



CV of Laurel Boucher, ME, PE
*Helping teams develop the structure, strategies,
 and social cohesion to be successful*

The Laurel Co.

Teamwork can harness the collective energy of people to solve complex problems, yet a team involves more than just putting people together. To be successful, a team needs to develop structure (processes and procedures), plans and strategies that all team members willingly support, and social cohesion. Teams consisting of people from multiple organizations or areas of expertise often have the added demands of reconciling dissimilar methods to get the work done, of sharing information and knowledge everyone may not have, and of taking into account others' needs, objectives, and challenges.

Ms. Boucher has over twenty years experience helping teams — especially those consisting of people from multiple organizations or areas of expertise — to become high-performing. She designs and leads inter-agency coordination workshops, partnering workshops and meetings, issue resolution meetings, team building sessions, strategic planning meetings, executive off-sites, concept design workshops, design charrettes, and other similar type professional facilitation activities. She also provides customized training in areas such as team development, leadership, and conflict management. Her workshops and activities have been well-received across the US, Europe, and the Middle East.

Laurel is an engineer with 15 years working as a US government employee and 20+ years working in her present capacity with a wide range of US government and private clients. She has a Bachelor of Science degree in engineering, a Masters of Engineering degree, Professional Engineering Registration in the Commonwealth of Virginia, and certifications and coursework in facilitation, group dynamics, conflict resolution, communication, and leadership and performance coaching. From the perspective of an engineer, she designs meetings, workshops, and training sessions to produce concrete outcomes.

PAST PERFORMANCE	
Partnering	<i>Designed/facilitated over 400 partnering workshops/meetings</i>
Navy - Air Force - Army Corps of Engineers - GSA - EPA - Dept. of Energy	
Conflict Resolution	<i>Resolved protracted conflicts between multiple parties</i>
Joliet and Ravenna Army Ammunition Plants, Army National Guard	
Performance Management	<i>Implemented programs to improve employee engagement and productivity</i>
Dept. of Energy , Federal Housing Finance Agency, Maine DEP	
Strategic Planning/ TeamBuilding	<i>Helped people work together to improve business products & morale</i>
Dept. of Energy, Idaho National Laboratory , Dept. of Commerce, Dept. of Transportation	

PARTIAL LIST OF PUBLISHED PAPERS, ARTICLES & KEYNOTE ADDRESSES

- A Holistic Framework for Teamwork Between Multiple Organizations or Areas of Expertise
- Conflict - The Clash of Different Paradigms of Reality
- Positioning People for Effective Communication and Coordination
- Strengthening How Teams and Organizations Work Together

- What Does the Public Really Want When Engaging with the Nuclear Industry? (Keynote address at the 2014 IGDTP in Kalmar, Sweden)
- A New Mindset in Terms of How the Nuclear Industry Engages the General Public
- Elements of Strong and Healthy Interagency Partnerships
- Thinking Tools for Successful Collaborative Initiatives
- A Dialogue-Centric Approach to Environmental-Remediation Decision-Making Collaborative Decision-Making Between Federal and State Agencies Yields Cost Savings of Approximately \$275 Million
- Creating Partnerships That Lead to Improved Productivity

COURSEWORK

- Active Listening
- Applied Jungian Psychology
- Building Teams with Type
- Creativity and Lateral Thinking
- Designing and Leading Transformational Workshops
- Landmark Education Curriculum for Living
- Matrix Energetics Levels I and II
- Dr. Edward de Bono Thinking Courses
- Thomas-Kilman Conflict Mode
- Using Type in Coaching Using Type with Managers and Leaders
- Ms. Boucher is a Myers-Briggs Type Indicator Master Practitioner

DIFFERENTIATORS

- Technical background - Master of Engineering and Professional Engineering Certification
- First-hand experience of Federal Employment - 15 years Navy civilian/**Dept. of Energy**
- Customization - Every Laurel Co. offering is designed uniquely for each customer

COMPANY DATA

- Laurel is President/Owner of “The Laurel Co.,” a Woman-Owned Small Business
- CAGE Code 1WMR1, DUNS #027340616
- NAICS Codes 541618, 541611, 541612, 611430, 541990
- HUBZone certified since 2009
- Over 20 years in business
- Ability to operate internationally and domestically

PARTIAL LIST OF PAST/PRESENT CLIENTS:

The US Navy, the US Pentagon, the US Air Force, the US Army Corps of Engineer, the US Environmental Protection Agency (all 10 regions), the **US Department of Energy (Office of Environmental Management Headquarters, Office of Nuclear Energy Headquarters, Office of Fossil Energy Headquarters, the Hanford Site, the former Albuquerque Operations Site), several US National Laboratories (Idaho, Los Alamos, Sandia, Argonne)**, the Shoshone-Bannock Tribes, the US Department of Commerce, the Federal Housing and Finance Agency, Stanford University, Butler University, and over 100 private construction contractors and architect/engineering firms.

For additional information:

- www.the-laurel-company.com
- www.linkedin.com/in/laurelboucher
- lboucher@up.net, 703.407.1030

