

Getting started with Deluxe Payment Exchange

With over 105 years of experience, Deluxe is the proven leader when it comes to providing accurate, timely and secure payments. Their latest innovation, Deluxe Payment Exchange (DPX), gives you an even faster, easier, more secure way of receiving payments.



Receiving Payment

Deluxe Payment Exchange delivers payments via eCheck, a check delivered by email. To retrieve a payment, simply:

1. Click on the link in your notification email to preview your payment. Email will come from **app@echecks.com**.
2. Select one of two options: Use a Deposit Service to send funds directly to your account for eligible payment **OR** print a check on white paper, color ink recommended, and deposit.

Option 1: Use Deposit Services

- » Create a free DPX account in seconds
- » Select service for sending funds to your account (Debit Card, Direct Deposit, or PayPal*)
- » Simply follow instructions to register selected Deposit Service and confirm your request to deposit

**Each Deposit Service available will indicate the timing you should expect to receive the funds and any associated fee when the service is initially presented.*

Option 2: Print as a Check

- » Continue as a guest, DPX account creation is not required*
- » Select option to print check
- » An image of the check is rendered
- » Print on regular paper (color or black and white)
- » Instructions and support info is provided
- » Utilize standard deposit methods – at branch, ATM or remote deposit, via mobile phone or desktop scanner

**A DPX account is not required to print the check, however, account creation is required to retrieve any attachments sent with a payment.*

Need support? » Go to DPX Help Center: echecks.zendesk.com