

Quality Policy

At Parivarthan Group, our Quality Policy is the cornerstone of our commitment to transformative excellence. It begins and ends with our customer as the focal point, driving us to achieve and sustain best-in-class standards through a value-driven, professional approach aimed at total and lasting customer satisfaction.

Guiding Principles

- **Customer-Centricity and Value:** We aim to be known for truly understanding our customers. We deliver high-quality, future-proof engineering solutions, products, and services, always on time and within budget, setting the standard against competitors to boost our customers' success.
- **A Culture of Excellence:** We will foster a culture of total quality where continual improvement of our people, processes, and products becomes a way of life. Every employee and partner will adopt the performance standard to "do it right the first time, every time".
- **Operational Excellence:** We are committed to achieving operational excellence by leveraging digitalization, innovation, and cost-effective practices. Our processes will be designed to emphasize defect prevention, not just detection.
- **Robust Systems:** We will effectively implement and maintain a Quality Management System that conforms to global standards. This system ensures that our processes are controlled, visible, and auditable, providing a framework for setting and reviewing quality objectives.
- **Employee Empowerment:** We believe that quality is the responsibility of all personnel. We are committed to developing and empowering our employees through continuous learning, training, and competence development, creating leaders who can nurture a culture of innovation and teamwork.
- **Stakeholder Collaboration:** We will build long-term, collaborative relationships with customers, suppliers, and strategic business partners based on shared objectives for enhanced value creation and mutual growth. We require our key suppliers to have a proven and well-functioning quality management system.
- **Risk Management and Responsibility:** We are committed to continuously identifying, reviewing, and mitigating risks related to our business, processes, products, and services. It is our endeavor to minimize the adverse impact of our activities by protecting the environment and ensuring the responsible use of resources.

We will abide by the principles of the above Policy in letter and in spirit.



Mohit Charan

Director

Parivarthan Group

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