

SOLID RADIO COMMUNICATIONS TRADING

Data Privacy Policy

The SOLID RADIO COMMUNICATIONS TRADING (also referred to as "SOLID RADIO COMMUNICATIONS") are committed to safeguarding the privacy of their data subjects; this policy specifies how your personal data is dealt with. Using the digital platforms that are part and parcel of SOLID RADIO COMMUNICATIONS, implies that you accept the terms of this privacy policy.

SOLID RADIO COMMUNICATIONS, as your data controller, shall ensure that the obligations set forth by the Data Privacy Act of 2012 and its implementing rules and regulations are carried out through the processing of your personal information.

This privacy policy applies only to information collected online through official websites, mobile applications, and social media pages (collectively referred to as "digital platforms") and not to information collected offline. We may amend this privacy policy at any time by publishing a new version on this website.

WHAT INFORMATION WE COLLECT

SOLID RADIO COMMUNICATIONS reserves the right to collect, store, and use the following kinds of information:

- Name
- Email address
- Contact Number
- Organization's Legal Name
- Geographical location
- IP address
- Browser type and version
- Operating system
- Referral source
- Length of visit
- Page views
- Website navigation; and
- Any other personal information that you opt to provide to us.

SOLID RADIO COMMUNICATIONS reserves the right to collect information from its users when users browse the company's website and submit questions or inquiries through the Contact Us section of the website.

WHAT WE USE YOUR INFORMATION FOR

Any of the relevant information collected from you may be used in one of the following ways:

- To personalize your experience. Your information helps us to better respond to your individual needs to improve our digital platforms. We continually strive to improve our offerings based on the information and feedback we receive from you.
- To improve customer service. Your information helps us to more effectively respond to your customer service requests and support your needs.
- To administer a contest, promotion, survey or other site feature.
- To send periodic emails. The email address you provide may be used to send you information and updates pertaining to receiving occasional company news, updates, related product or service information, etc.

HOW WE PROTECT YOUR INFORMATION

SOLID RADIO COMMUNICATIONS implements physical, technical, and organizational security measures aligned with industry standards to ensure the confidentiality, integrity, and availability of any personal data that is submitted to us. We educate our employees on the best practices for handling your personal data. Whenever we engage other organizations to provide service to us, we require them to protect your personal data aligned with SOLID RADIO COMMUNICATIONS security standards.

It is important to note that data transmission over the Internet is, by nature, insecure and we cannot guarantee the security of data sent over the Internet. We are not responsible for any delays, crashes, and other problems caused by the Internet, your Internet Service Provider, and other parties involved in the transmission of data.

HOW WE MAY SHARE YOUR INFORMATION

SOLID RADIO COMMUNICATIONS, subject to specific lawful exceptions, shall not disclose, release or sell to third parties any personal data or information given or transmitted through the Internet. This does not include trusted third parties who assist in operating the websites, conducting business as usual or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect our rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses relevant to the brand.

SOLID RADIO COMMUNICATIONS shall not use personal data or information given or transmitted through the Internet for purposes other than what has been described on this website. However, due to the nature of the Internet as an unsecured medium of communication, the company reserves the right to refrain from giving out an absolute guarantee that the privacy or confidentiality of the personal data or information given or transmitted by the user is free from any unfavourable instances that may occur. SOLID RADIO COMMUNICATIONS shall not be held liable for damages for any loss of confidentiality of any information transmitted herein.

HOW LONG WE KEEP YOUR INFORMATION

SOLID RADIO COMMUNICATIONS guarantees that your personal data shall not be stored longer than is necessary for as long as the purpose for which it was collected, and other purposes that you may consent from time to time, remain in effect until it is no longer required or necessary.

Your information shall be kept by SOLID RADIO COMMUNICATIONS for the fulfilment of its obligations and compliance with legal, regulatory, and business requirements, or other standards set forth by a governing body.

YOUR DATA PRIVACY RIGHTS

As provided under the Data Privacy Act of 2012, Data Subjects have the following rights in connection with the Processing of their Personal Data:

- **Right to Information:** You have the right to be informed about the collection, processing, and disposal of your personal data.
- **Right to Object:** You have the right to object to the processing of your personal data by explicitly withdrawing your consent previously provided upon data collection.
- **Right to Access:** Upon demand, you have the right to reasonable access to the contents of your personal data.
- **Right to Rectification:** You have the right to dispute the inaccuracy or error in the personal data and have it immediately and accordingly corrected unless the request is vexatious or otherwise unreasonable.
- **Right to Erasure or Blocking:** Based on reasonable grounds, you have the right to suspend, withdraw or order the blocking, removal or destruction of your personal data from the SOLID RADIO COMMUNICATIONS system.
- **Right to Damages:** Subject to the results of verification of investigation, you may be indemnified for any damages sustained due to unauthorized use of your personal data.
- **Right to Data Portability:** You have the right to request from SOLID RADIO COMMUNICATIONS a copy of your personal data that is processed by electronic means in a structured or commonly used format.
- **Right to File a Complaint:** If you feel that your personal data has been misused, maliciously disclosed, or improperly disposed of, or that any of your data privacy rights have been violated, you have the right to file a complaint with SOLID RADIO COMMUNICATIONS at dataprivacy@solidradio.com.ph

USE OF COOKIES

Cookies consist of parcels of information, often including unique identifiers that are sent by web servers to web browsers. They may then be sent back to the server each time the browser requests a page from the server. Cookies can be used by web servers to identify and track users as they navigate through different pages on a website, and to identify users returning to a website. Cookies may be either "persistent" cookies or "session" cookies. A persistent cookie consists of a text file sent by a web server to a web browser, which will be stored by the browser and will remain valid until its set expiry date unless deleted by the user before the expiry date. On the other hand, a session cookie will expire at the end of the user session when the web browser is closed.

THIRD-PARTY LINKS

SOLID RADIO COMMUNICATIONS TRADING reserves the right to include press releases, information about or pertinent to the company, or offer third-party products or services on third-party sites. These third-party sites have separate and independent privacy policies and function independently. We therefore have no responsibility or liability for the content and activities of

these linked sites. Nonetheless, we seek to protect the integrity of our institution and welcome any and all feedback pertinent to these websites.

QUESTIONS ABOUT YOUR PRIVACY?

If you have questions or concerns about our privacy practices and policies, please get in touch with our Data Protection Officer at:

Data Protection Officer
SOLID RADIO COMMUNICATIONS TRADING
Branches St., Brgy. Sangandaan, Project 8,
Quezon City, Metro Manila, Philippines
Tel no.: +63 2 7759-6313
Email: dataprivacy@solidradio.com.ph

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