

New Member

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As a new member, you are all set to indulge in tasty food! If you are not a preferred member, please reference the bottom portion of this page.

As a preferred (VIP) member, you have already paid your one-time new member registration fee and are automatically enrolled as a returning customer. **Yearly on July 6, you will be auto-renewed as a returning customer with a \$40 fee.** Before auto-renewal, you will be sent a reminder via your preferred contact method. One week before auto-renewal, you will have the option to cancel your membership for free. If you opt to cancel as a member before the week of the auto-renewal, you will be charged a cancellation fee of \$20. There will be no refunds once you become a preferred member. Preferred members also have discounts and hidden perks too!

As a non-preferred member, you have opted to pay per meal. This includes paying for each meal and having a different total meal percentage applied. Non-preferred members can switch to become a preferred member; however, they must notify the company *one week* before placing an order.

If you cancel services as a preferred or non-preferred member, you will be required to return all containers, thermal bag (if applicable,) and ice pack (if applicable.) ***Any containers not returned you will be charged for.***

Meal Costs

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Costs of meals will vary depending on the menu item as the cost of groceries and cooking vary. As for meals, **breakfast will always be in the range of \$8-10, lunches will always be in the range of \$11-15, and dinner will always be in the range of \$16-22.** On the weekly menu, each meal will have the cost listed next to it.

Beginning on January 1, 2024 there will be changes in fees. Total meal costs will have a percentage added to reimburse the company - **VIP is 20% and Non-VIP is 25%. There will be an hourly chef fee, calculated by total time spent, and is charged after completion of the meals.**

This fee pays the chef for the ordering processing, grocery shopping, preparation/cooking, packing, sanitation, arrangement of delivery and/or pick up, as well as the customer paperwork (invoice, receipt, etc.)

The order form will be sent to you weekly and will also be available through our website under the "Place an Order" button in the Link Shortcuts section.

Customers will receive a receipt after their order is placed and processed. The customer will then be sent the total amount owed for the meal. After completion of everything listed under chef fee, this will be sent separately to the customer. These can either be paid in full as one lump sum or two separate payments. Regardless of how this is paid in full, the customer will receive an invoice after any payment is received.