Dec 2014

"Went very well. He came early!! Completed the job with no issue and it looks great."

★★★★★ **Kurt L.** | Dec 2014

"The floors look fantastic. Chris and Maria are wonderful to work with. I am likely going to use them to replace all of my carpet as well."

★★★★★ **Kate L.** | Oct 2014

"We initially contacted Freedom Restoration to consult on a screen-and-coat job gone wrong by another provider. Chris and Maria were kind enough to contact the manufacturer of the polyurethane product used during the botched job in order to get more information about what went wrong and what options we had to resolve. While it wasn't originally in our plan to fully refinish the floors, Freedom provided us a competitive quote and was able to schedule the job around our timeline. Additionally, we felt very comfortable with the quality of work..." [Text shortened by Angi on the public page.]

★★★★★ J.H. | Oct 2014

“The crew showed on time and performed the work with great care and precision. They were also very friendly and responsive to any concerns that I may have had. In the end I really admired their craftsmanship and care they showed for their work and to me the customer.”

★★★★★ Sherry K. | Oct 2014

“Chris and Maria were wonderful to work with. They were responsive and thorough. Our floors are beautiful. They did the job in the time estimated. They did touch ups as needed and fixed a part of the floor that family damaged even though they 'd already moved on to another job. I would definitely call them back again.”

★★★★★ Toria S. | Oct 2014

“Chris and Maria were professional from the beginning. They showed up when they were supposed to for the estimate. They were very responsive in getting me a detailed estimate. They were very flexible when my scope of work changed, and when they did the work, they charged me exactly what they said they would charge me (even refunded back some money for items on the original invoice that they ended up not having to perform).
The professionalism carried through to the work. Once they got me on the schedule, the...” [Text shortened by Angi on the public page.]

★★★★★ Joshua D. | Sep 2014

“We are very pleased with Freedom's work. Our project involved refinishing hardwoods on both the main and second floors in our home, as well as refinishing step-ends and handrails on the stairway between the floors. Chris and Maria were great to work with throughout the project. They were very responsive and professional before the work started helping us define the project and scheduling to accommodate our vacation. While we were away, they were quick to respond to requests for status updates and sent photos. The end result is amazing -- so...” [Text shortened by Angi on the public page.]

★★★★★ SCARLETT S. | Sep 2014

“The entire experience went very well. Scheduling was a tiny problem as the amount of time needed between steps was not very clear which was then compounded by some travel on my side as well as Maria's. It really wasn't much of a problem and Maria was very accommodating. After the work was done, i noticed some tiny holes in the wood as well as some areas of the floor that were not polished. Maria had someone out right away to take care of those problems. The men who did the work were very nice, very hard workers and cleaned up beautifully behind...” [Text shortened by Angi on the public page.]

★★★★★ Mohan K. | Aug 2014

“After Maria finished our backsplash tiles, I asked if she could recommend someone to paint out cabinets. She sent over Rich Wilson, a great guy and his assistant who did an outstanding job for a reasonable price. We are very happy with our kitchen renovation! Thank you Freedom Restoration!”

★★★★★ **Alan S. | Aug 2014**

“Our new floors are beautiful. Their installer worked patiently with me to mix the stains to achieve the color I wanted. The installer ran into a little problem with the old stair treads. Maria had a carpenter come immediately to replace the old ones so as not to delay our process. Maria and Chris came to review the work and reminded me that they do warranty their work for one year. new ho”

★★★★★ **Kathryn W. | Aug 2014**

“<p>Great! I would highly recommend them to anyone who is considering redoing their floors. Honest, fair price, extremely professional and on-time with expected completion date/time.</p> <p> </p>”

★★★★★ **Kristen B. | Aug 2014**

“Great, fast service. The whole team was very friendly and a pleasure to work with!! A+++”

★★★★★ **Douglas A. | Aug 2014**

“Floor repair and refinish came out beautifully - extremely pleased with our 'new floors'. Ran into a bit of a problem with the original white pickling on the banister but worked to make that right. Communication was excellent throughout the process, even contacting me while out of town to walk through solution to the banister challenge. Great, down-to-earth service providers who want their customers to be satisfied. Came out after completion to inspect the work and be sure we were satisfied.”

★★★★★ **Steven H. | Jul 2014**

“Maria and Chris were an absolute pleasure to work with. The professionalism and quality of work is second to none. The floor turned out beautiful. Looking forward to having the opportunity to work with them again in the future.”

★☆☆☆☆ **Mark B. | Jul 2014**

“Good up to point that work started. With the crew that showed up only one guy could speak English and it was very little. Communications was a big issue. After some days, there was a High School student that started showing up at times who could speak English very well, but late in the game. We were told by the owners up front that the estimate to do the job was 3 days, but it ended up being many days beyond that. There was a pretty clear disconnect between the owners and the ones actually doing the work on the timing. There were many issues, but I'll...” [Text shortened by Angi on the public page.]

★★★★★ **Mohan K. | Jul 2014**

“Workers arrived on time. There was one who was the client-facing workman who spoke fluent English and kept me informed of all the details. The other two spoke Spanish and had all the experience and did a fabulous job. They were very responsive to me as I pointed out the few tiles I wanted redone. No questions asked and they just swapped them out. The owners stopped by mid-day to check on the progress, which I liked. They were done by

evening and made a good effort to clean up. The tiles look immaculate. I will be using them again!"

★★★★★ **Christine D.** | Jun 2014

"Maria and Chris arrived promptly at my home to give an estimate when requested. Chris took his time to try to locate the issue of my damaged sub floor and offered a couple of possible reasons as to why it may be damaged. When I received the quote for the sub floor repair and tile work, I was pleasantly surprised. Their quote was over \$1,000 cheaper than a quote that I had received from another company. Needless to say, with their quote and great reviews, we went with Freedom Flooring. On the day of the install, the crew showed up when scheduled..." [Text shortened by Angi on the public page.]

★★★★★ **Carla C.** | Jun 2014

"Having used Maria and Chris in the past we decided to go back with them to replace our carpet. Their quote was incredibly reasonable and their work was timely. The finished product looked great! We will continue to use them for any repairs or improvements to our home in the future."

★★★★★ **Carla C.** | Jun 2014

"Freedom Restorations took care of all repairs after a pipe burst in our home. Hardwoods and molding were removed and replaced, damaged sheet rock was replaced, and walls/molding repainted. Chris and Maria were patient with our questions, prompt with responses, and offered some great recommendations on flooring. We were so pleased with their work that we are going to use them to put down new carpet and would contact them if we ever need work done in the future."

★★★★★ **Beth H.** | Jun 2014

"We had our hardwood floors refinished and bath room floors tiled. Now they look brand new. At first we thought the hardwood floors and stairs we're too light. After having pre-fabricated floors for the last 10 years (all the same color). We met with Chris and Maria. They we're both very nice and responsive. They explained the difference between the wood on the stairs and the floor. We would recommend this company to anyone needing these services. Crew's were nice and polite."

★★★★★ **Yvette C.** | May 2014

"Contracted with Freedom Flooring and Restorations to replace the hardwood floor in my kitchen and front foyer. Maria and Chris came out to the house, sat down and took the time to talk with me about what I was looking to have done and what would work best. Their team showed up on time and went straight to work. They were thorough and quick but still stopped every so often to ask if I had any questions and make sure I was satisfied with how things looked. The crew demonstrated the perfect blend of personality and professionalism. When the job was..." [Text shortened by Angi on the public page.]

★★★★★ **Trudy M. | May 2014**

“<p>The whole process was excellent! The Friscias were very friendly, professional, and punctual. The crew was right on time for the installation, worked hard and did a great job on my floors! I would definitely recommend this company, and can't wait to call on them again! </p>”

★★★★★ **Laura V. | May 2014**

“<p>We had the hardwoods refinished which covered the entire first floor of our home. Maria was very active in working with us to get the final price and schedule setup while other companies we spoke with were not responsive at all. This was a major reason we went with them despite their quote coming higher than others we received. </p> <p> </p> <p>After the job was complete we had several problems including stain on the walls and the floors not done under the fridge, toilet, and one of our moveable islands. Maria and her husband came by to see t...” [Text shortened by Angi on the public page.]

★★★★★ **Dana A. | May 2014**

“They did a good job considering it was a re-work from our DIY project. Stairs look great. Did not get other quotes on the job therefore cannot say how their pricing lined up.”

★★★★★ **Amy R. | Apr 2014**

“They project was on time and on budget. They removed 30 year old carpet. Put down new hardwood floors in our entry, hallways and large bonus room. Then they sanded, stained and poly'd (3 coats) our existing hardwood floors. They laid tumbled marble in my laundry/bath/breezeway area and had to deal with the step down transition to the new hardwood floors. Then they put carpet in our office. They had to remove old parquet flooring in our entry and I was worried they would have to put transitions from entry to dining room, entry t...” [Text shortened by Angi on the public page.]

★★★★★ **John K. | Apr 2014**

“Chris and Maria were very helpful during the cabinet selection process, and answered all of our questions as promptly as possible. The installer from Freedom Restorations was on time, precise, and clean. We are very happy with the cabinets that we chose, and with the service that Freedom Restorations provided for us.”

★★★★★ **Samantha S. | Mar 2014**

“My husband and I cannot say enough great things about Freedom Flooring. The owners, Chris and Maria, were extremely professional and very responsive. One of the best things about using Freedom Flooring was that they handled all aspects of the project whereas other vendors would have made us hire a GC for the tile floor removal. The tile was pulled up on Friday and by Thursday of the following week the entire job had been completed including installation of new shoe moulding. The quality of the work was terrific as they seamlessly blended the new...” [Text shortened by Angi on the public page.]

★★★★★ **Steven H.** | **Mar 2014**

“Maria was absolutely awesome to deal with. We had 35 sq ft of tile backsplash installed in kitchen. The workers were great and really cared about the quality of work they provided. Having Freedom Flooring install and refinish my hardwoods in June. Highly recommend Maria and her husband!”

★★★★★ **Rene B.** | **Mar 2014**

“Two men arrived and removed the flooring and cleared room of debris. Two men with a floor sander arrived and removed glue, paper, and brought pine floor to a refinished level. Sand paper kept clogging with the glue and paper. Floor sander filter kept much of the dust down. Our home was not filled with dust as it could have been. Chris and Maria arrived on site to check on things. The guys were great and very responsible. We will definitely have them back!”

★★★★★ **JOHN K.** | **Mar 2014**

“They were very responsive, and worked around our very tight schedule. When the work appeared to be finished, but we felt the new floor needed another coat of finish, they came back and did so with no additional charge. Overall, we felt they were very professional.”

★★☆☆☆ **Nancy A.** | **Feb 2014**

“Extremely noisy, 100 or more dents, scratches, etc. in floor. We called them and they had their supplier come to check on the floors, believing that it was a problem with the supplier who, when he inspected the floors, said that it was the fault of the installer. So, Freedom came back, used a wood filler to repair all of the dents in the flooring and replaced part of the flooring in the hallway. There were 3 gouges in the floor after that installation and two floor boards are still loose. In addition, they had removed the shoe mouldings when they removed th...” [Text shortened by Angi on the public page.]

★★★★★ **Matthew B.** | **Feb 2014**

“Maria was at our home the same day I called and provided a competitive quote within two days. We ultimately went with another company whom our general contractor had experience with, but we would certainly consider freedom in the future. Very professional and responsive.”

★★★★★ **Judy L.** | **Jan 2014**

“Chris & Maria were extremely friendly and professional. Looked over my floors, tested them for moisture content and gave me their opinions as to what was likely the cause of my floors looking as they do, what it would take to correct them and also whether they thought the floors needed to be redone. They offered a most honest opinion without regard to their company securing the job. Very refreshing and speaks highly of their character. If you want an expert who will be upfront and forthright, I recommend Freedom Restorations Co.”

★★★★★ **Karine C. | Dec 2013**

“Rich & Maria are an engaging, hardworking, knowledgeable and professional team who are a true pleasure to contract. Our family gave trust and left town for a week to have 1400 sq feet of flooring sanded, stained and coated. The staff was respectful of temporary ownership of the key to our home. We returned from our trip to find the exact color stain we requested. Maria paid us a post-completion visit to examine and question our satisfaction of the total job. We were highly satisfied and have retained Freedom Restorations to continue working with us on...” [Text shortened by Angi on the public page.]

★★★★★ **Janette W. | Dec 2013**

“The crew showed up when expected. Since the windows being replaced were non-standard sizes, the crew took extra time and care to make sure the replacement windows were seated properly and snugly. The crew sealed (caulked) both inside and outside. We are not only pleased with the overall job done, but amazed at the difference both aesthetically and functionally.”

★★★★★ **Janette W. | Dec 2013**

“The crew showed up on time. They asked questions to confirm the work to be done and then promptly got to it. The work was completed much quicker than I expected, but to our complete satisfaction.”

★★★★★ **April P. | Dec 2013**

“I ended up using a neighbor friend who needed work, but these guys were awesome! I will keep their number!”

★★★★★ **Nicholas J. | Nov 2013**

“They arrived on schedule Monday October 7th and immediately removed the great room old carpet, their installer arrived and started removing old hardwood in a finger joint fashion so new hardwood flooring could be woven into our old hardwood, by the end of the day they were done. Second day they showed up and covered our chandeliers, kitchen cabinet, great room book cases and TV with plastic and moved all our furniture to our garage. At the end of day two all of first floor was sanded and all the floors looked like they had always been here. We...” [Text shortened by Angi on the public page.]

★★★★★ **Norma K. | Oct 2013**

“Quote was given in a timely manner. All of our questions were answered and requests honored. The installers arrived on time and worked steadily until the job was complete. They were professional and cleaned up everything after the installation. The owner called that day to check on the work and ask if we were satisfied. We were very satisfied with the job done.”

★★★★★ **Carol F. | Oct 2013**

“Maria was very prompt. I showed her what rooms I wanted and we discussed what kind of flooring, she priced it out and gave me my quote in two days. We picked the date the job

would start and they showed up did the work and were finished in four days. They were easy to work with and were even helpful in coming up with a custom color. The job came out great and I would definitely use them again. Maria and her husband Chris were a pleasure to work with. I have already told several people about them.”

★★★★★ **ROBYN D.** | **Sep 2013**

“Chris and Maria made the process very easy. They brought samples of carpet for me to choose from, measured my rooms and provided me with a very reasonable quote. The installation was completed in one day and included clean up and removal of the old carpet. I am very pleased with the carpet - it has given my condo an uplift and fresh feel. Only one minor negative- the installers were a bit careless with my belongings. A piece of furniture suffered minor damage and a table lamp had to be superglued back together. When I discussed these issues...” [Text shortened by Angi on the public page.]

★★★★★ **Victor R.** | **Sep 2013**

“<p>I had hired Freedom to install new hardwood floor in my kitchen which they did an excellent job on (wrote a review for separately on that service). While they were here working on that I had mentioned I needed or wanted to replace my shower enclosure they stated that they provide that service too. Chris and Maria had their rep come out and measure the shower. What I liked is the shower guy informed me that if I went with frameless they would have to open up the wall and install supporting via studs. After our discussion I landed on a taller chrome...” [Text shortened by Angi on the public page.]

★★★★★ **ROBYN D.** | **Sep 2013**

“My air conditioner developed a slow leak this summer and by the time I became aware of it the parquet floor in my entryway was ruined. After I had the AC repaired I was left with a mess in my entryway and half bath. Chris and Maria came to assess the damage and they immediately began the restoration work- pulling up the old flooring, drying out the sub floors and applying mold eradicator to all the areas that were affected. They worked well with my insurance adjuster providing him with the information he needed to settle my claim. The parquet floor in...” [Text shortened by Angi on the public page.]

★★★★★ **Meg G.** | **Sep 2013**

“Chris and Maria were great to work with. I called them and they were able to come the next day to give an estimate. They both seemed knowledgeable, friendly and passionate about the work they do. They were not the cheapest or the most expensive quote that I received. My construction schedule had been moved around due to some changes and Chris and Maria were able to rearrange their schedule a bit to accommodate my project in a short period of time. I was also planning on being out of town during the time some of the work was being...” [Text shortened by Angi on the public page.]

★★★★★ **Caroline T.** | **Sep 2013**

“We had to have some of our wood flooring replaced and then have the rest of the floors refinished to match before we sold our house. The crew of Freedom Restorations was very

professional and trustworthy. Chris and Maria went above and beyond to deliver quality service and answer all our questions. The work turned out beautiful and we got an offer on our house shortly after it was completed! Thank you Freedom Restorations!"

★★★★★ **Dorothy F.** | **Sep 2013**

"I called three other wood flooring companies before finding Maria and Chris at Freedom Flooring. I had an actual floor board break in the hall of my old historic house. The house was renovated 9 years ago, but keeping all original wood floors, and original integrity of the house. The house was an old farm house and there was no subfloor under the flooring. The other companies I called wanted nothing to do with my problem. Actually had one company argue with me that it was impossible for a house, even 100 years old, not to have a subfloor. I think the..." [Text shortened by Angi on the public page.]

★★★★★ **Victor R.** | **Aug 2013**

"Maria and Chris were both prompt, professional and informative on what we should do to replace the old kitchen flooring. They came in and gave me a reasonable offer and even discounted it further 5%. They worked around my schedule the floorers came in on Saturday at around 10 removed the old flooring and were done by 3:30. Only hang up was they had to come back on Sunday to put in the shoe molding. What I liked is they actually took the old toe kick plastic molding cut off the bottom of it reinstalled the toe kick and finished it off with the shoe..." [Text shortened by Angi on the public page.]

★★★★★ **Eva T.** | **Aug 2013**

"I decided to go with another constructor due to a personal reason but I believe they would have done an excellent job. Their price was good, not too expensive or too cheap and they are very easy to reach."

★★★★★ **Glenn K.** | **Aug 2013**

"Excellent service! Maria was prompt and professional with estimate and the price was reasonable given the amount of work needed. The crew arrived as scheduled and worked for several days taking great care to minimize dust and debris. We vacated the house for a few days and returned to spectacular floors and a clean work area. When I expressed some concern over one section with a slight color variation, Maria responded quickly and fixed it with a little buffing. Would definitely call them again."

★★★★★ **Jo-Anne R.** | **Jul 2013**

"Everything turned out great. They were able to fit me in at the last minute, which was great!"

★★★★★ **Raymond D.** | **Jun 2013**

"Our hardwood floors had not been refinished in 20 years. Now they look brand new. We dealt directly with Chris and Maria, the owners of Freedom Flooring. They were both fantastic. The follow up and communication throughout the entire transaction was tremendous. They were willing to work with me on the price and the timing of the process."

The job consisted of sanding the floors, staining , and applying three coats of poly.(also replaced the 1" baseboard molding) I would highly recommend this company to anyone needing these types of services.PS> the..." [Text shortened by Angi on the public page.]

★★★★★ **Dan S. | Jun 2013**

"We remodeled our kitchen and ended up having an area where ceramic tile was removed and hardwood flooring needed to be matched to the rest of the hardwood floors in the home. We were told by other companies, that they could lace in hardwood flooring to the existing floor, but the color would not match. The other companies went as far as to say, we could not sand the floors and re-stain, because they were pre- finished floors...Chris and Maria at Freedom were fantastic! Not only did they do a beautiful job lacing in the hardwood flooring to the existin..." [Text shortened by Angi on the public page.]

☆☆☆☆☆ **Sherry R. | Jun 2013**

"They looked at the floors, asked a few questions and said he would need to get his partners feedback but in his "professional" opinion, that my floors didn't have the appropriate amount of polyurethane on them and that was why the finish was damaged. I tried to explain that was not accurate. Our floors have "3 coats" of poly on them. The next response I receive is an email from the cleaning company that because of Freedom Restorations analysis, he would no longer be of help. Because of this FR reps opinion and incorrect analysis, we ar..." [Text shortened by Angi on the public page.]

★★★★★ **Palash D. | Jun 2013**

"What a PROFESSIONAL company!! Freedom Restorations is AWESOME. I own a small home cleaning business. One difficult client accused my workers of damaging her hardwood floors. I started calling hardwood flooring companies to see what could be done. Maria was the ONLY one that called me back in a timely manner (less than one hour). Maria reassured me that they would take a look at the floors and give an HONEST assessment. On the day of the assessment, Maria and Chris went to my client?s..." [Text shortened by Angi on the public page.]

★★★★★ **Dee C. | May 2013**

"I have hired Freedom Restorations for two projects. They are great to work with and very prompt in their communications. Their staff does impeccable work and are very professional. I will absolutely use this company again and just provide a recommendation to a family member!"

★★★★★ **Karen G. | May 2013**

"Great!"

★★★★★ **BERNARD H. | Apr 2013**

"Everything went well from start to finish. They did a professional job and cleaned up after the job was completed. They are very friendly and professional."

★★★★★ **BERNARD H.** | **Apr 2013**

“The water line to our bathroom commode busted resulting in water damage to the floors in three of our rooms and bathroom walls. We chose to use Chris and Maria because of the excellent service we received from them when they did tile installation for us. Once again, they did not disappoint! They agreed to come over the next day to represent me at my meeting with my insurance adjuster. Chris and Maria were able to point out things to the adjuster that I never would have thought of. Once we got the go ahead from the adjuster to start the...” [Text shortened by Angi on the public page.]

★★★★★ **Jerry E.** | **Apr 2013**

“I ended up selecting someone else to perform the work, but I wanted to leave good review for Freedom Restorations. Chris and Maria visited my house to collect data for the estimate. They showed up on time. They were knowledgeable and very professional the entire time. They also provided a proposal in a timely manner. Their price was competitive. Even after I selected someone else to perform the work, they were professional in how they handled the news. Chris and Maria were the most likeable...” [Text shortened by Angi on the public page.]

★★★★★ **BERNARD H.** | **Apr 2013**

“Freedom Flooring, Restorations and Remodeling employees showed up on time as Chris and Maria had promised. They wasted no time getting getting down to business, which we loved. They sanded the ceiling and walls in our Master Bathroom and painted it....making it look better than it did the day we first moved in! They also took down the old wallpaper in the Guest Bathroom, prepared and sanded the walls and painted it. Their employees were very kind and respectful to us as they moved in and out of our home, taking every precaution not to mess u...” [Text shortened by Angi on the public page.]

★★★★★ **Michael J.** | **Apr 2013**

“The service went well overall! They’re one of the better companies that I’ve worked with. Maria’s a great communicator and kept me in the loop. She was very professional!”

★★★★★ **BERNARD H.** | **Mar 2013**

“My wife and I are both very please with the work and excellent customer service we received. This was our first time ever getting any major work done in our home and we now know that we couldn't have picked a better provider other than Freedom Restorations. The owners along with team where timely each day. The team worked diligently all day and where very professional and clean up all work areas each day. There pricing was very reasonable and they kept a tight schedule. The work was completely as they stated it would be.”

★★★★★ **Stacey M.** | **Jan 2013**

“The owners were very responsive. The carpet installer arrived promptly and installed the carpet runners. The job site was left clean and everything removed as needed. I love the work and would use the services in the future.”

★★★★★ **Thomas E.** | **Dec 2012**

“Unknown”

★★★★★ **Rudolf M.** | **Dec 2012**

“As people who love historic homes, we can be pretty picky about the workmanship that is done. After all, these houses have stood for centuries, and we want to preserve them for future generations. What we particularly liked about Freedom Restorations is that they were honest with us from the start. They didn't promise us that they could make these extremely imperfect floors look like new, but I'll be darned if they didn't deliver even more than promised! One guest room in particular was a worry to all of us. The floors were probably the worst...” [Text shortened by Angi on the public page.]

★★★★☆ **Jeffrey W.** | **Nov 2012**

“They pointed out to me that the molding on the baseboard should be changed to white. They did that everywhere except for the entry way. When they came back after they were done, I asked them to do the entry way in white. They said they would have someone come out the next week, so I went ahead and paid them. They still haven't been out to finish the entry way. The experience would have been outstanding but the job is not finished. It bothers me that I've already paid them and they don't seem to feel the need to come back and finish that detail. I have ...” [Text shortened by Angi on the public page.]

★★★★★ **Janette W.** | **Oct 2012**

“Chris and Maria are wonderful people to work with. Their prices are very reasonable compared to other estimates we received. What really sold us, though, was their professionalism. They explained everything that would be done, offered us great advice and really paid attention to the little details that ended up making the floors look amazing. They went above and beyond saving us a hefty electrician fee by fixing some wires at no cost. The work was completed in a shorter amount of time than they originally quoted. Their team was professional,...” [Text shortened by Angi on the public page.]

★★★★★ **Earl D.** | **Sep 2012**

“The workers showed up on time and put a lot of detail into the work. I wanted a tile design and the worker spent time in drawing up the details and making sure all of the measurements were perfect.”

★★★★★ **Bryan C.** | **Aug 2012**

“We a small area in our living room where we had some water damage to our laminate floors, due to a small leak that gradually got worse over time. Freedom was actually the first contractor we called. Maria and Chris were eager to come out and check out the situation. They're response time was better than I could ask for. They weren't the only ones we called. I believe we called something around 5 other contractors, but we ultimately decided that Freedom was the best choice for us. They were very accomodating in working around our budget and schedule...” [Text shortened by Angi on the public page.]

★★★★★ **Susan I.** | **May 2012**

“Maria and Chris provided an overall project proposal that included itemized cost associated with each project as well as providing a schedule for the individual project milestones. The price quotes were in line with those I'd received from others on the individual projects but the coordination and management of the process made all the difference. The schedule was discussed and confirmed with me and I was updated on a regular basis and each project was completed as scheduled. I had plenty of opportunity to discuss alternative solutions and any...” [Text shortened by Angi on the public page.]

★★★★★ **Earl D.** | **Mar 2012**

“The whole process went well. They started the project on schedule and completed it on schedule.”

★★★★★ **Erin P.** | **Mar 2012**

“Overall, we would highly recommend Chris, Maria and the whole Freedom Restorations team for any home flooring project you are looking to have done. Thank so much guys!”

★★★★★ **Glenn S.** | **Nov 2011**

“Chris & Maria responded to my inquiry within 24 hours and set up a time to meet me at my house at my convenience to provide me with an estimate. They thoroughly explained the process and my options. They were able to fit into my tight schedule to complete the work and were courteous with all communications with me (which is generally not the case with most businesses in this industry!) Their team came out as scheduled and started the job quickly and move efficiently. Chris and Maria checked on the job and made sure that everything...” [Text shortened by Angi on the public page.]

Source and Use Note

Source: <https://www.angi.com/companylist/us/nc/cornelius/freedom-renovations-inc-dba-toras-tile-reviews-495631.htm>

Review text is preserved as publicly displayed in the saved PDFs. Angi shortened some longer entries; those records are labeled. Do not imply that these reviews describe Florida projects; they originated from the North Carolina / legacy Angi profile.