

Buffalo River Boarding LLC (Charlie & Jennifer Matthews) Policies and Release of Liability

THIS AGREEMENT is entered into by and between Buffalo River Boarding LLC (Charlie & Jennifer Matthews), and dog owner (Owner):

Dog(s) name / breed(s):

I (Owner) represent that I am the legal owner of the above named dog(s) and I assume all risks, dangers, and responsibility for injuries or death to the named dog(s). Owner understands and agrees that Owner is solely responsible for any harm or death while Owner's dog(s) is/are attending Daycare / Boarding.

PHOTO AND VIDEO RELEASE: We love to post pictures and videos on Facebook or our website. Owner agrees to allow Buffalo River Boarding LLC (Charlie & Jennifer Matthews) to use Owner's pet's name and any images or likeness of Owner's pet taken while he/she is at Buffalo River Boarding, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation, and Owner releases to Buffalo River Boarding all rights that Owner may possess or claim to such image, likeness, recording, etc.

DOG'S HEALTH: Owner further understands and agrees that Owner's dog(s) are healthy and will at all times while attending Buffalo River Boarding LLC (Charlie & Jennifer Matthews) have current vaccinations for rabies and distemper; Bordetella is not required. Owner is not enrolling any dog that has any condition that could potentially jeopardize the health of other dogs or people and has not had any potentially communicable condition within 30 days prior to enrollment. Owner further understands that even if Owner(s) dog(s) is vaccinated for Bordetella (Kennel Cough) there is a chance that the Owner's dog can still contract Kennel Cough. Owner agrees that Owner will not hold Buffalo River Boarding LLC (Charlie & Jennifer Matthews) responsible if Owner's dog(s) contracts Kennel Cough or other dog-dog transmitted ailments.

GROUP PLAY: No dog may be admitted to group play who shows any signs of any type of aggression as deemed such by Buffalo River Boarding LLC (Charlie & Jennifer Matthews). Owner further understands and agrees that in admitting Owner's dog(s) to dog-dog group play, Owner is representing to Buffalo River Boarding that Owner's dog(s) is/are in good health and have not harmed, shown aggression, or exhibited any threatening behavior towards any person or other dogs. Any dog demonstrating aggression or other behavior deemed unacceptable by Buffalo River Boarding staff may be required to leave daycare/boarding.

RELEASE OF LIABILITY: Owner understands and agrees that during normal dog play, Owner's dog may sustain injuries. Dog play is monitored by Buffalo River Boarding LLC (Charlie & Jennifer Matthews) staff to best avoid injury, but scratches, punctures, torn ligaments, and other injuries may occur despite the best supervision. Owner further understands and agrees that neither daycare/boarding nor any of its employees, staff, or volunteers will be liable for any illness, injury, death, and/or escape of Owner's dog(s) provided that reasonable care and precautions are followed, and Owner hereby releases Buffalo River Boarding staff or volunteers of any liability of any kind whatsoever arising from or as a result of Owner's dog(s) attending Buffalo River Boarding LLC (Charlie & Jennifer Matthews).

PERSONAL PROPERTY: Owner understands that Owner is solely responsible for any harm, including to any other pet(s), to the employees or invitees of Buffalo River Boarding, or to the equipment, facilities, or other property of Buffalo River Boarding, caused by Owners dog(s). Owner also agrees that Buffalo River Boarding shall not be responsible or liable for any lost or damaged personal property belonging either to Owner or Owner's pet.

FOOD/MEDS when boarding overnight, Owner agrees that it is the Owner's responsibility to leave adequate supply of food and medications for Owner's dog(s) during the entire time Owner's dog is cared for by Buffalo River Boarding LLC (Charlie & Jennifer Matthews). Should the food/medication supply need replacement, Owner authorizes Buffalo River Boarding to purchase replacement and Owner will reimburse Buffalo River Boarding for the actual food and medication costs plus up to \$25.00 time/distance trip fee (per occurrence).

VETERINARIAN LIABILITY AND CARE: Owner agrees to Buffalo River Boarding LLC (Charlie & Jennifer Matthews) to obtain medical treatment for Owner's dog(s) if he/she appears ill, injured, or exhibits any other behavior that would reasonably suggest that dog(s) may need medical treatment including anesthesia. Owner agrees to be fully responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment. Owner gives permission to Buffalo River Boarding LLC (Charlie & Jennifer Matthews) to use Owner's vet or nearest 24-hour vet hospital for required treatment.

Yes _____ or No _____ If Yes, maximum dollar amount is \$ _____.

WEAKENED IMMUNE SYSTEM: Owner understands special-needs dogs, young puppies, and senior dogs naturally have a higher risk of injury, stress-related illnesses, weakened immune system, exacerbation of any pre-existing condition, or death. As such, by using our facility for daycare or boarding the Owner is waiving any claim for injury, illness, or death experienced by Owner's dog while in our care.

ELDERLY DOGS: Owners of elderly dogs (approaching the end of life) need to know if in the event Owner's dog passes on while in our care, our policy is to transport Owner's dog to Owner's vet (within 30 miles) where he/she will be held until Owner can be reached by the Vet for further instructions. If Owner's vet is closed or outside of our transport distance, then we will transport to the nearest 24-hour facility. Trip charge will apply based on time/distance.

GROOMING expense to be paid if Owner's dog(s) nails are too long and causing breaking of skin or deep scratches to staff, volunteers, and/or other dogs. Nail trim cost is \$20 per dog. In addition if Owner's dog(s) happens to get dirty or soiled, Owner understands we do not offer any type of grooming to include baths, haircuts, or other treatments outside of nail trims and will not be held liable for such conditions or circumstances.

PAYMENTS (or any remaining payment post-deposit) are due and payable at the end of each visit. Payment may be made in American currency via cash, check, PayPal, Venmo, and Zelle. \$25 NSF charge for returned checks. We do not accept credit cards. We do not keep any payment information on file.

CANCELLATIONS / NO-SHOW POLICY & DEPOSITS: Deposits are non-refundable in the event of cancellation or no-show and will not be applied to future stays. Buffalo River Boarding will absorb the deposit and Owner agrees and understands that there are no exceptions.

RIGHT OF REFUSAL: Buffalo River Boarding LLC (Charlie & Jennifer Matthews) reserves the right to refuse admittance to any dog or dismiss any dog that does not meet or maintain the health, temperament or other daycare/boarding standards. The determination shall be made at the sole discretion of Buffalo River Boarding LLC (Charlie & Jennifer Matthews).

FULL FORCE AND EFFECT: Owner further understands and expressly agrees that each and every of the foregoing provisions contained in previous paragraphs shall be in force and effect and shall apply to each and every occasion on which Owner's dog(s) stays with Buffalo River Boarding LLC (Charlie & Jennifer Matthews) for daycare, extended boarding, or other services, as the case may be. This Agreement shall remain in full force and effect as between the parties until and unless otherwise canceled or superseded by a writing signed by the parties.

Owner hereby certifies that Owner has read and understands this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, Owner agrees to be bound by its terms and conditions.

Owner Print Name:

Owner Signature:

Date: