



TERMS AND CONDITIONS

- All equipment on hire or loan will remain the property of Events by Sadie.
- Equipment is suitable for in home hire or hire to a venue. Outdoor hire is weather dependant. We do not work within time slots, hire time is agreed upon booking. No overnight hire.
- No eating, drinking or smoking on or within the equipment.
- Ensure pets always remain away from the equipment. Please make sure pets are in another room upon delivery / setup of equipment and when we come to collect and dismantle.
- Our balloon house is suitable for indoor and outdoor use, Any electronic items such as the pump or blower will need to be brought inside if it starts to rain. Any damage due to the weather will incur a cost. Please do not leave items outside unattended.
- We require between 30-60 minutes to set the equipment up and dismantle / pack away.

- Please inspect the equipment once we have completed set up. We will then require a signature for our inventory and quality inspection. The hirer must be present for this.
- Please ensure the area we are setting the equipment up is of suitable size. Any dimensions can be e-mailed to you prior to booking, no refunds will be granted if equipment does not fit.
- Please also provide easy access to deliver and remove the equipment at the designated time. If we can't deliver at the stated time due to no access, we cannot grant any refunds. We may not be able to return later in the day subject to our diary restrictions. When possible please allow a parking space directly outside the address.
- The hirer is responsible for any damage. We have a £50 deep clean fee for any equipment that is returned in a dirty condition. Any damage costs could be as high as £400 per item.
- Please make sure children are clothed, and if not toilet trained adequate nappies are worn. Shoes to be removed in the bubble house.
- Please keep any pens, crayons or paints away from soft play products. No face paint allowed on/in any equipment.
- Please Note: Events by Sadie cannot be held responsible for any damage caused to fixtures and fitting whilst the equipment is either in use or being delivered / removed. We will be as careful as possible.

- Events by Sadie are not responsible for any loss or injury whilst you have the equipment on hire. Any insurance requirements are the hirers sole responsibility.
- Our equipment must be always kept secure and not left unattended.
- Our bubble house is designed for all ages. However we do ask that everyone takes care inside. The equipment is used at the hirers own risk.
- The equipment must be always supervised by an adult. Any person's supervising must not be under the influence of any alcohol, drugs or other intoxicating substances.

Booking & Cancelation:

- Events by Sadie reserves the right to cancel and reschedule due to sickness. In this circumstance full payments will be refunded.
- Upon booking a £30 deposit is required. 7 days prior we will request for the full balance to be paid. In addition to the balance there is a £50 refundable security deposit which will be required. Unless a member of staff is on site, then this may be waived. Please pay this promptly as any unpaid balance may result in the cancelation of the booking.
- If you need to postpone the equipment delivery, we can look at this on an individual basis and will endeavour to rebook where possible.

- Certain postcodes may incur a delivery fee, please contact us to discuss if you are out of our designated postcodes.
- Cancellation with 21 days notice or more will be eligible for a booking deposit refund. Any cancellation within the 21 day period will not be eligible for the holding deposit refund.

Terms and Conditions will be sent via e-mail, confirmation of payment will also mean confirmation of T&Cs.

Bubble House additional terms:

- Area needs to be flat and clear of debris and sharp objects. The bubble house needs to be set up on level ground, ideally on grass. The house will be manned; however, it is the clients responsibility to insure all the terms of the agreement are followed.
 - No glitter allowed and no popping of balloons allowed inside the bubble house.
 - No food, drinks, pets, silly string or messy play items allowed in the bubble house. Children inside will be limited for safety. No rough play in the bubble house.
- For bubble house hire, the weather needs to be dry with wind gusts under 19mph. If we need to cancel due to the weather, we can move the date subject to availability in our diary. The deposit is nonrefundable. Try and book a hall with an indoor option for an inflatable.
- All balloons, garlands and props are on a hire basis only and will be removed by Events by Sadie at the end.

- Adults are allowed in the bubble house, the number of people entering is limited to six.
- A basic rules board will be at the entrance. These Terms & Conditions are designed to ensure the smooth running of your event and the safety of all.

By booking bubble entertainment with Events by Sadie , you agree to the following:

- Booking & Payment • A Booking deposit of £30 is required to secure your booking. As well as a £50 holding deposit on top of your quote. This will be explained in an invoice.
- The remaining balance must be paid 7 days before the event unless otherwise agreed in writing.
- Bookings are confirmed only once deposit/payment has been received.
- Cancellations & Refunds • Cancellations made more than 21 days before the event or will not be eligible for a booking deposit refund. Cancellations made less than 21 days before the event will be charged and no refunds can be given.
- If Events by Sadie must cancel due to illness, accident, or unforeseen circumstances, a full refund of any monies paid will be offered, or an alternative date agreed.

- Event Requirements - The client must provide adequate space for the bubble entertainment, ideally in an outdoor area free from hazards (e.g. sharp objects, mud, or obstacles).
- A safe, flat surface is required for bubble props and equipment.
- Access to power must be provided.
- Parking and unloading access must be arranged prior to the event.
- Events by Sadie holds Public Liability Insurance. We take every care to ensure safety; however, the company cannot be held responsible for accidents, injuries, or damage caused by failure to follow safety instructions.
- Photography & Media
Events by Sadie may take photos or short videos during the event for promotional purposes (unless the client requests otherwise in writing).
- Clients are welcome to take their own photos/videos.
- Set-up and pack-down times are included in the hire; please allow 30 minutes for this.
By booking, the client confirms they have read, understood, and accepted these Terms & Conditions.