

UMVAILM Fall Education Event

Tuesday, October 20, 2026

Treasure Island Resort & Casino | Welch, Minnesota

Join linen, laundry, textile, and support-service professionals from across the region for a full day of **education, industry connection, and practical learning.**

For just **\$75**, attendees receive a full day of professional education and networking, plus **breakfast and lunch.**



Connect. Learn. Bring Ideas Back to Work.

The UMVAILM Fall Education Event brings together healthcare laundry and linen leaders, frontline professionals, educators, suppliers, and industry partners for a day focused on practical learning and meaningful industry connection.

The goal is simple: make your time away from the operation worthwhile.

Throughout the day, attendees will have opportunities to learn from industry experts, exchange ideas with peers, explore challenges affecting today's operations, and build relationships with professionals from across the Upper Midwest.

Whether you operate a laundry, oversee linen services, lead a team, support quality or infection prevention, develop staff, supply equipment or textiles, or partner with healthcare organizations, **there is a place for you at the table.**

Featured Session

From Staffing Shortages to System Stability

Presented by Graham Skinner, RLLD

Dean of Industry Education and Partnerships

Association for Linen Management



You're losing people faster than you can replace them. New hires aren't making it past 90 days. Overtime has become routine. And somehow, Mondays always seem to be worse.

Sound familiar?

Staffing challenges are rarely caused by a single issue. In this practical session, Graham Skinner will help attendees look beyond the symptoms and identify **where the staffing system is actually breaking down**.

Using a framework focused on the five critical points where staffing can fail within an operation, attendees will learn how to distinguish between recruitment and retention challenges, workload and staffing imbalances, and process inefficiencies that may be creating - or concealing - labor problems.

The session will also take a closer look at **workload versus the team you have**: where overtime may be masking true understaffing, where additional staffing may be masking operational inefficiency, and how leaders can begin telling the difference.

Attendees will leave with a clearer way to evaluate staffing challenges, ask better questions about labor and workload, and identify opportunities to move their operations from constantly reacting to shortages toward greater workforce stability.

More Education. More Perspectives.

And that's just one conversation.

The October 20 program will feature additional speakers and educational sessions addressing issues relevant to today's healthcare laundry, linen, textile, leadership, and support-service professionals.

Rather than focusing only on theory, UMVAILM education is designed to encourage practical discussion: What's working? What isn't? What are other organizations seeing? And what ideas can you take back and apply in your own operation?

More Than a Meeting

Some of the most valuable learning happens outside the formal sessions.

UMVAILM events create an opportunity for healthcare organizations, laundry operators, linen professionals, educators, leaders, vendors, manufacturers, and industry experts to be in the same room. You don't need a particular title to benefit from the day. If your work contributes to providing safe, reliable, efficient linen and textile services, **we want you in the conversation**.

It's a chance to:

- Compare approaches with professionals facing similar challenges.

- Exchange practical ideas and lessons learned.
- Meet suppliers and industry partners.
- Learn how other organizations are approaching workforce and operational issues.
- Build relationships with colleagues from across the Upper Midwest.

Come with questions. Share what's working. Learn from others. Leave with new connections and ideas you can put to work.



Event Details

Date

Tuesday, October 20, 2026

Location

Treasure Island Resort & Casino
5734 Sturgeon Lake Road
Welch, Minnesota 55089

Registration

\$75 per attendee

Why Attend?

Taking a day away from your operation is an investment. We want that investment to pay off.

UMVAILM provides an affordable regional opportunity to learn from industry experts while also learning from the people sitting beside you - the professionals managing the same workforce pressures, service expectations, operational challenges, and changing industry demands.

For **\$75 and one day**, you can connect with colleagues from across the region, hear new perspectives, strengthen your professional network, and return to your organization with practical ideas worth discussing with your team.