



Plating Solutions...Our Specialty™
Technical Plating, Inc.
ISO 9001:2015 Certified

March 25, 2020

To whom it may concern:

As we continue to closely monitor the situation involving the COVID-19 coronavirus, we felt it was important to share a business update with you.

The purpose of this letter is to inform that Technical Plating, Inc. is considered a critical supplier to the healthcare, defense, aerospace, telecommunications, and battery/energy industries and other critical infrastructure fields.

On March 16, 2020, the President of the United States issued updated Coronavirus Guidance for America. This guidance states, "If you work in a critical infrastructure industry, as defined by the Department of Homeland Security... you have a special responsibility to maintain your normal work schedule." The Department of Homeland Security, through its Cybersecurity and Infrastructure Security Agency (CISA), provides strategic guidance, promotes a national unity of effort, and coordinates the overall federal effort to ensure the security and resilience of our nation's critical infrastructure.

If you are a supplier to Technical Plating, Inc., we expect that your company is likewise part of the **Essential Critical Infrastructure Workforce** recognized by the U.S. Department of Homeland Security. We have capacity to support customers considered **Essential Critical Infrastructure Businesses** to fight the COVID-19 outbreak, while advancing requirements of our critical healthcare, defense, and other infrastructure communities. As we play a vital role supporting these critical businesses, we are reaching out to you to let you know that we will continue to need your services, materials and support.

Our most important priority is the well-being and safety of our employees, customers, suppliers, and the integrity of our operations. **With that being said, in an effort to keep from spreading the virus, TPI will be stopping all non-mandatory or non-essential visitors from entering our facility indefinitely. We will strive to keep meetings virtual or via conference call unless absolutely necessary until this pandemic has passed.**

Please also note that Technical Plating may be experiencing LONGER lead times than usual due to possible employee and material shortages, so please bear with us as we continue to run as much product as possible.

We are continuing to monitor advice from the Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO), as well as state/local government agencies.

This is a challenging time and we appreciate your support as we monitor and manage our business as the situation evolves and changes. If you have any questions or an issue arises, please don't hesitate to reach out to us.

As always, thank you for your continued partnership and business. Take care and please stay safe.

Thank you,

Tyler Thomas

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