**Hello,**

**Thank you for contacting Alpine Appliance Installations Ltd.**

Thank you for requesting our services. Our techs are factory trained installers providing quality craftsmanship since 1987. We comply with all WCB regulations. You can find out more on our web site at **www.alpinecanada.com**

Alpine utilizes specialized equipment for all our installations to ensure against damage. We have a comprehensive stock of tools and parts in each of our service trucks; These include appliance dollies, specially built moving dollies, air sleds, moving blankets, specialized Teflon sliding pads. Each of our installation vehicles carries a complete inventory for the work we do, i.e., ducting, plumbing, gas, and electrical and much more.

We have full fabrication capability from custom millwork to stainless steel components, hood fans, and liners.

See more of our craftsmanship at our **www.sterlingstainless.com** web site about our stainless-steel outdoor BBQ kitchens. Great for many other projects from mancaves, medical offices, garages and more. When you are looking for premium quality products, look to Sterling Stainless!

We can also supply and install water filtration systems for all products such as ice machines, and kitchen taps.

Please don’t hesitate to call with any questions, after over 45 years in the service and appliance business Bruce and his staff can help you with almost any issue or where to find the answers for you.

**We require the following information to assist you.**

1. We require a copy of the appliance invoice from the appliance supplier, which will provide us with the **make and model** **numbers**. *Please note that we do not require any product specification sheets (cut sheets).*
2. Are any of your products floor models or used,

**NO** Click or tap here to enter text. **YES** Click or tap here to enter text.

1. Appliance supplier & salesperson- Click or tap here to enter text.
2. *Installation address -* Click or tap here to enter text.
3. *Cabinet maker name and contact -* Click or tap here to enter text.
4. *Electrician name and contact -* Click or tap here to enter text.
5. *Plumber name and contact -* Click or tap here to enter text.
6. *Approximate date you wish to schedule installation -* Click or tap here to enter text.

**We’d love to hear how you found out about us. If we have worked with you before, its great to work with you again. If its your first time with us, who referred you to us?**

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**Home owner**

1. Home owner name -Click or tap here to enter text.
2. Billing address if different to site -Click or tap here to enter text.
3. Home phone- Click or tap here to enter text.
4. Cell phone- Click or tap here to enter text.
5. Email - Click or tap here to enter text.

 **Contractors:** Please supply your company information ***and*** above requirements to set up a commercial account with us.

1. **Contractor**
	1. Company name- Click or tap here to enter text.
	2. Office number-Click or tap here to enter text.
	3. Billing address -Click or tap here to enter text.
	4. Billing email- Click or tap here to enter text.
	5. Web site- Click or tap here to enter text.
	6. Company owner name- Click or tap here to enter text.
	7. Company owner tel/cell- Click or tap here to enter text.
	8. Site contact name-Click or tap here to enter text.
	9. Site contact tel/cell- Click or tap here to enter text.
	10. Site contact email -Click or tap here to enter text.

**For clients/contractors that have not established an account with Alpine, our accounting office requires a Visa or Mastercard number on file for deposit and payment.**

**Billing is monthly from the start date of the project. Accounts and must remain current for the continuation of the project.**

**Should you have any questions regarding invoicing, please call our accounting office at 604-980-8889 local 222**

We look forward to working with you on your project!