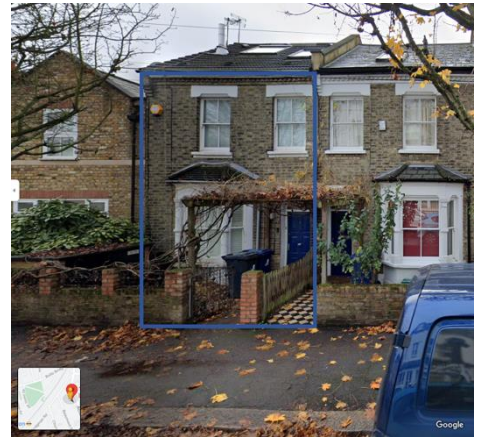


What to Expect on the Day of your Visit

I am looking forward to welcoming you or your child for an assessment. My visitors' safety continues to be my top priority, so I will continue to remain cautious and maintain several safety measures.

If the assessment is for a child, then please ensure that whoever accompanies the child on the day reads this leaflet.

- If the assessment is for your child, I am happy to arrange a quick virtual call beforehand to discuss any specific detail you would prefer not to mention in front of your child.
- On the day, having driven to Reynolds Road, please park in a street parking bay. I am at 1 Reynolds Road (blue door). I can arrange parking for you once you arrive.
- You will be greeted at the front door. There is no waiting area on the premises, so if the assessment is for your child, I will confirm your mobile number and text you when there are around 20 minutes left to the assessment. The Chiswick High Road or Acton High Road are within easy walking distance. The address is also easily reached by either South Acton Overground or the District Line (Turnham Green or Chiswick Park stations).
- Fresh drinking water is available for children and coffee or tea for adults on request. There is no eating allowed in the assessment office, but you or your child are welcome to bring a snack to eat in the kitchen during a break.
- I will then accompany the person being assessed to the assessment room. The assessment room is on the second floor of the residence, but if the assessee cannot climb stairs, the assessment can be carried out on the ground floor. The assessee will be asked to remove their shoes before going to the assessment room.
- Please be advised there is a cat on the premises. The cat is not allowed in the room during the assessment and can be locked in a separate room for the duration of the assessment if requested.
- In terms of safeguarding, I am fully DBS checked with all the necessary professional practising certifications. Furthermore, I am a very experienced assessor and will do my best to put the assessee at his/her ease.



What to Expect on the Day of your Visit

- Sanitiser, wipes, tissues and a pedal bin is available. The door to the assessment room is partially closed during the assessment, but the windows can be opened as appropriate.
- The assessment takes, on average, approximately 3 hours, but it can take longer. During this time, the assessee will be encouraged to have one or two breaks. If the toilet is required, then s/he will be accompanied and shown to the guest bathroom on the ground floor.
- When the assessment comes to an end, I will bring the assessee back to the front door or walk them to the car if that is preferred.
- Initial feedback can be briefly held at this point. Please consider whether you wish your child to hear the feedback. If not, please note that it may be worth bringing another adult to wait with them (in the car) while you hear the feedback.
- At this time, you are then welcome to depart. Reports will be emailed to you (usually within three weeks of the assessment).



If you have any questions, please do not hesitate to me.

I look forward to your visit.

What to Expect on the Day of your Visit

