



Warranty Terms and Conditions

1. **These warranty conditions apply to appliances purchased and operated in the United Kingdom and the Republic of Ireland.**

2. The conditions below describe the prerequisites and scope of our warranty.
 1. The warranty does not affect your statutory rights or the obligations of your retailer and your contract with them.

 2. We provide warranty cover for an appliance subject to the following conditions:
 1. We will rectify defects affecting the appliance which are clearly attributable to material and/or manufacturing faults, provided they are reported immediately after being identified, and within 24 months of the date of purchase (the “Warranty Period”).

 2. The warranty will not extend to fragile items such as glass or cosmetic parts or consumable items such as filters.

 3. Warranty liability will not be triggered by minor variances from nominal features which are of no significance to the appliance's value or fitness for purpose or damage caused by the chemical or electrochemical effects of water and generally by exceptional environmental conditions, inappropriate operating conditions, or the appliance having come into contact with unsuitable materials.

 3. Service may not be available to all the islands around the UK and Ireland, we reserve the right to offer approved local partners in outlying areas. Please check with your retailer or contact info@kawavent.co.uk if you need more information.

 4. Warranty provision will be free of charge and we will decide whether this will take the form of a repair or the replacement of the appliance. Please note that replaced parts pass into our ownership.

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5. A purchase receipt must be presented in each case showing the date of purchase and either the delivery or installation date, the latest date elicits the start of the warranty period.
6. It is required that Engineers and Service Partners are given reasonable access when attending to the appliance.
7. In the event of a replacement appliance being supplied, we reserve the right to charge an appropriate monetary offset in respect of the period of use already enjoyed.
8. The replacement will be from the local product portfolio.
9. The warranty period for spare parts fitted ends with the expiry of the warranty on the appliance as a whole.

We reserve the right to invalidate the warranty.

1. If repairs are performed by persons not authorised by us to take such action, or if our appliances are fitted with non-original spare parts, extras or accessories the warranty becomes void.
2. Likewise, no warranty liability will be accepted if the defects stem from transport damage for which we are not responsible, improper installation and assembly, improper use, to also include where an appliance has been used in a non-domestic environment, poor maintenance or failure to observe operating or assembly instructions.
3. If the electricity is generated by its engine then these warranty conditions will not apply.

Other claims against the warranty in respect of compensation for consequential or associated loss are excluded, except where such liability is legally mandatory.

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