Investor Relations Nine-months 2020 results

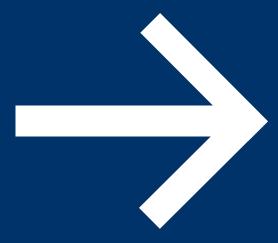
Kuehne + Nagel International AG Schindellegi, Switzerland

Markus Blanka-Graff, CFO

Christopher Combé, IR



Overview nine-months results 2020



Highlights nine-months results 2020



14,839 Net turnover CHF million 9-m 2019: 15,838

6.3% decrease including negative FX impact of 5.7% on the previous year

5,516 Gross profit CHF million 9-m 2019: 5,989

7.9% decrease on the previous year

Free cash flow CHF million 9-m 2019: 617

31.4% increase on the previous year

4.80 EPS CHF 9-m 2019: 4.97

3.4% decrease on the previous year

Kuehne+Nagel with higher profit in Q3 2020





- EBIT of CHF 304 million
- Return to increasing volumes of SME customers in Q3 2020



- EBIT of CHF 38 million
- Domestic transport volumes back to pre-crisis levels
- Low volumes in North America



Group

- Group EBIT at CHF 790 million
- Q3 2020 EBIT at CHF 371 million, up by 31.1%

Sea Logistics



Air Logistics

- EBIT of CHF 350 million
- Volumes in the automotive and perishables industries up in Q3 2020

Road Logistics

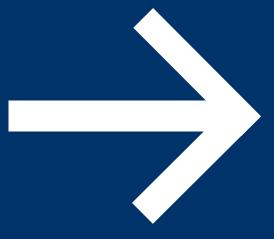


Contract Logistics

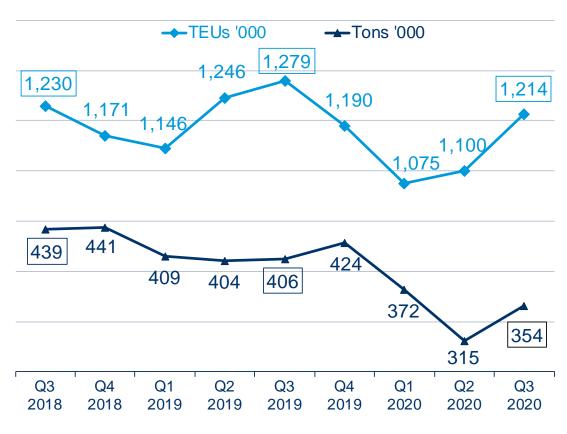
- EBIT of CHF 98 million
- Market share gains in Pharma & Healthcare and in e-commerce fulfilment
- Strict cost management



Business unit update



Sea and Air Logistics volumes

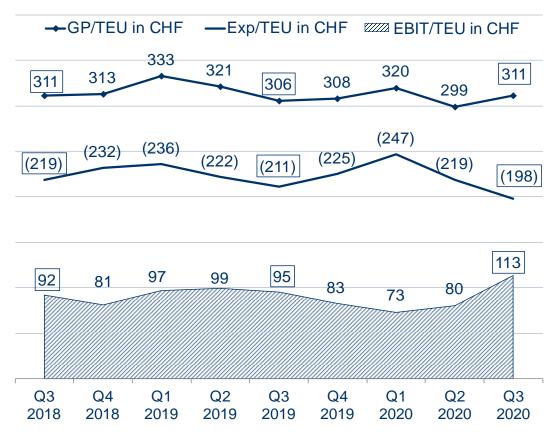


- Sea Logistics volumes 9-months 2020 7.7% below prior year; Q3 2020 down by 5.1%
- Air Logistics volumes 9-months 2020 14.6%
 below prior year; Q3 2020 down by 12.8%





Sea Logistics

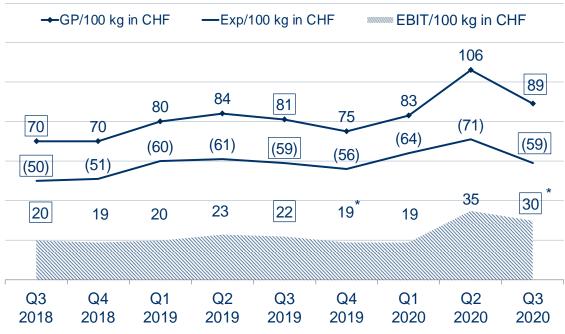


- Gross profit 9-months 2020 at CHF 1,051 million, 10.4% below prior year; Q3 2020 CHF 378 million, 3.3% below prior year
- EBIT 9-months 2020 at CHF 304 million, 14.8% below prior year; Q3 2020 CHF 137 million, 12.3% above prior year



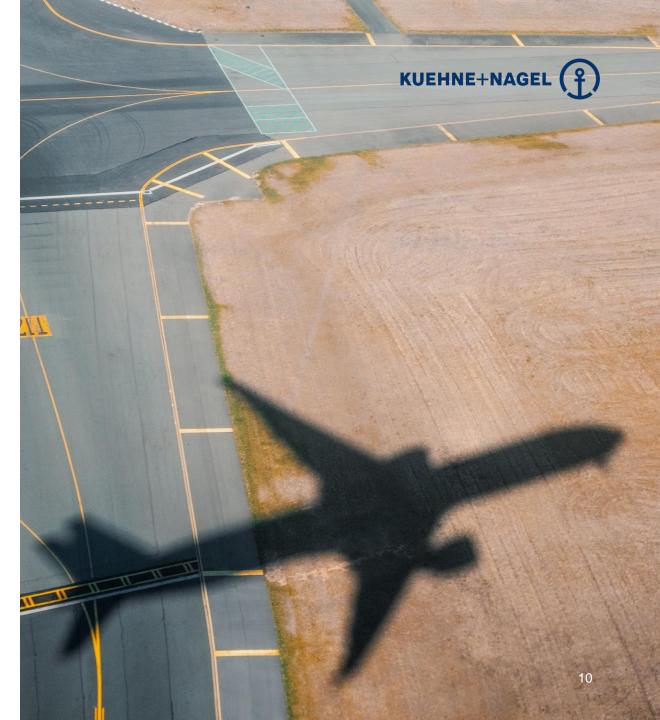


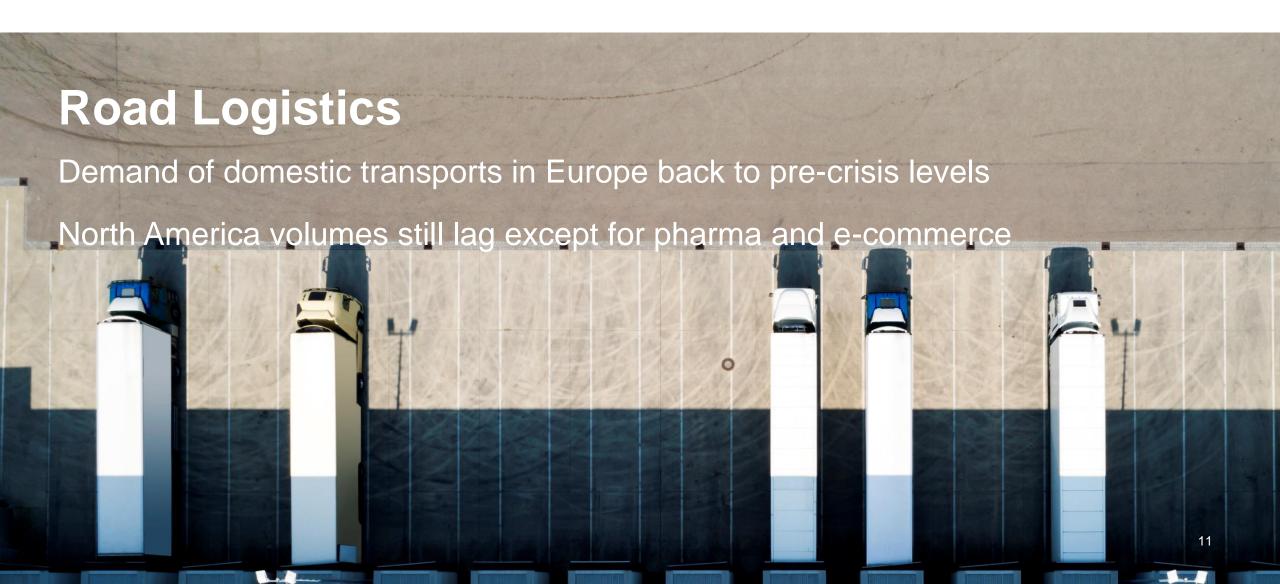
Air Logistics*



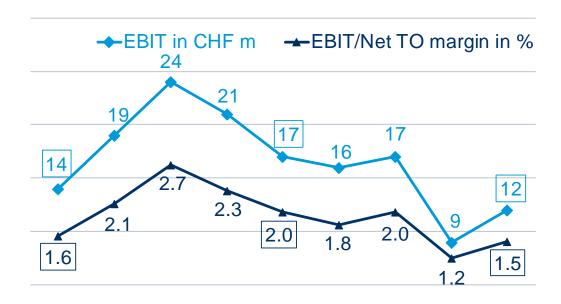
^{*} adjusted for impairment of intangibles in Q4 2019 of CHF (14) million and Quick one-off in Q3 2020 of net CHF +63 million

- Gross profit 9-months 2020 at CHF 957 million, 4.0% below prior year; Q3 2020 CHF 315 million, 4.3% below prior year
- Reported EBIT 9-months 2020: CHF 350 million, 33.1% above prior year
- Adjusted EBIT at CHF 287 million, 9.1% above prior year; Q3 2020 CHF 106 million, 19.1% above prior year



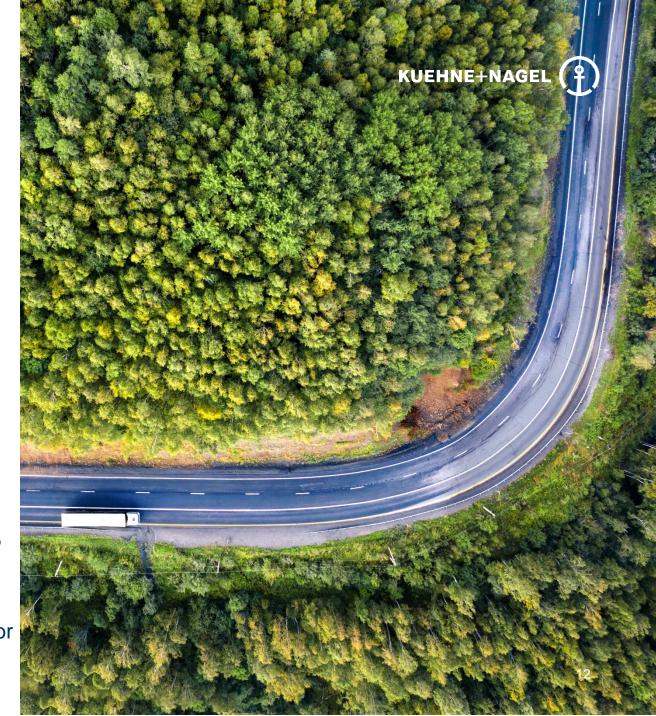


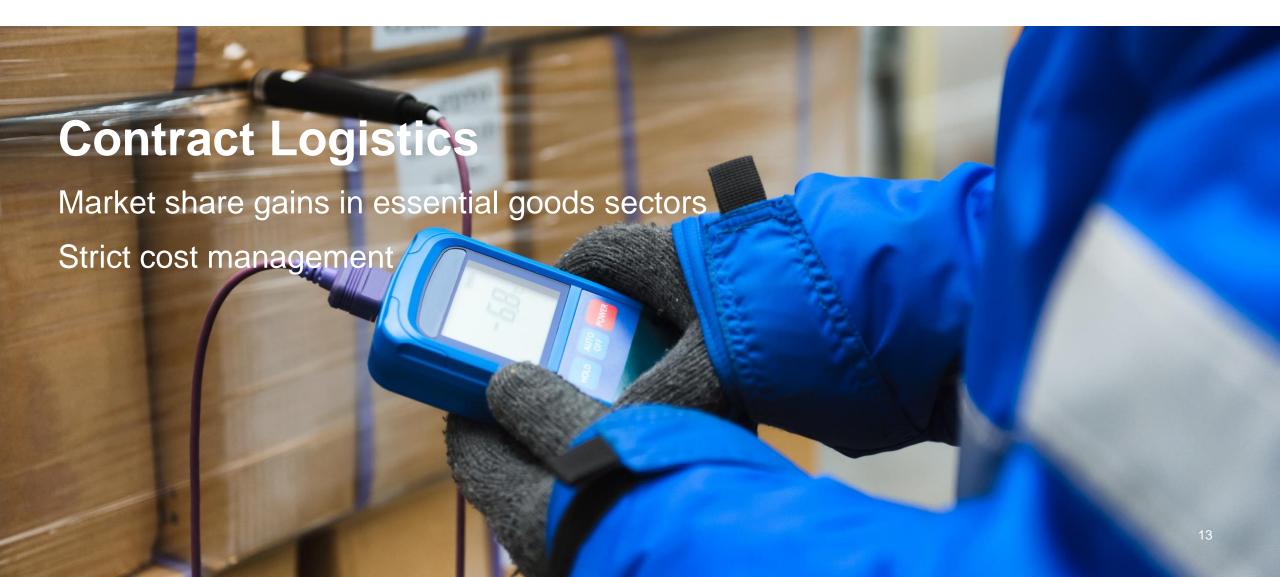
Road Logistics



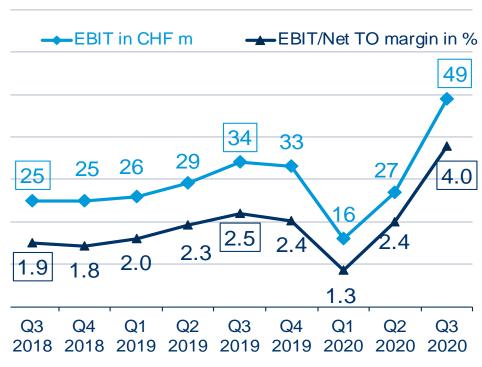
Q3 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q3 2018 2018 2019 2019 2019 2019 2020 2020

- Net turnover 9-months 2020 at CHF 2,380 million, 11.3% below prior year, Q3 2020 CHF 796 million, 7.7% below prior year
- EBIT 9-months 2020 at CHF 38 million, 38.7% below prior year, Q3 2020 CHF 12 million, 29.4% below prior year

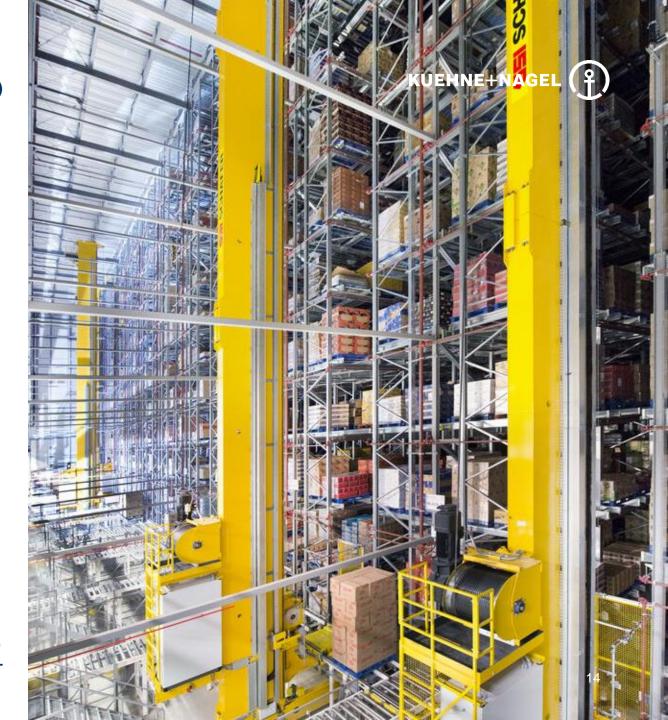




Contract Logistics (excl. real estate transactions)

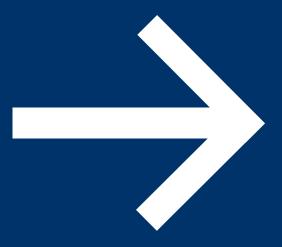


- Net turnover 9-months 2020 at CHF 3,593 million, 10.6% below prior year; Q3 2020 CHF 1,215 million, 9.3% below prior year
- Reported EBIT 9-months 2020 at CHF 98 million, 12.5% below prior year
- EBIT excl. real estate profits at CHF 92 million, 3.4% above prior year; Q3 2020 CHF 49 million, 44.1% above prior year





Key financial figures nine-months 2020



Income Statement



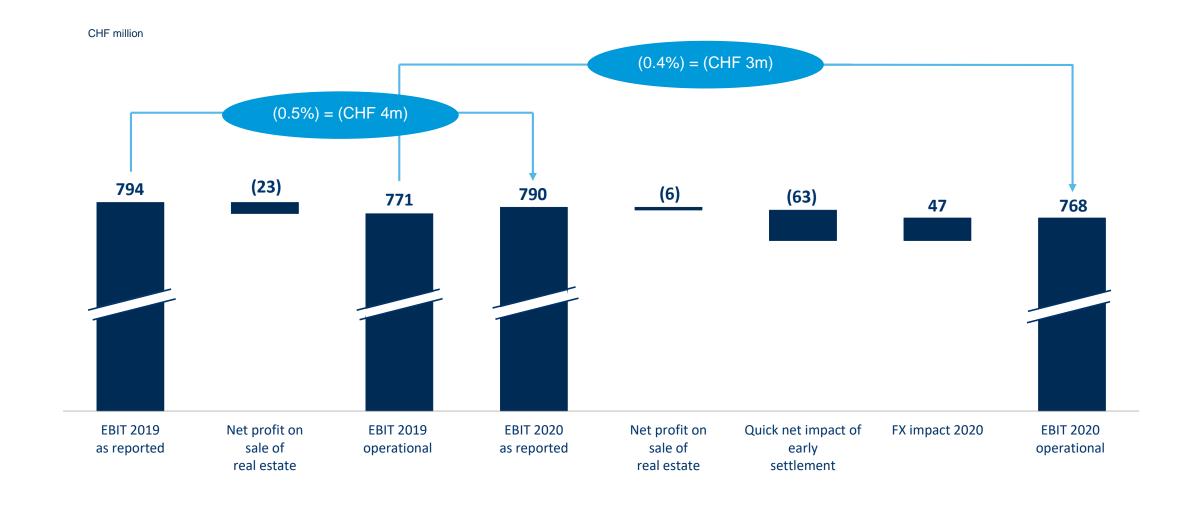
| | 2019 2019 | | 2019 | 2019 | 2020 | 2020 | 2020 | 2020 | | Varia | nce | | YTD Variance in % | | | | | | |
|--|-----------|-------|-------|--------|-------|-------|-------|--------|-----------|-------|-------|-------|-------------------|--------|-------------|--------------------|--|--|--|
| CHF million | Q1 | Q2 | Q3 | YTD | Q1 | Q2 | Q3 | YTD | 2020/2019 | Q1 | Q2 | Q3 | 2020/2019 | Growth | Acquisition | Forex ¹ | | | |
| Net turnover | 5,237 | 5,363 | 5,238 | 15,838 | 4,912 | 4,896 | 5,031 | 14,839 | (999) | (325) | (467) | (207) | (6.3%) | (1.3%) | 0.7% | (5.7%) | | | |
| Gross profit | 1,978 | 2,037 | 1,974 | 5,989 | 1,878 | 1,772 | 1,866 | 5,516 | (473) | (100) | (265) | (108) | (7.9%) | (3.6%) | 1.0% | (5.3%) | | | |
| Gross profit margin | 37.8% | 38.0% | 37.7% | 37.8% | 38.2% | 36.2% | 37.1% | 37.2% | | | | | | | | | | | |
| EBITDA | 418 | 451 | 472 | 1,341 | 378 | 421 | 600 | 1,399 | 58 | (40) | (30) | 128 | 4.3% | 15.2% | 0.4% | (11.3%) | | | |
| EBITDA margin | 8.0% | 8.4% | 9.0% | 8.5% | 7.7% | 8.6% | 11.9% | 9.4% | | | | | | | | | | | |
| Depreciation of property, plant & equipment | (48) | (49) | (53) | (150) | (49) | (42) | (43) | (134) | | | | | | | | | | | |
| Depreciation of right-of-use assets | (115) | (122) | (124) | (361) | (134) | (120) | (124) | (378) | | | | | | | | | | | |
| Impairment of goodwill and other intangibles | - | - | - | - | - | (14) | (53) | (67) | | | | | | | | | | | |
| Amortisation of other intangibles | (13) | (11) | (12) | (36) | (11) | (10) | (9) | (30) | | | | | | | | | | | |
| EBIT | 242 | 269 | 283 | 794 | 184 | 235 | 371 | 790 | (4) | (58) | (34) | 88 | (0.5%) | 5.6% | (0.2%) | (5.9%) | | | |
| EBIT margin to net turnover | 4.6% | 5.0% | 5.4% | 5.0% | 3.7% | 4.8% | 7.4% | 5.3% | | | | | | | | | | | |
| Conversion rate | 12.2% | 13.2% | 14.3% | 13.3% | 9.8% | 13.3% | 19.9% | 14.3% | | | | | | | | | | | |
| EBT | 236 | 266 | 282 | 784 | 182 | 230 | 368 | 780 | (4) | (54) | (36) | 86 | (0.5%) | 5.5% | (0.3%) | (5.7%) | | | |
| EBT margin to net turnover | 4.5% | 5.0% | 5.4% | 5.0% | 3.7% | 4.7% | 7.3% | 5.3% | | | | | | | | | | | |
| Earnings for the period | 181 | 203 | 214 | 598 | 139 | 170 | 266 | 575 | (23) | (42) | (33) | 52 | (3.8%) | 1.9% | (0.2%) | (5.5%) | | | |

¹ Foreign currency translation impact

Foreign currency translation impact: EUR (4.3)%; USD (4.1)%; GBP (4.2)% Q3 2020 includes the positive net effect from the early settlement of the Quick earn out of CHF 63 million.

Income statement - EBIT reconciliation nine-months 2020





Balance sheet



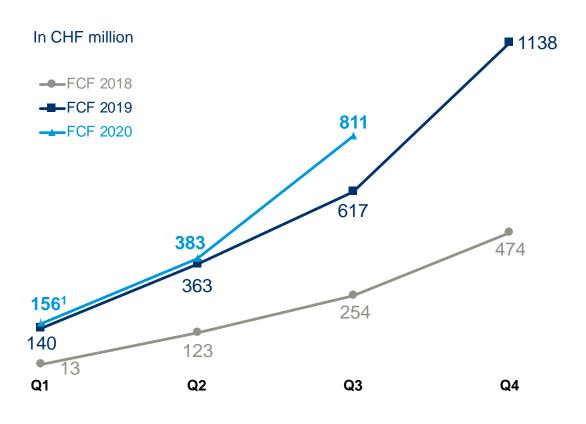
| CHF million | December 31, 2019 | September 30, 2020 | | December 31, 2019 | September 30, 2020 |
|-------------------------------|----------------------|-----------------------|---|----------------------|-----------------------|
| Assets | | | Liabilities and equity | | |
| Property, plant and equipment | 1,089 | 985 | Equity attributable to the equity holders of the parent company | 2,316 | 2,229 |
| Right-of-use assets | 1,899 | 1,460 | Non-controlling interests | 6 | 6 |
| Goodwill | 1,220 | 1,173 | Total equity | 2,322 | 2,235 |
| Other intangibles | 185 | 109 | Non-current lease liabilities | 1,432 | 1,054 |
| Others | 228 | 241 | Others | 1,142 | 977 |
| Non-current assets | 4,621 | 3,968 | Non-current liabilities | 2,574 | 2,031 |
| | | | Trade payables | 1,890 | 1,618 |
| | | | Contract liabilities | 74 | 94 |
| Assets held for sale | - | 510 | Liabilities associated to assets held for sale | - | 454 |
| Trade receivables | 3,601 | 3,274 | Accrued trade expenses/deferred income | 1,190 | 1,201 |
| Contract assets | 223 | 213 | Bank and other interest-bearing liabilities | 12 | 6 |
| Cash and cash equivalents | 910 | 1,018 | Current lease liabilities | 510 | 427 |
| Others | 470 | 352 | Others | 1,253 | 1,269 |
| Current assets | 5,204 | 5,367 | Current liabilities | 4,929 | 5,069 |
| Total assets | 9,825 | 9,335 | Total liabilities and equity | 9,825 | 9,335 |

Cash / free cash flow



| CHF million | YTD Q3 2019 | YTD Q3 2020 | Variance |
|---|----------------|---------------------------|----------|
| Cash and cash equivalents January 1, net | 488 | 904 | 416 |
| Operational cash flow | 1,323 | 1,406 ¹ | 83 |
| Changes in working capital | (57) | (54) ¹ | 3 |
| Income taxes paid | (167) | (213) | (46) |
| Cash flow from operating activities | 1,099 | 1,139 | 40 |
| Cash flow from investing activities | (180) | (36) | 144 |
| Repayment of lease liabilities | (348) | (396) | (48) |
| Dividend paid to equity holders of parent company | (718) | (478) | 240 |
| Others | 167 | (52) | (219) |
| Total cash flow from financing activities | (899) | (926) | (27) |
| Exchange difference on cash and cash equivalents | (6) | (35) | (29) |
| Increase/(decrease) in cash and cash equivalents | 14 | 142 | 128 |
| Cash and cash equivalents September 30, net | 502 | 1,046 | 544 |

¹ Operational cash flow includes one-off from Quick of CHF 116 million Changes in working capital include one-off from Quick of CHF (116) million



The Kuehne+Nagel Group has successfully extended the revolving credit facility of CHF 750 million by one more year until 24.04.2023

¹ FCF reported is CHF 84 million, which includes CHF 72 million from a prepayment of withholding tax, refund received in Q2 2020

Working capital

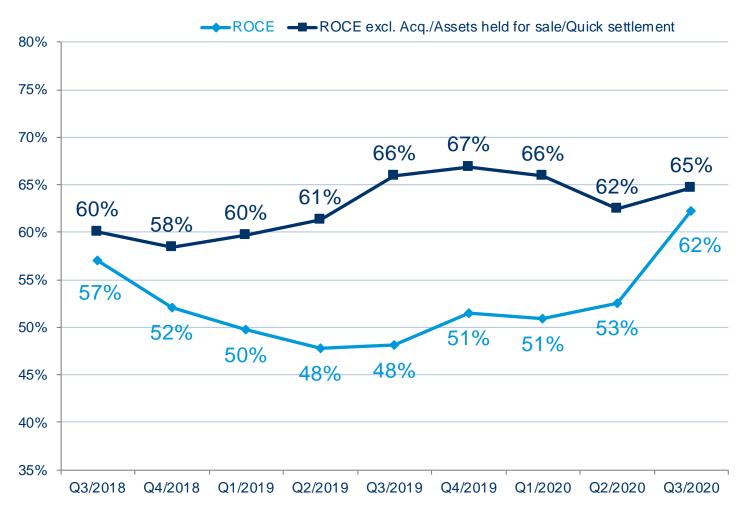


| CHF million | Sep 30, 2019 | Sep 30, 2020 | Better/(worse) 2020 vs. 2019 |
|--|-----------------|-------------------|---------------------------------|
| Trade receivables/Contract assets/Work in progress | 4,055 | 3,676 | 379 |
| Trade payables/Contract liabilities/Accrued trade expenses | (3,020) | (2,904) | (116) |
| Net working capital | 1,035 | 772 | 263 |
| KPIs: | | | |
| Working capital intensity | 4.1% | 3.3% ¹ | 0.8% |
| DSO | 55.1 | 53.0 | 2.1 |
| DPO | 63.3 | 65.7 | 2.4 |
| Δ | 8.2 | 12.7 | 4.5 |

¹ Net working capital intensity excluding effects from assets held for sale equals 3.2%

Return on capital employed (ROCE)





Calculation: last four quarters EBIT (rolling EBIT) divided by the average of the last four quarters capital employed (rolling capital employed); capital employed: assets and liabilities excluding investments in joint ventures and associates, deferred tax assets and liabilities, income tax receivables and liabilities, borrowings, cash and cash equivalents

Covid-19 effect:

Sudden decrease of profitability on similar asset base leads to lower ROCE

• Acquisition effect:

Acquisition impact of one year due to assets added and full EBIT included only after one year

Effect assets held for sale:
Divestment of major part of the
UK Contract Logistics business

Financial targets



| KUEHNE+NA | 点 | 2 | <u></u> | े | IK FIII | | <u>6</u> | | | | |
|--|-------------------|------------------|------------------|-------|------------------|---------|---------------------------------|------------|-------------------------------------|-------|--|
| Group | | | Volume growth | | Volume growth | | Net turr growth ¹ | | Net turnover growth ¹ | | |
| | 9-months 2020 | Targets 2022 | KN | (0)0/ | KN | (4.0)0/ | KN | (0)0/ | KN | (4)0/ | |
| Conversion rate | 14% | 16% | 2020 | (6)% | 2020 | (12)% | 2020 | (8)% | 2020 | (4)% | |
| ROCE (excl. acq.) | 65% | 70% | | | | | | | | | |
| Effective tax rate | | | Market | (b)% | | (14)% | Market | (8)% | Market | (4)% | |
| Working capital intensity | | | 2020 | , | 2020 | | 2020 | | 2020 | , , | |
| Assumptions targets 2022: conversion rate to | arget based on 20 | 16 business unit | | | | | 1 in constant currence | \ <u>'</u> | | 00 | |

Inspire. Empower. Deliver.

KUEHNE+NAGEL (3)





Upcoming events

04.01. - 03.03.2021

03.03.2021

07. - 26.04.2021

26.04.2021

04.05.2021

07. - 20.07.202120.07.2021

06. - 20.10.2021

20.10.2021

Closed period

Full-year 2020 results

Closed period

Three-months 2021 results

Annual General Meeting

Closed period

Half-year 2021 results

Closed period

Nine-months 2021 results

Quarter over Quarter 2020/2019



| CHF million | 2020 | | | | | 201 | 9 | | | | Change in mCHF | | | | | |
|--|-------|-------|-------|-------|-------|-------|-------|-------|--------|--------|----------------|---------|-------|-------|-------|-------|
| CHF Million | Q1 | Q2 | Q3 | TOTAL | Q1 | Q2 | Q3 | TOTAL | Q1 | Q2 | Q3 | TOTAL | Q1 | Q2 | Q3 | TOTAL |
| 1. Sea Logistics | | | | | | | | | | | | | | | | |
| A) Income Statement | | | | | | | | | | | | | | | | |
| Turnover | 2,235 | 2,095 | 2,251 | 6,581 | 2,437 | 2,453 | 2,480 | 7,370 | (8.3) | (14.6) | (9.2) | (10.7) | (202) | (358) | (229) | (789) |
| Net Turnover | 1,724 | 1,662 | 1,777 | 5,163 | 1,852 | 1,887 | 1,894 | 5,633 | (6.9) | (11.9) | (6.2) | (8.3) | (128) | (225) | (117) | (470) |
| Gross Profit | 344 | 329 | 378 | 1,051 | 382 | 400 | 391 | 1,173 | (9.9) | (17.8) | (3.3) | (10.4) | (38) | (71) | (13) | (122) |
| Opex | (258) | (235) | (234) | (727) | (263) | (271) | (261) | (795) | +1.9 | +13.3 | +10.3 | +8.6 | 5 | 36 | 27 | 68 |
| EBITDA | 86 | 94 | 144 | 324 | 119 | 129 | 130 | 378 | (27.7) | (27.1) | +10.8 | (14.3) | (33) | (35) | 14 | (54) |
| Depreciation and Amortisation | (7) | (6) | (7) | (20) | (7) | (6) | (8) | (21) | - | - | +12.5 | +4.8 | - | - | 1 | 1 |
| EBIT | 79 | 88 | 137 | 304 | 112 | 123 | 122 | 357 | (29.5) | (28.5) | +12.3 | (14.8) | (33) | (35) | 15 | (53) |
| B) KPI | | | | | | | | | | | | | | | | |
| EBIT / GP conversion rate | 23.0% | 26.7% | 36.2% | 28.9% | 29.3% | 30.8% | 31.2% | 30.4% | | | | | | | | |
| Volume (TEU's '000) | 1,075 | 1,100 | 1,214 | 3,389 | 1,146 | 1,246 | 1,279 | 3,671 | (6.2) | (11.7) | (5.1) | (7.7) | (71) | (146) | (65) | |
| GROSS PROFIT | 320 | 299 | 311 | 310 | 333 | 321 | 306 | 320 | (3.9) | (6.9) | +1.6 | (3.1) | (13) | (22) | 5 | (10) |
| EXPENSES CHF per TEU | (247) | (219) | (198) | (220) | (236) | (222) | (211) | (222) | (4.7) | +1.4 | +6.2 | +0.9 | (11) | 3 | 13 | |
| EBIT | 73 | 80 | 113 | 90 | 97 | 99 | 95 | 98 | (24.7) | (19.2) | +18.9 | (8.2) | (24) | (19) | 18 | (8) |
| 2. Air Logistics | | | | | | | | | | | | | | | | |
| A) Income Statement | | | | | | | | | | | | | | | | |
| Turnover | 1,285 | 1,515 | 1,379 | 4,179 | 1,372 | 1,389 | 1,329 | 4,090 | (6.3) | +9.1 | +3.8 | +2.2 | (87) | 126 | 50 | |
| Net turnover | 1,091 | 1,369 | 1,243 | 3,703 | 1,170 | 1,190 | 1,143 | 3,503 | (6.8) | +15.0 | +8.7 | +5.7 | (79) | 179 | 100 | |
| Gross Profit | 307 | 335 | 315 | 957 | 326 | 342 | 329 | 997 | (5.8) | (2.0) | (4.3) | (4.0) | (19) | (7) | (14) | , , |
| Opex | (225) | (215) | (82) | (522) | (233) | (235) | (227) | (695) | +3.4 | +8.5 | +63.9 | +24.9 | 8 | 20 | 145 | |
| EBITDA | 82 | 120 | 233 | 435 | 93 | 107 | 102 | 302 | (11.8) | +12.1 | +128.4 | +44.0 | (11) | 13 | 131 | 133 |
| Depreciation and Amortisation | (11) | (10) | (64) | (85) | (13) | (13) | (13) | (39) | +15.4 | +23.1 | (392.3) | (117.9) | 2 | 3 | (51) | (46) |
| EBIT | 71 | 110 | 169 | 350 | 80 | 94 | 89 | 263 | (11.3) | +17.0 | +89.9 | +33.1 | (9) | 16 | 80 | |
| EBIT excl. Quick settlement 63m / Q3 '20 | 71 | 110 | 106 | 287 | 80 | 94 | 89 | 263 | (11.3) | +17.0 | +19.1 | +9.1 | (9) | 16 | 17 | 24 |
| B) KPI | | | | | | | | | | | | | | | | |
| EBIT / GP conversion rate | 23.1% | 32.8% | 53.7% | 36.6% | 24.5% | 27.5% | 27.1% | 26.4% | | | | | | | | |
| EBIT / GP conversion rate excl. Quick | 23.1% | 32.8% | 33.7% | 30.0% | 24.5% | 27.5% | 27.1% | 26.4% | | | | | | | | |
| Volume (TON's '000) | 372 | 315 | 354 | 1,041 | 409 | 404 | 406 | 1,219 | (9.0) | (22.0) | (12.8) | (14.6) | (37) | (89) | (52) | |
| GROSS PROFIT | 83 | 106 | 89 | 92 | 80 | 84 | 81 | 82 | +3.8 | +26.2 | +9.9 | +12.2 | 3 | 22 | 8 | |
| EXPENSES CHF per 100kg | (64) | (71) | (59) | (64) | (60) | (61) | (59) | (60) | (6.7) | (16.4) | - | (6.7) | (4) | (10) | - | (4) |
| EBIT | 19 | 35 | 30 | 28 | 20 | 23 | 22 | 22 | (5.0) | +52.2 | +36.4 | +27.3 | (1) | 12 | 8 | 6 |

Quarter over Quarter 2020/2019



| CHF million | | 202 | 20 | | | 201 | 9 | | | Change | e in % | | Change in mCHF | | | |
|-------------------------------|-------|-------|-------|---------|-------|-------|-------|---------|--------|--------|--------|--------|----------------|-------|-------|-------|
| CHF IIIIIIIIII | Q1 | Q2 | Q3 | TOTAL | Q1 | Q2 | Q3 | TOTAL | Q1 | Q2 | Q3 | TOTAL | Q1 | Q2 | Q3 | TOTAL |
| 3. Road Logistics | | | | | | | | | | | | | | | | |
| A) Income Statement | | | | | | | | | | | | | | | | |
| Turnover | 975 | 829 | 899 | 2,703 | 1,037 | 1,040 | 996 | 3,073 | (6.0) | (20.3) | (9.7) | (12.0) | (62) | (211) | (97) | (370) |
| Net Turnover | 863 | 721 | 796 | 2,380 | 901 | 919 | 862 | 2,682 | (4.2) | (21.5) | (7.7) | (11.3) | (38) | (198) | (66) | (302) |
| Gross Profit | 281 | 257 | 274 | 812 | 285 | 292 | 269 | 846 | (1.4) | (12.0) | +1.9 | (4.0) | (4) | (35) | 5 | (34) |
| Opex | (249) | (235) | (249) | (733) | (249) | (256) | (239) | (744) | - | +8.2 | (4.2) | | - | 21 | (10) | 11 |
| EBITDA | 32 | 22 | 25 | 79 | 36 | 36 | 30 | 102 | (11.1) | (38.9) | (16.7) | (22.5) | (4) | (14) | (5) | (23) |
| Depreciation and Amortisation | (15) | (13) | (13) | (41) | (12) | (15) | (13) | (40) | (25.0) | +13.3 | - | (2.5) | (3) | 2 | - | (1) |
| EBIT | 17 | 9 | 12 | 38 | 24 | 21 | 17 | 62 | (29.2) | (57.1) | (29.4) | (38.7) | (7) | (12) | (5) | (24) |
| B) KPI | | | | | | | | | | | | | | | | |
| EBITDA / Net turnover | 3.7% | 3.1% | 3.1% | 3.3% | 4.0% | 3.9% | 3.5% | 3.8% | | | | | | | | |
| EBIT / GP conversion rate | 6.0% | 3.5% | 4.4% | 4.7% | 8.4% | 7.2% | 6.3% | 7.3% | | | | | | | | |
| EBIT / Net turnover | 2.0% | 1.2% | 1.5% | 1.6% | 2.7% | 2.3% | 2.0% | 2.3% | | | | | | | | |
| 4. Contract Logistics | | | | | | | | | | | | | | | | |
| A) Income Statement | | | | | | | | | | | | | | | | |
| Turnover | 1,365 | 1,274 | 1,346 | 3,985 | 1,477 | 1,522 | 1,466 | 4,465 | (7.6) | (16.3) | (8.2) | (10.8) | (112) | (248) | (120) | (480) |
| Net turnover | 1,234 | 1,144 | 1,215 | 3,593 | 1,314 | 1,367 | 1,339 | 4,020 | (6.1) | (16.3) | (9.3) | (10.6) | (80) | (223) | (124) | (427) |
| Gross Profit | 946 | 851 | 899 | 2,696 | 985 | 1,003 | 985 | 2,973 | (4.0) | (15.2) | (8.7) | (9.3) | (39) | (152) | (86) | (277) |
| Opex | (768) | (666) | (701) | (2,135) | (815) | (824) | (775) | (2,414) | +5.8 | +19.2 | +9.5 | +11.6 | 47 | 158 | 74 | 279 |
| EBITDA | 178 | 185 | 198 | 561 | 170 | 179 | 210 | 559 | +4.7 | +3.4 | (5.7) | +0.4 | 8 | 6 | (12) | 2 |
| Depreciation and Amortisation | (161) | (157) | (145) | (463) | (144) | (148) | (155) | (447) | (11.8) | (6.1) | +6.5 | | (17) | (9) | 10 | |
| EBIT | 17 | 28 | 53 | 98 | 26 | 31 | 55 | 112 | (34.6) | (9.7) | (3.6) | (12.5) | (9) | (3) | (2) | (14) |
| B) KPI | | | | | | | | | | | | | | | | |
| EBITDA / Net turnover | 14.4% | 16.2% | 16.3% | 15.6% | 12.9% | 13.1% | 15.7% | 13.9% | | | | | | | | |
| EBIT / GP conversion rate | 1.8% | 3.3% | 5.9% | 3.6% | 2.6% | 3.1% | 5.6% | 3.8% | | | | | | | | |
| EBIT / Net turnover | 1.4% | 2.4% | 4.4% | 2.7% | 2.0% | 2.3% | 4.1% | 2.8% | | | | | | | | |

Quarter over Quarter 2020/2019



| CHF million | | 202 | 0 | | | 201 | 9 | | | Change | e in % | | Change in mCHF | | | | |
|--|---------|---------|---------|---------|---------|---------|---------|---------|--------|--------|---------|--------|----------------|-------|-------|---------|--|
| CHF IIIIIII0II | Q1 | Q2 | Q3 | TOTAL | Q1 | Q2 | Q3 | TOTAL | Q1 | Q2 | Q3 | TOTAL | Q1 | Q2 | Q3 | TOTAL | |
| 5. Kuehne+Nagel Group | | | | | | | | | | | | | | | | | |
| A) Income Statement | , | | | | | | | | | | | | | | | | |
| Turnover | 5,860 | 5,713 | 5,875 | 17,448 | 6,323 | 6,404 | 6,271 | 18,998 | (7.3) | (10.8) | (6.3) | (8.2) | (463) | (691) | (396) | (1,550) | |
| Customs duties and taxes | (948) | (817) | (844) | (2,609) | (1,086) | (1,041) | (1,033) | (3,160) | +12.7 | +21.5 | +18.3 | +17.4 | 138 | 224 | 189 | 551 | |
| Net Turnover | 4,912 | 4,896 | 5,031 | 14,839 | 5,237 | 5,363 | 5,238 | 15,838 | (6.2) | (8.7) | (4.0) | (6.3) | (325) | (467) | (207) | (999) | |
| Net expenses for services from 3rd parties | (3,034) | (3,124) | (3,165) | (9,323) | (3,259) | (3,326) | (3,264) | (9,849) | +6.9 | +6.1 | +3.0 | +5.3 | 225 | 202 | 99 | 526 | |
| Gross Profit | 1,878 | 1,772 | 1,866 | 5,516 | 1,978 | 2,037 | 1,974 | 5,989 | (5.1) | (13.0) | (5.5) | (7.9) | (100) | (265) | (108) | (473) | |
| Opex | (1,500) | (1,351) | (1,266) | (4,117) | (1,560) | (1,586) | (1,502) | (4,648) | +3.8 | +14.8 | +15.7 | | 60 | 235 | 236 | 531 | |
| EBITDA | 378 | 421 | 600 | 1,399 | 418 | 451 | 472 | 1,341 | (9.6) | (6.7) | +27.1 | +4.3 | (40) | (30) | 128 | 58 | |
| Depreciation and Amortisation | (194) | (186) | (229) | (609) | (176) | (182) | (189) | (547) | (10.2) | (2.2) | (21.2) | (11.3) | (18) | (4) | (40) | (62) | |
| EBIT | 184 | 235 | 371 | 790 | 242 | 269 | 283 | 794 | (24.0) | (12.6) | +31.1 | (0.5) | (58) | (34) | 88 | (4) | |
| EBIT excl. Quick settlement 63m / Q3 '20 | 184 | 235 | 308 | 727 | 242 | 269 | 283 | 794 | (24.0) | (12.6) | +8.8 | (8.4) | (58) | (34) | 25 | (67) | |
| Result from finance and associates | (2) | (5) | (3) | (10) | (6) | (3) | (1) | (10) | +66.7 | (66.7) | (200.0) | - | 4 | (2) | (2) | - | |
| EBT | 182 | 230 | 368 | 780 | 236 | 266 | 282 | 784 | (22.9) | (13.5) | +30.5 | (0.5) | (54) | (36) | 86 | (4) | |
| EBT excl. Quick settlement | 182 | 230 | 305 | 717 | 236 | 266 | 282 | 784 | (22.9) | (13.5) | +8.2 | (8.5) | (54) | (36) | 23 | (67) | |
| Income tax | (43) | (60) | (102) | (205) | (55) | (63) | (68) | (186) | +21.8 | +4.8 | (50.0) | (10.2) | 12 | 3 | (34) | (19) | |
| Earnings for the period | 139 | 170 | 266 | 575 | 181 | 203 | 214 | 598 | (23.2) | (16.3) | +24.3 | (3.8) | (42) | (33) | 52 | (23) | |
| Earnings for the period excl. Quick settlement | 139 | 170 | 203 | 512 | 181 | 203 | 214 | 598 | (23.2) | (16.3) | (5.1) | (14.4) | (42) | (33) | (11) | (86) | |
| Non-controlling interests | (1) | - | - | (1) | (1) | (1) | (1) | (3) | | | | | - | 1 | 1 | 2 | |
| Net Earnings | 138 | 170 | 266 | 574 | 180 | 202 | 213 | 595 | (23.3) | (15.8) | +24.9 | (3.5) | (42) | (32) | 53 | (21) | |
| B) KPIs | | | | | | | | | | | | | | | | | |
| EBIT / GP conversion rate | 9.8% | 13.3% | 19.9% | 14.3% | 12.2% | 13.2% | 14.3% | 13.3% | | | | | | | | | |
| GP / Net turnover | 38.2% | 36.2% | 37.1% | 37.2% | 37.8% | 38.0% | 37.7% | 37.8% | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |
| EBITDA / Net turnover | 7.7% | 8.6% | 11.9% | 9.4% | 8.0% | 8.4% | 9.0% | 8.5% | | | | | | | | | |
| EBIT / Net turnover | 3.7% | 4.8% | 7.4% | 5.3% | 4.6% | 5.0% | 5.4% | 5.0% | | | | | | | | | |
| EBT / Net turnover | 3.7% | 4.7% | 7.3% | 5.3% | 4.5% | 5.0% | 5.4% | 5.0% | | | | | | | | | |
| Earnings for the period / Net turnover | 2.8% | 3.5% | 5.3% | 3.9% | 3.5% | 3.8% | 4.1% | 3.8% | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |
| KPI excl. Quick settlement | | | | | | | | | | | | | | | | | |
| EBIT / GP conversion rate | 9.8% | 13.3% | 16.5% | 13.2% | 12.2% | 13.2% | 14.3% | 13.3% | | | | | | | | | |
| EBIT / Net turnover | 3.7% | 4.8% | 6.1% | 4.9% | 4.6% | 5.0% | 5.4% | 5.0% | | | | | | | | | |
| EBT/ Net turnover | 3.7% | 4.7% | 6.1% | 4.8% | 4.5% | 5.0% | 5.4% | 5.0% | | | | | | | | | |
| Earnings for the period / Net turnover | 2.8% | 3.5% | 4.0% | 3.5% | 3.5% | 3.8% | 4.1% | 3.8% | | | | | | | | | |

Contact

Markus Blanka-Graff CFO markus.blanka@kuehne-nagel.com Tel: +41 (0)44 7869 644

Christopher Combé Head of Investor Relations christopher.combe@kuehne-nagel.com Tel: +41 (0)44 7869 693

Andrea Kobi Investor Relations andrea.kobi@kuehne-nagel.com Tel: +41 (0)44 7869 561



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