

TELEMEDICINE POLICY OF JESSICA B. HOLT. M.D., P.A.

The office of Jessica B. Holt, MD, PA welcomes you. I hope that each visit will meet your expectations regarding service, timeliness and courtesy. Please let me know if these expectations are not met.

Telemedicine lets a doctor or other healthcare provider care for you, even when you cannot see her in person. The main goal of telemedicine is to provide you with high quality personal health care even though you are not seeing the provider in person. Providers must follow the same laws for prescribing medication as would at an office visit. You will be talking only to the provider or her staff. Only the provider will hear the session. Likewise, the provider may ask if you are the only one partaking in your session, and may reserve the right to request non- patients (other than legal guardians) to leave the room. Your session may end before all problem are known and treated. It is up to you to follow up for more care if your health problem does not go away. Before your session is scheduled, you will choose the length of time of the appointment and will be told the price associated with the appointment.

During your telemedicine appointment:

- The provider and staff will introduce themselves.
- The provider may talk to you about your health history, exams, x-rays or other tests
- The provider will take notes, and a report of the session will be placed in your doctor's medical record.
- All laws apply about privacy of your healthcare information and medical records apply to telemedicine.

Risks and common problems associated with Telemedicine:

Many patients like telemedicine because they do not have to spend time and money on travel to see a healthcare provider in person. Also, they can see a provider who they might not be able to see otherwise. Technology can make getting health care easy but there can also be some problems.

- If there are equipment or internet problems, then your diagnosis or treatment could be delayed.
- The records sent for review before the session may not be complete. If this happens, then it may be hard for the Telemedicine provider to use his or her best judgment about your health problem. For instance you could react to a drug or have an allergic response if the provider does not have all the information that he or she needs.
- There could be problems with Internet safety (hackers). If this happens, then your medical records may not stay private.
- If there is a technology problem, the information from your session may be lost. This would be outside the control of your doctor.

I have read and understand the telemedicine policies of Jessica B. Holt, MD.

Patient or Guardian's Signature

Date