

# LIMITED WARRANTY

Style Spc Flooring (Company) warrants its flooring products under this Limited Residential Warranty when used in the proper fit for use in indoor residential/commercial applications. The warranty belongs to you, the original owner occupied end-use purchaser, and begins when you purchase the resilient and extends for the limited warranty period stated on the product specification. The basis of any warranty related claim is the original "Company" invoice or authorized "Company" dealer. The flooring must be installed in accordance with the Company's installation guidelines and specifications. The product must be maintained in accordance with the Company's maintenance recommendations and such maintenance continues throughout the duration of the original installation. Damage resulting from a failure to follow installation and cleaning/maintenance guidelines will not be covered under this warranty. Installation guidelines, specifications, and product care recommendations can be obtained from your dealer.

### **What Warranty Covers**

This limited warranty covers manufacturing and visual defects, delaminating, loss of original pattern and color due to staining, fading, or wear-through when the flooring is installed in normal residential and/or light commercial applications, provided the product is installed and maintained according to the instructions in the Installation and Maintenance Guide in effect at the time of the product purchase. Warranty will apply only to quality issues from faulty production.

**Style SPC Flooring** will furnish replacement flooring free of charge if there is a loss of original pattern or color under normal residential use of SPC floor for as long as the purchaser continues to remain in the residence of the original installation provided the flooring is installed and maintained according to the instructions included.

## **Warranty Exclusions and Conditions**

- This coverage does not include any health issues derived from faulty products.. All planks purchased for an installation should be inspected by you or your installer. Planks that appear to be visually defective should not be installed. If visually defective planks of the Products are installed in the subject claimed floor, **Style SPC Flooring** will not be responsible for the claim.
- Warranty coverage for any replacement flooring planks will be limited to the remaining time of the original warranty.
- Warranty coverage does not apply to second, off-quality "as-is" goods.



- Warranty coverage applies only to the original purchaser and the original installation site and is not transferable.
- Warranty coverage does not apply to conditions or defects caused by improper installation, the use of improper materials during installation, inadequate sub-flooring preparation, or improper cleaning solutions.
- Warranty does not apply to floors with alkalis in the sub-floor or conditions arising from hydrostatic pressure or exterior applications.
- Warranty coverage does not apply to construction-related damage.
- Warranty coverage does not apply to color variations between samples or printed illustrations and the actual production runs.
- Warranty coverage does not apply to reduction of gloss from use or improper maintenance.
- Warranty coverage does not apply to products sold through unauthorized Dealers.
- Warranty coverage does not apply to conditions caused by improper use or maintenance such as:
- Damage that results from not following floor maintenance instructions.
- Scuffs, scratches, cuts, staining from rubber-backed mats, or damages or discoloration from carpet dyes, fertilizer, or other chemicals.
- Damages caused by burns, flooding, fires, and other accidents. Damage caused by abuse (such as dragging heavy or sharp objects across the floor without proper protection for the floor).
- Damage caused by caster wheels or vacuum cleaner beater bars. Failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic.
- Warranty coverage does not cover discoloration from heat or sunlight.
- This warranty shall not include loss of time, inconvenience incidental expenses (such as telephone calls) included in the removal or reinstallation of the affected material, and any other incidental or consequential damages.
- If a problem occurs during the installation, the job should be stopped immediately. The proper redress is to immediately report the problem to **Style SPC Flooring**, who in turn will contact the manufacturer. Any costs caused by continued installation after the problem is reported will not be covered by the manufacturer.

### 10 year Residential Warranty



Our 10 year residential limited warranty for vinyl plank means for 10 years, from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to the instructions supplied.

### **5 year Commercial Warranty**

Our 10 year commercial limited warranty for vinyl plank means for 10 years, from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to the instructions supplied.

**Moisture Barrier Recommendation**: To ensure the longevity and performance of your vinyl flooring, we highly recommend installing a moisture barrier, such as plastic sheeting, underneath the flooring when it is being laid over concrete surfaces. Concrete can naturally emit moisture, which may lead to issues like buckling or adhesive failure over time. Using a moisture barrier helps prevent this, ensuring the integrity of the flooring and maintain its warranty coverage

### **Important Installation Consideration:**

To ensure optimal performance and longevity of your vinyl flooring, we do not recommend installing vinyl flooring underneath permanent fixtures, such as cabinets. Vinyl flooring is designed to expand and contract with temperature and humidity changes, and the weight of heavy objects can impede this natural movement, potentially causing damage to the flooring. For best results, we advise leaving a gap around fixed structures and installing the flooring only in areas where it can move freely.

Failure to follow this recommendation may void the warranty.

Note: This warranty is non-transferable and is pro-rated. This warranty is in lieu of any other warranties expressed or implied. This warranty service is available only by notice of Style SPC Flooring. Notification must be accompanied by a copy of the original invoice and can only be authorized by Style SPC Flooring.