

Order Agreement for Sweet Treats by Julie - Springfield, PA

This Order Agreement is entered into between the customer and Sweet Treats by Julie for the purchase of baked goods. By placing an order with the Baker, the Customer agrees to the terms and conditions outlined below:

1. Order Placement:

Customers may place orders through [Baker's preferred method of communication, e.g., email, phone, website].

All orders must be placed at least 2 weeks in advance. Unless there has been confirmation of the order from the baker for shorter noticed order placements.

2. Product Selection:

Customers shall specify the type and quantity of baked goods they wish to purchase.

Baker will provide a list of available products and their prices.

3. Allergies and Dietary Restrictions:

Customers with allergies or dietary restrictions are required to inform the Baker at the time of placing the order. The Baker will make reasonable efforts to accommodate allergies or dietary restrictions and will clearly communicate if certain requests cannot be fulfilled.

4. Fresh Ingredients:

The Baker assures that all ingredients used in the preparation of baked goods are fresh and of high quality. Baker will make reasonable efforts to source ingredients locally when possible.

5. Payment Options:

Payment can be made in full at the time of order placement.

Alternatively, customers may choose to make a 50% payment at the time of order placement and the remaining 50% when picking up the sweets.

6. Cancellation and Refund Policy:

Customers may cancel their order with a full refund if done at least 72 hours after original order has been placed. Unfortunately, no refunds will be provided for cancellations made after the specified time frame.

7. Pickup/Delivery:

Customers can pick up their orders at the designated location. Delivery may be subject to additional charges, and availability depends on the Baker's schedule.

8. Quality Assurance:

The Baker is committed to providing baked goods that meet high-quality standards. Customers are encouraged to provide feedback on their experience with Baker's products and services.

9. Liability:

The Baker shall not be held liable for any allergic reactions or health issues arising from the consumption of the baked goods. Customers are responsible for informing the Baker of any specific health concerns or allergies.

10. Modification of Terms:

The Baker reserves the right to modify these terms and conditions with or without notice. By placing an order, the Customer acknowledges and agrees to abide by the terms and conditions outlined in this Agreement.

Last Modified: January 27, 2024