KEVIN VAN AUKER

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Professional Summary

As a compassionate and driven healthcare IT professional, I am dedicated to harnessing the power of technology to transform patient care and outcomes. Through servant leadership, I empower individuals and teams to reach their full potential, fostering a culture of direct communication, honesty, and collaboration. My passion is to bridge the gap between technology and humanity, creating innovative solutions that prioritize patient-centered care and improved health outcomes.

Skills

- Strategic Architecture Design (Data Arch & Solution Arch) / Road maps
- Solution Design for Business Problems
- Build Versus Buy and Vendor Collaboration/Coordination
- Healthcare
- Data Management

- Cloud Migration and Hybrid Environments
- Data Governance
- Presentation/Communication
- Leadership – Estimates, Budgets, Personnel, Mentoring, Timelines and Contingent Labor/Consultant Relationships

Work History

Architecture Sr Advisor   07/2014 to Current
Evernorth – Denver, CO
Full Time Employee July 21, 2014 - Present
Consultant through Randstad Technologies March 2014-July 18, 2014
Note: This position was originally part of Cigna. I still focus on the Cigna Commercial Medical space

- Analyze complex healthcare IT ecosystem, identifying interdependencies and impacts across multiple systems and processes
- Drive estimation conversations with stakeholders, ensuring accurate resource allocation and project planning
- Coordinate cross-functional team efforts, facilitating collaboration on integrations and mitigating potential impact conflicts
- Develop and propose solutions to address business problems and requests, leveraging expertise in healthcare IT and ecosystem dynamics
- Collaborate with Enterprise Architecture team to ensure alignment with overall organizational strategy and architecture standards
- Drive strategic solutions that support business objectives, leveraging enterprise architecture principles and frameworks

- Provide strategic guidance on solution implementation, ensuring alignment with organizational goals and objectives
- Interface with intake team and other key stakeholders to participate in portfolio planning and other ad hoc evaluations of new demand

Key skills

- Solution architecture and design
- Ecosystem analysis and impact assessment
- Estimation and project planning
- Cross-functional team coordination and collaboration
- Problem-solving and solution proposal
- Strategic guidance and implementation planning
- Enterprise architecture collaboration and alignment
- Strategic solutioning and business objective support

Manager Data Warehouse   01/2013 to 02/2014
Catholic Health Initiatives, Inc – Denver, CO
(Contract to Hire via access data Jan-March 2013, Employee April 2013-Feb 2014)

Leadership and Management:

- Led an onsite team of architects, data modelers, and developers, fostering collaboration and driving results
- Managed personnel issues, including hiring, firing, and performance evaluations
- Developed and maintained strong relationships with business stakeholders, ensuring effective communication and requirement gathering
- Collaborated with additional leadership, an engineering lead and tech support lead to improve process, track project work and ensure quality.

Technical Leadership:

- Spearheaded business and technical process changes, driving innovation and improvement
- Evaluated new demands and technologies, ensuring alignment with organizational goals
- Collaborated with vendors and consultants, including product and contingent labor, to achieve objectives

Technical Expertise:

- Utilized expertise in SQL Server, PDW, SSIS, SSRS, and Informatica to drive technical decisions and solutions

- Applied technical knowledge to optimize data management and reporting processes

- Data Modeling including standard relational (3rd normal form) and star schema.

- Inman and Kimball

- Semantic Layer Design

Key Strengths:

- Strong leadership and team management skills

- Effective communication and interpersonal skills

- Ability to bridge technical and business stakeholders

- Technical expertise in data management and reporting tools

- Strategic thinking and problem-solving skills

Software Development Manager   01/2006 to 12/2012

Truven Health Analytics – Denver, CO

Leadership and Management

- Successfully transitioned from technical engineering to management, demonstrating leadership aptitude and ability to adapt

- Led dispersed teams, fostering collaboration and driving results in geographically diverse environments

- Established processes to improve communication and resolve conflicts between teams (Data Warehousing and Presentation)

- Managed software development projects and tasks to deadline, meeting schedules and delivering results

- Coached and mentored subordinate personnel on career and work-related issues

- maintained an on-site full-time employee staff while expanding and contracting employing contingent labor

- managed personnel issues, salary negotiations, hiring and firing.

Technical Leadership and Architecture

- Delivered high-profile projects, including:

- Disease referential project (Diseasedex)

- Treatment Cost Calculator (Consumer product)

- Enterprise Hospital Marketing and Planning tools

- Designed and implemented architecture for Consumer Data Factory/Warehouse

- Led the development of enterprise systems, leveraging technical expertise in data modeling and architecture

Technical Skills

- Proficient in:

- Oracle SQL and PL/SQL

- Informatica

- Unix Shell scripting

- XML

- Data Modeling

- Applied technical skills to deliver solutions, including statistical analytics and data warehousing

Key Achievements

- Built relationships with operations and product management to ensure project success

- Demonstrated ability to lead projects end-to-end, from data warehouse to presentation

- Successfully managed career transition from Principal Engineer to Software Development Manage

Senior Software Developer   08/2001 to 09/2005

Misys Healthcare Systems – Tucson, AZ

–   Worked as an engineer participating in full software development lifecycle methodology on a Blood Bank solution, and later on a Computerized Patient Record solution. Built relationships with customers by doing site visits, to understand and gather requirements and support implementation cycles. Worked as a member of a team on a pre-existing backlog of customer-reported defects to improve product quality and customer satisfaction.

- Worked to develop a data conversion application required for entire customer base.

o Involved restart-ability, monitoring, status report

o Successfully handed project off to a team of technical support programmers via a presentation and follow-up questions.

- Technical Skills used/developed: Visual Studio, MUMPS/Intersystems Caché, Perl, Unix Shell Scripting

Programmer/Analyst   08/1995 to 07/2001

Quadramed – Reston, VA

- Worked in technical support, coding solutions to customer reported issues. Handled critical problems with professionalism. Built strong relationships with telephone support analysts and customers.

- As a development engineer, built strong relationships with requirements analysts and quality assurance. Participated in full life cycle methodology to produce quality standard hospital information system solutions.

- As an infrastructure engineer, built strong relationships with application developers in disparate areas of the company to produce generic solutions that supported a variety of technical requirements.

- Participated in a committee of engineers to implement CMM compliance measures

o Improvements were implemented

o Metrics demonstrated

o Improved software quality

o Improved employee morale

- Participated in a mentor program, training an engineer who had just finished school.

o He shadowed me, learned what I was doing, took tasks from me and I reviewed his work

o He went on to become an independent and valued member of the team, staying with the organization for over 5 years.

- Technical Skills used/developed: MUMPS/Intersystems Caché, Perl, Unix Shell Scripting-

Programmer   08/1994 to 08/1995
Oleen Healthcare Information Management – Bethesda, MD

As a contract software engineer, participated in full software development life cycle on custom software solutions for health maintenance organization clientele.

Note: At the time the organization was called Oleen and Associates, and was rebreanded as Oleen Healthcare Information Management,

- Visited customers on-site to gather requirements, and present completed software solutions for user acceptance.

- Technical Skills used/developed: MUMPS, Unix Shell Scripting, Microsoft Access

Education

MBA   12/2012
University of Colorado, Denver - Denver, CO

Bachelor of Science: Computer Science   05/1994
University of Maryland, Baltimore County - Catonsville, MD

High School Diploma   05/1990
Wilde Lake High School - Columbia, MD