

# Super Rehab Support at Home Fee Schedule



Effective from 1 November 2025 (V1.3)

- **Introduction**

In line with the Support at Home program commencing 1 November 2025 and updated guidelines from the Department on 7 October 2025, Super Rehab have updated the pricing structure to ensure full compliance and transparency. Our pricing structure now reflects distinct time-based billable units for face-to-face ('direct') activities and for related indirect activities, such as documentation, case conferencing, service coordination and planning. As required by the guidelines, travel costs are now incorporated into unit price for direct activities. Our hourly (billable units) rates are billed in 15-minute increments, allowing for flexible, accurate billing in line with service complexity.

- **Service Cancellations**

To ensure fairness and continuity of care, the following applies to all scheduled services:

- A late cancellation occurs when a participant cancels a scheduled service with less than 2 business days' notice.
- A 'no show' occurs when a participant is not present at the agreed time and location for a scheduled service.

In both cases, a cancellation fee (equivalent to 100% of the **face-to-face time scheduled**) will apply unless the participant provides reasonable grounds, which may include emergency hospital admission, a significant health incident, or loss of a loved one. We may use discretion in applying the fees.

- **Parking Fee**

If free parking is not available at or near the client's home, and our clinicians are required to pay for parking, 100% of the parking fee will be added to the Allied Health service fee. Parking in shopping centres may not be suitable due to safety risks and the time required to access or exit large complexes. Clinicians are advised to use the most practical and accessible parking available, and any paid parking incurred will be included in the final invoice.

- **Indicative Pricing Examples**

The below Indicative Pricing Examples reflect the **minimum hours per service** for both direct (face-to-face) and indirect (non-face-to-face) activities involved in standard appointments and **fee per service**. Actual billing may vary depending on the time required to deliver clinical services. Any additional time for direct or indirect activities beyond the minimum hours will be charged in 15-minute increments, in line with the participants' individual needs and service complexity.

## Indicative Pricing Examples

Health Professional	Service Type	Minimum Hours Per Service	What's Included	Fee Per Service
<b>Allied Health Assistance</b>	45 Minute Therapy Session	1 hour	45min direct, 15min indirect	\$138.25
<b>Dietitian</b>	Initial Consultation	1.5 hour	45min direct, 45min indirect	\$309.75
	Subsequent Consultation	1.5 hour	45min direct, 45min indirect	\$309.75
<b>Exercise Physiology</b>	Initial Assessment	1.75 hour	45min direct, 60min indirect	\$288.75
	30 Minute Therapy Session	0.75 hour	30min direct, 15min indirect	\$137.50
	45 Minute Therapy Session	1 hour	45min direct, 15min indirect	\$189.75
	60 Minute Therapy Session	1.25 hour	60min direct, 15min indirect	\$242.00
<b>Occupational Therapy</b>	Initial Assessment	2 hours	60min direct, 60min indirect	\$453.00
	Subsequent Consultation	1.5 hour	45min direct, 45min indirect	\$339.75
<b>Physiotherapy</b>	Initial Assessment	1.75 hour	45min direct, 60min indirect	\$288.75
	30 Minute Therapy Session	0.75 hour	30min direct, 15min indirect	\$137.50
	45 Minute Therapy Session	1 hour	45min direct, 15min indirect	\$189.75
	60 Minute Therapy Session	1.25 hour	60min direct, 15min indirect	\$242.00
<b>Podiatry Consultation</b>	Initial Consultation	0.75 hour	30min direct, 15min indirect	\$147.50
	Subsequent Consultation	0.75 hour	30min direct, 15min indirect	\$147.50
<b>Speech Pathology</b>	Initial Assessment	2 hours	60min direct, 60min indirect	\$453.00
	Subsequent Consultation	1.5 hour	45min direct, 45min indirect	\$339.75

## Allied Health Services – Direct and Indirect Activities



**Service Group / Service Group ID:** Home Support / SERG-0001

**Classification:** SaH Classification 1-8; SaH Restorative Care Pathway; SaH End-of-Life Pathway

**Service Type:** Allied health and therapy

**Business Service Type ID:** SERT-0010

Business Service ID	Service	Unit Type	Direct Activities Unit Price (Hourly Rate)	Indirect Activities Unit Price (Hourly Rate)
SERV-0027	Allied Health Assistance	1 Hour	\$159	\$76
SERV-0028	Podiatry	1 Hour	\$229	\$132
SERV-0030	Speech Pathology	1 Hour	\$259	\$194
SERV-0031	Dietitian	1 Hour	\$229	\$184
SERV-0034	Physiotherapy	1 Hour	\$209	\$132
SERV-0036	Exercise Physiology	1 Hour	\$209 (GST Inclusive)	\$132 (GST Inclusive)
SERV-0037	Occupational Therapy	1 Hour	\$259	\$194

Note 1: All rates listed in this document are GST-free unless otherwise noted.

Note 2: All Unit Prices (Hourly Rates) are billed in 15-minute increments, allowing for flexible, accurate billing in line with service complexity.

**Services Under AT-HM Scheme – AT (Assistive Technology)**

**Service Group / Service Group ID:** Assistive Technology / SERG-0002

**Classification:** All AT classifications

**Service Type:** Equipment and Products

**Business Service Type ID:** SERT-0017

**Unit Type:** 1 Hour

Business Service (Service ID)	Item / Wraparound Description (Item ID)	Health Professional Type Code	Unit Price
Assistive technology prescription and clinical support (SERV-0066)	Item - AT Prescriptions (ATITM 001)	Speech Pathology (SERV-0030)	Direct Activities \$259
	Wraparound - Set up (WRAP-001)		Indirect Activities \$194
	Wraparound – Training (WRAP-002)	Occupational Therapy (SERV-0037)	
	Wraparound – Administration (WRAP-004)		
Assistive technology prescription and clinical support (SERV-0066)	Item - AT Prescriptions (ATITM 001)	Physiotherapy (SERV-0034)	Direct Activities \$209
	Wraparound - Set up (WRAP-001)		Indirect Activities \$132
	Wraparound – Training (WRAP-002)		
	Wraparound – Administration (WRAP-004)		

## Services Under AT-HM Scheme – HM (Home Modifications)

**Service Group / Service Group ID:** Home Modifications / SERG-0003

**Classification:** All HM classifications

**Service Type:** Home Adjustments

**Business Service Type ID:** SERT-0018

**Unit Type:** 1 Hour

Business Service (Service ID)	Item / Wraparound Description (Item ID)	Health Professional Type Code	Unit Price
Home modifications prescription and clinical support (SERV-0068)	Item - HM Prescriptions (HMITM 001)	Occupational Therapy (SERV-0037)	Direct Activities \$259
	Wraparound – Training (WRAP-008)		Indirect Activities \$194
	Wraparound – Coordination (WRAP-012)		

Note 3: Under the AT-HM Scheme, direct (face-to-face) time as well as time spent on its related indirect activities are billed when AT or HM work is required. Indirect activities may include:

- planning and documenting home modifications (HM)
- interaction with builders and tradespeople for HM
- researching assistive technology (AT) and HM solutions
- consulting with other health professionals on complex AT requirements
- consulting with AT suppliers
- writing home assessment reports and AT prescriptions