

Havea Homes - Client Information

Contact: haveahomes@gmail.com

Privacy Policy

At Havea Homes, your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your information when you visit our website or contact us.

1. Information We Collect:

- Contact Information
- Project Details
- Website Usage (via cookies)

2. How We Use Your Information:

- Respond to inquiries
- Schedule services
- Improve our website

3. We do NOT sell or rent your information.

4. Protection: We use reasonable measures to safeguard your data.

5. Cookies: Used for website analytics; can be disabled in your browser.

6. Your Rights: You can request access, changes, or deletion of your information.

7. Changes: This policy may be updated; continued use of our site means you accept the changes.

8. Contact: haveahomes@gmail.com

Client Expectations

Working with Havea Homes

What You Can Expect From Us:

- Free consultations and honest advice
- Transparent pricing and no hidden fees
- Respect for your home and clean work practices
- Open, reliable communication
- Quality craftsmanship

What We Ask of You:

- Open communication about ideas and changes
- Respect for our time (24-hour cancellation notice)
- On-time payments as agreed
- Realistic expectations (we're a two-person team!)

Satisfaction Guarantee:

- Let us know within 10 days of project completion if anything needs adjustment.

Terms of Service

1. Services: Home remodeling, design, fireplaces, decks, concrete, landscaping
2. Estimates: Valid 30 days; subject to change based on project scope
3. Scheduling: Timelines are estimates; we'll notify you of any delays
4. Payments: Deposit may be required; final payment due at completion
5. Cancellations: 24-hour notice requested; late cancellations may incur fees
6. Worksite Conduct: Keep pets/children away for safety
7. Warranty: 10-day satisfaction guarantee on workmanship
8. Client Responsibilities: Provide access, reply in a timely manner, and communicate clearly
9. Liability: We're insured; not responsible for pre-existing issues or delays from suppliers

10. Agreement: By hiring us, you agree to these terms