

Changes to OC Transpo Service: COVID-19

Ridership numbers are way down at OC Transpo because of the Pandemic - so Changes are being made to scheduling.

Conventional Bus

As of Monday, March 30:

- Service will continue to be provided in all neighborhoods’;
- Weekday service will move to Saturday service levels on many routes;
- Many routes, which normally operate only on weekdays, will continue to run but at modified service levels;
- Rural weekly Shopper services will continue as usual;
- The first trip in the morning will be later than usual on many routes;
- Saturday and Sunday service will operate as usual;
- and,
- Complete schedules and details of changes on specific routes will be available later this week on octranspo.com.

O-Train Line 1, the Confederation Line

As of Friday, March 27:

- On Fridays, service will run until 1:00 a.m. on Saturday morning, and overnight bus service will be available from that time;
- Otherwise, service start and end times will remain the same;
- Trains will arrive every 6 to 8 minutes at peak periods and every 10 to 16 minutes at other times of the day and on weekends;
- The number of dedicated R1 buses is being reduced to align with changed service levels on Line 1 and,
- Staffing levels of the red-vested O-Train Ambassadors have been scaled back.

O-Train Line 2, the Trillium Line

As of Wednesday, March 25:

- Trains will arrive every 15 minutes at all times;
- Service start and end times will remain the same; and,
- As we have done on our buses and Line 1 trains to protect the health of our operators and customers, we will be installing tape on Line 2 trains to block the area closest to the operator cab from the rest of the train.

Para Transpo

As of Tuesday March 24:

- All trip requests made a day in advance are being accommodated;
- Most trips are being operated with only one customer on board, to allow for social distancing; and,
- Service levels are being managed according to demand.