



SERVER RULES:

NO DRUGS OR DRINKING – NOT BEFORE OR WHILE AT WORK. YES, MARIJUANA IS A DRUG.

DON'T TEXT OR CALL CANDY AFTER 7PM.

ENTER YOUR REQUESTS OFF INTO ZOH0 – DON'T EMAIL THEM.

ONLY CONDIMENT BUCKETS ON RISER WALLS – NO SILVERWARE, MENUS, OR SPRAY BOTTLES.

CORRECT SERVICE PROCEDURES

- GREET TABLES WITH MENUS & SILVERWARE EXCEPT DURING BFAST BUFFETS (SILVERWARE ONLY).
- USE SEAT #'s, TAKE ORDERS LEFT TO RIGHT, TRAY FOOD & DRINKS L to R, DELIVER ALL L to R.
- PLACE CONDIMENT BUCKET ON TABLE IMMEDIATELY AFTER DELIVERING FOOD.
- PREBUS CONSTANTLY. REFILL DRINKS CONSTANTLY.
- PRINT THE BILL AND TAKE IT TO EVERY SINGLE TABLE. DO NOT JUST 'SHOW THEM THE SCREEN.'

CARRYING FOOD AND DRINKS

- DELIVER 3 or more DRINKS USING A TRAY – DO NOT TOUCH TOPS OF GLASSES/BOTTLES.
- DELIVER PLATES BY STACKING ON ARM OR USE TRAYS.
- SALADS GO ON MEDIUM PLATES WITH A NAPKIN UNDERNEATH AND DRESSING CUP ON THE PLATE.
(DO NOT PUT DRESSING CUPS ON TOP OF THE SALAD!!!)
- PUT CORRECT GARNISHES ON BAR DRINKS.
- NEVER REFILL USED GLASSES – ALWAYS GET A NEW GLASS.

BUSSING

- BUS EMPTY GLASSES & PLATES CONSTANTLY (PRE-BUS)
- NEVER HAVE EMPTY HANDS
- CORRECT WAY: PUT SILVERWARE IN GLASSES, PUT NAPKINS AND TRASH ON PLATES. CARRY GLASSES ON TRAYS, CARRY PLATES ON ARM OR TRAYS. NO BUS TUBS ON THE FLOOR!!!!
- DO NOT STACK GLASSES. NEVER NEVER NEVER STACK SHOT OR ROCKS GLASSES.

CUTWORK – FOLLOW THE PRINTED GUIDE.

MOPPING & CLOSING CUTWORK – FOLLOW THE PRINTED GUIDES.

LAST CALL

- AT 1:00am NOTIFY ALL TABLES & TAKE FINAL DRINK ORDERS.
- RING IN ORDERS AND GO PRINT ALL OPEN CHECKS WHILE BARTENDER MAKES DRINKS.
- DELIVER FINAL DRINKS ALONG WITH BILL. COLLECT PAYMENT AT DELIVERY.
- **ALL CUSTOMERS OUT BY 1:30AM OR YOU WILL BE FIRED.**