



UMVAILM Fall Conference

October 28–29, 2025

Inspiring Ideas • Practical Tools • Lasting Connections

Conference Details

Location: 5734 Sturgeon Lake Rd, Welch, MN 55089

Cost of Attendance: \$200 – includes all conference sessions, materials, and meals.

Meals Provided: Breakfast and lunch are provided, and dinner is included on Tuesday evening.

Overnight Accommodations: A block of rooms has been reserved at Treasure Island. Call 1-800-222-7077 or email reservations@ticasino.com to book and secure a special conference rate.

Parking & Navigation: Complimentary parking is available on-site. Please enter through the Event Center Entrance and follow posted signs to the conference registration desk.



Agenda | Tuesday, October 28

8:00 AM – Breakfast & Registration

Enjoy a warm welcome, coffee, and time to connect with peers before we kick things off.

8:30 AM – Welcome & Chapter Updates

Speakers: *UMVAILM Chapter Officers*

Start the conference with greetings from our chapter leadership. Hear the latest chapter news, highlights from the past year, and upcoming initiatives designed to strengthen our community and advance our profession.

9:00 AM – Managing Employee Behaviors & Uncomfortable Conversations

Speaker: *Mark Hyde, Employee Assistance Program Manager – Mayo Clinic*

With 32+ years in workplace behavioral management and 26 years leading the Employee Assistance Program at Mayo Clinic Rochester, Mark Hyde has guided thousands of employees and leaders through professional and personal challenges. In this engaging session, Mark will share practical strategies for addressing challenging behaviors, navigating difficult conversations with confidence, and fostering healthier, more productive workplaces.

10:00 AM – ALM Management Training, Part 1

Speakers: *Christina Horsley, Vice President of Operations & Callie Rendon, Education Instructional Designer – Association for Linen Management*

Couldn't make it to ELEVATE in Nashville, or loved what you learned there? Callie and Christina bring the highlights to you — with actionable insights to strengthen your leadership, grow your management skills, and inspire your team.

11:00 AM – Lunch

Refuel, recharge, and network.

12:00 PM – Beer Distribution Management Training

Speakers: *Christina Horsley & Callie Rendon*

Logistics has never been this fun. Using the “beer game” approach, Callie and Christina deliver an interactive, hands-on session that brings supply chain principles to life — revealing powerful lessons in demand planning, communication, and teamwork.

1:00 PM – Supply Chain Update

Speaker: *TBD – Standard Textile*

Stay ahead of the curve with a timely update on trends, challenges, and innovations shaping linen and textile supply chains.

2:00 PM – Panel Discussion

Bring your questions for a dynamic conversation with leaders and innovators from across our industry.

5:30 PM – Dinner

Share good food and great conversation.

7:00 PM – Bowling & Networking

Keep the conversations rolling into the evening! Lanes will be reserved for our group, so come enjoy a relaxed night of friendly competition and connection. Shoe rental and games are available for purchase on-site.

Agenda | Wednesday, October 29

8:30 AM – Breakfast

Fuel up for a morning of ideas and insights.

9:00 AM – AI 2.0

Speaker: *Matt Victor, Vice President of Sales – George Courey*

Back by popular demand! Building on last year's hit session, Matt explores the next wave of artificial intelligence in laundry and linen management — from cutting-edge tools to real-world applications that are transforming operations.

10:00 AM – Greening the Red Bag: Three Steps to Safe & Sustainable Medical Waste Management

Speakers: *Kelly Prchal, CEO & Seth Johnson, Sales & Marketing Director – Clean Waste Systems*

Medical waste is dirty, dangerous, and expensive — and many of the solutions our industry has relied on for decades clash with modern sustainability expectations. In this fresh, practical session, Seth and Kelly will show how hospitals can manage waste safely, cost-effectively, and in alignment with environmental goals. Drawing on innovative ozone technology as a cleaner alternative to traditional incineration and autoclave methods, they'll provide tools and insights to improve efficiency, reduce environmental impact, and meet sustainability commitments.

11:00 AM – Closing Remarks & Adjourn

Key takeaways, final thoughts, and inspiration to bring home.