

Balloon Artist Contract

Contract Terms

This contract outlines an agreement and includes all contractual obligations made between Events by Sadie, hereinafter referred to as "artist, "we" or "our" and hereinafter referred to as "client", "you" or "your.

BOOKINGS:

Your appointment date and services will be secured when the signed contract and security deposit are received. The remaining balance will be due one week before the event.

PAYMENTS:

Deposits to be made via PayPal or bank transfer. The client is to cover PayPal fees which will be added to their confirmed amount. This can be included in the invoice. In some circumstances cash can be paid on collection of goods.

MISCELLANEOUS FEES:

Costs incurred for travel and delivery of services are to be paid by the client. These may include, but are not limited to: parking, valet, tolls, etc. The amount will be included on the final bill.

TRAVEL:

The first 5 miles from our home location, WS116EG is free. Thereafter milage is charged at £1 a mile for travel to and from the venue, and again for collections. For example, a venue 10 miles from the home location would be charge for only 5 miles. Four journeys, (including collections) would be £20 travel charge (5x4) x£1. This will be included in the final bill.

SERVICE LOCATION:

In some cases we may require access to the venue hours before the event. This will be discussed between us and the client before booking. This is necessary for the artist and the decorating team to organise and set up everything before the event. We can not be held responsible for any work that is incomplete due to insufficient time.

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DELAYS:

The artist and all decorating staff will arrive on site as specified by the client. We cannot be held responsible for delays, (or incomplete decor), if we are not aloud a reasonable amount of time to complete decor services as described in this agreement.

DECOR EQUIPTMENT:

All re-useable non balloon equipment, including but not limited to, frames, lighting, poles, wooden backdrops, props, signs, easels, etc. Are the property of the artist and must remain on-site for collection at the specified time and date. The client is responsible for all loses due to theft, vandalism, misplacement and accidental damage. In the event that the artist equipment is damaged, misplaced or stolen, the client agrees to be billed for the replacement cost of the item.

Refunds

Please note the 25% security deposits may be refunded within 6 weeks of the event date. After the 6 week mark deposits become non refundable. Clients who pay the balance in full may receive a 75% refund. Cancellation within 6 weeks of the event may result in no refund being given. This is at the discretion of Events by Sadie.

Balloons can pop. We use the best quality balloons and take every precaution necessary to ensure that they last through your event, once the balloons are handed over to you or we have left the venue, they are out of our control. We will not be held liable for any damage caused to or by the balloons once decoration/delivery is complete and we will not issue any refunds.

Please read our guide Caring for your balloons .

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Hire agreement

All equipment and hire items are the property of Events by Sadie and remain so at all times throughout your hire period.

By accepting these terms and conditions, you agree that you are solely responsible for the hire items at all times throughout your hire, from acceptance or pick, until you return the items or they are collected by us.

Security Deposit

A security deposit is to be paid booking. No orders are secured until this had been paid, security deposits are non refundable.

A Holding deposit may be required in some purchases. Holding deposits are refundable.

The holding deposit will be returned in full once the items have been collected (or returned) and checked for any damage or loss.

Reasons why the holding deposit may not be refunded:

- The item(s) is missing
- The item(s) is damaged
- The item(s) has not been returned to us within the specified hire period

Standard Hire Period

The standard period of hire for our 4ft wooden numbers 24 hours. The period of hire for all other items is agreed at the time of booking.

Extended hire may be possible on request.

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COLLECTION OF ITEM(S)

Collection will take place at a pre-arranged time and date. Items must be available for collection at the delivery address, unless otherwise agreed. Items must not be left in an unsecured or unattended location.

CUSTOMER RETURNS

If you have chosen to return the item(s) yourself, you must ensure the item(s) are dropped off to us. The items must be accepted back into our possession and not left unattended outside or with neighbours.

SAFETY

We are not responsible for any injury or damage to people, property or objects arising from the use of any equipment under hire. We shall not be liable for any direct, indirect or consequential loss, damage or additional costs that may arise as a result of the use of our hire items.

SIGNATURE OF CLIENT



DATE SIGNED: