

City and County of Honolulu Department of Environmental Services Refuse Division

NOTICE OF CHANGE TO HONOLULU BULKY ITEM COLLECTION SERVICE

Beginning June 3, 2019 and continuing through January 2020, your area will be participating in a pilot test for bulky item collection. During the pilot, you will need to schedule an appointment for bulky item collection. The current regular monthly collection will not occur.

To schedule an appointment please visit the city's Opala.org website. If you are unable to schedule an appointment online, please call 768-3200 for assistance. Multi-unit residential buildings may schedule of up to twenty (20) bulky waste items per collection appointment. AOAOs, property managers and/or resident managers are required to notify their residents of the pilot program's collection service parameters, consolidate bulky item collection appointments for their tenants and store these items onsite in accordance with Section 9-3.4 of the Revised Ordinances of Honolulu, in containment areas, between scheduled collection appointments.

Appointments for bulky item collection service start May 15 with collection beginning June 2019. Should you have any questions, please call 768-3200.