

Reservation and Waiver/Release Form and General Trip Information

General Information and Release

BB TOURS, LLC acts as an agent on your behalf and assumes no liabilities for any breach of contract by hotels, bus companies, airline companies, and others providing accommodations and public travel, and cannot be held responsible for non-performance on the part of those providers. Also, we reserve the right to lawfully decline any person as a member of a tour, and to cancel or make changes in any itinerary if circumstances require it. **Further, by your traveling with us and your signing a copy of this document, you are releasing BB TOURS, LLC, its members and agents, for any claims you may have now or in the future, against them, arising out of ordinary negligence.** You are not, however, releasing them from any claims you may have that may arise out of any gross negligence, intentional wrongdoing, or reckless misconduct. The release is binding on you, your assigns, statutory claimants, heirs, and personal representatives.

BB TOURS, LLC: Responsibilities to Passengers

Seneca Niagara Casino Resort Trip—June 2-4, 2024:

1. BB TOURS, LLC will arrange hotel reservations and casino bonus packages through Seneca Niagara Casino Resort. Hotel reservations are for 2 nights/3 days and include room and tax, baggage handling round trip, hotel gratuities, \$100 in free slot play and \$40 meal credits (per person). Passenger cost for this trip will be \$365 per person based on double occupancy; \$360 per person for triple occupancy; and \$520 for single occupancy (quad occupancy is not permitted). Passengers with special needs must notify hostess immediately for special accommodations. Those can include, but not limited to, non-smoking rooms, rooms close to elevators for persons with mobility problems, and rooms located on lower floors with those passengers demonstrating a fear of height. These requests will be presented to Seneca Niagara Casino Resort by BB TOURS, LLC. If these requests are not granted, passengers must speak with hotel desk clerks to make other arrangements at the time of arrival. BB TOURS, LLC cannot be held responsible for requests not being granted. In addition, Seneca Niagara Casino Resort is expected to maintain a high level of cleanliness and service.
2. Casino bonuses and extras are subject to availability and can change at a moment's notice. BB TOURS, LLC cannot be held responsible for changes by the casinos in regards to cash bonus amounts and extras.
3. BB TOURS, LLC will arrange bus transportation through Lone Pine Bus Lines. Bus transportation is included in package price listed above. Transportation will be provided from the following pick-up locations: Big Lots/Aldi plaza in Waynesburg; WalMart at Fairmont, WalMart (Hornbeck location) in Morgantown, WalMart in Kingwood WV. Please note that BB TOURS, LLC cannot be held responsible for cars parked and left overnight at any of the above locations. Overnight parking will be at the sole discretion of the passenger.
4. BB TOURS, LLC will not be responsible for any meals. Stops will be provided for lunch on the trip to Seneca Niagara, and for dinner on the return trip home (again, both at the passenger's expense). All meals, except those provided by the casino bonus packages, are the sole responsibility of passengers.
5. BB TOURS, LLC will provide entertainment on bus trip consisting of bingo games and movies.
 - A) Bingo will be played on both trips to and from our destination. (Bingo games are subject to cancellation by the hostess.) Passengers wishing to play pay \$5.00 per person for one bingo board. Purchased bingo boards are then good for play on all 11 games of bingo. All monies are returned to the players.
 - B) Movies are provided by BB TOURS, LLC for passenger enjoyment on the trip. Movies will be pre-screened and deemed appropriate by the hostess. BB Tours LLC will not be held responsible for the malfunctioning of DVDs and/or equipment.
6. The hostess for BB TOURS, LLC will collect from passengers a gratuity (tip) for the bus driver on the trip to destination. Gratuities are never mandatory. If passengers wish to give a gratuity to the bus driver, the hostess will pass an envelope through the bus (designated on the front as "Bus Driver's Tip") to collect gratuities. A typical gratuity would be in the amount of \$3.00-\$5.00 per person. But, again, they are never mandatory. We do like, however, to show our appreciation to our bus driver for a job well done! Please try to be generous to your bus driver because we have the BEST bus driver!
7. The motorcoaches chartered by BB TOURS, LLC are expected to be air-conditioned, clean and have restroom facilities. Occasionally, the motorcoach company may have mechanical problems that are beyond the control and/or responsibility of BB TOURS, LLC (i.e., a DVD player that will not play, air-conditioning that is not running efficiently, a bumpier than normal ride, etc.) BB TOURS, LLC will not be held responsible for mechanical problems of the motorcoach.
8. Because of the mechanical problems mentioned in #7 above, departure and arrival times may change. Departure and arrival times will be adhered to as closely as possible. If times change at the last moment due to an emergency mechanical problem, traffic tie-ups, or weather-related problems, attempts will be made to notify passengers as soon as possible. However, this may not always be possible. For example, if the bus was scheduled for pick-up at 5:00 am but had a breakdown on its way to the pick-up locations, there would be no way for BB TOURS, LLC to notify passengers beforehand that the bus would be late. Again, BB TOURS, LLC will not be held responsible for mechanical problems resulting in changed departure times.

9. BB TOURS, LLC will complete all payment transactions to the Seneca Niagara Casino Resort and to the motorcoach company. All passenger payments are made out to BB TOURS, LLC and one check is then generated by BB TOURS, LLC for payment to each of the above vendors. Passengers have no responsibility for payment to either vendor except as noted under Passenger Responsibilities #9.
10. All seating on the motorcoach is **assigned** on a first come, first served premise unless passenger has a special need (mobility problems, etc.). These exceptions will be handled on an individual basis. If passengers are wanting seats closer to the front, a suggestion is made to reserve and pay deposits early. Even then, seats are not guaranteed. A bus layout chart will be filled in as reservations are taken.
11. Itineraries, luggage tags, and seating charts will be mailed to passengers 1-2 weeks in advance of the trip. Details of the itinerary will be reviewed on the trip to destination by the hostess.
12. Upon arrival at Seneca Niagara Casino Resort, the hostess will ask passengers to remain seated while she retrieves room assignments, keys, and coupons. In the meanwhile, luggage will be removed from the motorcoach and taken to individual rooms. Rooms keys are not guaranteed to be ready until 4:00 pm. However, if rooms are ready, keys will be distributed upon arrival. BB TOURS, LLC cannot be held responsible for hotel rooms that are not quite ready at arrival.

Passenger Responsibilities:

1. Initial deposits (\$100.00 per person) are due immediately upon reservation, accompanied by the waiver/reservation form. Final payment deadline date (April 30, 2024) is set by BB TOURS, LLC. Checks, money orders, and/or cash are acceptable forms of payment as well as PayPal or Venmo. If paying through PayPal or Venmo, you must contact me first to insure that you are using the correct account and correct method. Credit card payments will also be offered by Shepherd Bus Tours with a small service charge to cover mandatory service fees. (Please contact me for information about using PayPal or Venmo as alternative payment method.) Any payment not received within a few days of reservation or balance due date can result in forfeiture of reservation with loss of initial payment.
2. Checks returned for non-sufficient funds are assessed an additional \$70.00 to cover bank fees, etc.. There will be no exception to this statement.
3. Cancellations will be assessed a cancellation fee as set forth in the reservation letter. To reiterate the policy, any cancellations from April 1-30, 2024 will be assessed a \$70 cancellation fee. Any cancellations after April 30, 2024 will forfeit all payments (essentially a 100% cancellation fee). The initial \$70 cancellation fee (for cancellations prior to April 30) will be waived if a replacement can be found by the passenger (or by BB TOURS, LLC if there is a waiting list) or there is a verifiable death or medical emergency. **Any cancellation after on or after April 30, 2024 will result in complete loss of payment no matter the reason unless you can find a replacement or someone from a waiting list is able to go.**
4. Passengers will abide by the times listed in itineraries set forth by BB TOURS, LLC. Passengers must arrive at least 10-15 minutes prior to all bus departures. Any passengers missing the departure time will forfeit their trip with absolutely no refund.
5. **Passengers must refrain from the use of alcohol, tobacco products, profanity, and disorderly behavior while on the motorcoach.** There is absolutely NO SMOKING permitted on bus. BB TOURS, LLC cannot be held responsible for any injuries resulting from any of the above mentioned actions.
6. Luggage tags will be sent a 1-2 weeks prior to the trip for one piece of luggage per person. If additional tags are necessary, arrangements can be made through BB TOURS, LLC. Passengers are permitted to carry onboard both coolers and small items/luggage. These items do not require tags, unless you are planning to have these pieces taken to your room by the bellmen at the hotel. However, remember that Seneca does not permit any coolers in the room under no circumstances. Remember to mark clearly your name and address on the tags, with your departure point in bold capital letters on the reverse side of the tag (i.e., FAIRMONT, MORGANTOWN, WAYNESBURG, KINGWOOD).
7. Those passengers eating on the motorcoach must remove their own trash from their seating areas. All trash must be disposed of in a proper method. A garbage can is always located in the front near the driver. This is very important since loose garbage can move to the aisles and create a hazardous condition. Please be sure to do your part in keeping the motorcoach safe for all passengers.
8. Passengers are to remain in their seats while traveling on the motorcoach. Minimal travel to visit with someone or to visit the restroom is permitted but should be done with much caution. If there are any dangerous conditions present, such as rain, snow, traffic jams, etc., passengers should refrain from walking in the aisles until the time that those conditions clear up. The motorcoach may have to swerve or brake suddenly while in traffic so it is imperative that passengers take all precautions to remain as safe as possible.
9. All room charges are covered by the package price listed at the beginning except for incidental charges made to the room while at Seneca Niagara. Those can include, but are not limited to, phone charges, meals charged to rooms, and/or movie charges. These incidental charges must be paid in full upon check-out.

10. BB TOURS, LLC cannot be held responsible for any gambling losses while at Seneca Niagara. Any gambling by passengers is done at their own discretion. Please remember that you should never gamble more than you can afford to lose. If you feel you need help in coping with gambling losses, you can always call 1-800-GAMBLER and receive counseling.
11. BB TOURS, LLC is not to be held responsible for any unlawful activity by an individual while traveling to/from and staying at Seneca Niagara Casino Resort. Individual passengers are held responsible for their own actions.