



**February 2021**

**KokoIsle**  
ASSOCIATION OF APARTMENT OWNERS (AOAO)

**Board Shorts**

**Reminder for our Koko Isle AOAO Annual Meeting:** The Annual Koko Isle Homeowners Meeting is scheduled for Monday March 29<sup>th</sup>, 2021 at 5:30pm for registration and 6:00pm meeting call to order at the Koko Isle Club House. The agenda includes financial updates and state of the association. Two Board positions will expire, and we have 3 vacant positions. We are looking for community leaders to fill these positions. **Please consider joining the Board of Directors** if you are interested in contributing to the positive development of our community. The Board meets once a month for about 2-3 hours to conduct community affairs. Please submit your resume to the Resident Manager's office or mail it to our Managing Agent: Sherwin Gasmen, Hawaiiana Management Company, Pacific Park Plaza, Suite 700, 711 Kapiolani Blvd, Honolulu, Hawaii 96813.

**COMMUNITY UPDATE:**

1. Swimming Pool Women's & Men's Bathrooms & Gym will be CLOSED for floors deep cleaning and sealing, on March 12, 2021 Friday @ 5:00pm to March 15, 2021 Monday @ 8:00am.
2. After over four months in Tier 2, Oahu is loosening restrictions and moving into the Tier 3. The Koko Isle Board of Directors and Hawaiiana Management Company will review these changes to update our current Koko Isle COVID-19 Rules to comply with the new Tier 3 Allowances.
3. **Proposed Amendments to the Declaration and By-Laws:** On December 4th, 2020, Owners were provided a ballot where the Koko Isle Board of Directors asked for your consideration and vote on proposed amendments to our governing documents (Declaration and By-Laws). These amendments address two main issues: 1) Maintenance responsibility for additions, and 2) Docking areas for non-waterfront units. Included with the ballot is background information and the text of the proposed amendments to help you make your decision. We are still collecting ballots if you have not turned yours in. **We have collected 76 ballots to date.** If you have questions, please feel free to contact the Resident Manager at 808-395-3355, or email [kokoisle@kokoisleaoao.com](mailto:kokoisle@kokoisleaoao.com).  
**PLEASE NOTE: Failure to respond is counted as a NO VOTE.**
4. **Resident Violations:** 5 Violations were issued in January 2021: 1 Vehicles Towed, 1 Unauthorized Parking Green Stickers issued, 3 Quiet Enjoyment, 1 Dock Encroaching.
5. **Secure Web Services & Mobile APP for Koko Isle Owners:** See the Invitation Letter sent from Hawaiiana Management Company at the end of this Newsletter.

**Approved Koko Isle Board Meeting Minutes:** Available in Resident Manager's Office.

**Up Coming Events:**

**Building & Grounds Committee Meeting:** Wednesday March 24<sup>th</sup>, 2021 - (Zoom Meeting)

**Koko Isle Board Meeting:** Monday March 8<sup>th</sup>, 2021 at 6:00 pm – (Zoom Meeting)

**Koko Isle Annual Meeting:** Monday March 29<sup>th</sup>, 2021 – 5:30pm Registration - 6:00pm Meeting

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315 Koko Isle Circle Honolulu, Hawaii 96825 (808) 395-3355



## SECURE WEB SERVICES & MOBILE APP FOR YOUR PROPERTY

Aloha,

Hawaiiiana has partnered with web services provider FRONTSTEPS in order to provide our clients with the latest in technology and convenience, including website and app capabilities. Through FRONTSTEPS, your community website will have both a public and private (secure) component. On the public website, associations can post general information about the property, including emergency alerts, contacts and other public information. This information may be accessed by all who visit the site. Your website will also have a secure component where information about the property such as documents, minutes and other property-specific information will be available via a password-protected user login for owners. In addition, owners may log in to see their account history and balance\*, pay online (fees apply)\*\* and have access to other convenient features. A free FRONTSTEPS app can also be downloaded to your phone or tablet.

To register for this service, simply fill out an online enrollment request form at [ownerenrollment.hmcmgt.com](http://ownerenrollment.hmcmgt.com). Once this form is submitted, you will receive an invitation via email to complete the enrollment process. Just follow the link and instructions provided in your email invitation.

For additional questions or personalized assistance regarding the owner registration process, please visit [www.hmcwebsupport.com](http://www.hmcwebsupport.com).

We hope that this service will provide you with an easy and convenient way to access the information you need!

Mahalo,  
Hawaiiiana Management Company, Ltd.

  
Mike Hartley  
President

\*NOTE: Account balances shown for owners who are delinquent or in the collections process may not reflect all current fees.

\*\* Convenience fees for FRONTSTEPS credit or debit card payments are \$2.50 plus 3.95% of the total amount. For E-check (ACH), there is a flat fee of \$3.00 per transaction. (Those currently paying with SurePay automated payments or with coupons need not change their method of payment.)