

Bartz-Altadonna Community Health Center

Internal use Only:

Date Rec/Entered: ____/ ____/ _____

Patient Registration

PATIENT INFORMATION	l					
Last Name	First Name	MI	DOB		SS#	
Street Address	City		State	Zip	County	
CONTACT INFORMATIO	N					
Primary Phone: ()	_ -	Hm Cell	Employer:		Employer pl	none no:
Secondary Phone: ()	.	Hm Cell				
BACHC may contact me for clin by using the following methods (Email Home Cell Text (Star	check all that apply)	:	Email:			
Referred to clinic by (please chee	ck one) Dr Insura	ance Plan Hospit	al Family Friend	Outreach Soci	al Media Othe	er:
PATIENT DEMOGRAPHI	CS					
Primary Language SpokenEnglishSpanishOther:Would you like an interpreter?YesNo	Ast An Mo		pply) n American White ive Alaskan Pacific			Ethnicity Hispanic/ Latino Non-Hispanic/ Latino
Gender Identity: Do you think of yourself as: Male Female Female-to-Male/Transgender M Male-to-Female/Transgender Fe Other Choose not to disclose		Sexual Orientati Do you think of Straight or hete Lesbian, gay, o Bisexual Something else Don't know Choose not to o	yourself as: rosexual or homosexual	Marital Status Single Married Divorced Widowed	Student Full-Time Part- Time Not a student	Employment Status Full-Time Part Time Not Employed Retired
Housing Status: Are You Homele If homeless, are you: Doubling Up (living with othe Shelter Street Transitiona	rs)	Gross Household \$	d Income:		Military Veteran? Yes □ No	Migratory or Seasonal Agricul- tural Worker? Yes D No
GUARANTOR (Person to	o Be Billed, Ch	eck here if sa	ame as patient)		
Last Name	First Name	Μ	II	DOB	SS	#
Street Address	City	State	Zip	Home Phone	Cell	Phone
MEDICAL INSURANCE						
Insurance Company 1.	Policy Holder Name	Relationsh	ip to patient D	OB M	I/F Emplo	yer Zip Code
Insurance Company 2.	Policy Holder Name	Relationsh	ip to patient D	OB M	/F Emplo	yer Zip Code
PATIENT'S OR AUTHOR	RIZED PERSON'	S SIGNATUR	E			
Assignment of Insurance Benefits, I the undersigned authorize my insur- understand that I am ultimately finan BACHC to release all information n submissions. I understand that paym	rance benefits to be paid neially responsible for a ecessary to secure the p	d directly to the pro- any balance due for payment of insurance	vider of Bartz Altadom approved and covered of e benefits. I authorize th	charges not paid b he use of this sign	y insurance. I he ature on all my i	reby authorize
Patient/Guardian Signature:			Date:			
Relationship to Patient:						

Internal use Only:	
Date Rec/Entered://	
Staff Initials:	



HIPAA Authorization Form

Bartz Altadonna Community Health Center (BACHC) has taken measures to protect all of our patients' private medical information. BACHC will not release any information to anyone unless you have provided the requested information below. These would be people other than what is covered in our Notice of Privacy Practices.

Your protected health information will be used by BACHC or disclosed to others for the purpose of treatment, obtaining payment, or supporting the day-to-day health care operations of the practice. Please review the Notice of Privacy Practices for a more complete description of how your protected health information may be used or disclosed. You may review the notice and request a copy of the Notice of Privacy Practices for your own records. See the Client Services Representative to receive a copy.

You may request a restriction on the use or disclosure of your protected health information. BACHC may or may not agree to restrict the use or disclosure of your protected health information. If BACHC agrees to your request, the restriction will be binding on the practice. Use or disclosure of protected information in violation of an agreed upon restriction will be a violation of the Federal Privacy Standards.

You may revoke this consent to the use and disclosure of your protected health information. You must revoke consent in writing. Any use or disclosure that has already occurred prior to the date on which your revocation of consent is received will not be affected.

Please see Client Services Representative with any questions prior to signing this authorization form.

PERSONS AUTHORIZED TO OBTAIN MEDICAL INFORMATION			
Patient Name:	If patient under 18 or has	guardian, name of guardian:	
information to the individua BACHC is not responsible fo	nission to Barta Altadonna Commur Ils identified below that are involved r the information provided as long a ust be provided so that our office can ve	in patient care or payment s it is given to a person that	of care. I understand I have listed below.
Name	Relationship	Phone	DOB
Name	Relationship	Phone	DOB

PATIENT CONSENT AND ACKNOWLEDGEMENT

I have reviewed this consent form & give my permission to BACHC to Use & Disclose my health information in accordance of the Federal Privacy Standards.

I understand that, under HIPAA laws, I have certain rights to privacy regarding my protected information. I understand that this information can and will be used for: Treatment, Payment, and Healthcare Operations. I have received, read and understood your Notice of Privacy Practices containing more complete description of the uses and disclosures of my health information. I understand that Bartz Altadonna CHC has the right to change its Notice of Privacy Practice from time to time and that I may contact them at any time to receive a current copy. Patient/Guardian Signature:_____ Date:

Relationship to patient:



Consents and Acknowledgements

In order for you to become a patient, we need your consent to provide you with care. We also need you to acknowledge that we have provided you with certain important information and documents. If you have any questions about any of this information or need help completing this form, please do not hesitate to ask a member of our staff. It is important to us that you feel comfortable with all of this information. By signing, you are indicating that you understand the information, have been given a chance to ask questions, and are giving your consent.

GENERAL CONSENT TO TREAT

I voluntarily agree to receive services from BACHC and authorize the providers of BACHC to provide such care, treatment, or services as are considered necessary and advisable for me. I understand that I should participate in the planning for my care and that I have a right to refuse interventions, treatment, care, services or medications at any time to the extent the law allows. I know that the care I will receive may include tests, injections, and other medications, etc., that are based on established medical criteria, but not free of risk. Finally, I know that BACHC sometimes has students/residents being trained as doctors, nurses, therapists and other health care providers who might be helping to care for me. These students are under the supervision of licensed providers.

I understand that BACHC is committed to involving me in my care and that no one can be given care at BACHC without agreeing to the care unless there is an emergency. If there is an emergency, I know that someone at BACHC may help me without waiting for me to say okay. I understand that some services require me to sign another Informed Consent to Treatment, so I may be asked to complete that later.

NOTICE OF PRIVACY PRACTICE

I have been given a copy of BACHC's Notice of Privacy Practices and I understand that BACHC is required by law to protect my personal health information. I have had the chance to ask questions about BACHC's Notice of Privacy Practices and feel comfortable with the protections that it offers me. I understand that there are times when the law allows my personal health information to be shared with individuals or entities outside of BACHC, including but not limited to for treatment, payment and operations purposes, when required by law, and in connection with the mandatory reporting of certain diseases.

INTEGRATED MODEL OF CARE

BACHC offers a wide variety of services to its clients. I understand that in order for me to get the best service for my needs, programs within BACHC may share information concerning my health to ensure the quality and continuity of my care across service areas.

HEALTH INFORMATION EXCHANGE

I understand that BACHC participates in certain health information exchanges with other hospitals and health centers located in the Antelope Valley and surrounding areas. Your health information may be shared with these exchanges to provide faster access, better coordination of care, and to assist providers and public health officials in making more informed decisions. Please notify BACHC if you wish to "opt-out" and disable access to your health information, except to the extent that disclosure of such information is permitted or mandated by law.

PATIENT RIGHTS AND RESPONSIBILITIES

I have been given a copy of the BACHC Patient Rights and Responsibilities document and understand that both the Rights and the Responsibilities laid out in that document must govern my interactions at BACHC. I also understand that BACHC and I are responsible for adhering to the Rights and Responsibilities. I understand that I have a right to file a complaint or grievance with BACHC, as described in BACHC's Patient Handbook. The Patient Handbook contains information about being a patient at BACHC, including services that BACHC offers, hours of operation, and contact information for services.

RELEASE OF INFORMATION FOR BILLING AND CONSENT TO REIMBURSE

I know that BACHC needs to send parts of my personal health information to organizations that help pay for my care, such as my insurance company or an organization that grants money to BACHC. I allow BACHC to release the relevant parts of my records so that my care can be paid for. If I do not feel comfortable with this, then I understand that I can request a higher level of privacy protection than is afforded to me under the Health Insurance Portability and Accountability Act (HIPAA).

ACKNOWLEDGMENT OF DUTY TO REIMBURSE BACHC FOR HEALTH CARE SERVICES

I understand that BACHC offers a Sliding Fee Scale of discounted or free health care items and services to individuals who are deemed unable to pay based on their level of income. In order to be eligible for BACHC's Sliding Fee Scale of discounted or free services, I will need to provide BACHC's Client Services team with documents establishing that I meet income eligibility requirements. If I do not provide the required documents to BACHC, I am responsible for paying my fees for medical and behavioral health at BACHC in full at the time of service

By signing my name below, I am acknowledging that I have read, and fully understand, each of the separate paragraphs set forth above.

Signature:	Date:
Printed Name: (If other than patient, print relationship)	Date of Birth:



Patient Acknowledgement of Financial Obligation

Bartz-Altadonna Community Health Center ("BACHC") is a Federally Qualified Health Center that is subject to Section 330 of the Public Health Service Act. Section 330 specifies that Health Centers must assure that no patient will be denied services due to their inability to pay for such services. It also requires Health Centers to adopt written policies and procedures to maximize collections and reimbursement for their costs in providing health services.

I UNDERSTAND THAT I AM RESPONSIBLE FOR:

- Contributing to the cost of my care and treatment as my health insurance coverage requires and based on my ability to pay;
- · Providing BACHC with the information it needs to receive reimbursement for the treatment or services it provides to me;
- Requesting consideration for discounted fees under BACHC's Sliding Fee Scale based on my level of income, and providing documentation to support eligibility for discounted fees that may be requested by BACHC's Registration and Benefits team;
- · Assisting the Registration and Benefits team with any application for insurance or public benefits that I may be entitled to;
- Paying my co-payment (if applicable) when I check-in for my appointment and paying my deductible or any other fees that may be owed at the conclusion of the medical visit;
- Paying my fees for medical and behavioral health received at BACHC in full at the time of service, either upon check-in or at check-out as requested by BACHC if I have been deemed a self-pay patient based on the fact that I have insurance coverage that BACHC does not accept but have elected to remain in care at BACHC.

Signature:	Date:
Printed Name: (If other than patient, print relationship)	Date of Birth:



Patient Name:	Date of Birth:			
Address:				
Phone Number:	Email:			
Date of Request:				
I AUTHORIZE BACHC TO RELEASE HEALTH INFORMATION TO Antelope Valley area hospitals, including Antelope Valley Hospital, Palmdale Regional Medical Center, Specialty Care Provider(s)	I AUTHORIZE BACHC TO OBTAIN HEALTH INFORMATION FROM: Antelope Valley area hospitals, including Antelope Valley Hospital, Palmdale Regional Medical Center, Previous Primary Care provider (if applicable), Specialty Care Provider(s)			
Purpose for this request: [□] Transfer of Care [□] Verification of Status	Personal School Legal Other:			
□ I authorize Bartz Altadonna CHC to obtain records relating to my h summaries, radiology reports, pathology reports and medical recor				
I authorize Bartz Altadonna CHC to disclose my medical records, including the medical records specifically designated in the blocks below, in order to facilitate, coordinate and manage my care and treatment.				
Your medical record may contain certain information that is afforded a high records described below <u>unless</u> you mark the block next to the type of i				
□ HIV Information □ Drug/Alcohol Treatment Information □ Me	ntal/Behavioral Health Information			
Records should be: Provided to hospital or obtained from hospital and faxed to BACHC at (888) 977-1571				
· ·				

YOU ARE REQUIRED TO READ AND SIGN BELOW. I UNDERSTAND THAT:

- I understand that the health center will not deny me treatment because I refuse to sign this Authorization.
- I understand that I may revoke this Authorization at any time by submitting a written request to BACHC unless the health center has already taken action based on this Authorization, or unless this Authorization is given as a condition of obtaining insurance coverage and the insurer has certain legal rights to contest the policy or a claim under the policy.
- I understand that this Authorization is valid for a *one-year* period from the date of my signature below, but that the information disclosed based on this Authorization may be re-disclosed by the entity or the person who receives the information. Once disclosed, it is possible that the information will no longer be protected under Federal or State privacy laws.
- I may inspect or copy the medical information that is being released, used and/or shared pursuant to this Authorization Form.
- The use or disclosure of information obtained or released pursuant to this Authorization may result in direct or indirect payment to BACHC from a third-party, including copying fees.
- I understand that the use or disclosure of HIV-related, drug/alcohol and mental/behavioral health information and treatment is highly sensitive and requires the specific authorization I have provided by marking the boxes above.
- I understand that if the records or information being released involve treatment for alcohol or substance addiction, my records are also protected by Federal law and regulations relating to "confidentiality of alcohol or drug abuse patient records," (42 C.F.R. Part 2, 42 U.S.C. § 290dd-2).
- I understand that there may be a charge for the requested records.

BARTZ-ALTADONNA

california healtht

Signature:	Date:
Printed Name: (If other than patient, print relationship)	Date of Birth:

BACHC understands the importance of your request and strives to process your request as soon as possible in the order in which your request was received. Please let us know if the requested information is needed by a specific date and every effort will be made to meet your needs. BACHC complies with HIPAA regulations which require processing of requests for medical information within 30 business days of request.

NOTE TO INDIVIDUAL OR ENTITY AUTHORIZED TO RECEIVE ALCOHOL OR SUBSTANCE ABUSE ADDICTION RECORDS Pursuant to This Notice: This information has been disclosed to you from records protected by Federal Confidentiality Rules (42 CFR Part 2) relating to the confidentiality of alcohol and substance abuse records. Federal rules prohibit you from making any further disclosure of this information is not sufficient for this purpose. The Federal rules also restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse client of BACHC.



Patient Rights and Responsibilities Statement

AS A BACHC PATIENT, YOU HAVE THE RIGHT TO:

ACCESS SERVICES in a safe and respectful manner

- Receive services at BACHC regardless of your race, color, religion, sex, marital status, sexual orientation, gender identity or expression, English language proficiency, national origin, age, disability, veteran status, or any other status protected by law.
- Receive respect and consideration from every employee, volunteer or trainee you interact with at BACHC.
- Feel safe from harm and free from verbal, physical, or psychological abuse, intimidation or harassment when you are at BACHC's facilities.

PRIVACY regarding your personal health information

- Expect BACHC to comply with the Federal and State privacy laws when using or disclosing information about you or the health care and related services you receive at BACHC.
- Receive a copy of BACHC's Notice of Privacy Practices when you register as a new patient so that you will be more fully informed about your privacy rights.
- Active involvement in your ongoing care
- Help BACHC providers and staff to develop a plan for the treatment and services you receive at BACHC.
- Provide (or withhold) your consent to voluntary treatment, including your participation in clinical research, and be informed about the consequences of refusing any treatment or service.
- Provide BACHC staff members with positive or negative feedback about your care or voice your concerns or complaints about the Health Center.

TIMELY INFORMATION about your care

- Receive complete information about your diagnosis, and treatment or service plan in plain language that you can understand.
- Obtain a copy of your medical records upon request unless the law permits BACHC to withhold the records.
- Receive an explanation of the costs associated with your care at BACHC.
- · Obtain assistance with referrals to other providers.

QUALITY SERVICES from our health center

- Receive coordinated health care treatment and services consistent with professional standards.
- Receive services from licensed and credentialed BACHC providers.
- Request BACHC to provide hearing, language, literacy or other communication assistance required by law.
- Receive services and care in the least restrictive environment feasible, free from chemical or physical restraints.

AS A BACHC PATIENT, YOU ARE RESPONSIBLE FOR:

YOUR PERSONAL INTERACTIONS with our health center team

- Treat BACHC employees, volunteers, trainees, contractors, other patients, and guests with respect at all times.
- Do not make any threatening or offensive statements at BACHC's facilities.
- Do not engage in any act of physical violence or other threatening or inappropriate behavior at BACHC's facilities.
- Do not distribute or use alcohol or drugs on BACHC's property or enter a BACHC facility or program under the influence of illegal drugs or alcohol.

ACTIVE ENGAGEMENT in your care

- Take an active part in your treatment or service plan at BACHC and stay in contact with your providers about your care.
- Request any hearing, language, literacy or other communications assistance you may need at least 48 hours prior to your visit.
- Show up for your appointments at least 15 minutes ahead of schedule and provide advance notice whenever it becomes necessary to cancel an appointment at BACHC.
- Contribute to the cost of your care that the law or the health plan that you participate in require you to pay.

TIMELY INFORMATION sharing

• Provide BACHC with complete, accurate, and truthful information at all times.

BACHC's Patient Rights and Responsibilities Policy grants BACHC discretion to take action placing limits on a patient's ability to receive treatment or services at BACHC based on a patient's failure to meet their Responsibilities or for any other reason permitted by law. Likewise, any BACHC patient has discretion to decide not to seek further treatment or services at BACHC based on BACHC's failure to abide by the patient Rights set forth in this Statement or for any other reason.

If you believe your rights as a Bartz Altadonna CHC patient have been violated... please contact our Director of Compliance at: (661)874-4050



Notice of Privacy Practices

This Notice describes how medical information about you may be used and disclosed by Bartz Altadonna Community Health Center (BACHC) and how you can get access to this information. Please review it carefully.

YOUR RIGHTS

You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Request confidential communications
- Ask us to limit the information about you that we share
- · Get a list of those with whom we've shared your information
- · Get a copy of this Notice of Privacy Practices
- Choose someone to act as your personal representative for purposes of your health information
- File a complaint if you believe your privacy rights have been violated

YOUR CHOICES

You have some choices in the way that we use and share information as we:

- Tell family and friends about your health
- Provide disaster def
- Provide mental health care
- Market our services
- Raise funds

OUR USES AND DISCLOSURES

We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Do research
- Comply with the law
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

A more detailed description of your rights, your choices and our uses and disclosures of your health information is set forth below:

YOUR RIGHTS

When it comes to your health information, you have certain rights. This section of our Notice of Privacy Practices explains your rights and some of our responsibilities under the law.

Get an electronic or paper copy of your medical record.

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.
- You can ask us to correct health information about you that you think is incorrect or incomplete.

Ask us to amend your medical record

We may say "no," but we'll tell you why in writing within 60 days.

Request confidential communications

• Make a reasonable request to contact you in a specific way (for example, home or office phone) or to send mail to a different address.

Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.

Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

Get a copy of this Notice of Privacy Practices

• You can ask for a paper copy of this Notice at any time, even if you have agreed to receive the Notice electronically and we will provide you with a paper copy promptly.

Choose someone to act for you

- If you have given someone health care power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- Our Legal Services Department can assist you with the preparation of a health care power of attorney document that provides authority for another person to act on your behalf.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting Bartz Altadonna CHC at 6661)874-4050.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, SW, Washington, DC 20201, calling 1.877. 696.6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints.
- We will not retaliate against you for filing a complaint.

YOUR CHOICES

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions. In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

In these cases we generally do not share your information unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes



Notice of Privacy Practices (continued)

In the case of fundraising:

 We may contact you for fundraising efforts, but you can tell us not to contact you again.

OUR USES AND DISCLOSURES OF INFORMATION ABOUT YOU

How do we typically use or share your health information? We typically use or share your health information in the following ways.

To treat you

We can use your health information and share it with other professionals who are treating you.

Example: A doctor treating you for an injury asks another doctor about your overall health condition.

To run our organization

We can use and share your health information to run our health center, improve your care, and contact you when necessary.

Example: We use health information about you to improve the quality of care we provide to you and others.

In order to bill for your services

We can use and share your health information to bill and get payment from health plans or other entities.

Example: We can give information about you to your health insurance plan in order to be paid for the services you receive at the health center.

HOW ELSE CAN WE USE OR SHARE YOUR HEALTH INFORMATION?

We are allowed or required to share your information in other ways—usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. If you want to learn more you can go to: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

Help with public health and safety issues

We can share health information about you for certain situations such as: • Preventing disease

- · Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- · Preventing or reducing a serious threat to anyone's health or safety

Do research

We can use or share your information for health research.

Comply with the law

We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.

Work with a medical examiner or funeral director

We can share health information about a deceased patient with a coroner, medical examiner, or funeral director.

Address workers' compensation, law enforcement, and other government requests.

We can use or share health information about you:

- · For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- · With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

Respond to lawsuits and legal actions

We can share health information about you in response to a court or administrative order, or in response to a subpoena.

OUR RESPONSIBILITIES

- We are required by law to maintain the privacy and security of your protected healthinformation.
- We will let you know in writing if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this Notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.
- We do not share records relating to your participation in a BACHC substance abuse program or your mental health records with providers outside of BACHC without your written authorization.

We can change the terms of this Notice, and the changes will apply to all information we have about you. The new Notice of Privacy Practices will be available upon request, in our office, and on our web site.

BACHC is participating in the regional Health Information Exchange (HIE). The HIE is a way of sharing your health information among participating doctors' offices, hospitals, labs, radiology centers, hospitals and other providers through secure, electronic means. Participating in the HIE permits our medical providers to better coordinate the health care you receive, but you have the right to optout of the HIE at any time.

Acknowledgement of receipt of this Notice of Privacy Practices is indicated by your signature on our Informed Consent Form that is scanned into your electronic medical record.