## QUICK WINS FOR BETTER AI-POWERED TRAINING

## **BEFORE LAUNCHING AI TRAINING**

<ul> <li>Define clear learning outcomes beyond module completion</li> </ul>
Choose tools that support content personalization
Assess voice quality—avoid robotic or monotone narration
Build in options for learners to pause, reflect, and interact
Include pre-training surveys to gauge baseline knowledge
DESIGNING FOR ENGAGEMENT
Use conversational tone and varied speech patterns
Incorporate storytelling, real-life scenarios, or role-play
Add visual cues, dynamic pacing, and animations
Embed interactive elements (quizzes, branching logic, feedback loops)
Offer checkpoints for comprehension—not just completion
BLENDING HUMAN SUPPORT
Schedule regular live sessions or office hours with a trainer or mentor
Provide access to discussion forums or peer collaboration
Include opportunities for employees to ask questions or request clarification
Assign follow-up projects that apply concepts to real-world work



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## **POST-TRAINING EVALUATION**

<ul> <li>Gather learner feedback on engagement, clarity, and usability</li> <li>Track completion and retention through assessments</li> <li>Measure behavior change or performance improvement over time</li> <li>Use results to refine future training content or format</li> </ul>
ADAPTING FOR DIFFERENT LEARNING STYLES
LEARNING STYLES
<ul> <li>Offer multiple formats (video, audio, transcripts, downloadable guides)</li> <li>Let users choose pacing (self-directed vs. timed modules)</li> <li>Design modules that work on mobile as well as desktop</li> <li>Include optional deeper dives for advanced learners</li> <li>Use color, layout, and cues to support visual and auditory learners</li> </ul>
KEEPING CONTENT
FRESH AND RELEVANT
Regularly update examples to reflect current scenarios or tools
Rotate in employee stories or leadership messages
Add new modules as processes or tools change
Solicit content suggestions from learners
Retire outdated or redundant material to avoid training fatigue

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