



## CHILD AND FAMILY EMPOWERMENT SERVICES, LLC

2880 W 4700 S Suite A  
Taylorsville, UT 84129-2155  
Phone (801) 972-2711  
Fax (801) 972-2709



*"Where empowerment leads to healthy prevention"*

### CFES Emergency Protocol Home-Base Telehealth

This first page will be part of the initial assessment for therapist to go over with the parent(s):

- Check for appropriateness for telehealth- Are there any vision or hearing difficulties? Are there any safety or self-harm concerns? Is there impulsivity, attention problems, destructive behaviors? Privacy at home? Equipment or devices available?
- State that an adult caregiver is required to be in the home during the entire duration of the session/see the adult on the video at the beginning of the session.
- List of contact information for parents or caregiver is reviewed with the therapist.
- State that the caregiver's presence and contact information will be verified prior to each telehealth session and may be verified during the session.
- Explain that Telehealth sessions are not intended to treat or manage emergency situations, define emergencies, and the specific protocol that will be followed when emergency situations arise which is:

In the event of an emergency, the clinician calls the caregiver and asks her/him to enter the room with the child.

In the event of imminent danger and if the caregiver cannot be reached, the clinician calls 911 to ensure patient safety.

If patient cannot be de-escalated and a safety plan cannot be reached, clinician calls 911 to ensure patient safety

Know local resources in the area where the patients is located (e.g., mobile crisis unit - UNI - #800-587-3000)

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Client/Guardian Signature

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Date