

# Super Rehab Support at Home Fee Schedule



Effective from 1 November 2025

- **Introduction**

In line with the Support at Home program commencing 1 November 2025 and updated guidelines from the Department on 7 October 2025, Super Rehab have updated the pricing structure to ensure full compliance and transparency. **Our pricing structure now reflects distinct time-based billable units for face-to-face ('direct') activities and for related indirect activities**, such as documentation, case conferencing, service coordination and planning. As required by the guidelines, travel costs are now incorporated into unit price for direct activities. Our hourly (billable units) rates are billed in 10-minute increments, allowing for flexible, accurate billing in line with service complexity. To assist with service planning and participant communication, we have included indicative per service fees based on typical session durations. These indicative fees are a guide and may vary depending on the complexity of the client's needs or the time required for assessment and documentation. Our goal is to support a smooth and collaborative transition to Support at Home for your team and clients.

- **Service Cancellations**

To ensure fairness and continuity of care, the following applies to all scheduled services:

- A late cancellation occurs when a participant cancels a scheduled service with less than 2 business days' notice.
- A 'no show' occurs when a participant is not present at the agreed time and location for a scheduled service.

In both cases, a cancellation fee (equivalent to 100% of the scheduled face-to-face session time) will apply unless the participant provides reasonable grounds, which may include emergency hospital admission, a significant health incident, or loss of a loved one. We may use discretion in applying the fees.

- **Parking Fee**

If free parking is not available at or near the client's home, and our clinicians are required to pay for parking, 100% of the parking fee will be added to the Allied Health service fee. Parking in shopping centres may not be suitable due to safety risks and the time required to access or exit large complexes. Clinicians are advised to use the most practical and accessible parking available, and any paid parking incurred will be included in the final invoice.

- **Future Pricing Adjustments**

Please note that hourly rates may be adjusted in the future to remain compliant with any updates to the Support at Home billing guidelines. Should this occur, Super Rehab will provide a minimum of 4 weeks' notice to all stakeholders before any changes take effect.

## Allied Health Services – Direct and Indirect Activities

**Service Group / Service Group ID:** Home Support / SERG-0001

**Classification:** SaH Classification 1-8; SaH Restorative Care Pathway; SaH End-of-Life Pathway

**Service Type:** Allied health and therapy

**Business Service Type ID:** SERT-0010

**Unit Type:** 1 Hour

Business Service ID	Service	Unit Price	
		Direct Activities	Indirect Activities
SERV-0027	Allied Health Assistance	\$159	\$114
SERV-0028	Podiatry	\$459	\$194
SERV-0030	Speech Pathology	\$259	\$194
SERV-0031	Dietitian	\$229	\$184
SERV-0034	Physiotherapy	\$209	\$184
SERV-0036	Exercise Physiology	\$209 (GST Inclusive)	\$184 (GST Inclusive)
SERV-0037	Occupational Therapy	\$259	\$194

Note 1: All rates listed in this document are GST-free unless otherwise noted.

## Services Under AT-HM Scheme – AT (Assistive Technology)

**Service Group / Service Group ID:** Assistive Technology / SERG-0002

**Classification:** All AT classifications

**Service Type:** Equipment and Products

**Business Service Type ID:** SERT-0017

**Unit Type:** 1 Hour

Business Service (Service ID)	Item / Wraparound Description (Item ID)	Health Professional Type Code	Unit Price
Assistive technology prescription and clinical support (SERV-0066)	Item - AT Prescriptions (ATITM 001)	Speech Pathology (SERV-0030)	Direct Activities \$259
	Wraparound - Set up (WRAP-001)		
	Wraparound – Training (WRAP-002)	Occupational Therapy (SERV-0037)	Indirect Activities \$194
	Wraparound – Administration (WRAP-004)		
Assistive technology prescription and clinical support (SERV-0066)	Item - AT Prescriptions (ATITM 001)	Physiotherapy (SERV-0034)	Direct Activities \$209
	Wraparound - Set up (WRAP-001)		
	Wraparound – Training (WRAP-002)		Indirect Activities \$184
	Wraparound – Administration (WRAP-004)		

## Services Under AT-HM Scheme – HM (Home Modifications)

**Service Group / Service Group ID:** Home Modifications / SERG-0003

**Classification:** All HM classifications

**Service Type:** Home Adjustments

**Business Service Type ID:** SERT-0018

**Unit Type:** 1 Hour

Business Service (Service ID)	Item / Wraparound Description (Item ID)	Health Professional Type Code	Unit Price
Home modifications prescription and clinical support (SERV-0068)	Item - HM Prescriptions (HMITM 001)	Occupational Therapy (SERV-0037)	Direct Activities \$259
	Wraparound – Training (WRAP-008)		Indirect Activities \$194
	Wraparound – Coordination (WRAP-012)		

Note 2: Under the AT-HM Scheme, direct (face-to-face) time as well as time spent on its related indirect activities are billed when AT or HM work is required. Indirect activities may include:

- planning and documenting home modifications (HM)
- interaction with builders and tradespeople for HM
- researching assistive technology (AT) and HM solutions
- consulting with other health professionals on complex AT requirements
- consulting with AT suppliers
- writing home assessment reports and AT prescriptions