CAM

Received

DBPR 0070 - Uniform Complaint Form Instructions

FEB 17 2012 DBPR Consumer Services

STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

Uniform Complaint Form Instructions

Pursuant to Section 455.225, Florida Statutes, a complaint is legally sufficient if it contains ultimate facts that show that a violation of this chapter, of any of the practice acts relating to the professions regulated by the Department, or of any rule adopted by the Department or a regulatory board in the Department, has occurred. The Department may investigate, and the Department or the appropriate board may take appropriate final action on, a complaint even though the original complainant withdraws it or otherwise indicates a desire not to cause the complaint to be investigated or prosecuted to completion.

Please provide all relevant documentation that supports your complaint with this form. No investigation of your complaint can begin until you provide all relevant information and documentation to the Department. Failure to provide this information may result in further requests for information and delay the investigation of your complaint.

Relevant documentation includes, but is not limited to, copies of the following, as applicable:

- Contracts/ Proposals
- Invoices
- Proof of Payment
- Advertisements
- Correspondence
- Authorization for Release of Patient Information Form (Vets)

- Community Association Manager (CAM) Meeting Minutes
- Management Contract (CAM)
- Covenants and By-laws (CAM)
- Building Permit (Electrical and Construction)
- Lien(s) (Electrical and Construction)

Please send legible copies of your supporting documents. We are unable to return original documents to you.

Should additional documentation be requested and not received by this Department within 30 days of the request, the file may be closed.

If an investigation of any subject is undertaken, the Department will furnish to the subject or the subject's attorney a copy of the complaint or document that resulted in the initiation of the investigation.

Pursuant to Chapter 455, Florida Statutes, the complaint and all information obtained pursuant to the investigation by the Department are confidential and exempt from public records requests until 10 days after probable cause is found to exist, or until the subject of the investigation waives his or her privilege of confidentiality, whichever occurs first. However, the exemption does not apply to actions against unlicensed persons or unless otherwise provided by law.

Investigations differ in complexity and duration, so providing a time of completion is not possible. We appreciate your cooperation and understanding in this matter.

DBPR 0070 - Uniform Complaint Form

STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

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Please submit to the appropriate address on Page 4.

Any investigation or administrative proceeding brought by the Department against the subject of your complaint will rely upon the information you provide to the Department. All allegations and supporting documentation <u>MUST</u> be provided to the Department at this time.

CO	MPLAINANT	INFORMATIO	N .	Park To Francis		
Last Name Bialek	First Marilyn		idle	Title	Suffix	
Your Company/Occupation		44ti At.	44			
AKAM-ON-SITE (Delvista Towers) - Adminis Maii ing:	STRATIVE ASSIS	tant	**************************************	The state of the s	
Street Address or P.O. Box	, to all the orange of		ise ka en martisti ili ili ja k	en au se se se se en	A CAMPAGE SAN COLOR OF SAN COLOR	
8044 NW 10th Street						
City Plantation		State FL		Zip Code 33322	(+4 optional)	
County (if Florida address) Broward	•	Country				
WALL STREET	CONTACT*IN		5 18 18 18 18 18 18 18 18 18 18 18 18 18	CONTRACTOR	C FREATHER.	
Primary Phone Number 305-733-7342		Alternate Pho 954-765-61	ne Numi			
Primary E-Mail Address dahling48@yahoo.com					·	
Unlicensed Activity Complaint? Yes	No	√ Un	known			
Comment of the second of the s	OMPEAINT!	DESCRIPTION	MUST RELIGIO	un u page ere en ele La la		
I began working for Delvista Towe	ers as of Ja	nuary 26, 20	11- Te	rminated		
on Monday, February 13, 2012. F	ly has Stol	en Funds, Ab	used,	Harassed,//	e and	
requested me to throw the l	Election (co	oming 2/29/12	2). Hy	is the $\hat{\mathcal{D}}_{Y}o$	perty M.	
P.M) of Delvista Tower.I refused t	o throw the	Election. Th	ere			
were at least (3) elderly people as	sking Hy fo	r help in fillin	g out th	ie twi	Inessed	
Ballot Sheet, instead of directing	them to an	other person	with no	•		
of MHENEST conflict/he pointed with his finger	(I witness	it) to check o	ff the			
Ballot names. He also has the "K	ey" to the I	Ballot Box. B	oth Ma	rvin		
Lebovitz (President of Assoc.) & I	ly are Bud	dies - Both h	ave ac	cess		
to the Office and both can enter a	fter hours	gain access t	to the E	Ballot		
Box. Susan Fitch - VP of HR @Al	KAM was ir	nformed by m	ne of w	as going on,		
she completely ignored my information (afraid of losing the account).						
She is an accessory to the unethi	cal activitie	es taking plac	e at(D.	T.) De VI	STA 101	

Attach additional sheets as necessary.

See Attached.

If you should have any guestrons, please cap my attorney to the Employ Ment Attorney I ast Name PRIVATE ATTORNEY FOR COMPLAINANT (IF APPLICABLE)

	PRIVATE ATTORNEY FOR COMPLAINANT (IF APP	LICABLE)	** ** ** ** ** ** ** ** ** ** ** ** **
Last Name		Title	Suffix
Street Address or	THE SAENZ LAW FIRM, P.A.	Land of Marie Control of Control	No.
City	R. MARTIN SAENZ, ESQ. ATTORNEY AT LAW 20900 N.E. 30 TH AVENUE. STE. 800	Zip Code (+4	optional)
County (if Florida a	Aventura, Florida 33180 Ph: 305.503.5131 Fax: 305.652.5859		
Primary Phone Nu	E-MAIL: MSAENZ@SAENZLAWFIRM.COM WWW.SAENZLAWFIRM.COM	ber	

PARTY TO SEE STORY	* SUBJECT OF	COMPL	AINT		
Last Name	First		Middle	Title	Suffix
License Number (if known)	 				
Company/Occupation					
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City			State	Zip Code (+4 optional)
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	CONTACTIN	FORMA	TION		
Primary Phone Number	Primary E-Mail A	ddress	" - *****		
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Street Address			<u></u>		2. 2. (44)
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PRIVATE ATTO	RNEY FOR SUBJECT	OF COMPLAINT (IF	APPLICABLE)	STATE OF THE STATE
Last Name	First	Middle	Title	Suffix
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Street Address or P.O. Box				
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	CONTACTINI	FORMATION	The state of the s	Z. 2. Z. 4. 12. 13. 13. 13. 13. 13. 13. 13. 13. 13. 13
Primary Phone Number		Alternate Phone Num		
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Street Address or P.O. Box Former Assistant for (4) years to Hy Zelcer City Sunrise Country Country Country CONTACT INFORMATION Atternate Phone Number 954-394-5967 WITNESS (IF APPLICABLE) Last Name First Middle Title Suffix ADDRESS Street Address or P.O. Box City Country Country Country Alternate Phone Number Address or P.O. Box City Country Country Country Country Country Alternate Phone Number Alternate Phone Number Alternate Phone Number I affirm that I have provided the above information completely and truthfully to the best of my knowledge. Marilyn Bialek O2/13/2012	VV. !	(44e	ears)		
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STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION 1940 North Monroe Street Tallahassee, FL 32399-0783

Note: This form must be submitted with DBPR 0070 Uniform Complaint Form

If you have any questions or need assistance in completing this application, please contact the Department of Business and Professional Regulation, Customer Contact Center, at 850.487.1395

Department of Business and Professional Regulation, Customer Contact Center, at 85	50,487,1395.	
STATUTORY DEFINITION OF COMMUNITY ASSOCIATIONS		
Name of Association	1 1	
Devista Towers Condominium	ASSOC,	
Address of Association	~ i 20	1000
20225 NE 34" COUT, AVENTU	a FL 33	180
1. Is this a residential homeowner's association in which membership in the	1/	
association is a condition of ownership of the unit?	· ØYYes □ No	·
2. Is the association authorized to impose a fee which may become a lien against		
a unit if not paid?	DYes □ No	
What is the total number of units within the association?		
433	·	
THE REPORT OF THE PROPERTY OF	、風景な でいる を出っている	
Name of the Subject /	(M) Or A See A Trans.	
HILL TO CON NOODE A MONO	PON	
177 CEICEN- MURULIA POUNA	VES	
Is the Subject employed by one or more associations or by a confipant that provides services to one or more associations?	J ÓKres □ No	
	15 11000	2 45
AKAM-ON-Site- are aware of h	12 UNEY	UCA
If yes, how many associations are involved?	HOTIVI	TIES
(1) ASSOCIATION (1) M	and Deman	TPS
(1) 24 3 SC 109 1 0 11	Dirt	90.
Name of association(s) and/or company	TK1714	
DeWista Towers / AKAM ON Site		
Condominium ASSIC, / Management G	<u>'</u> \	
Total number of units in all associations (Management)	ر برن	
(133)	A	
	90,000	
Does the Subject receive compensation (for instance, a salary reduction in	X You DING	
rent or fees, free rent, or any other benefits) for his or her services?	Yes INo.	
For deing absolutely Nothing!		
What is the total dollar amount of the association's annual budget(s)?		
7 350 000 = 500,000		
Hall have approx \$ 1 kd in Rosses		
They have with the many		l
V-		

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DBF	PR CAM 4307 - Additional Information Request Question paire	(NOT) pag	Melf e 2 of 2
X Section 1	SPECIFIC DUTIES	was did it	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Doe a.	s the Subject have the authority to control or disburse association funds, for instance: Does the Subject receive funds from unit owners either by check or cash?	≱ Yes	□ No
b.	What does the Subject do with the junds: write receipts, make bank deposits?		
Ċ.	Does the Subject post funds to the accounts? HO May Funds	⊠ Yes	□ No
d.	Does the Subject have the authority to sign checks and does the Subject sign the checks?	☐ Yes	DN0
е.	Does the association maintain a petty cash fund and is the Subject authorized to spend petty cash?	Yes	□Nø
f.	Does the Subject have the authority to make changes in the association accounts?	☐ Yes	No No
g.	Does the Subject work directly for a licensed CAM or is he/she a licensed CAM? If yes, what is the name and license number of the CAM?	ÇXY es	□No
Can	the Subject incur charges on association accounts?	Yes	□ No
Who	approves invoices for payment (work completed, supplies delivered)? (Name and Activity Manages affiliand uniforms (MARVIN) - 20	Idress) 225	NE3
	Aventura, F. 33	182)
	s the Subject have input regarding the monthly or yearly, financial statements? is, explain: Hy-P.M. +e//S Dawy Keen Tyeas We The Spendings - then Treasurer Calculates the	erves Lb	ida 1
	The Sperious The state of the s	☐ Yes	ONO '
If ye	s, explain:		
Doe	s the Subject determine when or how to provide notice of association meetings?	Yes Yes	□ No
[[s the Subject conduct the association meetings? / Tes as well.	Yes	□ No
	s the Subject coordinate the overall operation of the association?	☐ Yes ☑ Yes	☑ No
	o do unit owners notify with maintenance problems? Limum ASA + I	10201	to Ma
ls th	e Subject a registered agent for the association? Proposty Wandson	Yes	□ No
Doe	s the Subject perform clerical functions under the direct supervision and rol of a licensed CAM? OM Armin ARA JOEN CLERCA	☐ Yes	D No
If ye	s, what is the name and license number of the CAM?	144.15 	PIN
1	s the Subject perform only maintenance services?	☐ Yes	YZINO
Doe			~~ ··· · · ■
1	DITIONAL INFORMATION (attach additional pages if needed):		7.10
E1	OITIONAL INFORMATION (attach additional pages if needed): VERY FORMER MAS - NAS TERMINISTED MI MININGS (CAM # 30530) FO HOUS Election I certify the above is true and correct to the best of my knowledge and belief.	nity	V B
E1	min ASST (CAM # 30+30) 40 Throw Election	rily	V B la rest to rerny
1	TO REST OF DETAILS MAY - NOW REQUESTED MINING ASST (CAM # 30430) FO HATOLD ELECTION I Certify the above is true and correct to the best of my knowledge and belief. To MANUAL CONTROL	Mily -II 201	V B
E1	Marker Control Marchas requested Minning ASCT (CAM # 30430) FO HATOLD Election of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of my knowledge and belief. I was a signature of the least of the l	Mily -II 201	V B

* AKAMIS an Accessore

FO THE UNSCRUPTOUS Activities Emails that I Sent to Susan Fitch U.P. & HRED AKAM on the uneshical Activities that were your on between HY Zelcen-PM + MARVIN Lebovitz-Me Sident of HSSD. At Delvista Towers 20225 ME 34MCX Huentura, FC. 33/80 305-937-0188 Est 201

Subject: Re: Marilyn Bialek

From: Marilyn Bialek (dahling48@yahoo.com)

To: sfitch@akam.com:

Co: msaēnz@saenzlawfirm.com;

Date: Saturday, February 11, 2012 8:20 AM

Dear Susan

I will be at the Corporate Office on Monday, February 13, 2012 at 9:00AM, but let me remind you, that my attorney is aware as to my appointment on Monday, February 13, 2012 at 9:00AM.

On Wednesday, February 8, 2012, you came into the Delvista Towers' Management Office and you and I had a chat about was going for the 12th time - you acted like my best friend, when in turn you are trying to accuse me of lying - How dare you!!!!! - How do you know?????? Where you there??????? NO NO NO - you weren't there. By the way I wasn't screaming at you--my voice has a loud ring to it so you can interpet my voice as screaming if you wish - I wasn't screaming I was telling you that your TONE IN YOUR EMAILS WERE CONDENSENDING TO ME!!!! Lashing out at me without knowing the facts is poor judgement on your behalf. As the Vice President of Human Resources. You are suppose to investigate any matter that comes forth to you by an employee and not take sides at the COST OF KEEPING THE ACCOUNT.

I received your email to me - I don't know why you wouldn't have received my email that I forward to you????!!!! Strange is it????

From now on, please refer your conversations or matters to my Attorney.

STRESS OUT !!!!!!!!!!!!!!!

Marilyn Bialek

From: Susan Fitch <sfitch@akam.com>
To: Marilyn Bialek' <dahling48@yahoo.com>
Cc: 'LJ Maurer' <|maurer@akam.com>; 'Mik Vichyavichlen' <mikv@akam.com>; 'Ellen Bonder' <ebonder@akam.com>; 'poliakoff@akam.com; 'hzelcer' <hzelcer@akam.com>; 'poliakoff@akam.com; 'poliakoff@akam.com'; 'poliakoff@ak

Dear Marilyn~

We have not received a copy of the alleged email from Hy via fax or an email. Please understand that we have written documentation wherein you agreed that you would stop yelling accusations to and about Hy. You agreed to be professional and that if you had an issue, you would contact me immediately.

You have continued to not only accuse you manager of serious breaches in his responsibilities of management but you are now treating me in the same manner. I have been nothing but supportive and respectful to you and yet you are screaming and yelling at me over the phone. Your accusations are unfounded and unacceptable.

We will need to have another conversation regarding your performance and lack of appropriate behavior on Monday at the

Corporate office. Please contact me today to confirm the time.

Regards, Susan Fitch, LCAM Vice President of Service Excellence

AKAM Living Services, Inc. Exceptional Services for the Discerning Homeowner www.akam.com 561-994-4870

sfitch@akam.com

Please consider the environment before printing this e-mail

The information in this email is confidential and may be legally privileged. It is intended solely for the addressee. Access to this email by anyone else is unintended and is not authorized. If you are not the intended recipient, any disclosure, copying, distribution or any other action taken or omitted to be taken in reliance on it is not authorized and may also be unlawful. When addressed to our clients and customers any opinions or advice contained in this email are subject to the terms and conditions expressed in the applicable governing written agreement engaging AKAM's services. If you received this email and are not the intended recipient please reply to sender or call 561,994,4870 to report the matter. Thank You.

From: Marilyn Bialek [mailto:dahling48@yahoo.com]

Sent: Thursday, February 09, 2012 4:07 PM

To: sfitch@akam.com Subject: Re: Marilyn Bialek

Susan I faxed the two emails to you this morning. Please check.
Yesterday, I forward you the two emails and now you tell me you haven't received them: I then faxed both emails to you again the second time. - why don't you please look at your faxes at AKAM - they're there!!!!!!!!!!!!

If you seem to be having a problem getting the two emails then I will fax and email them to you for a third time. It's not my fault that you are having problems receiving both emails. I have confirmation that I faxed both of the emails. Don't tell me you have not heard me tell you on many occasions that Hy wanted me to throw the ballots – I have proof!!!!!

Please let me know if you are having a problem of receiving both emails for the 3rd time!!!!!!!!!!

Marilyn

From: Susan G: Fitch LCAM <sfitch@akam.com>
To: Marilyn Bialek daylang-akam.com>
Sent: Thursday, February 9, 2012 9:35 AM
Subject: Re: Marilyn Bialek

Marilyn, please email it now. Sent via BlackBerry by AT&T

From: Marilyn Bialek <dahling48@yahoo.com>Date: Thu, 9 Feb 2012 04:05:03 -0800 (PST)

To: Susan Fitch<sfitch@akam.com>

ReplyTo: Marilyn Bialek <dahling48@yahoo.com>

Subject: Re: Marilyn Bialek

I did send you the emails regarding Hy throwing the Election - I also spoke to you several days ago as to what Hy's intentions were. I have mentioned this several times to you but for some reason you seem to have either lost my email or you just haven't received it. I will fax the email to you again instead.

Marilyn

From: Susan.Fitch <sfitch@akam.com>
To: "Marilyn Bialek' <dahling48@yahoo.com>
Cc: hrfl@akam.com
Sent: Wednesday, February 8, 2012 2:11 PM
Subject: RE: Marilyn Bialek

Marilyn~

You told me that you were sending me an email in which Hy directed you to "throw away" unsigned ballots". Instead you sent me junk mail that you admitted you had no problem with until you were counseled on your work ethics and insubordination.

Regards, Susan Fitch, LCAM

Vice President of Service Excellence

AKAM Living Services, Inc. Exceptional Services for the Discerning Homeowner www.akam.com 561-994-4870 sfitch@akam.com

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The information in this email is confidential and may be legally privileged. It is intended solely for the addressee. Access to this email by anyone else is unintended and is not authorized. If you are not the intended recipient, any disclosure, copying, distribution or any other action taken or omitted to be taken in reliance on it is not authorized and may also be unlawful. When addressed to our clients and customers any opinions or advice contained in this email are subject to the terms and customers any opinions or advice contained in this email are subject to the terms and conditions expressed in the applicable governing written agreement engaging AKAM's services. If you received this email and are not the intended recipient please reply to sender or call 561.994.4870 to report the matter. Thank You.

From: Marilyn Bialek [mailto:dahling48@yahoo.com]
Sent: Wednesday, February 08, 2012 7:22 AM
To: sfitch@akam.com
Subject: Marilyn Bialek

Good Morning Susan:

As you requested, I have sent you some emails (emailed some of Hyls emails to me separately because they cannot be attached) out of 198 emails that I received from Hy. I had asked him not to send them to me but he insisted, so here are some for your review.

Have a Wonderful Day!!!!

Marilyn



All My Purchases
Attach Large Files
Automatic Organizer
Catendar
Edit Photos
Evite
Filickr
My Cool Fonts

Notepad Stationery



Dear Susan

By the way; that wasn't junk mail - it was some of Hy's emails to me - so I see you got the emails that I sent you (some out of 198 emails) except the two emails that I forwarded it to you on Hy???!!!

From: Susan Fitch <sfitch@akam.com>
To: Marilyn Bialek' <dahling48@yahoo.com>
Cc: hri@akam.com
Sent: Wednesday, February 8, 2012 2:11 PM
Subject: RE: Marilyn Bialek

Marilyn~

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Instead you sent me junk mail that you admitted you had no problem with until you were counseled on your work ethics and insubordination.

Regards.

Susan Fitch, LCAM Vice President of Service Excellence

AKAM Living Services, Inc. Exceptional Services for the Discerning Homeowner www.akam.com 561-994-4870 sfitch@akam.com

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From: Marilyn Bialek [mailto:dahling48@yahoo.com]
Sent: Wednesday; February 08, 2012 7,22 AM
To: sfitch@akam.com
Subject: Marilyn Bialek

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Have a Wonderful Day!!!!

Marilyn

Delete Reply Forward Spam Print

To Whom It May Concern:

I began working for Delvista Towers as of January 26, 2011, since then I have been ABUSED, HARASSED and WANTED ME TO THROW THE ELECTION, his buddy Marvin Lebovitz, President of the Association at Delvista Towers (for the past 4 to 5 years). I refused to throw the Election. I had informed Susan Fitch, V.P of H.R. of AKAM (Management Company of Delvista Towers) on many occasions by emails and in person of what was going on at Delvista Towers. Hy Zelcer, Property Manager requested that any Ballots that come into the Management Office, I should throw out - I refused - I am not losing my CAM License because, he wants his buddy Marvin Lebovitz to be the President again for another term. There were at least three elderly people that I know of that came into the office because they had a difficult time in filling out the Ballot form, so they went to Hy Zelcer to ask for help; I saw him pointing with his finger who they should vote for. Since Hy Zelcer has his CAM License, it is unethical and illegal to steer someone into voting for his choice. Hy should have guided the people to another person who didn't have a conflict of interest, instead he guided all the way to the finish line. In addition, Hy Zelcer also has the 'KEY" TO THE BALLOT BOX." I informed him since it was a conflict of interest he needs to give the key to one of the Committee Members, because they do not have access to the Management Office. Hy started yelling at me I am the Property Manager and don't tell me what to do - You're overstepping your boundaries. Between him and the President, both have access to the Management Office and both have access to the "Ballot Box." In the evenings, when everyone goes home, both Hy and/or Marvin can enter the Management Office at all hours of the night (Marvin Lebovitz lives in Delvista Towers). Marvin Lebovitz also has a company called Gulf Atlantic Construction, where he uses his company to do work at Delvista Towers under an unassumed name so he can do work in the building (a conflict of interest). There will be \$1.5 renovation project coming up in the very near future (Special Assessment will be for resident) - Marvin will be in charge or another company that has been hired by Marvin - Something is fishy in Denmark. That is why I do not want to be a part of an unethical work environment. I told Susan Fitch - VP of HR at AKAM (Management Company of Delvista Towers); she completely ignored the matter mentioned above, because she doesn't want to lose the account. . I hired an Employment Attorney Martin Saenz to file a lawsuit against Hv Zelcer - Property Manager, the Association (Marvin Lebovitz - President of the Association and Susan Fitch - VP of HR @ AKAM - ON-SITE - Management Company of Delvista Towers) - a letter was sent on Friday, February 10, 2012, stating that Martin Saenz was representing Marilyn Bialek and a lawsuit would be filed against the above (I REFUSED TO THROW THE BALLOTS OUT, Abusive, Harassment and Stealing of Small Funds - I witnessed the taking of some Funds, and previous Assistant can also attest to the throwing out of Ballots and stealing funds). On Monday, February 13, 2012 I was terminated. I "Blew the Whistle on their unethical activities that was going at Delvista Towers." I brought this to the attention to the BOD and to Susan Fitch - V.P. of Human Resources, but they all seemed to ignore it. Susan Fitch VP of HR@ AKAM is an accessory to the unethical activities that are going right now. AKAM doesn't care about the well beings of their employees but only care about NOT LOSING THE ACCOUNT. As the Vice President of Human Resources, Susan Fitch should have investigated the problem instead of siding with Hy and leaving me to hang by myself. However, they have focused their attention on me instead, because it easier to accuse the Administrative Assistant instead of the Property Manager. Susan Fitch accused me being insubordinate when in fact I was defending my rights as an employee and as an individual because no one else cared. I informed Susan Fitch, on many occasions that Hy was sabotaging my work (there are only (2) people in the office: Hy and myself). Neither Marvin Lebovitz, President of the Association and a good buddy of Hy nor Susan Fitch, VP of Human Resources of AKAM (Management Company of Delvista Towers) didn't care of my well being, but they seem to think that I was making all this up - A FIRE IS CAUSED BY A MATCH - THERE IS CAUSE AND EFFECT - Hy caused the problems and the side effect was I was upset. Hy was trying to discredit my good name and good work ethics. Everything is an absolute struggle in working with Hy calling me names, undermining and defaming my character and my good work ethics in front of residents, which is absolutely a disgrace to his profession. He has no work ethics; he treats the residents with no respect, including myself. He tells some of the residents "to get the F...... out of his office" What a perfect Property Manager he turned out to be. I have several witnesses who could attest to his horrible behavior, including Ulee Major (previous Assistant for 4-years), Gelinda Faltin of Unit 926 (A Resident), Marlene Krieger of Unit 2225 (A Resident); Rina Mashal of Unit 2521 (A Resident): Illona Bergstrom of Unit 2012 (A Resident), and many more. Robert Cooper can attest to the fact Hy Zelcer treats me like Sh...... If something is placed on his chair, his first reaction is what the F......is this? If I tell him that one of the Residents needs some assistant or information, his first response is tough Sh......or I don't give a flying F...... what they want - let them wait! He is constantly embarrassing me when I am speaking with a Resident; if I am answering the Resident to a question they may ask, Hy comes running in from his office (which is right next to my office) oh don't listen to her she doesn't know what's going on or talking about - she is only the Administrative Assistant, and I am the Property Manager – what is your question? I am absolutely dumb founded that the BOD and AKAM allows him to get away with it, which I did inform both parties but they seem to protect his back and not mine. Ulee Major (form Assistant for 4-years to Hy) and I both caught him taking money - Ulee Major informed one of the BOD that he took \$100.00 from the Large Petty Cash — Hy was not reprimand. When the Holiday Season was approaching, the Association had set up a Holiday Fund Account at Wells Fargo and I made up the Holiday Fund List for those Residents that gave me checks and cash to be deposited, so these funds can be distributed among the Staff Members. One of the Residents named Joseph Mizrahi of Unit 1722 came into the Management Office and gave me in cash a \$50, \$20 and \$5 bills - both Joseph Mizrahi and myself counted it twice while Hy Zelcer was standing over my Desk. As I made out the Deposit Slip I counted the money again \$50, \$20 & \$5, by the time I gave the \$75.00 with the Deposit Slip to Hy and by the time he went to the bank (Wells Fargo, where the Holiday Funds are deposited) - Hy calls me up and states that I didn't count the money properly and I only gave him \$55.00. Hy stated that there was \$20.00 floating around. I replied to him that the money was not floating around from the time you stood over my Desk as I gave to you. The money is probably floating in your pocket. I told Marvin Lebovitz and Susan Fitch and both accused me of miscounting the money. In the 13 years that I have dealt with thousands of \$\$\$ I never lost a nickel. I mentioned to Hy that when he was on vacation nothing was missing -No Checks, No Money and No Names Missing. Hy stated to me that he never goes into the file - what a coincidence - there was a check from a vendor inside the file. He also. mentioned on many occasions that I would never fill his chair (meaning filling his position as Property Manager). Whenever, a Resident comes in and states how smart I am. Hy gives tells them that he is smarter than me. In all my 13 years in Property Management, I have never met a Property Manager such as Hy Zelcer, where he would like to see me fail. Again, on many occasions, he stated that he would "break me." I

didn't know what he meant by that at the time, but I am beginning to see the light now. The day before I was going to print out all the names that the Residents gave to the Holiday Fund. Hy warned me that there may be some names missing; I never gave it much thought - thinking I may have missed two or three. I was absolutely disgusted when 21 people were missing from the Holiday Fund List. Lynn Prichason witnessed me putting her name on Holiday Fund List. I am so very organized with all my work that I do (I have Residents checks logged in to a "T"); I never would have missed 21 know how Hy was going to "Break Me." Because of Hy's insecurities in his position as a Property Manager, he was intimidated by me, so now I know what Hy's intensions was to DISCREDIT AND DEFAME MY GOOD WORK ETHICS to the Residents. Some the Residents whose names weren't on the Holiday Fund List made light of it and stated it could happen to anyone, but some of the Residents were unhappy. I will give you an example: Sandy Samuels from Unit 1214 came into the Office and was very upset that her name wasn't on the Holiday Fund List, as she made that statement Hy began laughing; in turn Sandy Samuels said what is he laughing at? I didn't answer her because I was so upset and embarrassed as to his behavior in this matter and as to what he had done to my work. On January 18, 2012 in the morning Estelle Rubin from Unit 1125 wanted know what was on the Agenda for the Board Meeting – I told her that I didn't know but I would find out for her. I went into Hy's office and asked him for a copy of the Agenda because Estelle Rubin wanted to know what the subject was going to be at BOD Meeting that day; his response was tell Estelle to get dressed go downstairs and look at the Freakin Bulletin cause that where I posted it. I struggled for him to give me a copy of the Agenda; after much stress and agony, he finally gave me a copy. He treats the residents like garbage. The Garbage Men have more respect for the Garbage than Hy does his residents and me. I am a witness to his disgusting behavior with the Residents as well as for myself. I bought this matter to the attention to Marvin Lebovitz, President of the Association; Mark Braum - Vice-President; Amy Fleishmann - Secretary (Amy wanted to have Hy Zelcer fired at one time. She brought it to the attention to Ellen Bonder - President of AKAM. Ellen Bonder emailed Hy Zelcer to come into the Corporate because AKAM can no longer tolerate his disrespectfulness, however, Marvin Lebovitz who is a good friend Hy emailed Ellen back that Hy WILL NOT GO TO THE CORPORATE OFFICE and if you want to keep our account with you. you will stay F..... off this property) - HY SHOWED ME BOTH EMAILS FROM ELLEN AND MARVIN: Susan Fitch - V.P of Human Resources that he was abusing me, sabotaging my work, taking money that didn't belong to him, sending me an abundant amount of emails that had no bearing on work (little girl's sticking out her middle finger; a man in bed with a woman, Obama's Crotch, etc. Susan Fitch wanted me to send her Hy's emails (which actually came from Marvin Lebovitz - President of the Board), but I asked her if she had another property to transfer me to? She stated she didn't, with that in mind I didn't want to lose my job and so I didn't email her any of Hy's emails. On January 24, the BOD had a Meeting (present was Mark Braum - VP; Marvin Lebovitz - Pres.; Susan Fitch - VP of Human Resource; Hy Zelcer and myself regarding the accusations that I made toward Hy Zelcert). They all seem to protect Hy Zelcer instead of defending me - I HAVE RIGHTS AS AN EMPLOYEE AND AS AN INDIVIDUAL. THE ONLY REASON AKAM IS NOT DEFENDING ME IS BECAUSE THEY ARE AFRAID OF LOSING THE ACCOUNT: MARVIN LEBOVITZ IS AFRAID OF LOSING HIS ASSETS (He has a Construction Company called Gulf Atlantic. He gave me his business cards so I could distribute them to the Residents in case they were looking to do any renovations in their Units. For someone who is the President of the Board, that is a CONFLICT OF INTEREST in getting work from the property that he is

President of, and Hy Zelcer is afraid of losing his job if someone else becomes the President of the Board. By the way, Robert Cooper submitted his application and resume. Robert Cooper witnessed me handing to Hy Zelcer both the application and resume, which Hy stated that I never gave him - that's lie!!!! I had to sign an affidavit which Röbert Cooper witnessed. Hy didn't want anyone else on the Election Ballot Sheet (coming up February 28 or 29) because that meant Hy could be in a position of losing his job. There would be no one to protect his job performance as a Property Manager. I would come into the office between 7:30 AM - 8:00AM instead of 9:00 AM; My Lunch Hour would be between 1:00 PM - 2:00 PM (I took 15 min. of lunch and resumer back to work) and left work anywhere from 5:30 PM until 7:00 PM without getting paid extra. I considered myself a very loyal and dedicated employee to the Delvista Towers as well as to my employer AKAM; however, I am not appreciated because I have been mistreated almost as if I was the VILLAIN instead of the VICTIM. I love my job at Delvista Towers; I love the people at Delvista Towers, and they love me; however, I don't love the fact that I am being threatened by Susan Fitch and Marvin Lebovitz to give Hy Zelcer a "Written Apology Letter" or "I WILL GET FIRED"! or to put it mildly, "MY JOB IS ON THE LINE" if I do not write the apology letter, which I REFUSED. Susan Fitch stated that I was being insubordinate; I informed her that it was not insubordination but as an EMPLOYEE AND AS AN INDIVIDUAL. I HAVE RIGHT AS WELL. In addition, Susan Fitch of AKAM called me on Wednesday, January 25 to come to the Corporate Office (in Boca Raton) on Thursday, January 26. which I did. When I entered the Corporate Office, Amy Thompson of Human Resources and Susan Fitch the Vice- President of Human Resources brought me into the Conference Room wrote me up, Under GREAT Duress, both Susan Fitch and Amy Thompson had me sign the paper (I was written up for no reason at all - Hey, who is the victim here???). After BEING UNDER GREAT DURESS, I signed the paper which I noticed that after I signed the paper, Amy Thompson added some additional information in the blank spaces which was not there before my signature. From my observation. I witnessed Amy Thompson writing additional information without my consent and after I just signed the paper. I don't know what she added but AKAM just committed Fraud and tampering with information which i never got to read what Amy Thompson wrote after my signature. When I asked Amy Thompson what she added to the page I just signed took the paper and immediately left the room and never gave me a straight answer.

So we have Susan Fitch of AKAM trying to protect her Assets; Marvin Lebovitz – President of the Board trying to protect his Asset and Hy Zelcer who is Property Manager and Friend of Marvin Lebovitz – trying to protect his ASS!!!!!!!!!!!!!!!!

It seems to me that my work has been sabotaged (Susan states that I do not have any proof, but I do – there are only (2) people in the office Hy and me. Ulee Major (previous Assistant to Hy) had the same issue as I am having) by Hy Zelcer, but no one gives a damn about my concerns!! I am all alone – it's really sad that all my loyalty and dedication which I thought would be appreciated was tossed out the window. I am extremely upset because I do love Delvista Towers and the people who live there. It's a wonderful building to work in except Hy Zelcer and his comrades seem to be sticking together for selfish reasons and not for reasons on my behalf. I will not be threatened, harassed and abused by Hy Zelcer or by anyone else – I feel disgusted when I went over to Hy and told him that he was stressing me out with his behavior and that I do not want my Cancer to come back– his response to me was 'I DON'T GIVE A SH.....IF YOUR CANCER COMING BACK – I HOPE IT DOES." He is the most disgusting

human being that I have ever worked for. He has no business being in that position, however, he is very well protected by Marvin Lebovitz – President of the Board; Susan Fitch – V.P of Human Resources and Delvista Towers staff who will do not go against Hy in fear of them losing their jobs. Many residents have complained to AKAM and to Marvin Lebovitz. Ilona Bromberg of Unit 2012 complained to Marvin Lebovitz on several occasions about Hy Zelcer; his answer to her was Hy wasn't going anywhere so deal with it!!!!

I have been abused and harassed since I began working with Hy Zelcer (as of January 26, 2011), but when he started sabotaging my work and my defamation of work ethics, that was the last straw!!!!!!!!! - I would cringe at the thought of having to ask Hy a question. Whenever I would ask him a question, he would scream and yell, where you would think that an Earthquake was coming and everyone needs to run and take cover. Why do I need to know this? - You need to ask me any more Freakin questions, it doesn't concern you. Go back to your desk and keep doing your medial work. His abusiveness was getting to me. Hy stated on many occasions that I do peon work and that his job is far more superior than to mine. Marvin Lebovitz and Susan Fitch were harassing me as well to sign a written apology to Hy Zelcer who has caused me nothing more than anxiety attacks, heart palpitations, diarrhea and many sleepless nights, and all because they wanted me to write a letter of apology - I REFUSED! AKAM calls it insubordination: I call it having RIGHTS AS AN EMPLOYEE AS WELL AS AN INDIVIDUAL!!!!!! I am appalled and disgusted on how someone like Hy can get away with murder, and I am the one whose job is on the line if I do not write a letter of apology!!! They have mistreated me terribly, and I don't deserve this. I work very hard; attend to all the BOD Meetings and never asked to be paid for any extra hours that I put into Delvista Towers. Hy Zelcer who plays, Solitaire, Family Feud, Listens to the News, Archie Bunker, sends me an abundance amount of emails that doesn't pertain to work (have the emails in my computer), etc. he comes out smelling like a rose pedal -

Stressed Out and Terminated

Marilyn Bialek



March 6, 2012

Marilyn Bialek 8044 Nw 10 Street Plantation, FL 33322

Re: Hyman D Zelcer

Complaint Number: 2012007951

Dear Marilyn Bialek:

The Division of Regulation received and reviewed your complaint against Hyman D Zelcer. The matter you described appears to be civil in nature and does not fall within our statutory jurisdiction. Therefore, we are unable to take further action on your complaint. You may want to consult a private attorney regarding your rights to pursue your claim in civil court.

Thank you for bringing your situation to our attention.

Sincerely,

Freda Harris - Management Review Specialist Division of Regulation 1940 North Monroe Street Tallahassee, FL 32399-0782 Phone: 850.488.6603 Fax: 850.921.2124 UNIFORM COMPLAINT FORM February 20, 2012 14:02:40

COMPLAINT NUMBER CASE AGENT OCCUPATION

2012007951 BARTOLO, PAUL CAM

ALLEGATION

1. VIOLATING PROVISION OF STATUTE OR RULE

DATE RECEIVED SOURCE INCIDENT DATE PRIORITY

02/20/2012 CNSM 02/13/2012

>>>SOURCE<<< >>>SUBJECT<<<

LICENSE NUMBER: CAM31139

MARILYN BIALEK EXPIRATION: 09/30/2012 DOB: 01/22/1947

8044 NW 10 STREET HYMAN D ZELCER

PLANTATION, FL 33322 8373 N. CORAL CIRCLE

PHONE: 305-733-7342 NORTH LAUDERDALE, FL 33068

LICENSE NUMBER: CAM30530 PHONE: 305/937 0188 200

ANALYSIS: COMPL IS AN EX-EMPLOYEE OF AKAM ON SITE MANAGEMENT (CAB3350) WHO WORKED FOR SUBJECT AT DELVISTA TOWERS CONDOMINIUM ASSOCIATION AS THE ADMINISTRATIVE ASSISTANT WITH SUBJECT. COMPL WAS TERMINATED BY AKAM ON SITE MANAGEMENT ON 2/13/2012. COMPL ALLEGES SUBJECT REQUESTED COMPL TO THROW OUT ANY BALLOTS THAT COME INTO THE OFFICE FOR THE UP COMING ELECTION (2/29/2012) THAT COMPL ALLEGES REFUSING TO DO SO. COMPL ALLEGES SUBJECT HAS STOLEN FUNDS AND INFORMED THE MANAGEMENT COMPANY AND A BOARD MEMBER THAT COMPL ALLEGES HAS BEEN IGNORED. COMPL ALLEGES THE BOARD PRESIDENT AND SUBJECT ARE BUDDIES AND THE MANAGEMENT COMPANY IS AFRAID TO LOSE THE ACCOUNT WITH THE ASSOCIATION. COMPL ALLEGES SUBJECT MISS-TREATS MEMBERS (PERSONALITY ISSUE). COMPL ALLEGES FILING A SUIT AGAINST SUBJECT AND THE MANAGEMENT COMPANY.

CLOSE CIVIL (EMPLOYEE TO EMPLOYER COMPLAINT, AND NOT A MEMBER OF THE ASSOCIATION)

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Principal Address

20225 NE 34 CT MANAGEMENT OFFICE AVENTURA FL 33180

Changed 03/09/2009

Mailing Address

20225 NE 34 CT MANAGEMENT OFFICE AVENTURA FL 33180

Changed 03/09/2009

Registered Agent Name & Address

AKAM ON-SITE, INC. 6421 CONGRESS AVE. STE 110 BOCA RATON FL 33487 US

Name Changed: 05/01/2008

Address Changed: 03/09/2009

Officer/Director Detail

Name & Address

Title D

KADISH, ROBIN 20225 NE 34TH COURT #1011 AVENTURA FL 33180

Title VP

BRAUN, MARK 20355 NE 34 CT #1628 **AVENTURA FL 33180**

Title T

KEEN, DAVID 20225 NE 34 CT. #2023 AVENTURA FL 33180

Title P

LEBOVITZ, MARVIN 20225 NE 34 CT. #1518 **AVENTURA FL 33180**

Title D

MASHIAH, SAUL 20225 NE 34TH COURT #1016 AVENTURA FL 33180

Title S

FLEISCHMANN, AMY 20225 NE 34TH CT, # 1713 **AVENTURA FL 33180**

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