



## HONOLULU BULKY ITEM COLLECTION SERVICE

Starting September 2019 each individual unit / resident will make their own appointment for Bulky Item pick-up. Go to [www.Opala.org](http://www.Opala.org) for instructions and to make your appointments.

\*If you do not have a computer or online access, we can help you make an appointment in the Resident Managers office.

### **Appointment Guidelines:**

- Only one appointment per address can be made per month.
- Appointments can be made up to three months in advance.
- Description and quantity of items is required.
- Individual units now schedule their own pick-up, limited to five (5) Bulky Items for disposal.
- On the day of pick up, you must place the Bulky Items on the grassy area in front of your unit on the side of the road where your Trash Bins are normally placed but not on the road. **Please do not place them in the old Koko Isle Bulky Pick-Up area.**
- For questions or concerns regarding bulky item collection, please call 768-3200

Reminder, you can only schedule up to five (5) items per collection appointment. Items can include furniture, mattresses, large electronics, toilets, etc. If you have **large metal appliances**, such as stoves, air conditioners, water heaters, etc., please select **metal item collection** above instead. Items not properly prepared as specified in the descriptions risk not being collected.

**NOT ACCEPTED:** Construction materials such as tile and drywall, demolition debris, dirt, rock, concrete: (take to City Landfill; visit the City's [drop-off centers webpage](#) for more information). Large automobile parts and any refuse or recycling suitable for regular collection. Household hazardous waste (chemicals, paint, etc.; visit the City's [household hazardous waste webpage](#) for more information).

You can schedule up to two (2) **large metal appliance** items per collection appointment. Items include large appliances, e.g., refrigerators, stoves, air conditioners, etc. Items not properly prepared as specified in the descriptions risk not being collected.

- **Bulky Item(s) Storage:** Bulky Items must be stored inside privacy areas or in units until scheduled pickup date and not in carports. As per House Rules page 26 paragraph 6. Please do not put Bulky Items in old Koko Isle Bulk Items Area.
- **Please do not place Bulky Items in the old Koko Isle Bulky Pick-Up area.** Area is monitored by surveillance cameras.

9/1/19 kt



City and County of Honolulu  
Department of Environmental Services  
Refuse Division

## NOTICE OF CHANGE TO HONOLULU BULKY ITEM COLLECTION SERVICE

**Beginning June 3, 2019 and continuing through January 2020, your area will be participating in a pilot test for bulky item collection. During the pilot, you will need to schedule an appointment for bulky item collection. The current regular monthly collection will not occur.**

**To schedule an appointment please visit the city's [Opala.org](http://Opala.org) website. If you are unable to schedule an appointment online, please call **768-3200** for assistance. Multi-unit residential buildings may schedule of up to **twenty (20) bulky waste items per collection appointment. AOAOs, property managers and/or resident managers are required to notify their residents of the pilot program's collection service parameters, consolidate bulky item collection appointments for their tenants and store these items onsite in accordance with Section 9-3.4 of the Revised Ordinances of Honolulu, in containment areas, between scheduled collection appointments.****

**Appointments for bulky item collection service start May 15 with collection beginning June 2019. Should you have any questions, please call **768-3200**.**