

TERMS AND CONDITIONS

Ver. 2.0 (FEB/19/2025)

NNR GLOBAL LOGISTICS MEXICO can accept your cargo only you agree with below general terms and conditions. If you send shipping order, NNR regard that you are agreed with below conditions.

○Additional charges

-If waiting charge, demurrage, detention charge, over time charge, any additional is needed which is not described on this quotation, NNR will charge it to you at cost. NNR will inform about extra charges, prior to invoicing.

○Container Detention, Demurrage charge

-If incurred, NNR will charge it to you at cost.

-For import containers to Mexico, the empty Container should be returned 3 days before the end of free time from your place.

-To avoid detention charges regarding import containers to Mexico, NNR suggest to get 14 days free detention from origin side. NNR will charge demurrage, detention charges at cost in any reasons.

-Regarding import container to Mexico, NNR grants the guarantee letter when the service is door-to-door. If the service is to port, you must pay the guarantee.

-For export container from Mexico, Demurrage charges may sometimes be incurred due to issues with the shipping line or port, such as vessel malfunctions, bad weather, or significant congestion. In such cases, NNR cannot be held responsible for any charges.

○DUTY and TAX

-Duty and any Taxes will be charged at cost and requested in advance, in case the customer has a credit line by NNR, this will only be applicable to finance the services contracted by the customer to NNR, therefore, it may not be used in any case for the payment of taxes and duties generated by the service / shipment.

○Insurance

-Insure the cargo from your company. NNR only accepts the cargo when the cargo is insured. If the cargo has damaged, abandoned, delayed, please compensate by the insurance. NNR can insure the cargo based on your requests. Insurance request must be requested on every shipment before the cargo pick up at origin, please review the NNR insurance conditions with your CS executive.

-NNR can't accept the cargo if the cargo don't have any proper insurance, whether by your preferred insurance company or request this service to NNR.

○Cargo Delay

-NNR doesn't take any burden, penalty due to aircraft, ocean vessel, truck, customs clearance, terminal delays on any reason. NNR recommends you to take enough lead time and stocks to avoid any unforeseen matters and any penalty relating delay should be compensated by your insurance.

-NNR never takes any burden, penalty regarding manufacture line stop. Please keep enough stocks always.

○Cargo damage, Container damage, Missing piece

-NNR doesn't take responsibility of damage, missing piece. It must be compensated by your insurance.

-Please take photo when the container is delivered. If container has damaged without any proof, NNR assure that the container has damaged during stuffing/unstuffing.

-About ocean shipments, Cargoes should be packaged to be protected from high humid, high temperature(Around 70 °C), salty circumstances.

-For shipments without specific instructions to handle as non-stackable, please be advised that the cargo will be stacked with other goods. Ensure that the cargo is properly packed with strong, durable packaging to protect it during transport.

-If insects, bugs or any pest are found on the cargo or in the container, a penalty or fumigation fee may be incurred. NNR cannot be held responsible for such charges.

○Correct Cargo information

-It shall be the responsibility of the shipper, consignee or any agent contracting the services of NNRMX, to provide the correct information about the cargo to be transported, as well as its

characteristics and specifications for the movement; therefore, it shall be understood in all cases that the current content of the cargo shall be in all cases the one "manifested" by the customer. Therefore, the instruction letter with the information provided by the customer must be accurate, truthful and on the responsibility of its own cargo, releasing NNRMX from any liability in case of incorrect, inaccurate, missing or false information.

- It shall be the customer's responsibility to inform when dangerous goods are involved; therefore, in case of a false or incorrect declaration, the customer shall be liable for all damages, fines and contingencies caused by its incorrect declaration.

- In the absence of precise instructions, NNRMX shall be entrusted with the selection of the transports and the most appropriate forms of subcontracting, without being liable for any damage or contingency caused by the carrier.

- In the case of transport instructions given verbally, the customer must confirm them in writing to NNRMX within twenty-four (24) hours, otherwise the verbal instructions shall have no effect.

○Dangerous goods, Battery, Chemical goods, Weapon, any prohibited cargo

- If the cargo includes Dangerous materials, Battery, Chemical goods, Weapon, you must send details of it with SDS sheet and photos in advance. If you don't describe about those materials, NNR never take responsibilities that may cause. Every DG goods must be declared before NNR accept the cargo.

○General Customer's responsibility

- About trucking, NNR receives the cargo on the deck of the truck. (Free on board) Please do loading, unloading the cargo.

- Once truck arrived at your place, please start loading, unloading process immediately.

- If you use crane to loading the cargo on the truck, you have to declare it to NNR in advance. NNR will prepare a truck which don't have roof.

- Any import, export restrictions/regulations, you have to check in advance. NNR don't take any responsibility if you didn't check any import/export restrictions/regulations about your cargo. You have to declare it to NNR in advance.

○Customer's responsibility- About Air cargo

- Cargoes will be stocked with other cargoes and there is possibility to be stocked about 3m height. NNR can't guarantee the position of your cargo on ULD. And when the aircraft take off and land

down, high gravity will affect your cargo. Please packing your cargo firmly to protect from damages.

○Customer's responsibility- About Ocean import Cargo

- When you received container, please take photo of the container and cargo to make proof.
- All cargoes should be checked by customs broker. Many damages are occurred during the inspection, so please packing the cargo strongly.

○Customer's responsibility- About Ocean export Cargo

- You should check container number when empty container is delivered your place, if the container number is different with the one which NNR announced, please inform to NNR immediately, and do not proceed loading process. Sometimes, terminal send different empty container so it makes your cargo go to different destinations. In case to proceed without prior notice, NNR will not be responsible for extra charges caused.
- When you received empty container, please take photo of the container and cargo photo while you are stuffing the cargo to make proof.
- If a Container has not been filled, packed, stuffed or loaded by Carrier, Carrier shall not be liable for loss or damage to the contents and the Merchant shall indemnify the Carrier against any loss, damage, liability or expense incurred by the Carrier, if such loss, damage, liability or expense has been caused by:- (a) the manner in which the Container has been filled, packed, stuffed or loaded; or (b) the unsuitability of the contents for carriage in Containers; or (c) the unsuitability or defective condition of the Container arising without any want of due diligence on the part of the Carrier to make the Container reasonably fit for the purpose for which it is required; or (d) the unsuitability or defective condition of the Container which would have been apparent upon reasonable inspection by the Merchant at or prior to the time when the Container was filled, packed, stuffed or loaded, or (e) the discovery of any drugs, narcotics or other illegal substances within Containers packed by the Merchant or inside Goods supplied by the Merchant, and shall indemnify the Carrier in respect thereof. Any reference in this Bill to Shipped on Board or Clean on Board relates solely to the Containers and not to the contents thereof. This Bill shall be subject to Section 80113 of the U.S. Federal Bills of Lading Act, 49 U.S.C. (The Pomerene Act) and it is agreed that the Carrier is entitled to that section's full protection for the entire period the Goods are in the custody of the Carrier including pre-loading and post-discharge periods.

○Working time

Currently NNRMX has staggered schedules:

- Mon to Fri, 8:00 AM to 5:00 PM & 9:00 AM to 6:00 PM.

○Other articles

-You can find any other articles from [Japan International Freight Forwarders Associations Inc. Freight Forwarders Standard Trading Conditions (2020)], [Standard terms and conditions of warehouse cargo by MLIT JAPAN]. If you send shipping order, NNR regard that you agreed with those articles also.

Link: https://www.nnr.co.jp/global_logistics/support/legal/
<https://www.mlit.go.jp/common/000007355.pdf>