

INSUREAI FOUNDING CUSTOMER PROGRAMME SCHEDULE

Version 1.1

This Founding Customer Programme Schedule ("Schedule") forms part of and is incorporated into the InsureAI Master Subscription Agreement, Subscription Order Form, Support & Maintenance Schedule and Data Processing Addendum.

This Schedule applies only to Customers subscribing to the **InsureAI Founding Customer Programme**.

1. PURPOSE

The InsureAI Founding Customer Programme has been established to support a limited number of early adopter organisations that wish to participate in the initial commercial deployment and evolution of the InsureAI Platform.

The Programme is designed to:

- Provide early access to InsureAI capabilities.
- Enable collaborative product development.
- Provide commercially advantageous pricing.
- Support operational modernisation initiatives.
- Establish long-term customer relationships.

2. ELIGIBILITY

The Programme is available to a limited number of qualifying organisations at the sole discretion of Global Unity Logic Limited ("GUL").

Eligible organisations may include:

- Managing General Agents (MGAs)
- Lloyd's Coverholders
- Insurance Brokers
- Delegated Authority Businesses
- Specialty Insurance Organisations
- Insurance Service Providers

Acceptance into the Programme shall be subject to approval by GUL.

3. FOUNDING CUSTOMER SUBSCRIPTION

The Founding Customer Programme includes a subscription to the InsureAI Platform together with the services described within the applicable Subscription Order Form.

The Programme is intended to provide access to the foundational capabilities of the InsureAI Platform including:

- InsureAI Data Spine
- ACCORD Data Acquisition
- Document Ingestion
- Operational Data Structuring

- Search & Retrieval
- Workflow Foundations
- Reporting and Dashboards
- Future Platform Enhancements

4. FOUNDING CUSTOMER ENTITLEMENTS

Subject to payment of the applicable subscription fees, Founding Customers shall receive:

4.1 Commercial Benefits

- Preferential Founding Customer pricing.
- Price protection for twelve (12) months.
- Early access to selected new features.
- Priority consideration for future platform initiatives.

4.2 Platform Benefits

- Access to the InsureAI Platform.
- Access to the InsureAI Data Spine.
- Access to ACCORD Data Acquisition capabilities.
- Access to product updates during the Programme period.

4.3 Product Engagement

Founding Customers may be invited to:

- Product review sessions.
- Roadmap discussions.
- Customer feedback programmes.
- Feature prioritisation workshops.

Participation shall be voluntary.

5. FOUNDING CUSTOMER LIMITATIONS

Unless otherwise agreed in writing:

Included Subscription Limits

- Up to 5 Authorised Users.
- Up to 250 Documents processed per calendar month.

Additional users and document bundles may be purchased in accordance with the Subscription Order Form.

6. PLATFORM EVOLUTION

The Customer acknowledges that:

- a) InsureAI is an evolving software platform;
- b) functionality may be enhanced, modified or replaced over time;
- c) certain features may be introduced progressively;
- d) product roadmaps may change.

GUL shall use commercially reasonable efforts to provide advance notice of material platform changes.

7. AI AND AUTOMATION FEATURES

The Customer acknowledges that:

- a) AI-assisted functionality may be introduced during the Programme;
- b) AI capabilities may be enhanced over time;
- c) AI outputs require human review and validation;
- d) responsibility for underwriting, claims, pricing and regulatory decisions remains solely with the Customer.

Participation in the Programme does not create any obligation upon GUL to deliver specific AI functionality by any particular date.

8. FEEDBACK

The Customer may provide feedback, suggestions, recommendations or enhancement requests relating to the InsureAI Platform.

The Customer acknowledges that:

- a) feedback may be used by GUL;
- b) no compensation shall be payable for feedback;
- c) GUL may incorporate feedback into future versions of the Platform.

No ownership rights in the Platform shall arise from the provision of feedback.

9. INTELLECTUAL PROPERTY

All intellectual property rights relating to:

- InsureAI
- The InsureAI Data Spine
- Software
- Workflows
- Methodologies
- APIs
- Documentation

- Product Enhancements

shall remain vested in Global Unity Logic Limited and its licensors.

Nothing within this Schedule transfers ownership rights to the Customer.

10. PRICING PROTECTION

Provided that:

- a) subscription payments remain current; and
- b) the Customer remains subscribed continuously,

the Founding Customer subscription price shall remain unchanged for a period of twelve (12) months from the Subscription Start Date.

Following expiry of the initial twelve-month period, standard pricing applicable at the time may apply.

GUL shall provide reasonable notice of any future pricing changes.

11. SUPPORT

Support shall be provided in accordance with the Support & Maintenance Schedule.

The Customer acknowledges that support services may involve:

- Global Unity Logic Limited
- TD SYNEX
- Amazon Web Services
- Approved third-party technology providers

where appropriate.

12. TERM OF PROGRAMME

The Founding Customer Programme shall commence on the Subscription Start Date specified within the Subscription Order Form.

The Programme shall continue unless terminated in accordance with the Master Subscription Agreement.

13. TRANSITION TO FUTURE SUBSCRIPTION TIERS

GUL reserves the right to introduce additional subscription tiers, products, services and pricing structures.

Upon reasonable notice, Founding Customers may elect to:

- Remain on their current subscription plan (where available);
- Upgrade to a new subscription plan;
- Migrate to a successor offering.

Nothing within this Schedule obligates the Customer to purchase additional services.

14. NO PARTNERSHIP

Participation in the Founding Customer Programme does not create:

- A partnership;
- Joint venture;
- Agency relationship;
- Ownership interest;
- Equity entitlement;

between the Customer and GUL.

15. ORDER OF PRECEDENCE

In the event of conflict:

1. Subscription Order Form
2. Founding Customer Programme Schedule
3. Data Processing Addendum
4. Support & Maintenance Schedule
5. Master Subscription Agreement

shall apply in that order.

16. ACKNOWLEDGEMENT

By subscribing to the Founding Customer Programme, the Customer acknowledges that it has:

- Read this Schedule;
- Understood this Schedule;
- Agreed to be bound by this Schedule;

as part of the InsureAI contractual framework.

END OF FOUNDING CUSTOMER PROGRAMME SCHEDULE