



Patterson & Associates, PLLC
CERTIFIED PUBLIC ACCOUNTANTS
American Institute of CPAs
NC Association of CPAs

SMS Privacy Policy

November 12, 2025

By providing your mobile phone number(s) to Patterson & Associates, PLLC, you acknowledge and represent to Patterson & Associates, PLLC that you are the current wireless service plan subscriber and/or an authorized user of the mobile phone number(s) that you link to (sign up to receive) the text alert/messages service, or you have been granted permission by the wireless service plan subscriber and/or authorized user of the mobile phone number(s) to enroll the mobile phone number(s) in the service.

You grant Patterson & Associates, PLLC express permission to send text messages to the enrolled mobile phone number(s) through your wireless phone carrier unless and until such permission is revoked in accordance with these Terms and Conditions.

Info obtained via SMS will not be shared or sold to any third-party company, or any other entity.

Patterson & Associates, PLLC staff will use these SMS communications only for inter-office communications. Mainly the SMS communications will be to notify clients of updates to their services or requests.

To agree to receive text messages from Patterson & Associates, PLLC

Supply your current mobile number(s) to Patterson & Associates, PLLC staff.

To stop receiving text messages

Text messages can be canceled at any time by contacting Patterson & Associates, PLLC staff about your change in preferences.

When revoking permission for text communications, you may receive one final text message from Patterson & Associates, PLLC. It may take up to 72 hours for your changed preferences to take effect. During this 72-hour period, you may receive additional text messages from Patterson & Associates, PLLC. You agree that your prior express consent to receive text messages shall continue indefinitely unless and until you cancel your prior consent.

Patterson & Associates, PLLC will reasonably endeavor to comply with other text communications sent in which you indicate a clear and unmistakable intent to revoke your prior permission; however, there may be a reasonable lapse of time before all parties are clear on the new preferences.

Furthermore, by agreeing to receive text messages, you hereby grant Patterson & Associates, PLLC express permission (without qualification) to respond to your cancellation request with a confirmation of cancellation text message that will confirm receipt of your cancellation request as well as indicate that you will no longer receive text messages from Patterson & Associates, PLLC. Furthermore, you agree that Patterson & Associates, PLLC will reasonably attempt to send you the confirmation of cancellation text message in a timely manner.

Pricing

Message and data rates may apply. Patterson & Associates, PLLC does not charge a fee for text messages, but mobile phone carrier charges may apply. Check with your wireless phone carrier for your plan details. By providing your phone number to Patterson & Associates, PLLC, you approve any such charges from your mobile carrier. Charges for text messages or data usage may appear on your mobile phone bill or be deducted from your prepaid balance by your mobile carrier.

Changes in terms

Patterson & Associates, PLLC reserves the right to change these Terms and Conditions or cancel Patterson & Associates, PLLC text messaging at any time. Your continued use and acceptance of text messages from Patterson & Associates, PLLC after changes are made to the Terms and Conditions will be deemed acceptance of the Terms and Conditions as modified by the posted changes. Therefore, please check these Terms and Conditions on a regular basis.

Limitation of liability

To the maximum extent permitted by applicable law, you hereby agree that Patterson & Associates, PLLC shall not be liable for any direct, indirect, consequential, special, incidental, punitive or any other damages, even if Patterson & Associates, PLLC has been advised of the possibility of such damage or loss, arising or resulting from or in any way relating to your use of text messages. The wireless carriers are not liable for delayed or undelivered messages. Furthermore, Patterson & Associates, PLLC shall not be liable for the acts or omissions of third parties, including but not limited to delays in the transmission of messages.

Indemnity

To the maximum extent permitted by applicable law, you expressly agree to indemnify, defend and hold harmless Patterson & Associates, PLLC, its directors, officers, employees, servants, agents, representatives, independent contractors and affiliates from and against any and all claims, damages, liabilities, actions, causes of action, costs, expenses (including reasonable attorneys' fees), judgments or penalties of any kind or nature whatsoever arising from your use or receipt of Patterson & Associates, PLLC text messaging.

No warranties

Patterson & Associates, PLLC makes no representations or warranties whatsoever regarding text messages. Patterson & Associates, PLLC hereby disclaims all warranties, including any implied representations or warranties of merchantability or fitness for a particular purpose.

Governing law

These Terms and Conditions shall be bound by the laws of the State of North Carolina, and any arbitration or judicial proceedings to enforce or interpret these Terms and Conditions hereof may be brought only in the State of North Carolina.

If you have any questions about this policy, please do not hesitate to contact us at 910-738-1448. Thank you.

Patterson & Associates, PLLC