

DOG BOARDING AGREEMENT

This Client Agreement sets out the agreement between **Glencord Services Pty Ltd ACN 624129808** Trading as “**K9Farmstay**” and the dog owner (**Dog Owner**), and the terms and conditions on which K9Farmstay will accept the dog/s listed for boarding at K9Farmstay (**Business**) at 55 Hoey Road, Spring Creek, Clifton, Queensland, 4361 (**Premises**).

Dog Owner's Name _____

Dogs Name _____ **MICROCHIP** _____

Dogs Name _____ **MICROCHIP** _____
(Dog(s))

Drop off date: _____

Pick up date: _____

The parties agree as follows:

1. Fees

- (a) The Dog Owner must pay **50% of the fee** to K9Farmstay to confirm the booking at least three days prior to the day of delivery of the Dog(s) to the Premises (**Fees**).
- (b) The remaining 50% consideration for the boarding of the Dog(s) by K9Farmstay if the dogs are checked out by the anticipated date. If the dogs stay longer, the fee is \$40 per day per dog.
- (c) The Dog Owner must pay the remaining 50% of the fee and other fees such as emergency vet products etc outstanding on or before discharge of the dog by K9Farmstay from the Premises.
- (d) All Fees are calculated by calendar day or as agreed prior.
- (e) During peak periods the Dog Owner must pay the Fees for all days booked by the Dog Owner.
- (f) The Dog Owner must pay Fees for the minimum booking periods set by K9FARMSTAY over Christmas and Easter periods.
- (g) The Dog Owner must pay a non-refundable deposit as notified by K9FARMSTAY to the Dog Owner for bookings during all peak periods at the time of booking, as published on the Website, being the consideration for holding the booking.
- (h) K9FARMSTAY may in its discretion apply a deposit received to the next booking of an Dog Owner if 30 or more days notice is given prior to first date of the Dog Owner's booking.

2. K9FARMSTAY's obligations

- (a) K9FARMSTAY will ensure the Business complies with all applicable laws and codes.
- (b) Subject to clause 3(a), K9FARMSTAY will use all reasonable endeavors to ensure that the Dog(s) are housed in safe hygienic conditions, provided premium quality diets, exercised regularly and receive daily general health checks.

3. Risk and Release

- (a) The Dog Owner delivers and leaves the Dog(s) at the Premises at the Dog Owner's own risk.
- (b) The Dog Owner acknowledges and agrees that K9FARMSTAY will not be liable for, and the Dog Owner releases and discharges K9FARMSTAY in relation to, any claims whatsoever or any other obligations arising out of, related to or connected with the Dog(s)

boarding at the Premises including (without limitation) any escape, virus, illness, weight loss, hair loss, injury, increased anxiety or death of the Dog(s) during their stay.

4. Veterinary Treatment

- (a) If K9FARMSTAY believes (in its reasonable opinion) that any Dog(s) requires veterinary attention, K9FARMSTAY may arrange for the Dog(s) to be taken to the preferred vet practice (where possible) or for a mobile vet to attend the premises. The Dog Owner must sign the Veterinary Consent to give authority to K9FARMSTAY to give or receive personal information to or from any veterinarian who treats the Dog(s)
- (b) K9FARMSTAY will notify the Dog Owner or contact person as nominated person by the Dog Owner if the Dog(s) receive veterinary treatment. The Dog Owner must pay on demand and indemnifies K9FARMSTAY in relation to any veterinary expenses.

5. Arrivals and Departures

- (a) K9FARMSTAY will inspect the Dog(s) on arrival, take photographs of all angles and will record body score, weight and coat condition. K9FARMSTAY reserves the right to refuse entry of any Dog(s) at any time for any reason.
- (b) The Dog Owner must only deliver and collect the Dog(s) strictly within the agreed boarding period as above.
- (c) If the Dog Owner wishes to **collect the Dog(s) prior to the scheduled departure date** the Dog Owner must give K9FARMSTAY **24 hour prior notice**.
- (d) With the exception of an initial inspection (not possible during COVID19 restrictions), entry into the Premises is restricted to staff only and the Dog Owner must not enter.
- (e) When the Dog Owner is dropping off or collecting the Dog(s), the Dog(s) must be on a lead at all times whilst on the Premises.

6. Emergency contact

- (a) The Dog Owner must provide up to date emergency contact details for each booking, including contact details for a second person for contact and with authority to act on the Dog Owner's behalf in the event that K9FARMSTAY is unable to contact the Dog Owner and the Dog(s) become ill and require emergency veterinary treatment.
- (b) The Dog Owner must notify K9FARMSTAY if the dog is to be collected by someone other than the Dog Owner.

7. Vaccination

- (a) No Dog(s) will be admitted into the kennel without proof of current C5 vaccination for parvovirus, distemper, hepatitis, parainfluenza and bordetella bronchiseptica (the latter two known as canine cough). K9FARMSTAY will accept tri annual vaccines for distemper, hepatitis and parvovirus. An annual vaccination for canine cough is required with a nasal or oral vaccination for this virus preferred.
- (b) The Dog Owner must ensure that, and warrants that the Dog(s) have current treatment for fleas and intestinal worms.

8. Coat condition

- (a) Without limiting clause 3, K9FARMSTAY will not be held responsible for coat condition.
- (b) If the Dog Owner wishes the Dog(s) to have grooming and/or bathing during its stay the Dog Owner may request K9FARMSTAY arrange grooming and/or bathing and the Dog Owner must pay all charges incurred for grooming in addition to the Fees.
- (c) If the Dog(s) require treatment for fleas or intestinal worms (in K9FARMSTAY's reasonable opinion) the Dog Owner must pay additional charges for such treatment.

9. Special needs or Medications

- (a) The Dog Owner must provide written instructions for any special needs, pre-existing or current medical conditions for each booking.
- (b) The Dog Owner must supply any medications and must be labelled as dispensed by the Dog Owner's veterinarian for the Dog(s).
- (c) K9FARMSTAY reserves the right to charge an additional fee to administer medications that do not fit into K9FARMSTAY's regular schedule.

10. Personal Items

- (a) Any personal items left by the Dog Owner with the Dog(s) must be labelled and are left at the Premises at the Dog Owner's own risk.
- (b) The Dog Owner acknowledges and agrees that K9FARMSTAY will not be liable for any loss or damage to any personal items left at the Premises.

11. Accommodation

- (a) The Dog Owner acknowledges and agrees that the premises is operated as a social kennel and that the Dog(s) will be put into shared accommodation where possible, at the election of K9FARMSTAY. The Dog Owner consents to the Dog(s) being put into shared accommodation with another dog/s at the Premises if necessary.
- (b) If, in the sole opinion of K9FARMSTAY, the Dog(s) are found to not be suitable for shared accommodation, the Dog Owner must pay a premium for private room surcharge in addition to the Fees.
- (c) The Dog Owner acknowledges and agrees that Entire Dog(s) (non-desexed) and non sociable dogs specific breeds or Dog(s) otherwise unsuitable for shared accommodation (as determined by K9FARMSTAY) will be housed in private rooms and the private room surcharge will apply.

12. Damage

- (a) The Dog Owner must pay for any damage above normal wear and tear caused to the premises by the Dog Owner or the Dog(s).

13. Diets

- (a) K9FARMSTAY will provide premium quality food (in the opinion of K9FARMSTAY) to all Dog(s).
- (b) All Dog(s) will be fed a main meal in the morning by K9FARMSTAY.
- (c) K9FARMSTAY will arrange for a second meal to be fed to puppies, older dogs or as required for medical reasons (provided such medical conditions are notified to K9FARMSTAY by the Dog Owner).
- (d) Any Dog(s) with special diets will be fed such diets provided the Dog Owner supplies the necessary food for the duration of the booking for the Dog(s) and provides written directions to K9FARMSTAY.
- (e) Any fresh or frozen meals provided by the Dog Owner for the Dog(s) must be provided in daily portions.

14. Photography

- (a) K9FARMSTAY reserves the right to use any photos taken of the Dog(s) during their stay for display or marketing purposes.

15. Confirmation of agreement

- (a) Should any party not sign this agreement, that party's agreement to the terms and conditions of this deed will be confirmed by the delivery of the Dog(s) by the Dog Owner to the Premises and the retention of the Dog(s) by K9FARMSTAY for boarding at the Premises.

Executed as an agreement:

Execution by Dog Owner:

.....
Signature

.....
Print Name

.....
Date

Execution by Glencord Services Pty Ltd ACN 624129808:

.....
Signature

.....
Date

NOTES:

What is the portion size in grams that your dog eats of wet food per day?

Specify brand and type of food: _____

Do you consent to changing your dog's diet to our food and understand this may result in intestinal upset, weight gain and/or weight loss? _____

How many times a day does your dog eat and what is the total grams of food? _____

Can your dog be fed with another dog? Does your dog resource guard food?

Does your dog have any specific fears we need to be aware of? E.g lawn mowers, children, cats etc?

Is there vet or medical history we need to be aware of?

Is there anything else we need to be aware of to best understand how to care for your dog?

VETERINARY CONSENT FORM

In the event that staff of K9FARMSTAY cannot contact me or my nominated person and my dog should become ill and require immediate veterinary attention I agree to veterinary treatment up to the amount of

\$.....

I _____ write "do agree" or "I do not agree" to have my dog transferred to a specialist facility vet hospital where fees may be higher.

I acknowledge and agree to pay **all fees and charges associated with any veterinary treatment** for my dog.

Name:

Signature:

Date: