



24/08/2021

How does ride durations work

You can reserve a Wheelz GH car by purchasing a ride duration via the Wheelz GH mobile app. Ride durations can be purchased in categories of “one hour”, “one day” and “one week”.

When booking, keep in mind that your Wheelz GH car is available for others to reserve before and after your reservation. Make sure to give yourself enough time so that you don't impact another member's trip if you get caught in traffic.

You can purchase your ride duration in advance but cannot pre book the vehicle. At the date and time of wanting your vehicle use the Wheelz GH mobile app to search for vehicle and select ride durations.

- One hour booking starts from the moment you unlock your vehicle.
- One day booking is that of a calendar day or 7 hours whichever is longest. That is to say if you book and unlock your vehicle at 00.01am on Monday 1st January your day subscription will end 23.59 Monday 1st January. If you were to book and start your day subscription at 23.00 Monday 1st January then your booking will finish 06.00 am Tuesday 2nd January.
- One week booking consist of seven calendar days starting on the first day of booking and starting journey. That is to say if you book and start your journey on Monday the 1st of January your booking will end 7th January 23.59

0201416342



info@wheelzgh.com



Wheelzgh.com



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