



# SWIMMERZ ACADEMY CANCELLATION FORM

We're sorry to see you go! Thank you for the time that you have spent as part of the Swimmerz Academy Family! If you could please fill out the following form and email it back to us as soon as possible, we would appreciate it.

## PARENT / GUARDIAN DETAILS

- \* FULL NAME \_\_\_\_\_
- \* EMAIL ADDRESS \_\_\_\_\_
- \* CONTACT NUMBER \_\_\_\_\_

## SWIMMERS DETAILS

- \* FULL NAME \_\_\_\_\_ DATE OF BIRTH \_\_\_\_\_
- \* CURRENT ENROLMENTS \_\_\_\_\_
- \* CANCELLATION REASON  Moving Out of Area  Having a Break  Lack of Parking  
 Financial Reasons  Going to Competitor  Ongoing Illness or Injury  Other Commitments  
 Times Not Suitable  Unhappy with Swimmerz  Child not Adapting to Swimming Lesons
- I WOULD LIKE TO CANCEL:  30 days notice as per T&C's  End of current calendar month, w. \$50 administration fee

## CANCELLATION OF LEARN TO SWIM & SQUADS POLICY

- \* I, (full name) \_\_\_\_\_ agree to Swimmerz Academy's cancellation policy as described below.

I acknowledge that a minimum of 30 days' notice is required to withdraw my child from their enrolment in the Swimmerz Academy Learn to Swim or Squad program. I also understand that any remaining make-up classes must be used within the 30-day notice period, prior to the final cancellation date listed above.

If 30 days' notice is not provided, a \$50 cancellation administration fee will apply, and the enrolment will conclude at the end of the current calendar month. Swimmers are welcome to continue attending their regular classes during this time. Any eligible make-up lessons must be used before the end of the month, as unused make-ups will be forfeited. No credits or refunds will be issued for missed or forfeited classes. All outstanding fees must be paid in full before the cancellation can be processed.

DATE \_\_\_\_\_

## OFFICE USE ONLY

RECEIVED BY \_\_\_\_\_ DATE PROCESSED \_\_\_\_\_