

BB TOURS LLC

Toni Burbridge, Owner

649 Laurel Run Pisgah Road, Bruceton Mills WV 26525
Cell (304) 692-8063 Email: toniburbridge@gmail.com

To Fellow Passengers:

Please read the information following for the June 2-4, 2024 trip to Seneca Niagara Casino Resort, located just blocks from Niagara Falls. We will be using Lone Pine Bus Lines for our motorcoach transportation and Shepherd Bus Tours will be handling all reservations and payments. Details will be found further down in this letter.

Just a little background on Seneca Niagara Resort Casino: It is a hotel casino located about a 3-4 block walk from Niagara Falls (15 minute walk) and about 3 block walk from the Niagara USA Official Visitor's Center. You can also board the Niagara Scenic Trolley for a tour (about a 10 minute walk from the casino). From Seneca Niagara, you can easily get a taxi to take you to the falls or to the fashion outlets (about 7 miles away) or the inexpensive or free city shuttles that run from locations very close to the resort. The Maid of the Mist Steamboat tour is about a 5-minute taxi ride away. This is the most requested boat tour of the falls and well worth the visit. Also, if you wish to pre-arrange a guided tour of the area and sightseeing, you may want to contact Bedore Tours at 1-800-538-8433 to make arrangements. I'm not sure of the costs of the tours but you can find out all of this information when you contact them. I do know that they offer tours that can include the Maid of the Mist boat tour and they have high recommendations for their 4 hour evening tours called "Journey Behind the Falls". You can view their tours on the internet for pricing and more information. If you wish to travel to the Canadian side of the Falls, you MUST remember to bring your passport. No visitors will be allowed into Canada without their passport. Last year, my husband and I walked from Seneca Niagara, across the Rainbow Bridge, and onto the Canadian side. It was a very easy (no hills) walk taking about 20-25 minutes, max. And, I did not walk fast. In fact, we stopped for pictures from the bridge (great views of the falls).

Seneca Niagara Resort has 10 restaurants and a 604 room, 26-story hotel tower (which is where we will be staying during our visit). The rooms have free wi-fi, 24-hour room service, minibars, coffee makers, and hair dryers. There is an indoor pool and hot tub plus a spa and health club for those wanting some total relaxation! And, for the gaming and slot fans, the resort has a really large casino!

The bus ride will be shorter than the time it takes for Atlantic City. No meals will be included outside your bonus from the casino. We will be stopping for lunch around noon on day of departure (eat breakfast before leaving that day). For this trip, we will not be stopping at a casino on the way home. We will, however, be leaving later in the day from Seneca to allow more time in Niagara. FYI, you are welcome to bring a small cooler with you for drinks and/or munchies. (However, Seneca Niagara forbids coolers to be taken to rooms at their resort so your cooler will have to remain on the bus.) We will be playing bingo/games during the trip, watching movies, and relaxing.

Our check-in time is 4:00 pm. However, we may arrive a little earlier than that. If our rooms are not completely ready, luggage will be stored until it is delivered. If you anticipate needing items within an hour or so of arrival, you should plan on taking those items with you. Our bus greeter will be giving us all of the details of our stay, passing out the slot bonus and food vouchers, and key packets. Please be patient. We will have tons of time to spend at our leisure. I will be receiving more details closer to the time of the trip and will be passing along to everyone. You may want to go online closer to the time of the trip and find out what type of shows they have going on. You can order tickets over the phone or over the internet. As for our bonuses, in addition to our 2 nights accommodations, we have been given a large increase in our bonuses: \$100 in free slot play and \$40 in food vouchers. Of course, this is to help compensate the fact that the room prices were raised along with the bus transportation costs. Last year's bonuses were: \$70 in free slot play and \$30 in food so the new bonuses give a \$140 value versus last year's of \$100 value. The extra \$40 bonus valuation more than offsets the increased price for this year's trip.

Prices for this year: \$365 per person double occ \$360 pp triple occ \$520 for single occupancy (they no longer permit 4 adults in a room for a quad occupancy rate)

Children 17 years or younger are permitted to stay in a parent's/guardian's room free of charge. If there is only one adult with one child in the room, the adult will be required to pay the single occupancy charge. If there are 2 adults in the room and 1-2 children, each adult will pay the double occupancy rate and the children stay free. And if there are 3 adults and 1 child, adults will pay the triple occupancy rate. Children will be required to pay the bus transportation costs of \$199 per child. Please remember that children will NOT receive the slot play bonus nor the meal vouchers.

Since BB Tours LLC is now under the umbrella of Shepherd Bus Tours, all reservations and payments will be made through their website (<https://shepherdustours.com/>). Once on their website, you can click on the TOURS tab at the

top to find the Seneca Niagara trip (or you can view all of the tours offered by Shepherd Bus Tours as well). You will find the reservation information here. You can also click on the CALENDAR tab to find out what tours are offered over the next few months. The calendar is updated often with new tours being added all the time. You will be able to download the reservation form so that you can print it out on your computer, complete the form, and mail back form and payment to Shepherd Tours at 23 Preston Plaza Drive, Kingwood WV 26537. If you do not have access to print out the form, you can contact Shepherd Bus Tours directly to request a form be mailed by calling at 304-441-5224 or emailing at shepherdustours@gmail.com. They will also offer the option of paying via credit card for a small service charge or you can still pay with check, money order, or cash. If you wish to pay by PayPal or Venmo, you can contact me and I will be able to take your payments. Just call me to make arrangements.

At the time of reservation & submission of paperwork: \$100 deposit or full payment due immediately upon reservation
Balance of costs if paying only deposit will be due by: April 30, 2024

Cancellation penalties*: *Cancellations from April 1-30, 2024 will incur a \$70 cancellation fee;

*Cancellations on or after April 30 will forfeit entire payment

**Please note that if you find a replacement or someone is wanting a space on the bus from a waiting list, you will receive 100% of your payments back. These cancellation fees are necessary due to the non-flexible costs of the various vendors. We have to insure that we have enough funds to cover the costs of the transportation and hotel cancellation fees. In addition, Seneca Niagara has their own cancellation policy for rooms cancelled after I submit your reservations.*

Per Seneca Niagara requirements, people with comp rooms are not permitted to travel on this group tour. They are adamant about this.

Just to reiterate important information:

- All reservations and payments (except for Venmo or PayPal) must be completed through Shepherd Bus Tours, however, if you have any questions or wish to have me assist you with this new process, please contact me
- Deposits of \$100 per person can be paid with the balance paid by the above deadline date
- If you are unable to print forms at home, contact Shepherd Bus Tours to have a form mailed to you
- If you have any discounts for your trip (from the raffle tickets on the bus or gift certificates), contact me when you wish to reserve seats. I can then let Shepherd Bus Tours know that you have a discount. You should also make notation on your reservation form that you have an eligible discount. I will then verify with Shepherd.
- If you wish to pay via PayPal or Venmo, you MUST contact me first so that I can give you my account information and give you the details of how to proceed (contact information can be found at the top of this document)
- If you wish to be seated on the bus and/or have rooms near each other, you must make mention of this on the reservation form AND you should contact me (Toni) to make sure that these requests are covered for the bus and hotel.
- All seats are assigned on the bus for this trip (and other trips guided by me). Any special requests must be listed on your reservation form, including those for people with special needs.
- In addition to instructions from BB Tours LLC, passengers must abide by the rules and guidelines from Lone Pine Bus Lines and Shepherd Tours.
- Seating chart, itinerary and luggage tags will be mailed to passengers about 7-10 days prior to the trip and will be sent out by BB Tours LLC. You may contact me for a tentative itinerary if required prior to the receipt of the final documents; however, it will be a TENTATIVE itinerary since there may be last minute alterations to travel times that won't be known until the final documents are sent out.
- There will be no smoking permitted on the bus. No smoking will be tolerated in the bus bathroom. Absolutely NO exceptions.
- All trash must be kept clear from the aisles of the bus. When stopping for a break, your trash should be carried to the trash bins outside the bus. This is necessary to provide an environment that is safe for all passengers.
- You will be requested to refrain from any type of profanity, verbal abuse of other passengers, or any type of anti-social behavior. I pride myself on the fact that I have THE BEST bus group in the world. I certainly don't want my reputation to be tarnished. Please maintain civility toward the others and be on your best behavior!
- You must bring your driver's license in order to be able to get a Players Card at the casino and to receive your free bonuses. This is a mandatory. It is also especially important when redeeming your bonus coupons and if you win a large jackpot. **Do not forget your driver's license or some other type of photo identification.**
- If you are planning on participating in a self-guided tour or purchased tour to Canada, you MUST remember to bring a passport.