



## **B Balanced Health & Nutrition Terms & Conditions**

Any home addresses/phone numbers supplied will only be used when contacting the client regarding appointments/payments/ or anything relating to the services they are receiving.

Email addresses will be used to contact you directly regarding the services you are receiving and/or payments, keeping you up to date with relevant events, talks or future projects. If at any time you wish your email address to no longer be used in this way either before/during/after any received services, you can click unsubscribe with Nikki Francis at any, please note your email address may still be used to contact you about payments/or anything relating to the services you are receiving.

You can cancel at any time! This is a rolling weekly membership, if you decide you no longer want to receive this service just pop me an email 7 days before your next payment is due to make sure we cancel before the next payment is processed. You can contact me on [nikki@bbalancednutrition.com.au](mailto:nikki@bbalancednutrition.com.au). Depending on which payment option you have chosen, will depend whether you also need to take action. Once you sign up payments will be taken automatically within 24hours and continue on the same day each week.

After any payments have been processed refunds are not applicable. You are free to leave at any time - and therefore free to cancel your payments without charges. To ensure payments are not made/processed if you wish to cancel, you will need to contact me 7 days before. If they payment has already been processed, unfortunately a refund is not applicable.

The purpose of nutritional counselling is to improve the overall health, vitality and well-being of the body through nutritional education and the use of natural foods and non-medicinal nutritional supplements. The nutritionist, Nichole Francis, does not diagnose diseases, disorders or conditions. As part of the nutritional counselling services, I may be asked to provide information concerning my physical habits, medical history, moods, energy levels, likes and dislikes, lifestyle and diet. This information is collected to enable the

Nutritionist to: (i) assess my knowledge of nutrition, (ii) educate me about the benefits of sound nutritional practices and (iii) recommend dietary changes to improve my general health, vitality and overall well-being. The nutritionist, Nichole Francis will hold this information in confidence and will not release or disclose this information to any other person, without my prior consent, except as required by applicable law.

If the Nutritionist, Nichole Francis, suspects the existence of disease, disorder or condition, I will be informed of this suspicion. However, I acknowledge this is not a diagnosis or conclusion about the state of my health and that I am directed to promptly consult a licensed Doctor about any suspected problems.

Nichole Francis is a qualified nutritionist from (NI Nutrition Institute), all advice given is from a nutritionist and not a medical professional; always seek your doctor (GP) before changing diet and introducing new food.

Should I request the Nutritionist Nichole Francis, to recommend dietary changes and/or nutritional supplements to enhance my body's natural ability to resist and/or overcome a known disease, disorder or condition, it is my responsibility to disclose the nature of the disease, disorder or condition and all other relevant details to the Nutritionist, Nichole Francis. If I have not previously consulted a licensed Doctor about this disease, disorder or condition, I acknowledge that I am directed to promptly do so. I am not to alter or discontinue treatments prescribed by a licensed



Client Name\_\_\_\_\_Date\_\_\_\_\_

Client Signature\_\_\_\_\_

Client Terms and Conditions: established 2022