Mariner Consulting Services LLC Privacy Policy

Effective Date: 01/01/25 Last Updated: 03/02/2025

1. Introduction

Mariner Consulting Services LLC ("Company," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our services, or interact with us. By using our services, you agree to the terms of this Privacy Policy.

2. Information We Collect

We may collect and process the following types of information:

A. Personal Information

- Name, address, email, phone number, and other contact details.
- Merchant Mariner Credentials (MMC), license information, and endorsements.
- Payment information for subscription services.
- Any documents or forms submitted for licensing or credentialing services.

B. Non-Personal Information

- Browser type, IP address, device information, and usage data when you visit our website.
- Cookies and tracking technologies to enhance user experience.

3. How We Use Your Information

We use the collected information for the following purposes:

- To provide mariner consulting and licensing services.
- To track credentials, document expirations, and compliance status.
- To communicate with you about your services, including reminders and updates.
- To process payments and manage subscriptions.
- To improve our website, services, and user experience.
- To comply with legal and regulatory requirements.

4. How We Share Your Information

We do not sell or rent your personal information. However, we may share your data with:

- Government Agencies & Regulatory Bodies: When required for licensing, compliance, or legal obligations.
- **Service Providers:** Third-party companies assisting with payment processing, data management, or customer service.
- Legal Obligations: If required by law, subpoena, or government request.
- Business Transfers: In the case of a merger, sale, or business restructuring.

5. Data Security

We implement appropriate security measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. However, no internet transmission is entirely secure, and we cannot guarantee absolute security.

6. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, comply with legal obligations, or resolve disputes.

7. Your Rights and Choices

Depending on your jurisdiction, you may have the right to:

- Access, update, or delete your personal information.
- Withdraw consent where applicable.
- Request a copy of the information we hold about you.

To exercise these rights, contact us at info@mmlcs.com

8. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to analyze website traffic and improve user experience. You can control cookie settings through your browser preferences.

9. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy policies or practices. We encourage you to review their policies before providing any personal data.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Effective Date." Continued use of our services constitutes acceptance of these changes.

11. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us:

Mariner Consulting Services LLC

1(360)589-9667

info@mmlcs.com

www.mmlcs.com

By using our services, you acknowledge that you have read and understood this Privacy Policy.