



Mariner Name _____

Presently your TSA-TWIC data is not visible in the Coast Guard database. Normally this is caused by you occupation not being listed as a Merchant Mariner with TSA.

To resolve this issue:

1. Call the TSA-TWIC Hotline at 1-855-347-8371
2. Press Option 2 then Option 2
3. Tell the operator you wish to update your occupation to Merchant Mariner and get a TIM ID
4. After the update record the TIM number here _____
The TIM number is not the same as the ticket number. You do not need a ticket number.
5. Return this sheet with your application.